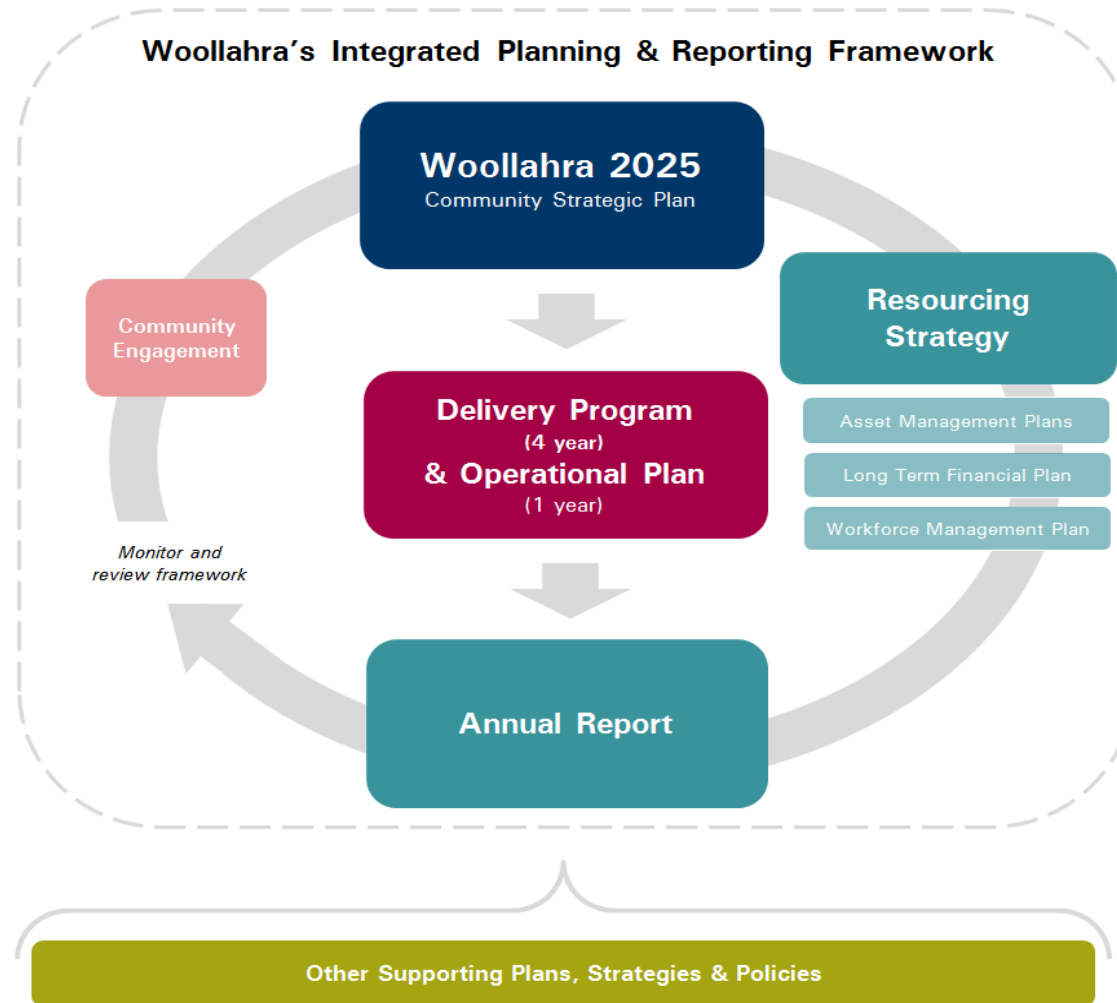


## Delivery Plan & Operational Report

In response to the NSW Government Integrated Planning and Reporting Legislation, Council has developed a suite of documents which include a long term Community Strategic Plan, a combined 4 year Delivery Program & Annual Operational Plan, and a Resourcing Strategy which incorporates a Long Term Financial Plan, Workforce Management Plan and Asset Management Strategy.

Council’s Integrated Planning & Reporting Framework is presented in the following diagram.



## Delivery Program 2013 to 2017 listing of achievements for 2013/14 financial year

This section of the Annual Report summarises the status of the Actions listed in Council’s combined Delivery Program 2013 to 2017 & Operational Plan 2013/14 as at 30 June 2014.

Section 428 of the *Local Government Act 1993*, requires councils to report on their achievements in implementing the Delivery Program and the effectiveness of the principal activities undertaken in achieving the objectives at which those principal activities are directed. Our Integrated Planning & Reporting Framework provides the structure for our reporting to the community and is outlined below.

The Community Strategic Plan *Woollahra 2025 ... our community ... our place ... our plan*, presents a vision for the Woollahra Local Government Area and is structured around five (5) interrelated Themes, each of which is supported by specific Goals and Strategies.



**Woollahra 2025**  
our community... our place... our plan



Our five (5) interrelated Themes are:



Our Delivery Program and Operational Plan supports our Community Strategic Plan, *“Woollahra 2025 ... our community ... our place ... our plan”* in identifying specific Priorities and Actions to deliver on each of the Themes, Goals and Strategies identified in *Woollahra 2025*. These show Council’s commitment to the community by detailing what Council planned to do over the four year term 2013 to 2017 to achieve the Goals and Strategies.

The Operational Plan identifies specific Actions to be undertaken each year and presents Council’s annual budget, Statement of Revenue Policy and schedule of Fees and Charges.

**Delivery Program 2013 to 2017 & Operational Plan 2013/14**

Adopted by Council on 24 June 2013

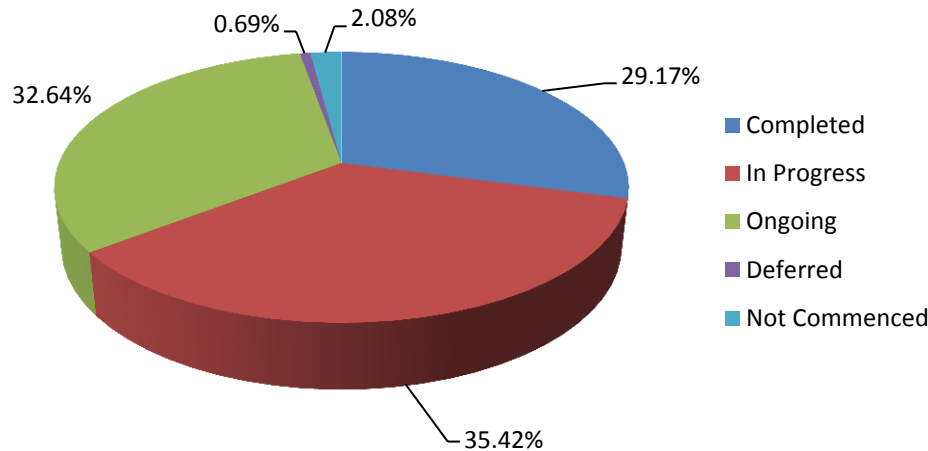
A snap shot of each Goal, the supporting Priorities from the Delivery Program, and the Operational Plan Actions status as at 30 June 2014 is presented in this section of the Annual Report.

Overall for the 2013/14 financial year, Council reported on 144 Actions in the Delivery Program and Operational Plan.

As at 30 June 2014, 65% were completed or in progress, 33% were ongoing, and 2% had deferred or were not commenced.

The combined status of the Actions is presented graphically in the following chart:

**Goals (1, 2, 3, 4, 5, 6, 7, 8, 9, 10 & 11)  
Action status as at 30 June 2014**



Highlights of the achievements for each Goal of Council’s Delivery Program and Operational Plan by Theme follow.

Full commentary on the progress of all of our four year Priorities and 2013/14 Actions are available in the detailed Delivery Program and Operational Plan Report which follows this summary report.

In addition to the Delivery Program and Operational Plan Actions, Council also committed to 210 Capital Work Projects during the financial year 2013/14.

The status report of the Capital Works Projects is provided in **Part 5** of Council’s comprehensive Annual Report.

## Community well being

Our **Theme: Community well being** outlines Council's commitment to community well being through the planning, facilitation and provision of appropriate community and cultural services and facilities throughout the Municipality.

Our **Theme: Community well being** consists of 3 Goals being:

**Goal 1: A connected and harmonious community**

**Goal 2: A supported community**

**Goal 3: A creative and vibrant community.**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.

A summary of the status of the Actions within **Theme: Community well being** is provided below.



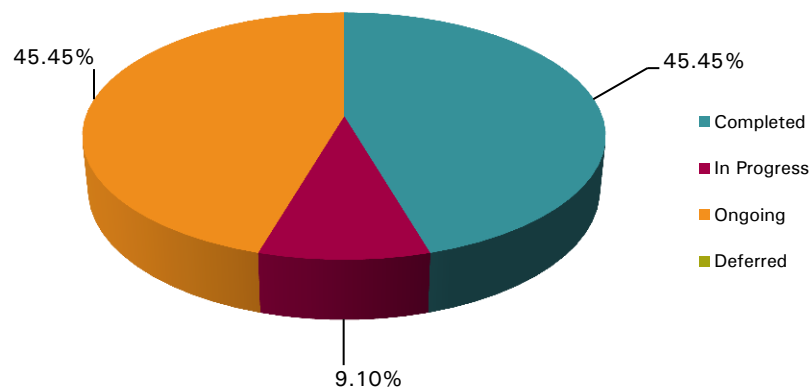
**Goal 1: A connected and harmonious community**

Our Goal for 2025 is that *‘Woollahra will be a community where people care for each other, have a sense of belonging and can contribute meaningfully to their community and neighbourhood through participation in community life’.*

Goal 1 was supported by 11 Priorities for 2013 to 2017 and 11 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 1 : A connected & harmonious community  
Action Status as at 30 June 2014**



Highlights for **Goal 1: A connected & harmonious community** in **2013/14** include:

- The Community and Cultural Grants program assisted 23 community-based organisations and 14 primary schools with grants totalling \$69,668 for community and cultural purposes.
- International Women’s Day 2014 was celebrated through a networking brunch held 26 February 2014 for organisations that provide services for women and a film night and panel discussion was held in partnership with WOW (World of Women’s) Cinema on 12 March 2014 attracting approximately 80 participants.
- Council worked in partnership with Holdsworth on refurbishments to the former Woollahra Seniors Centre, which was officially reopened as ‘Gaden’ on 1 May 2014 by the Mayor, Councillor Toni Zeltzer and the Hon Gabrielle Upton MP.
- Council’s 10 community venues provided safe and functional activity space to over 60 regular community groups and individuals hirers across 13/14. In addition there were 386 casual parties held.
- 2014 Woollahra Citizenship Awards were presented at a Community Leaders’ Reception, hosted by the Mayor of Woollahra, Cr. Toni Zeltzer on 27 March 2014. The event was attended by 120 community leaders and 10 awards were presented across all available categories. The winner of the 2014 Citizen of the Year Award was Wes Browne for his 54 years achievement as a Legatee.

- Council continued its active membership of the Eastern Region Local Government Aboriginal and Torres Strait Islander (ERLGATSI) Forum which supports the regional Pauline McLeod Awards for Reconciliation and the Reconciliation Week Primary School Art Competition each May.
- Council has 122 volunteers working across the functional areas of Bushcare, Library, Community and Cultural Development. A thank you lunch was held on 22 May 2014 to recognise their achievements.
- The Library implemented the Volunteer Recruitment and Training strategy which resulted in a total of 24 volunteers assisting the Service.
- Neighbour Day 2014 was promoted by Council and celebrated on Sunday 30 March 2014. Local events included a barbeque/‘Come and Try Day’ at Vaocluse Bowling Club, an Open Day at Miroma and a barbeque in Foster Park hosted by Woollahra Preschool. Members of the Community Safety Committee were also supported to invite neighbours to join them at various venues for afternoon tea.
- Harmony Day 2014 was celebrated at all libraries from 17 - 21 March with story times and songs in several different languages. An afternoon tea was also held at Woollahra Preschool.

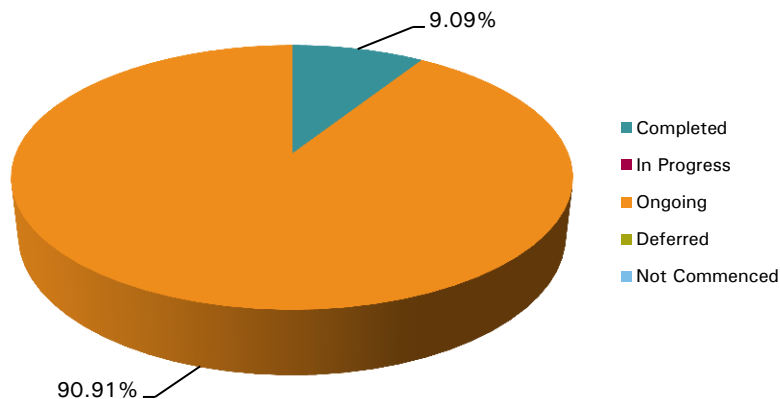
**Goal 2: A supported community**

Our Goal for 2025 is that *‘Woollahra will be a place where people have access to a range of effective and diverse social services and programs that meet the changing needs of our community’.*

Goal 2 was supported by 13 Priorities for 2013 to 2017 and 11 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 2 : A supported community  
Action Status as at 30 June 2014**



Highlights for **Goal 2: A supported community** in 2013/14 include:

- Woollahra Preschool continued to operate at capacity and provide a high quality education and care program. Highlights during 13.14 include completion of stage 1 of the playground refurbishment. The new softfall surface, slalom, stilts, boat bow, digging patch, pole forest and boardwalk have transformed a section of the playground which was previously underutilised into a hive of activity, exploration and learning.
- In early 2014 Council commissioned a Child Care Needs Study which determined benchmarks for supply of places and estimated the current and future demand for services across the Woollahra LGA. The findings and recommendations were reported to Council in June 2014.
- A Starting Schools forum was held in April at Rose Bay Secondary College in conjunction with Waverley Council. 105 attendees and staff from 11 schools were in attendance at the event which included information about school transition and healthy lunch ideas.
- Based on feedback received from a survey of and information day for local seniors, 2 walking groups were established in 13.14 to provide local recreational and fitness opportunities. Approximately 15 people from the Rose Bay group met each Wednesday and the newer Rushcutters Bay group that started in February 2014 had 10 participants each Friday.
- Council continued to support the Men's Chat Group that meets at Vaucluse Bowling Club each month. The group continues to attract between 12 and 18 men per session. Plans are also underway to commence a Men's Chat Group in Paddington.

- Council hosted 2 Access Forums in 13/14. On 6 September 2013, 30 new parents and parents new to the area with children aged 0 - 3 years attended a session with presentations from the Gidget Foundation, Holdsworth, Playgroup NSW, NSW Health and Woollahra Library. The 8 May 2014 Forum, held at Gaden, targeted carers and was attended by 8 participants who were provided with information about support services and counselling options for themselves and respite options for the person they care for.
- Council continued to support Holdsworth to provide community transport in the Woollahra area and also supported the Sir Roden and Lady Cutler Foundation with a community grant for their 'Pick Me Up' service, a free door-to-door transport service for clients with nowhere else to turn. It ensures people with disabilities and others who need assistance are able to attend vital medical appointments.
- During 13/14, Council's 'Skill Up' program hosted Building Personal Resilience, Navigating Teen Depression, Sleep Solutions, Supervising Learner Drivers, Emergency First Aid and Mental Health First Aid sessions.
- Community Development Staff participated in local networks which aim to address domestic violence. In partnership with the Community of Schools in the Eastern Suburb (CoSIES), Council hosted a White Ribbon Respectful Relationships Breakfast event on 28 November 2013 that was attended by over 200 people.
- Council supported youth friendly spaces and programs through the hosting of the bi-monthly Youth Services Forum, by supporting local agencies with community grants for projects that respond to the identified interests of young people and by match-funding a grant received from Office of Communities to coordinate the annual Youth Week activities in partnership with Waverley Council and WAYS. Youth Week 2014 (4 - 13 April) was celebrated by the WAYS Youth Forum, Bondi Creative Youth Fair and Bondi Blitz. Over 1,600 young people participated in the Youth Week activities.
- Council continues to participate in and contribute to the Eastern Sydney Suicide Prevention Network which aims to raise the awareness of information and support services in the area and to de-stigmatise mental health. The organisation hosted a film night on 7 May supported by a Council grant.
- The Easy PC program has continued to be popular. Students from The Scots College and Ascham have provided one-to-one teaching sessions for seniors to improve their IT Skills. An additional stream has seen Ascham students facilitating shorter sessions for seniors at Holdsworth.
- Council continues to provide the outreach program for all Home Library Service members which aims to reduce social isolation by hosting special events for the members during the year.
- Gaden Seniors Citizens Centre refurbished with significant improvements for accessibility.



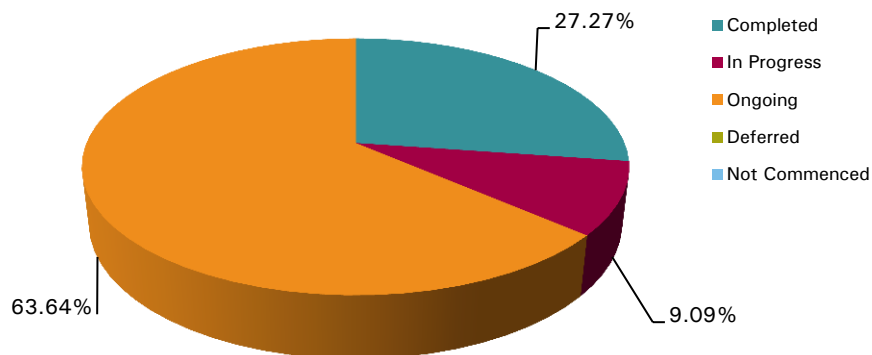
**Goal 3: A creative and vibrant community**

Our Goal for 2025 is that *‘Woollahra will be a place where people of all ages and backgrounds have access to lifelong learning opportunities, cultural and community activities. We will support local creativity, cultural pursuits and creative talents’.*

Goal 3 was supported by 8 Priorities for 2013 to 2017 and 11 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 3: A creative & vibrant community  
Action Status as at 30 June 2014**



Highlights for **Goal 3: A creative and vibrant community** in 2013/14 include:

- Council made significant progress on the design of the new Double Bay Library which will be open mid 2015. This included a review of the technology requirements, program planning of activities and events and other operational matters.
- The inaugural meeting of the Cultural Committee was held in November 2013. The Cultural Committee have participated in the selection of artists and artwork for Council's Artist in Residence Program, Traffic Signal Box Program and the Truck Art Competition.
- Selection of artists for the Artist in Residence program was completed in November 2013 with members of the Cultural Committee participating on the selection panel. Four successful artists commenced their residency on the 3 March 2014. All residents are currently undertaking projects with the local community and an open studio day is being planned for September 2014. Resident's projects were promoted to the community through Council's website, Community Creators as well as email networks.
- The 2013 Woollahra Small Sculpture Prize attracted 485 entries, with finalists exhibited at Council in October/November.
- Council established the Woollahra Public Art Trust in 2013. Fifteen artworks included in the Donations Program, Temporary Artwork Loans Program and Council Commissions Program are currently on display in the Municipality.

- Continuation of the The Digital Archive project which consists of four history databases for photographs, maps, plaques and historic Council minutes. These databases are found on the Local History webpages. Since inception, 5,432 images have been uploaded to the databases and over 18,301 searches made during the 2013/2014 year.
- Council continued to implement the Woollahra Plaques Scheme to honour famous people or events associated with the Woollahra LGA that have made a significant impact on life in the area or Australia as a nation. Four plaques were laid during the year for Sir John Robertson, Dr Elwyn Lynn AM, Rudy Komon OBE and the site of the Japanese bombing in Woollahra - 8 June 1942 (corner of Fletcher and Small Streets).
- The Library continued to develop its eResource collection by adding Zinio e-magazines, Freegal eMusic and Bolinda ebooks to the range of items available, both in the Library and at home.
- A short documentary about Parsley Bay, made by seniors tutored by Metroscreen and funded through Council's grants program, was screened in Seniors Week in March 2014 and viewed by approximately 80 people.
- Council continues to work in partnership and supports the Eastern Suburbs Organisation for Reconciling Australia (ESORA) to provide bush tucker walks and brunch and supports NAIDOC week activities in July. In March 2014, bush tucker walks tailored and exclusively for seniors were held for the first time in Woollahra.

## Quality places and spaces

Our **Theme: Quality places and spaces** outlines Council's commitment to continue to work to keep our area unique and beautiful and ensure that areas of special character and of heritage significance are protected and enhanced.

Our **Theme: Community well being** consists of 3 Goals being:

**Goal 4: Well planned neighbourhoods**

**Goal 5: Liveable places**

**Goal 6: Getting around**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.

A summary of the status of the Actions within **Theme: Quality places and spaces** are provided below.



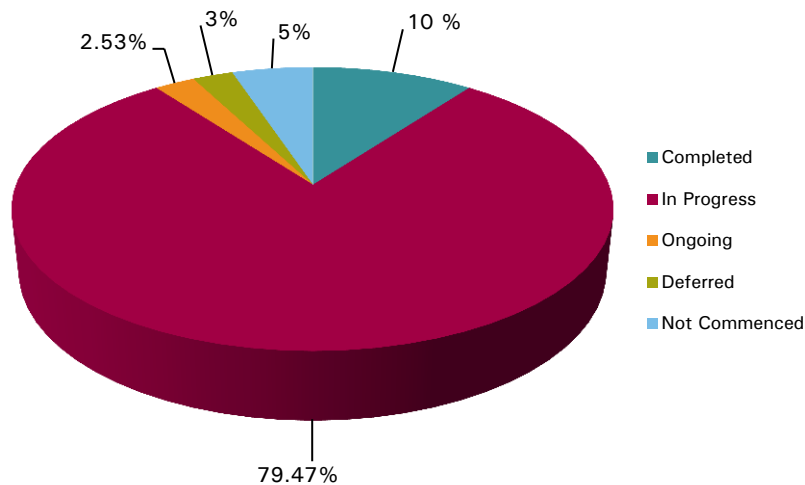
**Goal 4: Well planned neighbourhoods**

Our Goal for 2025 is that *‘Woollahra will have well planned, high quality and sustainable building development that respects and enhances our environment and heritage. It will complement and retain the local character of our suburbs, villages and neighbourhoods and provide access to a range of housing options’.*

Goal 4 was supported by 8 Priorities for 2013 to 2017 and 39 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 4 : Well planned neighbourhoods  
Action Status as at 30 June 2014**



Highlights for **Goal 4: Well planned neighbourhoods** in 2013/14 include:

- Draft Stormwater DCP prepared and resolved to be placed on public exhibition.
- Council determined works to the value of \$264,690,903 during the 2013/14 financial year. The average value of works was \$438,230 with a total of 604 Development Applications determined during the 2013/14 financial year.
- Public exhibition of Draft Woollahra Comprehensive LEP 2013 completed.
- Substantial progress on the preparation of a new Comprehensive DCP.
- Council endorsement of new guidelines for licensed premises to form a chapter of the new Comprehensive DCP.
- Nomination of the Rose Bay seawall, balustrade and promenade as an item on the State Heritage Register.
- Completion of the Activate Oxford Street Roadmap report.
- Commencement of the Double Bay working party and preparation of a new place strategy for Double Bay.

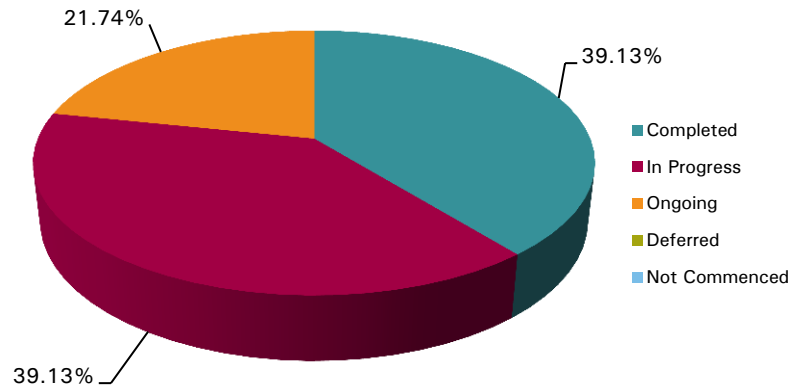
**Goal 5: Liveable places**

Our Goal for 2025 is that *‘Woollahra will be a community with accessible, integrated and well maintained public places and open spaces. We will have clean and well maintained infrastructure and community facilities. It will be a safe and attractive place with high quality public and private facilities and amenities’.*

Goal 5 was supported by 19 Priorities for 2013 to 2017 and 23 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 5 : Liveable places  
Action Status as at 30 June 2014**



Highlights for **Goal 5: Liveable places** in 2013/14 include:

- Stormwater upgrade works commenced in Harris Street, Paddington.
- Footpath, road pavement and stormwater renewal and upgrade works completed in Elizabeth Street and Underwood Street, Paddington.
- Footpath and road pavement renewal works completed in Kambala Road, Bellevue Hill.
- Road pavement renewal works completed in New Beach Road, Darling Point.
- Road pavement and stormwater renewal and upgrade works commenced in William Street, Double Bay.
- Footpath, kerb & gutter and road pavement renewal works completed in Coolong Road, Vaucluse.
- Footpath, kerb & gutter and road pavement renewal works practically completed in Village High Road, Vaucluse.
- Rose Bay: Risk Study and Floodplain Management Plan completed in consultation with the community and adopted by Council.
- Watsons Bay: Risk Study and Floodplain Management Plan commenced.
- Major maintenance of the Parsley Bay Bridge.
- Major maintenance of Redleaf Pool.

- Implementation of Stage 3 CCTV System at Gap Park, alerting police of persons of interest considering self harm on the cliff side of the fence, thereby reducing time to locate and intervene with distressed person. This system is saving lives.
- Yarranabbe Park Plan of Management and Masterplan implementation continued with high priority actions, including tree planting and path widening.
- Harbourview Park Plan of Management adopted by Council.
- Upgrade of Steyne Park Playground and Foster Park Playground (Stage 1).
- Construction of the Rose Bay Community garden site and handover of the site to the Rose Bay Community Garden Association.
- The Woollahra Council Street Tree Master Plan was adopted in 2014.
- Tree Management Team assessed over 600 applications to prune / remove trees.
- Tree Management Team assessed 318 Development Applications involving works impacting trees and new landscapes.
- 500+ social and casual events (weddings, birthdays and corporate events) were approved.
- 3700+ sports fields bookings were approved (school and clubs training and games).
- Some of the larger special events during 13/14 that we approved were the Double Bay Festival, Moscow Circus, Navy Fleet Review, Reelise Film Festival, Art in the Park, City to Surf and New Year's Eve.

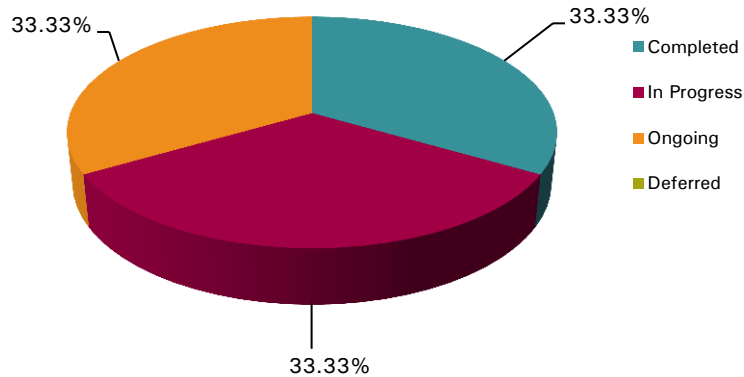
**Goal 6: Getting around.**

Our Goal for 2025 is that *‘Woollahra will be a place where it is easy to get around, easy to access our foreshore, our recreation facilities, our green open space and our public and private institutions. We will also have easy access to the city and its wide range of services and facilities, and be able to access public transport, walking cycling routes within our area’.*

Goal 6 was supported by 8 Priorities for 2013 to 2017 and 6 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 6 : Getting around  
Action Status as at 30 June 2014**



Highlights for **Goal 6: Getting around** in 2013/14 include:

- The Woollahra Traffic Strategy was adopted.
- 1/4P Free Parking introduced on Oxford Street.
- New bicycle facilities were installed at:
  - New South Head Road, between Vaucluse Road and Hopetoun Avenue.
  - Parsley Bay, including The Crescent, Fitzwilliam Road and Wentworth Road.
  - New South Head Road, opposite Rushcutters Bay Park.
  - Marathon Steps, Double Bay.
- Two new bus shelters were installed at:
  - New South Head Road at Kambala School.
  - Old South Head Road, Rose Bay at Dover Road.

## A healthy environment

Our **Theme: A healthy environment** outlines Council's commitment to improving native bushland through a bush regeneration program, the implementation of a tree management policy and managing tree preservation orders for trees on private and public land.

Our **Theme: A healthy environment** consists of 2 Goals being:

**Goal 7: Protecting our environment**

**Goal 8: Sustainable use of resources.**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.

A summary of the status of the Actions within **Theme: A healthy environment** is provided below.





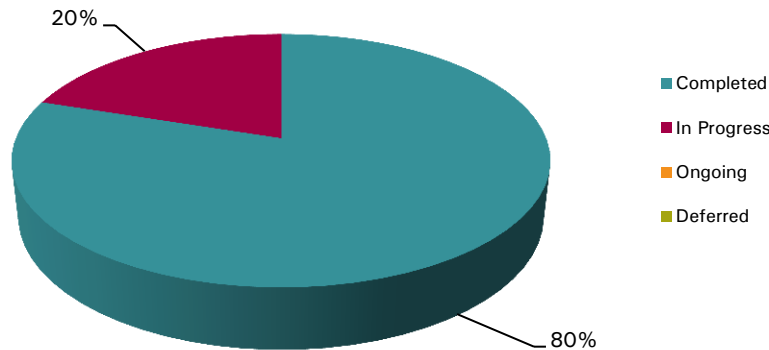
**Goal 7: Protecting our environment**

Our Goal for 2025 is that *‘Woollahra will be a place where the natural environment will be protected and conserved from adverse impacts, to preserve our vegetation and wildlife habitats’.*

Goal 7 was supported by 9 Priorities for 2013 to 2017 and 5 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 7 : Protecting our environment  
Action Status as at 30 June 2014**



Highlights for **Goal 7: Protecting our environment** in 2013/14 include:

- Litter nets were installed at Rose Bay and Lady Martin Beach to catch rubbish before it enters the harbour. These nets collect litter at the end of the stormwater pipe so that it does not flow out onto the sand and into the harbour.
- 55 + Tonnes of gross pollutants were removed from the stormwater system through Gross Pollutant Traps during 13/14.
- A Biodiversity Conservation Strategy is being developed, which will include actions for conserving natural assets and biodiversity within Woollahra.
- Council is continuing to implement the adopted Woollahra Environmental Sustainability Action Plan, which sets out actions and environmental targets to improve our conserve biodiversity, reduce energy, water, and waste, and improve sustainable transport options.

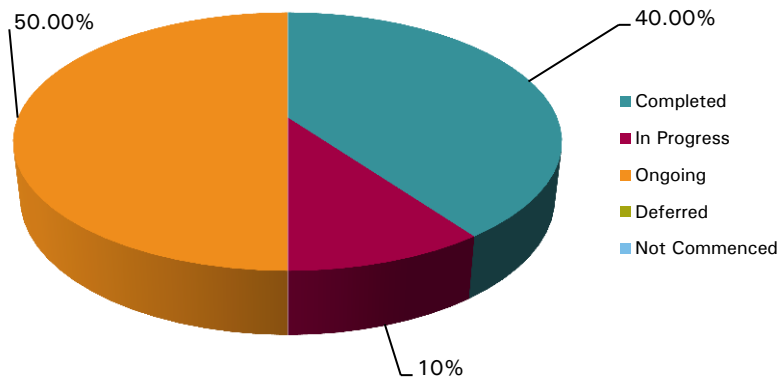
**Goal 8: Sustainable use of resources**

Our Goal for 2025 is *‘Woollahra will reduce energy and water use, reduce emissions and develop adaptation actions that will reduce the impacts of climate change. We will minimise waste generation and encourage resource recycling’.*

Goal 8 is supported by 12 Priorities for 2013 to 2017 and 10 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 8 : Sustainable use of resources  
Action Status as at 30 June 2014**



Highlights for **Goal 8: Sustainable use of resources** in 2013/14 include:

- Council received grant funding from the Department of Industry's Community Energy Efficiency Program to implement a comprehensive energy savings project at Redleaf Council Chambers.
- Council received grant funding from the Department of Industry's Local Government Energy Efficiency Program to install solar hot water systems at Council buildings. Solar hot water systems were installed at the Hugh Latimer Centre, Trumper Park Oval, Colleagues Sports Field change rooms, Fletcher St Depot and Quarry St Depot.
- A stormwater harvesting system is currently being installed at Parsley Bay.
- A range of Ecologically Sustainable Development (ESD) measures were included in the stage 1 building at Kiaora lands. These included;
  - LED lighting (40% more efficient).
  - Sensors and timers to reduce hours of electricity consumption.
  - Solar Hot Water systems.
  - Recycled water for irrigation and toilets.
- 100,000 litre rainwater tank in the super market building.

- 30,000 litre rainwater tank as part of the library building
  - Water efficient fixtures and fittings.
  - Efficient air conditioning system - Gas driven VRV system.
  - Building Management System to monitor and reduce energy consumption.
  - WSUD rain gardens to filter runoff as part of the landscaping.
- Environmental Education initiatives completed for 2013/14 included:
  - Energy saving workshops for residents partially funded through the Department of Industry's Community Energy Efficiency Program.
  - Awarding of Community environmental grants.
  - Education programs schools and preschools on recycling and Waste avoidance, composting and worm farming.
  - Monthly Sustainability Workshops for residents.
  - Coordination of the Environmental Schools Sculpture Prize.
  - Coordination of community environmental education activities around Woollahra's coastal zone through the Summerama program.
  - Holdsworth community garden workshops.
  - Facilitation of sustainability initiatives and workshops within Council.
- The Redleaf Council Chambers Solar PV system has produced 37.4 MWh of green energy since its installation in 2011.
- Gas fired air conditioning units installed in the Redleaf heritage building.
- Council collected 1,386 tonnes of household clean-up of which 166 tonnes was diverted from landfilled and recycled.
- Council is a signatory to the 10 year contract to dispose of our domestic waste to Veolias AWT site in Woodlawn. This contract will commence in 2016.
- Council recently awarded the Collection and Disposal of Recyclables to United Resource Management. This contract includes the change from a separated crate based system to a fully co-mingled wheelie bin system and will be in place for 10 years.
- Annual newsletter highlighting waste related programs, services and information for residents.
- Second Hand Sunday events held in Paddington - April and September.
- E-waste collection day held twice a year in May and November.
- Compost revolution.
- Supporting Love Food Hate Waste campaign.
- Workshops and provision of compost bins and worm farms for schools including Ascham, Cranbrook kids club, SDN Paddington, Woollahra public.
- Truck art competition was conducted in March where primary school children were asked to create a drawing depicting a litter reduction theme. This also highlighted the importance of Clean-Up Australia day.
- Compost Awareness Week - compost workshop held for residents on 7 May 2014 at Paddington community garden.

- Recycling workshop for residents were held at Goodwin Village and Holdsworth community centre.
- Education in the form of brochure sent to all residents in June informing them of changes to recycling service and what they can recycle.
- Council collected 11,732 tonnes of domestic waste and 6,256 tonnes of recyclables in 2013/14. All recyclables were diverted from landfill and recycled.
- Council collected 3,795 tonnes of organic material in 2013/14, all of which was diverted from landfill and re-used.

Local prosperity

Our **Theme: Local prosperity** outlines Council’s commitment to improving and promotes our town centres, improve our understanding of tourism trends and the role tourism plays in the local economy.

Our **Theme: Local prosperity** consists of 1 Goal being:

**Goal 9: Community focused economic development**

Our Goal is supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.

A summary of the status of the Actions within **Theme: Local prosperity** is provided below.



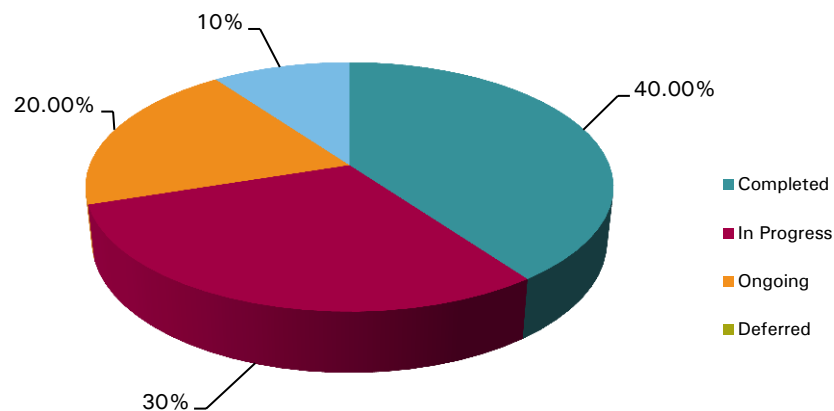
**Goal 9: Community focused economic development**

Our Goal for 2025 is ‘Woollahra will maintain the diversity of our local economic base and encourage new business into the area that will enhance and positively impact on community life’.

Goal 9 was supported by 7 Priorities for 2013 to 2017 and 10 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 9 : Community focused economic development  
Action Status as at 30 June 2014**



Highlights for **Goal 9: Community focused economic development** in 2013/14 include:

- Opening of Stage 1 of the Kiaora Lands redevelopment project including Woolworths, Dan Murphys, About Life and the 442-space car park.
- New cafe and amenities block at Lyne Park.
- Blackburn Gardens facilities refurbished.
- Rushcutters Bay Park facilities refurbished.
- EJ Ward Centre internal refurbishment completed.

Streetscape Works Program highlights for 2013/14 include:

- Adoption of a Masterplan for Queen Street, Woollahra.
- Streetscape works for Oxford Street, Paddington - works at practical completion with Local Infrastructure Renewal Scheme subsidy funding.
- Streetscape works for Edgecliff Road - design and public consultation completed and works are due to commence in 2014/2015 with Local Infrastructure Renewal Scheme subsidy funding.
- Streetscape works for Military Road, Watsons Bay - design, consultation with Sydney Buses and public consultation completed and works are due to commence in 2014/2015 with Local Infrastructure Renewal Scheme subsidy funding.
- Streetscape works for William Street, Paddington - design commenced and works are due to commence in 2014/2015 with Local Infrastructure Renewal Scheme subsidy funding.

## Community leadership and participation

Our **Theme: Community leadership and participation** outlines Council's commitment to the highest standards of corporate governance.

Our **Theme: Community leadership and participation** consists of 2 Goals being:

**Goal 10: Working together**

**Goal 11: A well managed Council**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.

A summary of the status of the Actions within **Theme: Community leadership and participation** is provided below.



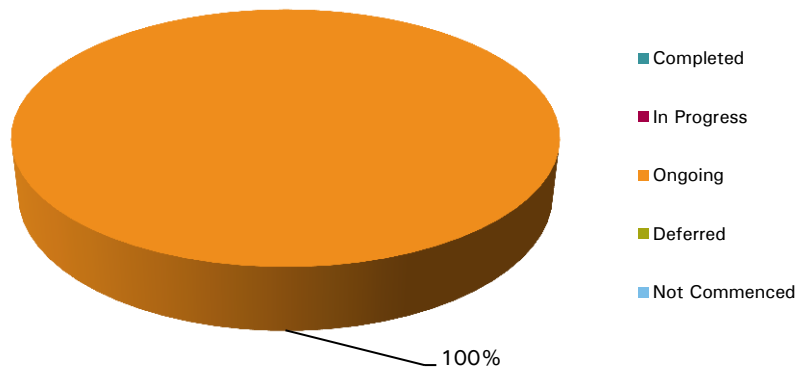
**Goal 10: Working together**

Our Goal for 2025 is *‘Woollahra will be a place where residents are well informed and able to contribute to their community. Council will listen and respond to requests and concerns through open communication and engagement’.*

Goal 10 was supported by 4 Priorities for 2013 to 2017 and 1 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 10 : Working together  
Action Status as at 30 June 2014**



Highlights for **Goal 10: Working together** in 2013/14 include:

- Council’s community bulletin, the *‘Woollahra News’* is published on a monthly basis in the Wentworth Courier to highlight key events and activities.

- Information and images are provided to a diverse range of local and metropolitan media publications to promote Council activities and programs.
- Council celebrates excellent community leadership through its citizenship awards program – which seeks to recognise individuals and community groups that make outstanding contributions to our local community.
- Council partners with a wide range of community organisations on events and activities that are aimed at developing creativity, promoting sustainability and enhancing cultural development.
- The Woollahra Council website [www.woollahra.nsw.gov.au](http://www.woollahra.nsw.gov.au) remains a popular source of information on Council activities, events, services, facilities, local developments, Council business papers and meeting minutes, as well as general information on the Woollahra LGA.
- During the year, Council’s communications department conducted regular educational tours on local government processes and Council’s role in the community for schools and community groups.
- Council provided regular updates to local residents and other stakeholders on the progress of the Kiaora Place development site. Further information on this exciting development for Double Bay was provided on Council’s website including a ‘fly-through’ presentation on the yet to be completed Stage 2 New South Head Road site which will feature the new Double Bay Library.



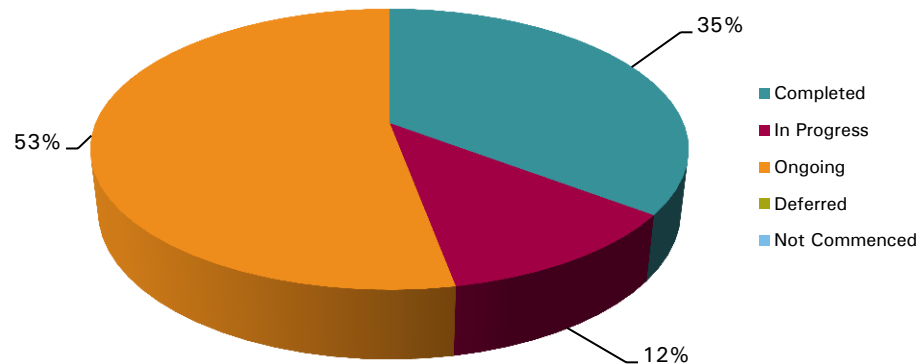
**Goal 11: A well managed Council**

Our Goal for 2025 is *‘Woollahra Council will be open and accountable to all stakeholders, encourage participation in decision making and make decisions that are in the public interest. Through effective long term planning we will develop and implement strategies and ensure ongoing resources to fulfil long term community goals’.*

Goal 11 was supported by 15 Priorities for 2013 to 2014 and 17 Actions in 2013/14.

The status of these Actions at 30 June 2014 is provided below:

**Goal 11 : A well managed Council  
Action Status as at 30 June 2014**



Highlights for **Goal 11: A well managed Council** in 2013/14 include:

- Following the resignation of Councillor Elena Kirillova, a bi-election was held on 15 March 2014 for the Double Bay Ward resulting in the election of Councillor James Keulemans.

- Council engaged NSW Treasury Corporation (TCorp) to undertake an independent review of Council’s long term financial plan as a follow-up to the earlier review completed for the Local Government Review Panel. The review resulted in an improved ‘positive’ for Council’s financial outlook rating.
- Council prepared a number of comprehensive submissions to the Local Government Review Panel and the NSW State Government in response to various discussion papers and reports on proposals for local government reform and council amalgamations. Council’s strong and consistent message in these submissions was, and remains, that whilst Council supports reform for Local Government in NSW it cannot support an amalgamation of Woollahra Council in the absence of evidence of demonstrable benefits for the Woollahra community that cannot be achieved through Woollahra remaining a stand-alone Council.
- The sale of two significant strategic Council assets was progressed during 2013/14, being Council’s current depot site at O’Dea Avenue Waterloo and a residential site at 9A Cooper Park Road Bellevue Hill. The proceeds from the sale of these two properties will provide a long-term budget benefit for the Council and the community.
- Council progressed with the implementation of a new Electronic Document and Records Management System (EDRMS) during the year with the system scheduled to go ‘live’ in October. Ongoing development of the EDRMS will provide improved community access to relevant Council information and records.
- Council continues to maintain an industry leading business assurance and risk management framework which includes the operation of a high functioning internal audit program and independent Audit & Assurance Committee. The Committee continues to meet quarterly to review regular internal audit reports.