



Woollahra Municipal Council Annual Report 2017/18

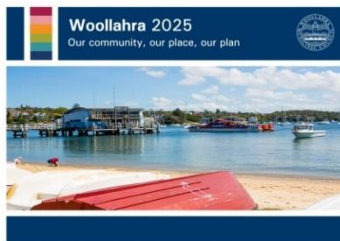
Part 2 – Delivery Program and Operational Plan

Part 2 Delivery Program and Operational Plan

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Integrated Planning Framework

Woollahra Council’s integrated planning and reporting framework comprises our Community Strategic Plan and our combined Delivery Program and Operational Plan, all supported by our Resourcing Strategy. Our Annual Report is our report to the community on our achievements for the year. Part 2 of our Annual Report focuses on the implementation of our Delivery Program and Operational Plan.

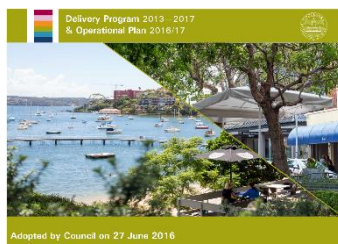


Woollahra 2025 is our Community Strategic Plan that has been developed by Council in consultation with the Woollahra community.

It presents a long term vision for Woollahra and is structured around five broad interrelated Themes, each of which is supported by a range of Goals and Strategies.



The Resourcing Strategy comprises Council’s Asset Management Strategy, Long Term Financial Plan and Workforce Management Plan.



Our Delivery Program and Operational Plan identifies a number of Priorities and Actions in response to the Themes, Goals and Strategies identified in Woollahra 2025, to relay Council’s commitment to the community over the extended five year term (2012 to 2018) of Council. Council has combined its Delivery Program and annual Operational Plan into one document for ease of reference.

Quarterly progress reports are presented to the Council and community in relation to the Delivery Program and Operational Plan.



Our Annual Report provides a year in review and is prepared within five months of the end of each financial year in accordance with the requirements of the Local Government Act 1993.

Delivery Program and Operational Plan – Key achievements for the year ended 30 June 2018

Part 2 of the Annual Report highlights our key achievements during 2017/18 in relation to our Goals, Priorities and Actions included in Council’s combined Delivery Program 2013 to 2018 and Operational Plan 2017/18.

The Local Government Act 1993 requires Council to report on the effectiveness of the principal activities undertaken and on achievements in implementing the Delivery Program and Operational Plan.

Council’s integrated planning and reporting Framework forms the structure for reporting to the community and is explained below.

The Community Strategic Plan, *Woollahra 2025*, presents a vision for the Woollahra Local Government Area and is structured around five Themes. Themes are supported by Goals and Strategies.

Woollahra 2025 – Five Themes are:



Our combined Delivery Program and Operational Plan supports *Woollahra 2025* by identifying Priorities and Actions to implement under each of the Themes, Goals and Strategies in *Woollahra 2025*. Priorities demonstrate Council’s commitment to the community by detailing what Council will do over the electoral term to achieve the Goals and Strategies. Priorities are supported by one year Actions which identify what Council plans to undertake annually.

Snapshot of 2017/18 Actions

During 2017/18, Council reported on 125 Actions in the Delivery Program and Operational Plan.

As at 30 June 2018 54% were completed or in progress, 37% ongoing and 9% deferred or not commenced.

STATUS	# of Actions	%
Completed	29	23%
In Progress	40	32%
Ongoing	45	36%
Deferred	2	2%
Not Commenced	9	7%

In addition to the above Actions, Council also committed to 182 Capital Works Projects during 2017/18. The status of Capital Works Projects is reported in Part 5 of the Annual Report.

THEME: Community well-being

Our **Theme: Community well-being** outlines Council’s commitment to community well-being through the planning, facilitation and provision of appropriate community and cultural services and facilities throughout the Municipality.

Our **Theme: Community well-being** consists of 3 Goals being:

Goal 1: A connected and harmonious community

Goal 2: A supported community

Goal 3: A creative and vibrant community

Our Goals are supported by a number of Delivery Program Priorities and Operational Plan Actions.



Goal 1: A connected and harmonious community

Our Goal for 2025 is that:

‘Woollahra will be a community where people care for each other, have a sense of belonging and can contribute meaningfully to their community and neighbourhood through participation in community life’

Goal 1 is supported by 11 Priorities in the Delivery Program and included 7 Actions in the 2017/18 Operational Plan.

**Goal 1: A connected and harmonious community
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	2	28.6%
In Progress	2	28.6%
Ongoing	3	42.8%
Deferred	-	-
Not Commenced	-	-

HIGHLIGHTS for **Goal 1: A connected and harmonious community** in 2017/18 include:

- Community Services continued to encourage respect and support for social and cultural diversity through promotion and provision of inclusive events, programs and activities. In November 2017, Council hosted a successful cultural day celebration, ‘Festa Italiana’ in Glenmore Road, Paddington that was attended by approximately 3,000 people.
- In 2017/18 Council continued its commitment to supporting local cultural and community projects and activities through the provision of \$101,844 in community grants to community-based organisations and local primary schools (a table is provided in Part 3 of the annual report). A Section 356 grant was also made to the Holdsworth Street Community Centre of \$952,060 to assist the organisation to provide a range of programs and services to the Woollahra community.
- Council celebrated International Women’s Day 2018 by hosting an evening on 8 March 2018 celebrating women’s achievements. Salam Zreika-Drennan, the first hijab-wearing Muslim police officer in both NSW and the ACT provided an inspirational and well received speech to an audience of 60 attendees. Council also hosted a networking brunch for local services providing support to women and children which was attended by 12 participants.
- Pleasingly, many of Council’s 10 community venues are operating at capacity at peak times and continue to grow in popularity. Following a minor makeover, Sherbrooke Hall was made available for hire early in 2018 and is proving popular for children’s birthday parties.

- The 2017 Citizenship awards were presented at a Community Leaders' Reception, hosted by the Mayor, Councillor Peter Cavanagh in March 2018. The Mayor presented 7 awards on the night. The Woollahra 2018 Citizen of the Year was awarded to Michael Ryan.
- Council continued to provide support for volunteers through promotion and provision of information and services for the volunteering sector and support to voluntary organisations and networks. Council offers volunteering opportunities across the functional areas of Bushcare, Library, and Cultural Development. During Volunteer Weeks, 21 – 27 May 2018, Council hosted a series of pop-up stalls throughout the area to engage the community, inform them about Council's programs and services and promote volunteering opportunities.
- Council celebrated Neighbour Day in 2018 by supporting Cooper Park Community Garden and the Waverley-Woollahra SES in running events for the Day.
- NAIDOC week was held in July. In celebration of the theme 'Because of Her, We Can', Council hosted talks at Woollahra Library at Double Bay featuring two remarkable Aboriginal women, Professor Jakelin Troy and artist Biby Barba. Council also hosted an aboriginal astronomy evening at Redleaf Chambers and a Rain Forestation virtual reality session at Woollahra Library as part of the celebrations.
- Council continued its active membership of the Eastern Region Local Government Aboriginal and Torres Strait Islander Forum which supports the regional Pauline McLeod Reconciliation Awards. The Awards night was held at Inner West Council on 24 May 2018.



Goal 2: A supported community

Our Goal for 2025 is that:

‘Woollahra will be a place where people have access to a range of effective and diverse social services and programs that meet the changing needs of our community’

Goal 2 is supported by 12 Priorities in the Delivery Program and included 8 Actions in the 2017/18 Operational Plan.

**Goal 2: A supported community
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	-	-
In Progress	1	11.1%
Ongoing	6	66.7%
Deferred	2	22.2%
Not Commenced	-	-

HIGHLIGHTS for **Goal 2: A supported community** in 2017/18 include:

- Woollahra Preschool continued to operate at capacity and provide a high quality education program in keeping with the Early Years Learning Framework with positive feedback from families.
- Since the April 2014 Child Care Needs Study was undertaken, 5 new centres have opened, 3 have expanded, 1 has reduced places and 2 have closed, resulting in a net increase of 275 new places becoming operational across the Woollahra local government area. The deficit of 361 places identified in April 2014 has been reduced to 86 places. The 2021 forecast gap of 653, assuming no additional supply, has been reduced to 378.

Compared to 2014, there are 140 extra places in Double Bay, 125 extra places in Rose Bay, 22 extra places in Woollahra, 3 extra places in Edgecliff and 15 less places in Paddington.

- The Rose Bay and Rushcutters Bay walking groups continue each week on Wednesday and Friday mornings. Attendances range from 8-17 participants with both groups having a steady flow of new and interested walkers.
- In June Council hosted an Access Forum ‘Windows of Opportunity’ to support families of children aged 0-5 with guest speakers including a paediatrician, clinical psychologist and a speech pathologist. Council also hosted a successful Child Restraint Checking day in partnership with RMS in Cooper Park. This was the third year this event was held, funded by the RMS. 35 seats were checked and correctly fitted on the day. Council also provided CPR and First Aid training for parents and carers of young children.

- Council continued to support Miroma and Holdsworth with subsidised premises and funding to provide programs for people with limited mobility.
- NSW Seniors Festival in April saw Council deliver a number of successful and well-attended events including The Good Old Bad Old Days – a social and curious history of inner east Sydney, bush tucker tasting, demystifying the NBN and Sunset Quartet at Redleaf with funding support from the Department of Family & Community Services.
- Following Council's adoption of its Disability Inclusion Action Plan in June 2017, both the fully and easy read versions have been published on our website and a copy lodged with the Disability Council of NSW. Its implementation continues with annual and ongoing tasks allocated to staff across Council.
- Council continued to support Holdsworth Community Centre's provision of community transport in the Woollahra area and also supported the Sir Roden and Lady Cutler Foundation with a community grant for their 'Pick Me Up' service which provides free door-to-door medical related transport to people in the Woollahra LGA who are physically, mentally, socially or financially disadvantaged.
- Council worked to raise awareness about violence against women through our Respectful Relationships Breakfast held in November in partnership with the Community of Schools in the eastern suburbs. The event was a huge success with over 250 students in attendance.
- Council continues to participate in and contribute to the Eastern Sydney Suicide Prevention Network which aims to raise the awareness of information and support services in the area and to de-stigmatise mental health. The ESSPN launched the 'Suicide Impacting Me' peer support group in March. This program is the first of its kind for the eastern suburbs.
- Youth Week 2018 saw Council's continuing partnership with Waverley Council and WAYS Youth and Family Services to host the annual Bondi Blitz Music Festival in April 2018. Through the Safe Summer Survival grant, WAYS also coordinated a Schools forum at Redleaf on the theme 'Risky Behaviour' which was attended by 70 students from the area.
- Council continues to provide a Home Library Service utilising both staff and volunteer assistance. The service aims to reduce social isolation by hosting special events for the members during the year. Membership of the Service increased by 22% over the year and, at the same time, the service expanded its outreach programs. Events held during the year included Autumn Afternoon Tea, Festive Morning Tea and The Long Lunch.



Miroma Disability Services operating from 'The Gunyah'. Photo Credit: Inala

Goal 3: A creative and vibrant community

Our Goal for 2025 is that:

‘Woollahra will be a place where people of all ages and backgrounds have access to lifelong learning opportunities, cultural and community activities. We will support local creativity, cultural pursuits and creative talents’

Goal 3 is supported by 7 Priorities in the Delivery Program and included 16 Actions in the 2017/18 Operational Plan.

**Goal 3: A creative and vibrant community
Action Status as at 30 June 2017**

STATUS	# of Actions	%
Completed	8	50.0%
In Progress	3	18.8%
Ongoing	5	31.2%
Deferred	-	-
Not Commenced	-	-

HIGHLIGHTS for **Goal 3: A creative and vibrant community** in 2017/18 include:

- Woollahra Libraries celebrated another very successful year. The Library Service had a total circulation of 630,085 loans, which represents an 8% increase on 2015/16 (585,387 loans). According to the Standards and Guidelines for NSW Public Libraries listed in ‘Living Learning Libraries’, **Circulation per capita**: Woollahra Libraries has 10.7 circulation per capita which exceeds the Exemplary Benchmark of 7.71. Whereas, a total of 689,721 people visited Woollahra, Paddington and Watsons Bay Libraries during 2017/18, a decrease of 6% compared to 2016/17 (736,891 visits), noting that the 2016/17 year was the first full year the new Woollahra Library at Double Bay was opened. According to the above Standards, **Visits to Library per capita**: Woollahra Libraries has 11.7 visits per capita which is more than double the Exemplary Benchmark of 5.4. The Library has a total membership of 30,238, which represents 51% of Woollahra’s population and in accordance with the State Standards, **Borrowers as Percentage of Population** exceeds the Enhanced benchmark of 49%.

- The Children’s Programs continue to be a very popular service which consists of weekly Rhyme Time for 0-2 years, Storytime for 3-5 years, Book Babies for babies 0-18 months and Mini Makers Club for 6-10 years. A new monthly Coding with Cubetto has been introduced for children 4-6 years which focuses on developing basic coding and problem solving skills. Across the Library service, 483 sessions were held with over 9,700 children attending.

- Other successful Children’s and Young Adults activities and events held included:
 - Children’s Book Week;
 - Summer Reading Club;
 - Writers & Readers for Young People;
 - Friday Night Flicks; and
 - Harmony Week celebrations
- The 29th Poets Picnic was held in February 2018 with the theme *Food for Thought*. Hosted by Simon Marnie, performers included celebrated Australian poets Robert Adamson and Mark Tredinnick, along with Sydney poets Peter Boyle and Lindsay Tuggle and Melbourne-based performance artist Amy Bodossian, local writer Ailsa Piper and slam poet Lewis-Alan Trathen performed poems about food and philosophy accompanied by student performers from Reddam House, Ascham, SCEGGS and Rose Bay Secondary College.



Chalk Poetry Workshop at 2018 Poets Picnic

- Woollahra Libraries continued to provide an exciting range of adult focused programs and events in 2017/18 including:
 - The popular Writers & Readers program of author talks;
 - Tea Topics;
 - The 55+ Club;
 - Culture Vulture; and
 - Technology and business learning events.
- In May 2018, Woollahra celebrated the winners of the second year of the Digital Literary Award. 99 entries were received and the winners were announced at an Awards evening on 31 May 2018. The Judges for the Award were Pip Smith, Julie Koh and Sam Twyford Moore.
- The Digital Management System EMu continues to have further digitised materials added to its database. Over 1,000 individual photographic records were catalogued and uploaded to the database during this financial year providing 24/7 access for the public to these materials. To further promote our Local History collection, the Library has also held monthly “Discover your Local History” workshops, are proving extremely popular, with sessions booked out well in advance. Workshops have included topics such as Researching your House History, What’s new in the Digital Archive, Preserving your Treasures and War on Record. Over the past year, 157 people have attended the workshops.

- Submissions for the 2018 Woollahra Artist in Residence program were considered in November 2017 with residencies awarded to four artists; Paula do Prado, Josee Veseley-Manning, Tomas Maceiras Prego and Rone Waugh. The artists commenced their residency in March 2018.
- The 2017 Woollahra Small Sculpture Prize attracted a large number of entries and the 47 shortlisted finalists were selected for exhibition by judges Djon Mundine OAM, Roslyn Oxley OAM and Alexie Glass-Kantor from 667 entries. The prize was awarded to Victorian artist Sanne Mestrom for her work, Self Portrait (Sleeping Muse).
- The Youth Photographic Award and Short Film Prize 2017 was held at Woollahra Library, Double Bay on 7 September 2017. 260 photographic entries and 40 short film entries were submitted by local high school students. The exhibition was on display from 8 to 17 September. One short film and two photographic workshops were also held during September.
- Council continued to implement the Woollahra Plaques Scheme to honour famous people or events associated with the Woollahra LGA that have made a significant impact on life in the area or Australia as a nation. Four plaques were unveiled during the year:
 - Robert Joyner, Blacksmith
 - E.K. and W.S. Harkness, Builders
 - Thomas Sutcliffe Mort, industry pioneer and benefactor
 - Wintergarden Theatre, “talkies” pioneer



(L-R) Cllr Marano, David Mort (Great, great, grandson of Thomas Sutcliffe Mort) and Mayor, Cllr Cavanagh at the unveiling of the plaque for Thomas Sutcliffe Mort.

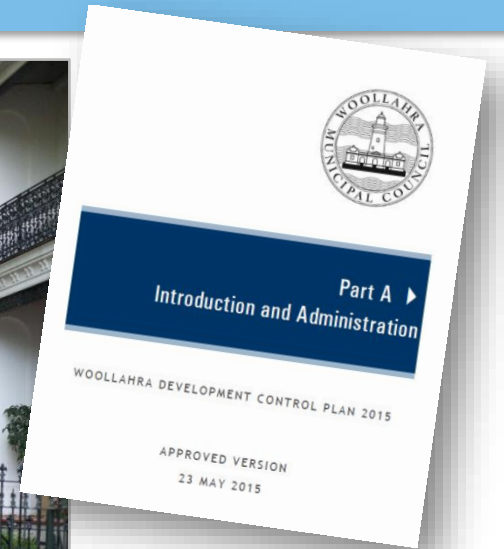
THEME: Quality places and spaces

Our **Theme: Quality places and spaces** outlines Council’s commitment to continue to work to keep our area unique and beautiful and ensure that areas of special character and of heritage significance are protected and enhanced.

Our **Theme: Quality places and spaces** consists of 3 Goals being:

- Goal 4: Well planned neighbourhoods
- Goal 5: Liveable places
- Goal 6: Getting around

Our Goals are supported by a number of Delivery Program Priorities and Operational Plan Actions.



Goal 4: Well planned neighbourhoods

Our Goal for 2025 is that:

‘Woollahra will have well planned, high quality and sustainable building development that respects and enhances our environment and heritage. It will complement and retain the local character of our suburbs, villages and neighbourhoods and provide access to a range of housing options’

Goal 4 is supported by 7 Priorities in the Delivery Program and included 39 Actions in the 2017/18 Operational Plan.

**Goal 4: Well planned neighbourhoods
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	8	20.5%
In Progress	22	56.4%
Ongoing	1	2.6%
Deferred	0	0.0%
Not Commenced*	8	20.5%

*Action will commence in 2018/19.

HIGHLIGHTS for **Goal 4: Well planned neighbourhoods** in 2017/18 include:

A major change in the determination of development applications came into effect in March 2018 with the introduction of the Woollahra Local Planning Panel (WLPP). Elected Councillors are no longer involved in determining applications, but remain responsible for setting the strategic planning framework within which applications are considered.

The WLPP is comprised of a Chair appointed by the State Government, two expert members appointed by Council and a community representative. Council has appointed community representatives for each of its five Wards, one of whom is selected by the Chair to sit on the WLPP at each meeting. The WLPP generally meets each fortnight to consider applications.

The WLPP considers development applications that, among other considerations:

- exceed a development standard in a planning instrument by more than 10%
- have received 10 or more unique objections
- have Council or a councillor as the applicant or landowner
- relate to ‘sensitive’ development, for example, new residential flat buildings, new licenced premises and demolition of a heritage item

Other applications are determined by Council staff under delegated authority or, where the estimated cost of development exceeds \$30 million, by the Sydney Eastern City Planning Panel.

Additionally, the WLPP also provides advice on planning proposals.

- Work continued during 2017/18 on a range of projects relating to Council’s planning instruments and related policies and strategies including:
 - a new housing strategy consistent with the guidelines issued by the Greater Sydney Commission;
 - measures to increase affordable housing stock in a coordinated and strategic manner across the Woollahra LGA;
 - residential opportunity site identification and review
 - options for amending planning controls and other requirements for subdivision;
 - review planning controls in regard to building envelopes, minimum lot widths, residential car parking rates and excavation;
 - review of planning controls for the Edgecliff commercial centre corridor;
 - review current height and FSR controls for properties in Oxford Street, Paddington (between Barcom Ave and West St);
 - review of provisions for roof terraces;
 - funding of public infrastructure through Section 94, Section 94A and value capture through a Voluntary Planning Agreement Policy;
 - regulating the use of subterranean areas for habitation
 - review controls for lifts and lift overruns;
 - a study of hotels in Paddington to determine and establish more specific conservation controls; and
 - heritage assessment of the Rose Bay Uniting Church and Wesley Hall, Gaden House, Dunara Reserve and Four in Hand Hotel.
- The development approval of works to the value of \$489,897,385 during the 2017/18 financial year. The average value of works was \$781,335 with a total of 627 Development Applications determined during the 2017/18 financial year.
- The successful defence of 41 (eight are still ongoing so the successful defence could be more once these have been finalised) out of 54 appeals in the Land and Environment Court.



Goal 5: Liveable places

Our Goal for 2025 is that:

‘Woollahra will be a community with accessible, integrated and well maintained public places and open spaces. We will have clean and well maintained infrastructure and community facilities. It will be a safe and attractive place with high quality public and private facilities and amenities’

Goal 5 is supported by 16 Priorities in the Delivery Program and included 18 Actions in the 2017/18 Operational Plan.

Goal 5: Liveable places

Action Status as at 30 June 2017

STATUS	# of Actions	%
Completed	-	-
In Progress	2	11.1%
Ongoing	16	88.9%
Deferred	-	-
Not Commenced	-	-

HIGHLIGHTS for **Goal 5: Liveable places** in 2017/18 include:

- Rosemont Avenue (Stage 3) - a very characteristic avenue with heritage trees, sandstone kerbs and gutters, passionate residents, and previously poor driveway levels and old brick paved footpaths undulating over tree roots. Also there was no existing stormwater infrastructure in this well-established street.

The works saw several hundred meters of drainage pipe installed down the road centre and associated pipe and pit installations running to kerbside. Old brick pavers were recycled and re-instated level. Other footpath areas were renewed and driveway profiles corrected when replacing driveways. Section of kerb and gutters were also replaced. On completion of the civil works the full length of the road was re-sheeted.
- Lyne Park Seawall (Stage 4) - this was the final part of the staged seawall works at Lyne Park and itself involved 2 separate sections. The first section was 80m of new seawall running along the Woollahra Sailing Club boat ramp area. The second 30m section replaced the old wall from Cranbrook boat shed to Tingira Reserve which was a different design altogether due to the foreshore location
- Kent Road, Rose Bay - all new kerb and gutter and every driveway crossings was replaced with significant vertical changes to help improve the prior poor driveway profiles particularly at the low lying properties which previously had informal gutter bridges. An innovative solution was to extend the driveways into the road reserve extending the length of the driveways to improve vehicle clearance profiles. The road was also re-sheeted on completion of the civil works.

- Stage 2 of the irrigation upgrade at Steyne Park was completed in the dog off-leash area in conjunction with a major turf renovation.
- Major turf renovations were also completed at Woollahra Playing Fields and Lyne Park.



Andrew Petrie Oval, Rose Bay

- Construction of the synthetic sportsfield at Woollahra Ovals, Andrew Petrie Oval, was completed.
- Tree Management Team assessed 400+ development applications involving works impacting trees and new landscapes.
- Tree Management Team assessed over 500 applications to prune / remove trees.
- 167 trees were planted throughout the Municipality.

- Over 5,800 plants have been planted throughout Council's bushland reserves.
- Volunteers have planted over 4,000 plants throughout Bushcare sites.
- Actioned over 1,000 public tree customer requests
- 600+ social and casual events (weddings, birthdays and corporate events) were approved in Council parks.
- 4,000+ sports fields bookings were approved (school and clubs training and games).
- 186 filming permits were approved throughout the Municipality.
- 32 personal trainer permits were processed.
- Large special events during 2017/18 included:
 - City to Surf,
 - Bondi Tens (Woollahra Ovals 2 & 3),
 - Double Bay Street Festival (Guilfoyle and Steyne Parks),
 - Rotary Charity Regatta (Rushcutters Bay Park),
 - Victor Chang Bay Soiree Charity Dinner (Watsons Bay),
 - Shakespeare by the Bay (Robertson Park),
 - Cambridge Markets (Pannerong Reserve and Robertson Park),
 - Sail Sydney Regatta (Lyne Park),
 - JJ Giltinan Regatta (Steyne Park),
 - Boxing Day Car Parking CYCA (Rushcutters Bay Park),
 - Christmas Carols (Chiswick Gardens and Pannerong Reserve),
 - Coastrek (Lyne Park and Christison Park),
 - Bloody Long Walk,
 - 3 Bay Challenge (Parsley Bay and Watsons Bay),
 - Double Bay Dog Day (Guilfoyle Park).

Goal 6: Getting around

Our Goal for 2025 is that:

‘Woollahra will be a place where it is easy to get around, easy to access our foreshore, our recreation facilities, our green open space and our public and private institutions. We will also have easy access to the city and its wide range of services and facilities and be able to access public transport, walking and cycling routes within our area’

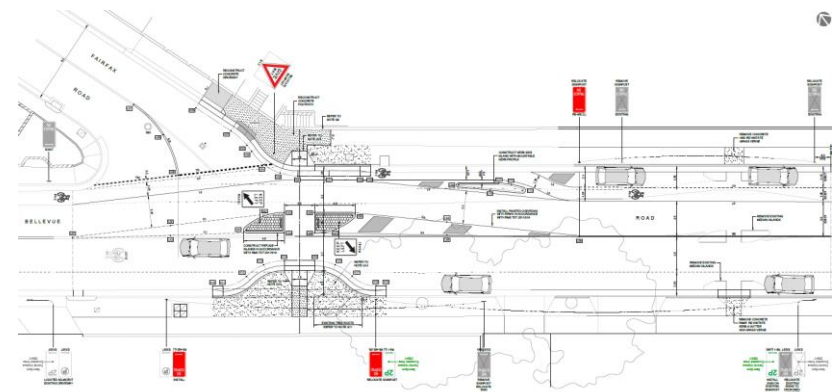
Goal 6 is supported by 8 Priorities in the Delivery Program and included 4 Actions in the 2017/18 Operational Plan.

**Goal 6: Getting around
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	-	-
In Progress	-	-
Ongoing	4	100%
Deferred	-	-
Not Commenced	-	-

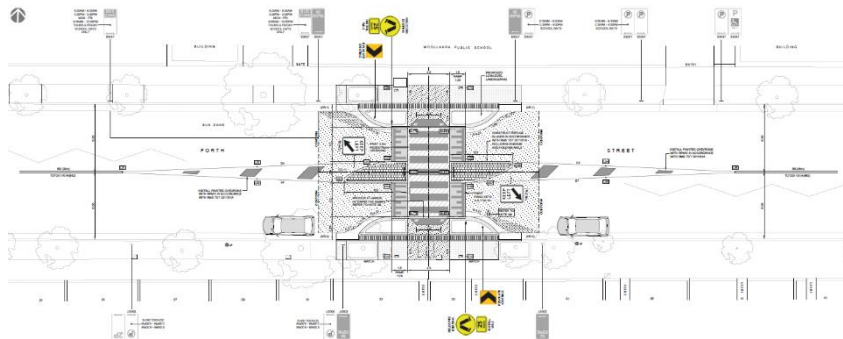
HIGHLIGHTS for Goal 6: Getting around in 2017/18 include:

- Work commenced on a traffic signage audit across the Woollahra LGA. Work will continue in 2018/19.
- Halls Lane Shared Zone - this narrow lane feeding the Queen Street commercial area between the old buildings cannot accommodate a footpath. The solution to improve safety required creation of a shared zone by providing both signage and a road surface differentiation of a textured printed street pattern.
- Bellevue Road at Fairfax Road - the works delivered a complaint pedestrian refuge for a safer crossing at Bellevue Road near Fairfax Road. Significant civil works to achieve this end provided new signage and road line marking. This work required survey and a detailed design to determine solution for stormwater flows and engineering drawings for submission to Traffic Committee for approval.



Bellevue Road at Fairfax Road

- Forth Street, Woollahra - another public school location with the works carried out during the Easter school holiday window. These works delivered a raised pedestrian crossing to provide a compliant crossing point. This work required survey and a detailed design to determine solution for stormwater flows and engineering drawings for submission to Traffic Committee for approval.



Pedestrian Refuge – Edgecliff Road at Wellington Street

- Spencer Lane services Rose Bay Public School and is a narrow lane with no space for a separate footpath. The project involved establishing the lane as a shared zone by providing both signage and a road surface differentiation of a textured printed street pattern. The overall look of the surrounding area allowed for a light grey colour surface to be chosen which can only further improve safety and provide some brightness to a dark lane.
- Moncur and Wallis Roundabout, Woollahra - a detailed design was produced to determine solution for pedestrian movements, driveway interfaces, vehicle sweep paths, parking changes and stormwater flows. With a history of previous road traffic accidents at the location the installed roundabout and associated new footpath works and kerb ramps will deliver

much improved safety for the motorists and pedestrians in this leafy area. They also got Italian Renaissance granite stone pattern inlaid into the roundabout.



Moncur and Wallis Roundabout, Woollahra

- Numerous other traffic related projects completed.

THEME: A healthy environment

Our **Theme: A healthy environment** outlines Council’s commitment to improving native bushland through a bush regeneration program, the implementation of a tree management policy and managing tree preservation orders for trees on private and public land’.

Our **Theme: A healthy environment** consists of 2 Goals being:

Goal 7: Protecting our environment

Goal 8: Sustainable use of resources

Our Goals are supported by a number of Delivery Program Priorities and Operational Plan Actions.



Goal 7: Protecting our environment

Our Goal for 2025 is that:

‘Woollahra will be a place where the natural environment will be protected and conserved from adverse impacts, to preserve our vegetation and wildlife habitats’

Goal 7 is supported by 9 Priorities in the Delivery Program and included 3 Actions in the 2017/18 Operational Plan.

**Goal 7: Protecting our environment
Action Status as at 30 June 2017**

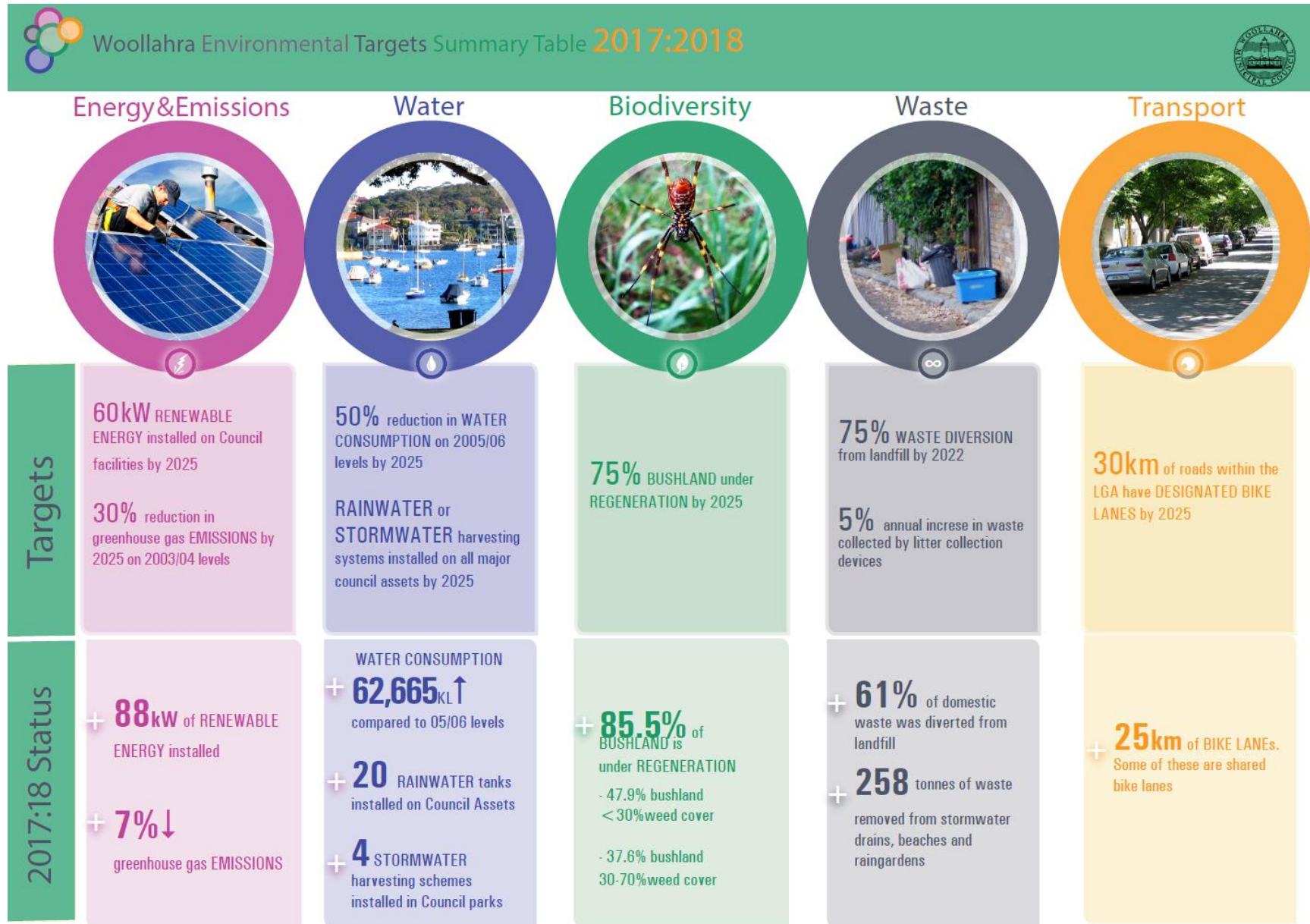
STATUS	# of Actions	%
Completed	-	-
In Progress	1	33.3%
Ongoing	2	66.7%
Deferred	-	-
Not Commenced	-	-

HIGHLIGHTS for **Goal 7: Protecting our environment** in 2017/18 include:

- Council’s Bushcare program continued to run successfully at locations across the municipality. Council also continued the Harbourcare program, which invites community and business groups to help remove litter from waterways and Sydney Harbour, following its successful launch in 2017.
- Council has a number of ways of preventing waste from entering or re-entering Sydney Harbour. In 2017/18 we collected:
 - Over 150 tonnes of waste from beach cleaning;
 - 241 tonnes of waste from gross pollutant traps; and
 - 3 tonnes of waste from raingardens.
- The Community Environmental Grants program supported 11 sustainability projects with \$11,516, benefitting community groups, local schools, and early learning centres in the municipality. Details of the grants are provided in Part 3 of the Annual Report.
- In December 2017 Council, in collaboration with the Member for Vaucluse, State Government Agencies and the local community, established the Rose Bay Beach Working Party with an aim to address community concerns around the foreshore of Rose Bay.
- Council continues to work with Sydney Water to undertake water quality monitoring across the stormwater catchment system including dry and wet weather monitoring.

- Plantings continue in line with Council’s Conservation Biodiversity Strategy and Greenweb. Over 250 street trees are planted annually and Bushcare groups plant in excess of 5,000 plants.
- Over 16 hectares of bushland are under the care of Council’s Bush Management Team. Works include: weed removal, habitat conservation and development and native revegetation.
- Over 245Ha of urban forest has been established across the local government area. This includes 49Ha of terrestrial remnant vegetation and 196Ha of non-remnant vegetation (e.g. revegetated bushland, native and non-native bushlands, gardens and trees).
- Council continued to implement projects included in the Woollahra Environmental Sustainability Action Plan. Projects completed to date include:
 - 88kW of renewable energy sources installed across Council owned sites.
 - 7% reduction in greenhouse gas emissions from Council facilities.
 - 20 rainwater tanks installed across Council owned sites.
 - 4 large scale stormwater harvesting projects (Cooper Park, Rose Bay, Christison Park and Parsley Bay).
 - 30 kilometres of bicycle lanes.
 - 389 LED streetlights installed across our residential roads.





Goal 8: Sustainable use of resources

Our Goal for 2025 is that:

‘Woollahra will reduce energy and water use, reduce emissions and develop adaptation actions that will reduce the impacts of climate change. We will minimise waste generation and encourage resource recycling’

Goal 8 is supported by 12 Priorities in the Delivery Program and included 7 Actions in the 2017/18 Operational Plan.

**Goal 8: Sustainable use of resources
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	5	71.4%
In Progress	-	-
Ongoing	2	28.6%
Deferred	-	-
Not Commenced	-	-

HIGHLIGHTS for **Goal 8: Sustainable use of resources** in 2017/18 include:

- Council works in partnership with Randwick and Waverley Councils on our regional low carbon future plan. The regional partnership has measured regional emissions and has developed strategies to reduce our regional emissions. Projects include:
 - Performance standards for new developments and increased BASIX targets;
 - Community renewable energy;
 - Apartment building energy reduction programs;
 - Solar My School Program;
 - Infrastructure for electric vehicles; and
 - Waste strategies such as Compost Revolution and commercial organics collection.

- The Environmental Education Program for 2017/18 was completed. Monthly sustainability workshops and events were undertaken for community groups, schools, local businesses and Council staff. Our Environmental Officer conducted workshops during the year including native habitat gardens and water saving gardens.

- Council carried out a range of initiatives in 2017/18 to reduce the amount of Woollahra’s waste that ends up in landfill, including:
 - Holding Second Hand Saturday events in Paddington in March and September;
 - E-waste collection day held twice a year in May and November. This resulted in collection and recycling of over 30 tonnes of e-waste over the financial year;
 - Compost revolution;
 - Supporting the “Love Food Hate Waste” campaign;
 - Supporting the Garage Sale Trail;
 - Supporting Schools’ Recycling Workshops.
 - Carried out a regional educational campaign to provide a united message to improve recycling in unit blocks.

- Council collected 11,086 tonnes of domestic waste and 5,987 tonnes of recyclables in 2017/18. 5,687 tonnes of recyclables were diverted from landfill and recycled.

- Council collected 3,609 tonnes of organic material in 2017/18, all of which was diverted from landfill and re-used.

- Council collected 1,495 tonnes of household clean-up, of which 1,179 tonnes was diverted from landfill and recycled.



- 3 Council Regional Environment Program (a joint initiative of Woollahra, Waverley and Randwick Councils). Projects include:
 - **Compost Revolution** – online tutorials and workshops to educate residents and provide them with compost bins and worm farms.
 - **Solar My School** – helping schools and preschools across the eastern suburbs to install solar PV systems to reduce their energy demand and greenhouse gas emissions.
 - **Drive the adoption of electric vehicles** – planning for electric vehicle charging infrastructure at key shopping, leisure and commuter locations to enable the uptake of electric vehicles for both residents and businesses.
 - **Barrett House** – sustainable demonstration house, used as a joint council venue for sustainability events and workshops.
 - **Commercial Organic Business Case** – investigations to determine the feasibility of establishing a commercial organics collection service for Council’s trade waste customers.
 - **Eastern Suburbs Low Carbon Plan** – regional plan identifying six cost effective and feasible opportunities for reducing greenhouse gas emissions across the eastern suburbs.



THEME: Local prosperity

Our **Theme: Local prosperity** outlines Council’s commitment to improve and promote our town centres, improve our understanding of local tourism trends and the role tourism plays in the local economy.

Our **Theme: Local prosperity** consists of 1 Goal being:

Goal 9: Community focused economic development

Our Goals are supported by a number of Delivery Program Priorities and Operational Plan Actions.



Goal 9: Community focused economic development

Our Goal for 2025 is that:

‘Woollahra will maintain the diversity of our local economic base and encourage new business into the area that will enhance and positively impact on community life’

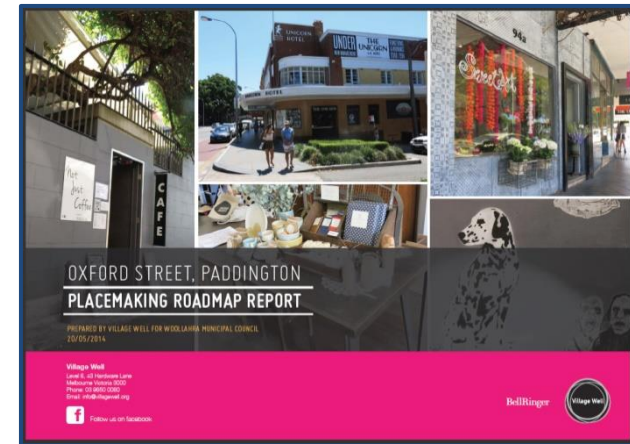
Goal 9 is supported by 9 Priorities in the Delivery Program and included 5 Actions in the 2017/18 Operational Plan.

**Goal 9: Community focused economic development
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	-	-
In Progress	1	20%
Ongoing	4	80%
Deferred	-	-
Not Commenced	-	-

HIGHLIGHTS for **Goal 9: Community focused economic development** in 2017/18 include:

- Council’s placemaking program continued with the implementation of the Double Bay Place Plan and the Oxford Street Roadmap Report.



- Regular meetings of the Oxford Street Working Party, bringing together a representative group of Oxford Street stakeholders, including representatives from the Sydney City Council.
- Ongoing financial and in kind support to the Paddington Business Partnership.
- Ongoing financial and in kind support to the Double Bay Chamber of Commerce.

- Continued implementation of the Double Bay Place Plan, adopted in December 2014, which sets out an ambitious set of strategies and actions aimed at achieving a new vision and place story for Double Bay. It introduces a placemaking approach to the management, future planning and development of the Double Bay commercial centre. The plan includes all the physical, social, cultural, economic and environmental things we need to do across the disciplines of land use planning, urban design, social, cultural, environmental and business development.



- Council signed onto the Easy to do Business program with Service NSW, and initiative with the Small Business Commissioner, and continues to meet our obligations and responsibilities as part of our commitment to the Small Business Friendly Councils Program.

Streetscape Works Program highlights for 2017/18 include:

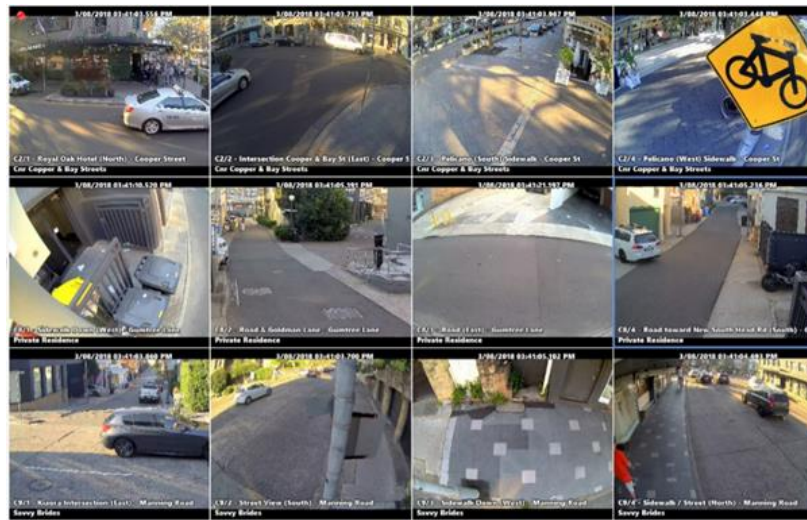
- Implementation of the Queen Street Masterplan continued with completion of the upgrade of tree pits. Seating was also replaced.
- The Double Bay Lighting Scheme was completed. It includes:
 - Bud lighting in trees at Knox and Bay Street
 - Up lighting of the façade of the Cosmopolitan Building
 - Lighting of Short Street in conjunction with Cosmopolitan Building
 - Lighting of Marathon Steps
 - Lighting features in Steyne Park

Feedback has been universally positive at all locations across the board.



Up lighting of the Cosmopolitan Building

- CCTV was installed in Double Bay. 21 cameras installed in all fed back to a central hub in Double Bay through a wireless communications system. Images are recorded for a 30 day period allowing for authorised investigations of incidents by NSW police. Cameras are located at strategic points all through Double Bay covering back lanes and main roads.



THEME: Community leadership and participation

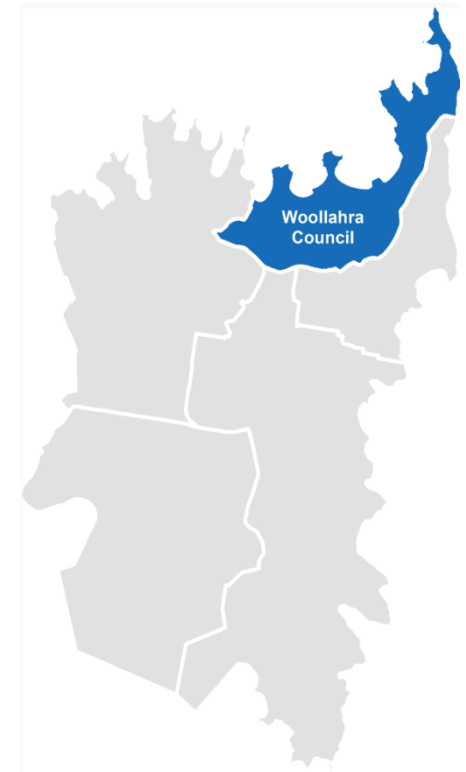
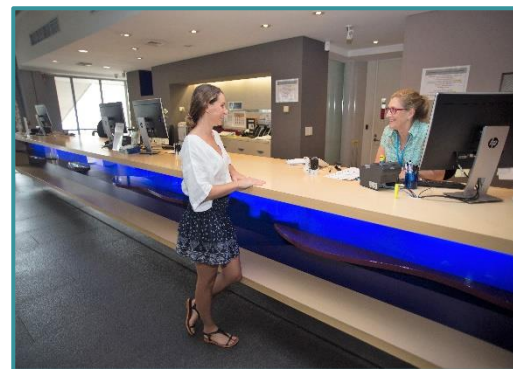
Our **Theme: Community leadership and participation** outlines Council’s commitment to the highest standards of corporate governance.

Our **Theme: Community leadership and participation** consists of 2 Goal being:

Goal 10: Working together

Goal 11: A well managed Council

Our Goals are supported by a number of Delivery Program Priorities and Operational Plan Actions.



Goal 10: Working together

Our Goal for 2025 is that:

‘Woollahra will be a place where residents are well informed and able to contribute to their community. Council will listen and respond to requests and concerns through open communication and engagement’

Goal 10 is supported by 4 Priorities in the Delivery Program and included 6 Actions in the 2017/18 Operational Plan.

**Goal 10: Working together
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	4	66.7%
In Progress	2	33.3%
Ongoing	-	-
Deferred	-	-
Not Commenced	-	-

HIGHLIGHTS for **Goal 10: Working together** in 2017/18 include:

Building community awareness and engagement is an important priority for us. We use a diverse range of communication mediums to meet the needs of our community, from media stories in the local press to community consultation sessions, events, advertising, website, social media, direct mail and e-newsletters. A monthly, ‘Woollahra News’ published in the Wentworth Courier provides a summary of key events and news. Council also issues print and digital copies of our business papers and meeting minutes, as well as general information on the Woollahra LGA.

To demonstrate our commitment to working together – we listen to our community and act as advocates. We also take a lead role in providing opportunities to work with and alongside the community.

Our extensive annual events program helps us reach community members who would not typically engage with Councils. In the last 12 months, we hosted more than 250 events. Through these events, we are able to foster connections within our community. We aim to develop creativity, promote sustainability and enhance cultural development. We have partnered with public and private organisations to host events that are informative, entertaining and enjoyable.

We support, partner and sometimes provide grants or funding support for events and projects that are all about “working together” with our community and local organisations. Some examples include community carols, Chanukah by the Bay, the Double Bay Street Fair, William Street Festival and the Rose Bay Street Fair.

We work closely with our schools through a range of arts and cultural initiatives (including the Woollahra Small Sculpture Prize, the Environmental School Sculpture Prize and the Woollahra Youth Photographic Awards and Short Film Prize). We regularly host very successful school tours for local students at Redleaf Council Chambers. The excursions provide students with the opportunity to learn about local government and sustainability.

Our Community Services Department is in regular contact with local community groups and organisations to develop and nurture relationships within the community. We provide support and funding for projects and events that reach out into the community and deliver practical skills and support and manage a range of community projects.

We highlight excellent community leadership through an annual citizenship awards program to give credit to individuals and community groups that make outstanding contributions to our local community. These people are our local heroes. They deserve our thanks and accolades.

We also recognise that deciding to become an Australian citizen is a milestone event and we aim to make each monthly ceremony we host an event to remember for each of our residents, their family members and friends.



Goal 11: A well managed Council

Our Goal for 2025 is that:

‘Woollahra will be open and accountable to all stakeholders, encourage participation in decision making and make decisions that are in the public interest. Through effective long term planning we will develop and implement strategies and ensure ongoing resources to fulfil long term community goals’

Goal 11 is supported by 15 Priorities in the Delivery Program and included 15 Actions in the 2017/18 Operational Plan.

**Goal 11: A well managed Council
Action Status as at 30 June 2018**

STATUS	# of Actions	%
Completed	6	40.0%
In Progress	5	33.3%
Ongoing	3	20.0%
Deferred	-	-
Not Commenced*	1	6.7%

*Action will commence in 2017/18.

HIGHLIGHTS for **Goal 11: A well managed Council** in 2017/18 include:

- Council’s strong stance against the State Government’s proposal to merge Woollahra Council with Randwick and Waverley Councils was rewarded on 21 August 2017 when the NSW Premier announced that the State Government had abandoned this, and other outstanding merger proposals.

As a result, an election was held on 9 September 2017 to elect 15 Councillors to continue to represent the Woollahra community for the next three years to September 2020. Following its election the new Council reviewed and updated its strategic plans, Woollahra 2030 and Delivery Program 2018 to 2021 setting out what it hopes to achieve over its term in office.

We will now get on with the job of delivering on those plans.

- Progression of major projects including:
 - Cross Street Car Park, Double Bay;
 - St Brigid’s, Double Bay; and
 - Rose Bay Car Parks
- Council achieved most favourable financial results for 2017/18 with a reported operating surplus for the year of \$8.6m or \$4.3m after capital grants & contributions. The budget result was also most pleasing with Council achieving a budget surplus of \$1.15m for the year.

- The 2017/18 financial statements were audited by the NSW Auditor General. Council received an unmodified audit opinion from the Auditor General. The Auditor's Reports on the Financial Statements for 2017/18 noted that Council exceeded all performance ratio benchmarks.