



# WOOLLAHRA COUNCIL ANNUAL REPORT

2020–2021

November 2021

## **Acknowledgement of Country**

Woollahra Council acknowledges the Gadigal and Birrabirragal people who are the traditional custodians of this land and pay respects to Elders both past and present and emerging.



# Contents

<b>Message from the General Manager</b>	<b>4</b>		
<b>Introduction</b>	<b>6</b>		
Guiding principles	8	Councillor Expenses	70
Values and commitments	10	Councillor Ongoing Professional Development	71
Councillors	11	Rates and Charges Written Off	72
Organisational structure	12	Remuneration Package: General Manager	73
Integrated planning and reporting framework	14	Remuneration Package: Senior Staff	73
<b>Delivery Program &amp; Operational Plan</b>	<b>16</b>	Privacy and Personal Information Protection	75
Community wellbeing	17	Equal Employment Opportunity	
Quality spaces and places	22	Management Plan	74
A healthy environment	28	<b>Government Information Public Access</b>	<b>76</b>
Local prosperity	32	Background	77
Community leadership and participation	36	Review of Proactive Release Program	77
<b>Statutory Information</b>	<b>40</b>	Number of Access Applications received	78
Disability Inclusion Action Plan	41	Number of refused Applications	
Grants	43	for Schedule 1 information	78
Contracts	50	Statistical Information about Access Applications	78
Legal Proceedings	51	<b>Public Interest Disclosures</b>	<b>84</b>
Companion Animals	58	Background	85
Private Swimming Pool Inspections	59	Statistical information	85
Interim Heritage Orders	60	Staff awareness of Policy	85
Planning Agreements	61	Internal reporting Policy	85
Environmental and		<b>Appendix</b>	<b>86</b>
Infrastructure Renewal Levy	62	Related Council Plans And Strategies	86
Stormwater Management Services &		Relevant Legislation	86
Coastal Protection Services Levy	64		
Woollahra Environmental Targets	66		
Partnerships with Other Organisations	67		

# Message from the General Manager



On behalf of Woollahra Municipal Council, I am pleased to present to you the 2020/21 Annual Report.

2020-2021 was another incredibly eventful year, which saw everyone having to continue to learn to navigate our way through COVID-19, following the beginning of the pandemic in February / March 2020. Council has worked tirelessly during this time to do what we could to keep our community and our Council staff safe and to offer support to our community wherever possible.

Over the 2019-2020 and 2020-2021 financial years, Council has committed substantial funds to ease economic pressure and to support our community and local businesses throughout the pandemic. This included \$7.9 million across the two years to support residents and local businesses through support measures such as waived footway dining fees, Council commercial tenant relief, additional funds for domestic violence accommodation, as well as a reduction in income for Council as a result of reduced parking enforcement, the switching off of parking meters for a period of time and a range of other fee waivers.

Prior to the pandemic, Council's budget was already under great pressure due to things like rising expenditure, reduced income from investments and our limited ability as a local government authority to be able to increase our rates income. Put simply, our expenditure is greater than our income and therefore, much of our focus during 2020-2021 and into future years has been and will continue to be dedicated to finding a path to a financially sustainable future for Council.

Just as we are strongly committed to supporting our community through difficult times, we are also committed to being open, honest, and accountable. We are now able to do this by providing information on our finances, priorities, challenges, and opportunities, in plain English on our web site. This allows our community to understand our budget, income, expenditure and how we allocate funds generated from grants and rates to improve our local area. I encourage everyone to visit our website to read about to review this information at this [link](#).

July 2020 saw my commencement as General Manager of Woollahra Municipal Council and in March 2021, Council adopted a revised organisational structure that has seen a greater focus on:

- Enhancing the customer experience
- Improving our approach to community engagement
- Focusing on delivering to the community
- Ensuring we are measuring what we are doing
- Developing our leadership people and culture
- Ensuring the financial sustainability of the organisation.

Despite all the pandemic-related challenges, throughout 2020-2021 Council has continued to deliver for our community, with a sample of highlights being:

- The Woollahra Gallery at Redleaf continued construction, with the Gallery officially opened on 3 November 2021.
- There were over 256,000 visits to our Libraries.
- An additional room and outdoor play space was added to our Woollahra Preschool.
- There were 135 capital projects either completed or were in progress at the end of June 2021.
- There was a 12% increase in the number of Development Applications determined.
- 11,087 tonnes of domestic waste was collected.
- 182 street trees were planted.
- 36,000 sqm of roads were renewed across the Woollahra LGA.

Of course the above is simply a snapshot of some of the projects and services undertaken during the year. I encourage you to read on throughout this Annual Report so you can get more insights into the work Council is doing.

Be assured that Council will continue to focus on delivering for our community and working towards our future financial sustainability, in an effort to ensure that the Woollahra local government area continues to be one of the most beautiful areas in which to live, work, play and visit.

**Craig Swift-McNair**  
**General Manager**



Youth Photographic Prize entry *Lighthouse* by Anna Reilly

# Introduction

## Overview of the Annual Report

Council's Annual Report is one of the key accountability mechanisms between Council and the Woollahra community. Based on community consultation, Council developed our Community Strategic Plan *Woollahra 2030—Our Community, Our Place, Our Plan*, presenting a forward-looking vision for the future of the Woollahra Community.

*Woollahra 2030* is structured under five Themes and eleven Goals, which represent the shared vision for Council and the community and sets clear strategies to meet this vision. Council's four year Delivery Program and Annual Operational Plan (DPOP) identifies the Priorities and Actions that respond to the Themes, Goals and Strategies in *Woollahra 2030*. The Annual Report details Council's performance against the Actions outlined in the Delivery Program and Annual Operational Plan.

The Annual Report also includes a range of statutory information Council is required to report on under the Local Government Act and Regulation. This information assists the community's understanding of Council's performance as a business entity and community leader.

## Woollahra Municipality

Woollahra Municipality is located in Sydney's eastern suburbs, about 5 kilometres from the Sydney GPO. The Municipality is bounded by Port Jackson (Sydney Harbour) in the north, the Waverley Council area in the east, Randwick City in the south and the City of Sydney in the west. The Woollahra Municipality includes the suburbs of Bellevue Hill, Darling Point, Double Bay, Edgecliff, Paddington (part), Point Piper, Rose Bay (part), Vaucluse (part), Watsons Bay and Woollahra.

The total land area is 12 square kilometres including

harbour foreshore and beaches. The area is predominantly residential, with some commercial land use, parklands and a military reserve. Natural features of the Municipality include 16 kms of harbour foreshore consisting of rocky headlands, coastal cliffs and beaches, approx. 30 hectares of bushland located in 5 reserves with 3 vegetation communities containing over 300 plant species including 2 threatened and 1 vulnerable species. Other prominent features include Sydney Harbour National Park, the Macquarie Lighthouse, Gap Park and the award-winning Rose Bay Promenade. Woollahra is also the location of some of Sydney's premier shopping precincts such as Double Bay, Paddington and Queen Street, Woollahra.

The traditional custodians of the Woollahra area are the Gadigal and Birrabirragal people. European settlement dates from 1790, although development was minimal until the 1860s. Land was used mainly for dairy farming and market gardening, with some fishing. Expansion took place in the 1880s and 1890s, continuing into the early 1900s and the inter-war period. Significant development occurred during the immediate post-war years, from the 1950s to the mid 1960s. The population gradually declined from the late 1960s, falling from 63,000 in 1966 to 53,000 in 1976 and then to 51,000 in 1986, but has risen since to 58,456 in 2017.

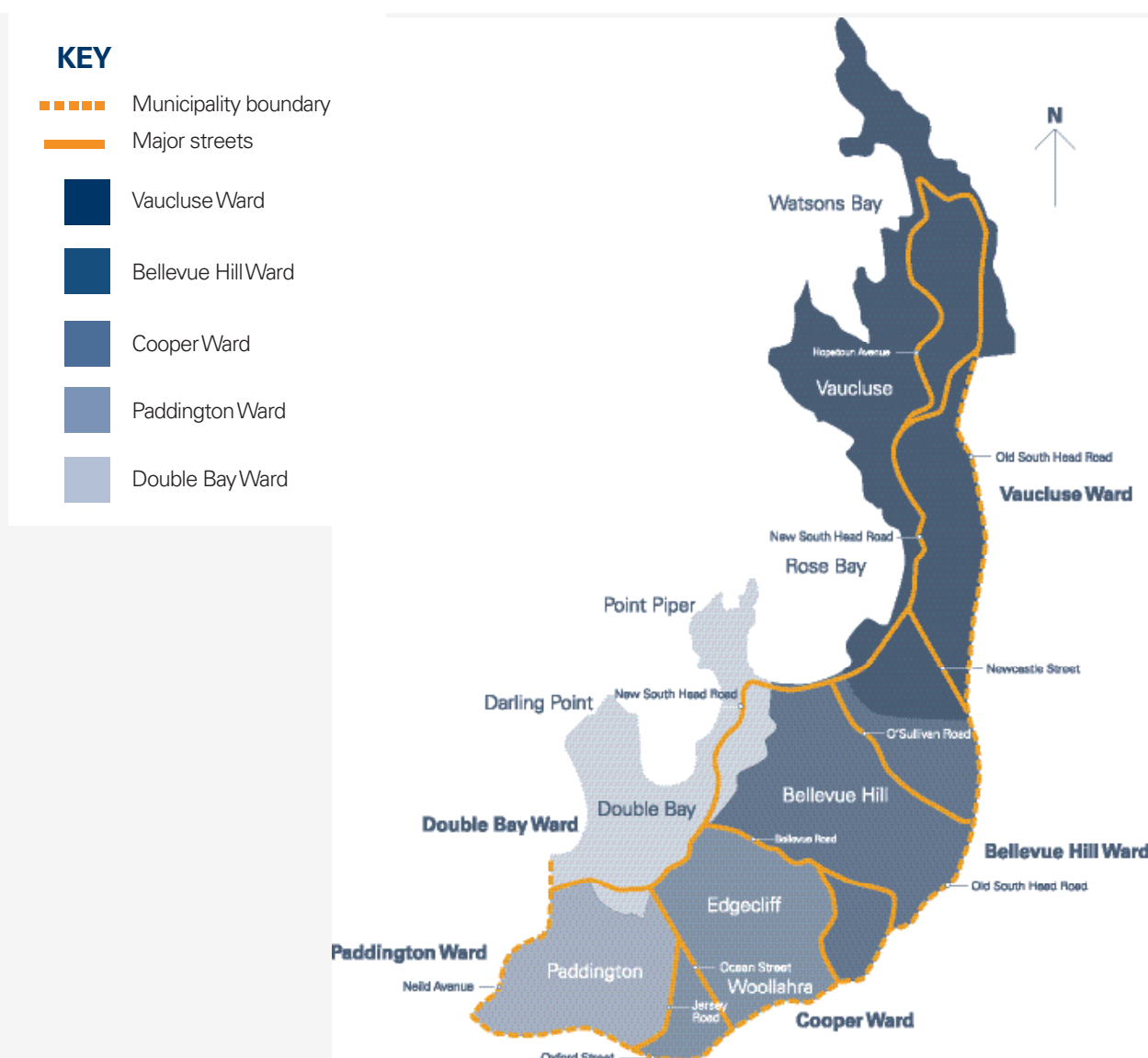
## Woollahra Council

The Woollahra Local Government Area is divided into five electoral wards: Bellevue Hill, Cooper, Double Bay, Paddington and Vaucluse, each of which is represented by three Councillors. Until March 2020, the Councillors would meet each week in different Committees and twice a month in a full Council meeting, to consider reports presented to them by Council staff. These meetings were open to the public.

Amendments were made to the *Local Government Act 1993* to allow councils to meet remotely to reduce the risk of COVID-19 and ensure compliance with the Public Health Order. In line with these social distancing requirements, Woollahra Council held subsequent Council and Committee meetings (i.e. Environmental Planning (EP), Finance, Community & Services (FC&S) and Strategic & Corporate (S&C) remotely using conferencing technology. Meetings were webcast and members of the public could watch and listen to

meetings live (via YouTube) or dial in to listen to the meetings using a telephone. Information on upcoming meetings is available on Council's website: [woollahra.nsw.gov.au/council/meetings\\_and\\_committees](https://woollahra.nsw.gov.au/council/meetings_and_committees)

The formal Committee Structure of Council is supported by a range of Advisory Committees and Working Parties that provide a wider opportunity for community involvement in the Council decision making process.



# Guiding principles

Woollahra Council is committed to the principles of access and equity. We are continually working towards improving equal access to our services and facilities to all who live in, work in and visit the area.

Council recognises the guiding principles set out in the Local Government Act in everything it does.

These principles are:

## **Exercise of functions**

- Councils should provide strong and effective representation, leadership, planning and decision-making.
- Councils should carry out functions in a way that provide the best possible value for residents and ratepayers.
- Councils should plan strategically for the provision of effective and efficient services and regulation to meet the diverse needs of the local community.
- Councils should apply the integrated planning and reporting framework in carrying out their functions so as to achieve desired outcomes and continuous improvements.
- Councils should work co-operatively with other Councils and the State Government to achieve desired outcomes for the local community.
- Councils should manage lands and other assets so that current and future local community needs can be met in an affordable way.
- Councils should work with others to secure appropriate services for local community needs.

- Councils should act fairly, ethically and without bias in the interests of the local community.
- Councils should be responsible employers and provide a consultative and supportive working environment for staff.

## **Community participation**

- Councils should actively engage with their local communities, through the use of the integrated planning and reporting framework and other measures.

## **Decision-making**

- Councils should recognise diverse local community needs and interests.
- Councils should consider social justice principles.
- Councils should consider the long term and cumulative effects of actions on future generations.
- Councils should consider the principles of ecologically sustainable development.
- Council decision-making should be transparent and decision-makers are to be accountable for decisions and omissions.

## **Financial management**

- Council spending should be responsible and sustainable, aligning general revenue and expenses.
- Councils should invest in responsible and sustainable infrastructure for the benefit of the local community.
- Councils should have effective financial and asset management, including sound policies and processes.
- Councils should have regard to achieving intergenerational equity.

## Integrated planning and reporting

- Councils should identify and prioritise key local community needs and aspirations and consider regional priorities.
- Councils should identify strategic goals to meet those needs and aspirations.
- Councils should develop activities and prioritise actions, to work towards the strategic goals.
- Councils should ensure that the strategic goals and activities to work towards them may be achieved within council resources.
- Councils should regularly review and evaluate progress towards achieving strategic goals.
- Councils should maintain an integrated approach to planning, delivering, monitoring and reporting on strategic goals.
- Councils should collaborate with others to maximise achievement of strategic goals.
- Councils should manage risks to the local community or area or to the council effectively and proactively.
- Councils should make appropriate evidence-based adaptations to meet changing needs and circumstances.



# Values and commitments

Consistent with the guiding principles, Council has established the following values and made the following commitments:

## Our values

Woollahra Council values
Respect for people
Integrity and excellent performance
Professional, quality service
Open, accountable communication

## Our commitments to our people

- We will manage our internal processes to ensure a seamless customer experience
- We will conduct a safe, fair and open workplace where people are recognised and encouraged to develop their talents
- We will communicate openly and inclusively with clear and consistent language
- We will challenge ourselves to go on doing better.

## Our commitments to our community

- We will deliver seamless, responsive services to our community
- We respect the rights of every customer to be treated fairly
- We will keep our community informed about Council's services and activities and encourage community feedback
- We will continuously strive to improve our services to the community
- We will engage with our community to promote opportunities for participation in Council's planning and decision making

- We will commit to continuous improvement and innovation in our service delivery to deliver best value for our community

## Our vision for Woollahra

Woollahra will continue be a great place to live, work and visit where places and spaces are safe, clean and well-maintained.

Our community will offer a unique mix of urban villages with a good range of shops, services and facilities. We will make the most of the natural beauty, leafy streetscapes, open spaces, views and proximity to the water and the city.

We will be a harmonious, engaged and connected community that looks out for each other.

## Turning our vision into a reality

We will:

- prepare and implement a comprehensive and proactive planning program, which serves community needs and values and responds to regional and local issues,
- provide a clear strategic framework for Council issue-based activities, in support of community needs and values and the objectives of the organisation,
- co-ordinate the Council's planning and design functions, setting clear guidelines for Council activities as a service provider and regulator, and
- liaise with and respond in a timely manner to internal and external customers and issues and provide a framework for prioritising action and allocating resources.

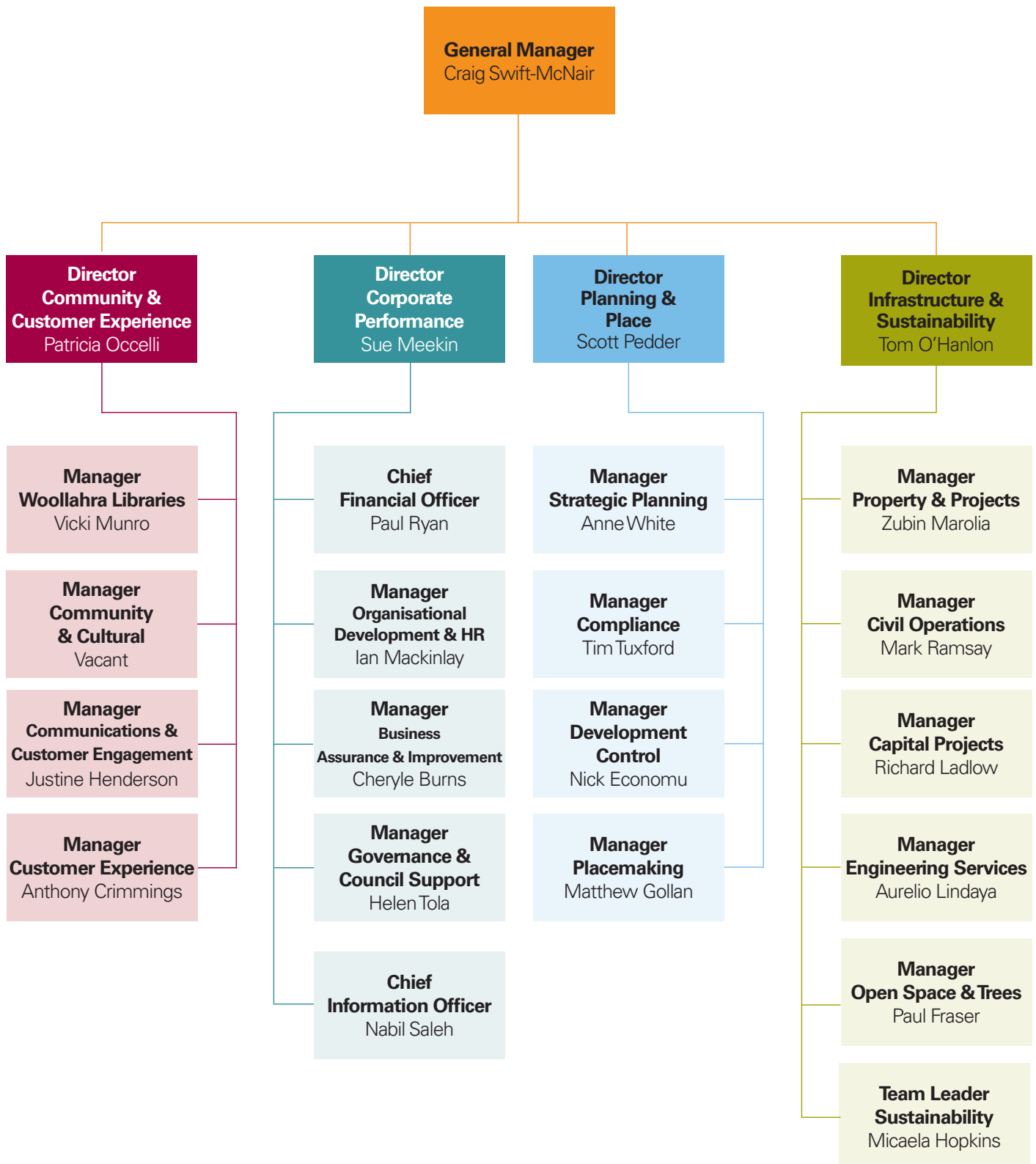
We are working hard to look after our customers and track our performance and make improvements.

# Councillors

Our Woollahra local government area consists of five electoral wards, with three Councillors representing each Ward, a total of fifteen (15) Councillors. The last election was held in September 2017.

BELLEVUE HILL WARD	COOPER WARD	DOUBLE BAY WARD	PADDINGTON WARD	VAUCLUSE WARD
				
<b>Nick Maxwell</b> Councillor	<b>Luise Elsing</b> Councillor	<b>Richard Shields</b> Deputy Mayor	<b>Peter Cavanagh</b> Councillor	<b>Claudia Cullen</b> Councillor
				
<b>Lucinda Regan</b> Councillor	<b>Anthony Marano</b> Councillor	<b>Mark Silcocks</b> Councillor	<b>Harriet Price</b> Councillor	<b>Mary-Lou Jarvis</b> Councillor
				
<b>Isabelle Shapiro</b> Councillor	<b>Megan McEwin</b> Councillor	<b>Toni Zeltzer</b> Councillor	<b>Matthew Robertson</b> Councillor	<b>Susan Wynne</b> Mayor

# Organisation structure



## Woollahra workforce

Our organisation is structured into four Divisions:

- Community and Customer Experience
- Corporate Performance
- Planning and Place
- Infrastructure and Sustainability.

Services we provide include:

- Community, Culture & Arts
- Customer Experience & Engagement
- Compliance
- Development Assessment
- Environment & Sustainability
- Governance
- Land & Building Services
- Library Services
- Parks, Trees & Recreation
- Strategic & Heritage Planning & Place
- Transport
- Waste & Cleansing
- Woollahra Preschool
- Corporate Services

For more information on our facilities, projects or services, please contact our Customer Service Centre on 9391 7000, Monday to Friday 8.00am to 4.30pm or visit Council's website:

**[woollahra.nsw.gov.au](http://woollahra.nsw.gov.au)**

## Future direction

Together, Council and the community have contributed to the development of a long term vision for Woollahra.

Through our community engagement process we identified what is important to us, the things we value about Woollahra as a place to live, work and visit and what we want to see in our community in the future. This engagement informed the development of our community strategic plan, *Woollahra 2030 – Our Community, Our Place, Our Plan* as well as our current Delivery Program and annual Operational Plan.

# Integrated planning and reporting framework

Woollahra Council's integrated planning and reporting framework comprises our Community Strategic Plan and our combined Delivery Program and Operational Plan, all supported by our Resourcing Strategy. Our Annual Report is our report to the community on our achievements for the year.

The Local Government Act 1993 requires Council to report on the effectiveness of the principal activities undertaken and on achievements in implementing the Delivery Program and Operational Plan.

Council's integrated planning and reporting Framework forms the structure for reporting to the community as demonstrated in the diagram below:



The Community Strategic Plan, *Woollahra 2030*, presents a vision for the Woollahra Local Government Area and is structured around five Themes. Themes are supported by Goals and Strategies.

## Woollahra 2030's five Themes are:

- Community wellbeing
- Quality places and spaces
- A healthy environment
- Local prosperity
- Community leadership and participation

## The eleven Goals of these Themes are:

- A connected, harmonious and engaged community for all ages and abilities
- A supported, enabled and resilient community
- A creative and vibrant community
- Well planned neighbourhoods
- Liveable places
- Getting around
- Protecting our environment
- Sustainable use of resources
- Community focused economic development
- Working together
- A well managed Council

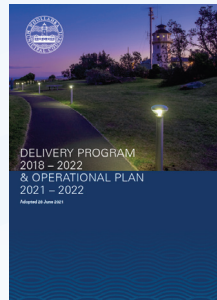
Our Goals are supported by a number of Delivery Program Priorities and Operational Plan Actions. Our combined Delivery Program and Operational Plan supports *Woollahra 2030* by identifying Priorities and Actions to implement under each of the Themes, Goals and Strategies in *Woollahra 2030*. Priorities demonstrate Council's commitment to the community by detailing what Council will do over the electoral term to achieve the Goals and Strategies. Priorities are supported by one year Actions which identify what Council plans to undertake annually.

The Delivery Program and Operational Plan sections of this report (pgs 16-39) summarises Councils achievement towards delivering our Community Strategic Plan in 2020/21, and is presented by Theme / Goal.



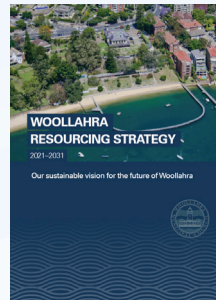
### Community Strategic Plan

*Woollahra 2030* is our Community Strategic Plan that has been developed by Council in consultation with the Woollahra community. It presents a long term vision for Woollahra and is structured around five broad interrelated Themes, each of which is supported by a range of Goals and Strategies.



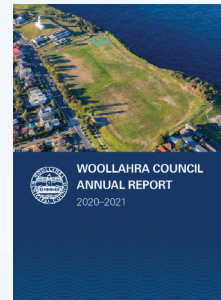
### Delivery Program & Operational Plan

Our Delivery Program and Operational Plan identifies a number of Priorities and Actions in response to the Themes, Goals and Strategies identified in *Woollahra 2030*, to relay Council's commitment to the community over the term (2017 to 2020) of Council. Council has combined its Delivery Program and annual Operational Plan into one document for ease of reference. Quarterly progress reports are presented to the Council and community in relation to the Delivery Program and Operational Plan.



### Resourcing Strategy

The *Resourcing Strategy* comprises Council's Asset Management Strategy, Long Term Financial Plan and Workforce Management Plan.



### Annual Report

Our Annual Report provides a year in review and is prepared within five months of the end of each financial year in accordance with the requirements of the *Local Government Act 1993*.

# Delivery Program and Operational Plan



# Community wellbeing

This theme outlines Council's commitment to community wellbeing through the planning, facilitation and provision of appropriate community and cultural services and facilities throughout the Municipality.

**This theme consists of three Goals:**

## Goals for Community wellbeing

A connected and harmonious community

A supported community

A creative and vibrant community

**10% of operational  
expenditure\***

**\$11.086m**

**3% of capital  
expenditure**

**\$0.476m**

Woollahra Small Sculpture Prize judge, designer Jenny Kee, OA outside Woollahra Gallery at Redleaf, which was under construction in 2020/21 and opened 3 November 2021

\*Administration costs are spread across each area



# 2020–2021 snapshot

In the 2020/21 financial year, Council provided programs, services and information for our local residents and visitors.

Due to social distancing requirements created by COVID-19 in 2020/21, Council adapted to changing Public Health Orders to offer our community and cultural activities online to a virtual audience of community members whenever necessary.



**\$83,863**

community and cultural grants awarded

**134**



new citizens participated in ceremonies hosted by Council



Woollahra Preschool rated as 'exceeding' the National Quality Standards across all benchmarks

**33%**

increase in children attending Woollahra Preschool



## Across 3 Woollahra Libraries:

**256,417**

Library visits last year

**31,949**

active members

**3,533**

people attended 215 events and programs

**83**

Library Volunteers

**123,429**

eResource loans



**4,986**

downloads of new Woollahra Libraries app

**“**

**1,247**

**”**

survey responses to the Library Strategic Plan to set the future direction, services and programs



**1,103**

submissions received from artists for Council-run projects

**44**

volunteers recruited for Woollahra Gallery at Redleaf

# A connected and harmonious community

## Our Goal

Woollahra will be a community where people care for each other, have a sense of belonging and can contribute meaningfully to their community and neighbourhood through participation in community life.

Woollahra Libraries started the year by hosting 17 diverse online events offered via Zoom, before in-person events could resume under the Public Health Orders. Total attendance for these online events was 748 people, and a further 445 views on the website, after the events had been posted. In March in-person events returned, including some hybrid events with dual live and online participation. Woollahra Libraries hosted 215 total events and programs in the year, with 3,533 attendees. The impact of Covid was also noticeable in the use of the eResource collection, with a 33% increase to a total of 123,429 digital loans. Online Library webpages attracted 34,426 views.

A new Paddington Library Agreement 2021-2024 with City of Sydney Council was negotiated, commencing on 1 July 2021 for 3 years with an additional 2 year option.

Council hires 11 venues to community groups across the LGA, to attract regular and casual hirers undertaking a range of social, cultural and recreational activities for the community. In 2020/21, hire of our venues was impacted by pandemic restrictions. More than 80 community members participated in volunteering across the Community & Customer Engagement division, and all Community Services staff have undertaken Dementia Friends training.



Seeds of Reconciliation bush tucker planting event



Bushcare volunteer at community event

# A supported community

access to a range of effective and diverse social services and programs that meet the changing needs of our community.

Renovations completed at Woollahra Preschool created improvements including accessible toilets, outdoor play spaces and an additional room which has allowed the Preschool to enrol an additional 20 children at each end of the week. This means a further 40 families have access to the quality preschool curriculum, and all places were quickly filled. This extension was made possible by a \$738,000 Start Strong Preschool Capital Grant from the NSW government and Council funds. The Australian Children's Education & Care Quality Authority conducted its assessment and rating visit in May 2021, where the Preschool was again rated as 'Exceeding' the National Quality Standard in all areas.

In 2020/21 our libraries serviced nearly 31,949 Woollahra Libraries members, including over 90 Home Library Service members and 13 institutions, to reach community members with a disability or the frail aged. A new partnership was developed with OzHarvest to assist residents in need with food items. Council continues to provide funding to partner with Holdsworth Community to ensure the health and wellbeing of the vulnerable in our community.

In partnership with the Eastern Suburbs Domestic Violence Network Council delivered these initiatives:



Additional places created by renovations at Woollahra Preschool

- MATE/RAGE and MADWorkshop: 37 community groups took part and over 150 community members are now trained in active bystander skills development.
- Hairdresser/Barber Project: attended by 8 people who learnt how to respond to client's disclosure of domestic abuse.
- We're Better Than That Video Campaign- 5 videos that have now received 120,000 views.

Council increased the provision of housing in the Domestic Violence & Support Program in partnership with Women's Housing Company from 7 apartments to 10.

Council's outreach services continue to respond proactively to reports of homelessness. A new protocol was adopted by the Eastern Suburbs Homeless Assertive-outreach Collaboration, focussing on heatwave responses to support people sleeping rough.

# A creative and vibrant community

## Our Goal

Woollahra will be a place where people of all ages and backgrounds have access to lifelong learning opportunities, cultural and community activities. We will support local creativity, cultural pursuits and creative talents

Work continued toward the re-opening of the St Brigid's building, the much loved previous Woollahra Library site, as the community facility Woollahra Gallery at Redleaf. The upstairs will be a community art gallery with an arts and cultural hub downstairs. With construction delays created by the pandemic, the grand opening was delayed until 3 November 2021. The Woollahra Small Sculpture Prize attracted 844 entries, with 54 selected for exhibition. The launch was the inaugural exhibition to open the new gallery.

The sculpture installation of Viewfinder by Joel Adler at Lighthouse Reserve, Vaucluse (pictured right) was successfully completed in February 2021. The work is on loan to Council for a period of at least 5 years. This work is the 19th public artwork to be included in Council's collection.

The Double Vision digital art project, which is a partnership with UNSW EPICentre commenced in January 2021 and the project planning, content curation and hardware fabrication was undertaken up to June 2021.



Jessie Street plaque unveiling event



Viewfinder by Joel Adler

The 2021 Woollahra Digital Literary Award launched on Monday 31 May. This year a new category of 'Digital Innovation' was introduced and the eligibility criteria updated to help maximise the Award. As of 30 June, 64 entries had been received, with submissions closing on 30 August 2021.

Entries for the 2021 Youth Photographic Award opened in May. The entry form included a particular category this year, 'Inclusivity', where students have been asked to submit photographic observations relating to what inclusion might mean and look like.

# Quality places and spaces

The quality places and spaces theme outlines Council’s commitment to continue to work to keep our area unique and beautiful and ensure that areas of special character and of heritage significance are protected and enhanced.

This theme consists of three Goals:

Goals for Quality places and spaces
Well planned neighbourhoods
Liveable places
Getting around

38% of operational expenditure\*  
**\$43m**

72% of capital expenditure  
**\$12.901m**

\* Administration costs are spread across each area

Construction progress at Dillon Street playground



# 2020–2021 snapshot

In the 2020/21 financial year, Council provided planning for green, multi-purpose infrastructure that supports and connects our community, heritage and local character and seamlessly integrated active transport.



**36,000m<sup>2</sup>**  
roads renewed  
across Woollahra



**8,500m<sup>2</sup>**  
footpath renewed  
across Woollahra



**14** heritage  
items listed

Cooper Park  
Rose Bay Sewage Pumping Station  
Grand National Hotel and interiors  
Bellevue Hotel and interiors  
Unicorn Hotel and interiors  
Imperial Hotel and interiors  
Paddington Inn Hotel and interiors  
Paddington Arms Hotel and interiors  
London Tavern Hotel and interiors  
30 Wyuna Road  
Rose Bay Scout Hall  
Trelawney Court  
George S Grimley Pavilion  
Sydney Croquet Club

## 166 capital projects

with 135 projects (81%)  
completed or in progress

**586**

Development  
Applications determined  
(12% increase  
on FY 2019/20)

**397**

s.4.55 Applications  
determined  
(3% increase  
on FY 2019/20)



# Well-planned neighbourhoods

## Our Goal

Woollahra will have well planned, high quality and sustainable building development that respects and enhances our environment and heritage.

It will complement and retain the local character of our suburbs, villages and neighbourhoods and provide access to a range of housing options.

In 2020/21, Council progressed the Planning and Urban Design Strategies for Double Bay and Edgecliff, the Draft Woollahra Local Housing Strategy, Draft Affordable Housing Policy and a Discussion Paper on Local Character Statements.

Council further progressed the planning provision amendments relating to excavation and dewatering, the planning proposal for a minimum lot size for attached dual occupancies and the planning proposal to implement an FSR control for low density residential development.

14 items achieved gazettal for heritage listing (listed on pg 23), and five sets of amendments enhancing the heritage conservation area planning provisions were endorsed. In July 2021 Council endorsed the Woollahra Aboriginal Heritage Study which provides us with a Strategy to manage development across the LGA, and promote a greater awareness of local Aboriginal heritage in the community and across Council in a culturally appropriate manner.



Trelawney Court is now a heritage item; pictured from the footpath in front of 3 Trelawney Street, Woollahra (Photo: Bradfield Cleary 2019)

An improvement has been seen in the processing times of Development Approvals in 2020/21. Based on Council's benchmark performance over the past three years of activity a 15% reduction in net and gross mean processing times equates to a target of 95 days and 117 days respectively. The target of 95 days is also consistent with the target set by the Department of Planning, Infrastructure and Environment (DPIE) in Council's participation agreement in the NSW Open Spaces Legacy Program. The overall processing times achieved in 2020/21 have met both Council's adopted benchmark and the target set by DPIE.

# Livable places

## Our Goal

Woollahra will be a community with accessible, integrated and well maintained public places and open spaces. We will have clean and well maintained infrastructure and community facilities. It will be a safe and attractive place with high quality public and private facilities and amenities.

In 2020/21, 245 restoration/ road opening works were completed and 449 asset repairs to defects found across Watsons Bay, Vaucluse, Rose Bay, Woollahra, Bellevue Hill and Paddington. Council's storm water pits/ pipes and Gross Pollutant Traps prevented 299 tonnes of debris from flowing into the harbour.

A draft Recreation Strategy and draft Play Space Strategy was presented to the Strategic and Corporate meeting 7 June 2021 and will progress to public exhibition for comment.

A Federal Grant of \$530,000 was allocated for internal and external upgrades to Cooper Park Community Hall, with a DA currently under assessment. Investigation works commenced for a multi-purpose courts at Lough Playing Fields.

Refer to Part 2 of the Annual Report for the details of Capital Works Projects undertaken during the year, such as the new Dillon Street playground and renewal of the Plumb Reserve playground.



Steyne Park, Double Bay



Construction works at Plumb Reserve

# Getting around

## Our Goal

Woollahra will be a place where it is easy to get around, easy to access our foreshore, our recreation facilities, our green open space and our public and private institutions. We will also have easy access to the city and its wide range of services and facilities and be able to access public transport, walking and cycling routes within our area.

146 community submissions were received for our Active Transport Plan, communicating community priorities for walking and cycling, and how Council can improve walking and cycling in Woollahra. Work continued in 2020/21 on a new Integrated Transport Strategy.

In 2020/21, 46,192 street parking infringements were issued, with 58.1% being for 'parking continuously for longer than permitted'. Infringements issued were 8.5% more than the infringements issued in 2018/19, being the last full year not impacted by COVID-19 restrictions.

6,183 infringements were issued in Council carparks, in 2020/21, with 74.5% being for 'fail to comply with terms of notice'. Infringements issued were 33.4% more than the infringements issued in 2018/19, being the last full year not impacted by COVID-19 restrictions.

Refer to Part 2 of the Annual Report for the details of Capital Works Projects undertaken during the year, such as traffic calming and pedestrian safety projects.



Five Ways, Paddington



Community consultation for the Active Transport Plan



Ferry wharf, Darling Point

# A healthy environment

The healthy environment theme outlines Council's commitment to improving native bushland through a bush regeneration program, the implementation of a tree management policy and managing tree preservation orders for trees on private and public land, as well as achieving sustainability targets through waste management, water sensitive urban design and educational initiatives.

**This theme consists of two Goals:**

## Goals for a healthy environment

Protecting our environment

Sustainable use of resources

**13% of operational expenditure\***

**\$14.341m**

**7% of capital expenditure**

**\$1.245m**

\*Administration costs are spread across each area

Cooper Park Nature Trail



# 2020–2021 snapshot

We all share the beauty of Woollahra's scenic natural environment and can all help to protect it for future generations to enjoy by making sustainable choices

In the 2020/21 financial year, capital improvements throughout our natural areas were implemented with the guidance of our asset register and Biodiversity Strategy.



**646 tonnes**

street litter collected (decrease of 9% from 2019/20)



**11,087 tonnes**

domestic waste collected (decrease of 0.3% from 2019/20)



**4,092 tonnes**

domestic organic waste collected (increase of 2% from 2019/20)



**299.74 tonnes**

pollution diverted from Sydney Harbour & collected at our storm water pits and Gross Pollutant Traps



**7,340** new ground cover plants planted



**182** street trees planted

**18** park trees planted

**\$12,500** environmental grants awarded



**1,155** subscriptions to our Bushcare eNewsletter

# Protecting our environment

## Our Goal

Woollahra will be a place where the natural environment will be protected and conserved from adverse impacts, to preserve our vegetation and wildlife habitats

Councils Bushcare program operated intermittently due to COVID-19 restrictions. Whilst open this facilitated groups at the following locations; Cooper Park, Gap Park, Harbour View Park, Parsley Bay, Trumper Park, Paddington Community Nursery. Councils Harbourcare program continued, which supports community and business groups to help remove litter from our beaches.

Community beach clean-up events were held at Watsons Bay and Rose Bay on Clean Up Australia Day. Our planting projects are informed by our Biodiversity Conservation Strategy and the principles of Greenweb. We also follow Council's Tree Management Policy and Street Tree Masterplan. Council was successful in our grant application of \$100k from the Five Million Trees for Greater Sydney Grant Program for the purchase of new trees and maintenance.

Council facilitates the Rose Bay Beach Working Party which aims to improve water quality at Rose Bay Beach. Council participated in a detailed water quality audit for Rose Bay with NSW Department of Planning, Industry and Environment Beachwatch Program and UTS. The results of this audit were released in October 2020 and enabled Council and Sydney Water to undertake targeted actions to resolve sewer leaks.



Produce at Rose Bay Community Garden

Council rejuvenated raingardens at Rose Bay to prevent pollutants from entering Sydney Harbour. A habitat restoration program has been developed for Rose Bay Park and habitat planting completed behind the Rose Bay Community Garden. A seahorse monitoring program commenced, with the first of four surveys completed.

Work has continued on implementation of projects from the Biodiversity Conservation Strategy, focusing on creating corridor connection through backyard habitat and rehabilitation of small bushland patches.

# Sustainable use of resources

## Our Goal

Woollahra will reduce energy and water use, reduce emissions and develop adaptation actions that will reduce the impacts of climate change. We will minimise waste generation and encourage resource recycling.

Climate Active Certification has been obtained, meaning that Council was confirmed as carbon neutral for its business operations in 2019/20. Auditing of Council's carbon footprint for the financial year 2020/21 commenced. Projects to reduce community carbon emissions continued to be implemented and developed, including workshops to educate the community and roll out of the Apartment Energy Saving Program.

The Three Councils (Woollahra, Randwick and Waverley) Regional Environment Program continued the following projects:

- Solar My School Program
- Solar My Club Program- installation completed at Lyne Park Tennis Club
- Energy Smart Cafes Program- development of a new program to reduce the footprint of local cafes.
- Compost Revolution
- Grow it Local
- WaterFix Strata- water saving project commenced targeting high water using apartment blocks.
- Eastern Suburbs EV Charging Network- planning for a new installation at Goodhope Street Paddington.

Biodiversity projects included:

- Completion of a planting project to improve habitat and reduce antisocial behaviour behind Rose Bay Community Garden
- Development of a planting project to restore coastal vegetation at Rose Bay Park.
- Development of a nature wellness trail at Gap Park to enhance people's connection with the natural environment, including a series of community walks led by Council's Environmental Education Officer
- Commencement of a seahorse monitoring program
- A community spotlighting event at Trumper Park

Council was successful in obtaining a \$100,000 grant from the EPA to boost community engagement and participation in our food organics service. The first allocation of funding was used to purchase both kitchen caddies and compostable bags to encourage participation in the service. Delivery occurred between February and April 2021. Approximately 3,500 kitchen caddies/bags were delivered.

# Local prosperity

The local prosperity theme outlines Council's commitment to improve and promote our town centres, improve our understanding of local tourism trends and the role tourism plays in the local economy.

**This theme consists of one Goal:**

## Goal for local prosperity

Community focused economic development

**13% of operational expenditure\***

**\$14.635m**

**1% of capital expenditure**

**\$0.165m**

\*Administration costs are spread across each area

A Paddington Night out event



# 2020–2021 snapshot

We support community revitalisation by introducing the latest tools of economy building, community capital, and placemaking.

Council has continued to provide advocacy and support for the ongoing recovery for small businesses impacted by COVID-19, including: strengthening the stakeholder relationship with Service NSW to develop business concierge information for various Council initiatives and services and streamlining the Footpath Dining online application process. In response to the June 2021 COVID outbreak and associated stay at home orders, in July 2021 Council endorsed the introduction of a range of business support initiatives including \$115,000 Revitalization Grants.



**\$51,042**

in community Placemaking grants awarded to support activation in Paddington, Double Bay and Rose Bay

**11.51% increase**

in total local spend across Woollahra year-on-year change between July 2020 and June 2021 = strong pandemic recovery



**5,000+**

subscriptions to our small business newsletter

# Community focussed economic development

## Our Goal

Woollahra will maintain the diversity of our local economic base and encourage new business into the area that will enhance and positively impact on community life.

Council's placemaking program continues with the continued implementation of the Double Bay Place Plan and the Oxford Street and Paddington Place Plan, and the creation of a Draft Rose Bay Place Plan based on feedback from community engagement.

A draft feasibility study for a Paddington Greenway was completed, and Council's application under the Department of Planning, Industry and Environment Metro Greenspace Program for funding towards the planning and design of this project was successful.

Following recommendations outlined in the Paddington Marketing Strategy Council implemented 'A 2021 Paddington Marketing Campaign'. Council delivered initiatives associated with the Campaign including campaign brand development, street banners, decals at Five Ways, media partnerships, 'We Love Paddo' social media promotional videos, Education workshop-webinars, and the popular 'A 2021 Night out' event. This event generated a 28% increase (\$467,990) on the total spend in Paddington on Thursday the week prior and a 27% increase (\$449,668) on the total spend on Thursday the fortnight prior and was the largest spending for Night time Economy in Paddington in the past 12 months. Council also delivered 'A Rose Bay Evening' – a shopping and dining night out in Rose Bay in association with Live, Love, Local Rose Bay. This event generated a 4% increase in total spending on the week prior. Support was received for this event from the NSW government via a Summer Night Funding grant of \$4,150.

Progress has been made on key projects including the Cross Street car park redevelopment, where further to the Council resolution of 7 June 2021, the four shortlisted proponents were invited to submit detailed proposals by 3 September 2021.

AJ&C architects were appointed to prepare detail designs for the redevelopment of Rose Bay Car Parks, with a concept plan reported to Council and endorsed on 13 September 2021. A public meeting will be scheduled prior to DA submission.



A Rose Bay Evening event

“Your say  
Woollahra”



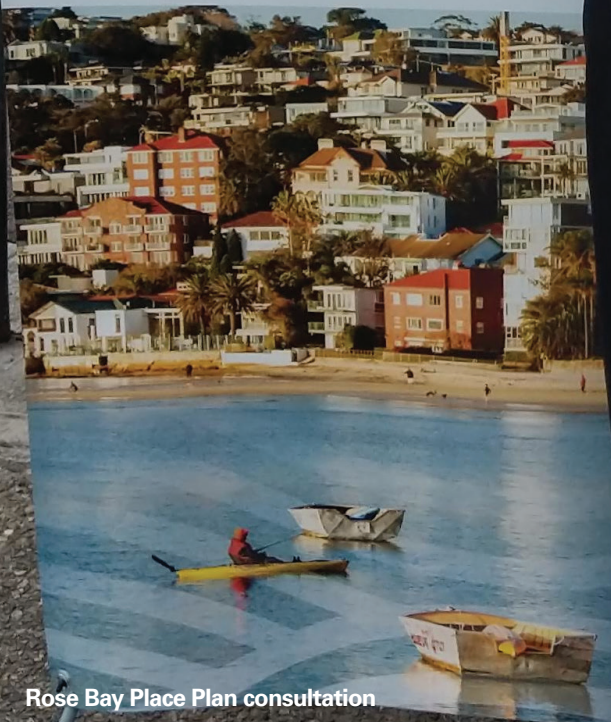
**What do you love  
about Rose Bay?**

**What would you  
like to see improved?**

**Scan to find  
out more**



[yoursay.woollahra.nsw.gov.au/  
rose-bay-future](https://yoursay.woollahra.nsw.gov.au/rose-bay-future)



Rose Bay Place Plan consultation



# Community leadership and participation

The Community leadership and participation theme outlines Council's commitment to the highest standards of corporate governance.

**This theme consists of two Goals:**

## Goals for community leadership & participation

Working together

A well managed Council

**26% of operational expenditure\***

**\$28.833m**

**17% of capital expenditure**

**\$3.113m**

\* Administration costs are spread across each area

Citizenship ceremony at Council Chambers



# 2020–2021 snapshot

Local government is a democratic sphere of government charged with creating vibrant, sustainable and supportive communities, where local people can have their say and help shape their future.



**79,000+**  
calls answered  
5% increase on 2019/20



**96%**  
service standard  
for calls answered  
maintained from 2019/20



**975**  
DAs and CDCs  
processed by Customer Service staff  
2% increase on 2019/20

**2,072,669**

Council website  
views by users  
= 41% increase  
on FY 2019/20



**457,089**  
website users =  
17% increase on  
FY 2019/20



**5,469**  
subscribers to  
Council's monthly  
eNews

**58%**  
eNews  
open rate  
(industry standard  
is 30%)

“

**471**

Your Say  
Woollahra  
new  
registrations”



**8,363 people**

participating in  
engagement over  
12,100 total visits to  
Your Say Woollahra

# Working together

## Our Goal

Woollahra will be a place where residents are well informed and able to contribute to their community. Council will listen and respond to requests and concerns through open communication and engagement.

Resources were allocated to COVID-19 and general public health messaging on support services, reinforcing messages from the NSW Government and NSW Health, local case alerts and testing locations. A printed community COVID-19 support resource was delivered to all households. An extensive suite of outdoor signage was created for our beaches, parks, playground, fitness stations and service points. These signs were changed regularly to reflect public health requirements. Due to COVID-19 there were no delegations or school visits during 2020/21.

Staff commenced using the service request module of iConcierge Customer Request Management on 7 June 2021. The system will be rolled out to customers using the Woollahra Council app in August 2021. The app provides a self service system to lodge services requests with the Council. Council currently receives approximately 20,000 requests per annum and the introduction of the app will be a major step forward towards improving our customers' experience when interacting with the Council.

2020/21 saw an increase in residents contacting our call centre as COVID 19 necessitated many customers to stay at home, with approximately 5% (4,000) more calls received. Whilst we closed the Council Chambers for 6 weeks due to Public Health Order restrictions, we still accepted bookings and had a small team at work during



Covid-19 testing clinic in Double Bay

the closure processing and performing all functions. Whilst closed and with minimal staff working from the Council Chambers / Customer Service Centre, our service level for answering the increased volume of calls has risen which is a great result.

# A well-managed Council

## Our Goal

Woollahra will be open and accountable to all stakeholders, encourage participation in decision making and make decisions that are in the public interest. Through effective long term planning we will develop and implement strategies and ensure ongoing resources to fulfil long term community goals.

Despite the reduction in face to face engagement during the pandemic Council maintained a strong online engagement presence and used social media, editorial, community noticeboards and newsletters to communicate opportunities for engagement. Your Say Woollahra, our online community engagement platform, continues to grow. We now have over 2,070 registered participants – a 60% increase from last year. In 2020/21, we had more than 12,100 visits with 33 new projects. The top project of interest was the Library Strategic Plan, with 1,247 participants. Key feedback received from our community was reviewed to inform Council's strategies and plans including the Edgecliff Commercial Corridor Strategy, Rose Bay Place Plan, Active Transport Plan. Community input into Council decision making plays an important role in helping to make Woollahra a great place for everyone to live, work and visit. In 2020/21 we engaged the community to create a new Community Engagement Policy which details how and when our community will be engaged with by Council. After hearing feedback from the community this was adopted by Council on 26 July 2021.

and Council's draft Delivery Program 2018 to 2022 and Operational Plan 2021-22.

Each year Council develops a budget to provide infrastructure and services for the benefit of our community. This year we have done our planning against a backdrop of challenges we have faced over the last five years including that our expenditure has grown at a greater rate than our income. The result of these is that Council's 2021/22 budget shows a deficit result of \$4.1 million.

We have been fortunate to have cash reserves to draw on and are able to maintain Council's services, but this is no long term solution as our cash reserves are limited and are not being replenished. We have taken measures and are considering others in order to bring our budget back into surplus over time and secure our future financial sustainability. Learn more about Council's budget and financial sustainability [here](#).

A high-angle, wide shot of a modern library interior. The space is characterized by its clean, minimalist design. A large, light-colored wooden staircase with a flat top surface is the central feature, flanked by white walls. The walls are adorned with numerous long, vertical planters filled with lush green ivy. The floor is a light, neutral color. In the foreground, there are several white bookshelves and a small table with a computer monitor and keyboard. The overall atmosphere is bright and airy, with natural light streaming in from the top of the frame.

# Statutory information

# Disability Inclusion Action Plan

## Disability Inclusion Act 2014, s 13(1)

Council continues to demonstrate its commitment to furthering inclusion of people living with disability by implementing actions identified within our inaugural Disability Inclusion Action Plan (DIAP) that was adopted in June 2017.

In the 2016 Census, 1,438 people (2.7% of the population) in the Woollahra Municipality reported needing help in their day-to-day lives due to disability. This was a similar percentage to 2011. The 2016 Census also identified that there were 4,627 carers (10.1% of the population aged 15 years or above) who were providing unpaid assistance to a person with a disability, long term illness or old age.

Places, spaces, systems and processes that are accessible and inclusive of people living with disability also benefit the wider community. By being more attractive, welcoming and easier to use or engage with, all members of our community are encouraged and supported to participate in all aspects of community life.

Our DIAP covers four focus areas: promoting positive attitudes and behaviours; creating liveable communities; improving employment opportunities; and improving systems and processes.

In 2020/21, Council endeavoured to build positive attitudes around disability by providing six disability awareness training sessions for staff that sit on selection panels. Mental health and disability awareness was also incorporated into six EEO presentations as part of the staff induction program. Most of Council's Community and Culture staff have voluntarily completed online 'become a dementia friend' Dementia Australia training.

Awareness raising workshops for the community have included a 'LivingWell with Dementia' webinar where one of the three guest speakers was a lady living with dementia, a 'Connecting Through Art' online interactive art activity for people with dementia and their carers and a 'Carers Health & Wellbeing' information webinar presented by Carers NSW.

Council's work towards creating liveable communities included adding the accessibility features of Council's venues for hire to the website as well as having a designated accessibility webpage, which promotes access features of parks, amenities and public spaces.

Building upgrades in 2020/21 to improve accessibility were undertaken to Sir David Martin Reserve Sail Loft toilets, Percival Park toilet and change room and the installation of a new lift at Woollahra Gallery at Redleaf. A motorised adult change table has also been installed at The Gurnah – one of Council's venues for hire. The table does not require a hoist as the height is adjusted by remote control, allowing for transfer directly from a wheelchair to the table as the table goes very low near the floor. A guard rail allows for the table to be safely raised to be at the height of the carer for the care required.

Park upgrades have seen the construction of an accessible pathway along the historic Gap Park Tramway, and a successful submission for a \$120,000 NSW Government 'Everyone Can Play' grant to renew the Plumb Reserve playground amenities to ensure this playspace meets the needs of disability groups. Council also continues to prioritise and complete kerb ramps and other universal accessibility facilities within our program of capital works, based on community requests and via our routine inspections- 51 new or upgraded

accessible ramps were installed in 2020/21.

Council provides significant funding to Holdsworth Community to provide a range of services to the Woollahra community, including community transport, carer and dementia services, social and leisure activities for seniors and people with disabilities, and home meal delivery.

Through the Community and Cultural Grants Program, in 2020/21 Council has contributed to the funding of projects that provide: additional free transport to and from medical appointments; pathways for individuals living with disability to actively play or volunteer in local sports club activities, thereby fostering inclusion and greater social and health outcomes for that individual; an art exhibition showcasing the artistic talents of individuals living with disability; a free online art program for people aged over 70 years who live at home; an awareness walk and family fun day for people living with disability and their families, friends and carers; peer support group meetings for people living with mental illness; and online seated dance classes for those more vulnerable in our community during the pandemic.

Council continues to organise for bins to be brought out for 15 residences and mows the verges on behalf of 5 residences who are unable to do these tasks themselves. Council currently provides 43 disabled parking bays installed in residential areas, along with four Health Carer Parking Permits for registered health care professionals attending a residents' property to provide at home care.

The Woollahra Preschool's Inclusion Support Program supports the inclusion of children with additional support

needs, reflected in children's individual learning plans and meetings held with the parents and allied service providers to review each child's progress and set objectives for the next term.

So as to support access to meaningful employment for people living with disability, Council continues to educate hiring managers on support provided by Job Access. Interview and Selection training with a Job Access component has been delivered on three occasions in 2020/21. The provision of supported employment contracts, however, was not possible this financial year due to Public Health Orders

Council endeavours to provide accessible systems, information and processes by allowing the community to register for events and activities via an online booking system, via phone, email or in person. As many activities and events have been hosted online this year due to Public Health Orders, this has allowed for a wider diversity of people registering and participating. Activities that were held in person this year were held at either the fully accessible Council Chambers or at the Woollahra Library at Double Bay.

At its meeting of 22 February, 2021 Council established an Inclusion (Disability, Aged and Carers) Advisory Committee with 4 community members with lived experience. The role of the Committee is to provide advice on the development, implementation, monitoring and review of Council policies, strategies, plans and infrastructure to assist in making the Woollahra LGA a more pleasant place to live and move around for all. The Committee will be consulted with as part of the development of Council's next iteration of our DIAP. A full DIAP report is available [here](#) (item D6).

# Grants

## Local Government (General) Regulation 2005 cl 217 (1) (a5)

Council continued its commitment to the provision of community grants in 2020/21 by granting \$83,863 (for community and cultural) to 21 organisations and local primary schools and preschools for community, cultural purposes.

A section 356 grant was also made to Holdsworth Community of \$1,010,333 for 2020/21 towards services

provided at Holdsworth Community Centre and Gaden Centre.

A further \$12,500 in Environmental grants was provided to 9 local schools and organisations, and \$51,042 in Placemaking grants to support activation of our retail and commercial precincts were awarded to 9 initiatives.

The details of all grants recipients and their projects are provided in the following tables.

Environmental Grant recipients' Macquarie School students at their Nature Nook



# Community and Cultural Grants

Organisation	Purpose	Funding
Beaches Outreach Project	Funding granted to support the delivery of the 'Respect Me Don't Sext Me' project, which provides information and education to young people in the Woollahra LGA who are experiencing mental health problems as a result of online bullying, with a focus on sexual harassment due to the increased behaviour of sending inappropriate and/or unwanted sexual texts ('sexting'). The project then provides counselling for young people in the Woollahra LGA and referrals to services within the community.	\$7,500
The Burger Centre Pty Limited	'Art Minds' is an online art program for people aged over 70 years who live at home, delivered via Zoom and free to participants. The program offers a broad range of visual art experiences whereby participants explore their creative expression, build visual art skills and connect with others. Workshops are inclusive and accessible to the community and facilitated by a diverse group of local artists, art therapists and art educators. Funding granted to support workshop presentation and facilitation, and the supply of art materials for participants residing in the Woollahra LGA.	\$4,000
Dance Health Alliance Limited	Dance Health Alliance broadcasts a series of online seated dance classes, facilitating social interaction and physical fitness to those most vulnerable during this pandemic, all without leaving their home. Funding approved to deliver a 12 week online dance program to people living with disability and older residents living in the Woollahra community.	\$2,000
Mr Vladimir Fanshil	During COVID, musician Vladimir Fanshil has participated in live concerts at exclusive private gatherings. As an extension of these concerts, LiveAtYours in Woollahra is a gala concert featuring some of the brightest talent in Australia for broader local audiences to enjoy at St. Columba Uniting Church. The concert will feature acclaimed soprano Eleanor Lyons, principal cellist of the SSO Umberto Clerici and Ben Adler. Funding granted to support the delivery of this concert.	\$2,000
Mr Dale Hollingsworth	Part of an on-going project exploring themes of grief and loss, Never Really- from these things...is an exhibition where artists respond to a single object provided by members of the Woollahra community who have lost a loved one. The exhibition will show these artistic works alongside the community supplied object. Funding approved to support connecting to the community participants via development and promotion of an EOI.	\$1,700

## Community and Cultural Grants *continued*

Organisation	Purpose	Funding
Inala	The annual Miroma Art Exhibition is an opportunity to showcase the artistic talents of individuals attending Miroma's Vacluse, Kensington Park and Watsons Bay Day Services. Art therapy is an integral part of Inala's approach who are proud to present their artists to the local community and share their stunning artworks. The exhibition hopes to be housed in the new Woollahra Art Gallery. Funds granted to support the delivery of this project.	\$6,170
Jewish Folk Centre Incorporated	The Jewish Folk Centre Ha'Moadon Ha'Israeli in Woollahra provides a 'home' for Israelis, those who speak Yiddish and Hebrew, and their friends to socialise. The Ha'Moadon is open to the larger community who often attend many functions. Funds granted to cover the cost of purchasing a second hand piano, to enable sing along afternoon teas to engage and entertain members, encouraging respect for social and cultural diversity and preserving Yiddish and Hebrew languages and culture.	\$3,495
Jewish House Limited	The project is an extension of Jewish House's Peer Support group meetings, providing services to people living with mental illness, many of who reside in the Woollahra LGA. The projects provides coaching to encourage those suffering from mental illness to discuss this with other sufferers. Unfortunately due to the COVID-19 pandemic, program administrators have seen an increase in the number of people in the community who have been affected with mental health issues. Funds granted to support the delivery of this program.	\$7,500
Mr Ruark Lewis	Funding approved to support a contemporary art piece to be exhibited in the public space at the north end of Bennett's Grove Avenue, Paddington, in front of the old stone wall and the Orange Tree Grove Worker's Flats. The artwork aims to reconcile the missing links between history and place using a printed poetic text relating to the site, and includes music by Australian composers and poetry readings at an afternoon event. Local artists and creatives will be engaged to make works with the theme of 'Orange' to be included.	\$2,000
Life Force Foundation Limited	Life Force is recommencing their Eastern Suburbs Cancer Support Group project for adult cancer patients residing in the eastern suburbs, including participants residing in the Woollahra LGA. The project is open to those with any cancer diagnosis, including metastatic or terminal. Life Force provides trained counsellors / meditation teachers to facilitate the group. The project was closed during COVID-19 but is now preparing to re-open with the support of this grant.	\$2,000

## Community and Cultural Grants *continued*

Organisation	Purpose	Funding
Maccabi NSW Incorporated	The Maccabi All Abilities Pathways Program, provides pathways for individuals living with disability to actively play or volunteer in local Maccabi sports club activities, thereby fostering inclusion and greater social and health outcomes for that individual. Funds granted to support individuals living with disability to participate in coaching and/or referee courses.	\$1,400
The Men's Table Limited	The 'Woollahra Communities of Men' project will see the formation and ongoing support of three Men's Tables held in the Woollahra local area, attracting local residents and workers. The project addresses isolation and loneliness for men, and benefits mental wellbeing and builds community for the long term. The Men's Tables actively encourage diversity including of age, socio-economic background, cultural heritage and sexual orientation. The project includes a series of talks and meetings facilitated by The Men's Table co-founders, to establish and then encourage self-sufficiency of each table. Funding granted to support the establishment of this project in Woollahra.	7,250
National The National Council Of Jewish Women Of Australia New South Wales Division	'Flamenco for Everybody' is a one-day free event with contemporary-flamenco dance, live music performance and an intergenerational workshop for Woollahra residents at The Drill Hall, Rushcutters Bay and outside area. Dance artist Annalouise Paul will deliver the project in partnership with National Council of Jewish Women of Australia NSW (NCJWA NSW) for its Transcultural Program.	3,966
NSW Friendship Circle Inc	The Friendship Walk Awareness and Family Fun Day promotes acceptance and inclusion of people living with disability in the local community. This project aims to deliver the walk and fun day experience, by hosting a virtual entertainment and walking event. The project features a production quality video showcasing people with disability, volunteers, entertainers and artists who will share their story to engage and celebrate individuals with disability and community members who contribute to an inclusive community. Funding granted to support the video production of this event.	3,190
OzHarvest Limited	NEST is a 6-week nutrition program aiming to improve nutrition, food literacy and cooking skills of low-income adults. Nutritionists/dietitians travel to charitable agencies with food, equipment and educational materials to provide nutrition activities and cooking lesson for 6- 15 adults. Funding approved to support the delivery of two NEST programs benefitting vulnerable Woollahra residents.	7,500

## Community and Cultural Grants *continued*

Organisation	Purpose	Funding
Sir Roden & Lady Cutler Foundation Incorporated	A project to provide free transport to and from critical medical appointments for the most vulnerable in our community. Demand for this program continues to grow- in order to cover and continue to provide an efficient and productive service to as many people as possible, funding approved to increase the number of cars in the fleet.	7,500
Ms Antje Sonntag	During this year of COVID-19, artist Antje Sonntag decided to photograph items that residents throw out on Woollahra Council pickup days. She photographed objects that caught her attention and approached them as art installations. The project aims to promote discussion about how these items reflect the mood and circumstances of the times and urge the community to think about what they purchase and how they can recycle items in order to reduce the level of waste in our throwaway society. Funding approved to support a photographic exhibition at Paddington Library.	542
Waverley Action For Youth Serices (WAYS)	A WAYS Safe Summer is a peer education project that provides information regarding mental health, safe sex / sexual health and harm minimisation in terms of alcohol and other drugs to young people in the Woollahra LGA. The project also provides job opportunities for young people, as well as raising awareness of youth services in the local community. Funding granted to support the delivery of this project.	7,500
Waverley Woollahra Arts Centre Co-operative	Funding granted to support the 'Celebrating Printmaking and Digital Prints' project, offering affordable printmaking workshops open to the community to be held at the Waverley Woollahra Art School. The project also includes an art prize component with a selection of finalists judged by renowned Printmakers.	1,900
Woollahra Philharmonic Orchestra Incorporated	The Woollahra Philharmonic Orchestra plans to deliver eight symphonic concerts in Woollahra in 2021 and to continue to establish and develop relationships with the community and other musicians and artists. Given the COVID-19 restrictions, the Woollahra Philharmonic Orchestra are exploring presenting concerts via online platforms as well as open-air concerts and smaller audiences. Funding approved to support concert program delivery until end June 2021.	3,750
Wrap with Love Incorporated	Funding granted to provide knitters in the Woollahra LGA with yarn to enable them to make warm knitted wraps. The wraps are then distributed through charities to those in need both in Australia and internationally.	1,000
<b>Total Community and Cultural Grants</b>		<b>\$83,863</b>

# Environmental Grants

Organisation	Purpose	Funding
McAuley Catholic Primary School	Native Nature Nook: Creation of an outdoor learning space with bird habitat, frog pond and native bees.	\$2,000
Emanuel Synagogue	Solar Power Project: Installation of a 34kW roof top solar system.	\$2,000
Goethe Institute	Solar Power Project: Installation of a 13.4kW roof top solar system.	\$2,000
The Scots College Early Years Centre	Water Appreciation at Scots Rose Bay: Water conservation education & installation of rainwater tanks.	\$1,300
Kincoppal Rose Bay Junior School and Early Learning Centre	Native Beehive Project: Installation of a native beehive to promote pollination.	\$650
Rose Bay Community Garden	Saving Blue to Keep Green –Water Tank: Installation of a rainwater tank to reduce potable water use.	\$1,300
Paddington Community Garden Inc	Additional Rainwater Harvesting Capacity: Installation of a rainwater tank to reduce potable water use.	\$2,000
Vaucluse Public School	Bush Tucker Garden: Creation of a bush tucker garden with native edible species.	\$625
Windsor Street Edible Garden Inc	Windsor Organic Residents Meet (W.O.R.M): Enhancing an edible organic community garden with new plantings.	\$625
<b>Total Environmental Grants</b>		<b>\$12,500</b>

# Placemaking Grants

Organisation	Purpose	Funding
Australian Art Events Foundation	Art Month Sydney – Paddington Precincts Night would celebrate contemporary art and artists through late-night gallery opening hours across 20 art venues in the Woollahra LGA and walking tours, public installation and performances for one night in 2021.	\$5,370
Cambridge Markets	Cambridge Spring Markets planned to support the Cambridge Spring Markets in Watsons Bay, offering boutique homewares, fashion, design and specialty craft and gourmet foods.	\$5,672
EKO LUV	Zero waste shop front and instore art installations and workshops aimed to educate and empower the community with the knowledge and tools for them to live more sustainably and create less waste.	\$7,500
LightLetter	Lighting up Bay Village for the holidays: LightLetter would provide Light Letter signs to all interested businesses in Bay Village Shopping Centre to light up their shop fronts with holiday greetings messages.	\$3,500
Paddington Business Partnership	William Street Christmas Lights: An enhanced Christmas lighting project for William Street, Paddington has been planned.	\$7,500
Peter Duckie Family Trust	Instagram Attraction: A digitally printed attractive awning will be installed that will be popular on Instagram and enhance a street appeal to all passing by on Oxford Street.	\$3,500
Pound Paws Incorporated	Pound Paws Dog Day: Pound Paws Dog Day is a community placemaking initiative held at the Golden Sheaf and Kiaora Laneway to help raise awareness about pet adoption and build a strong sense of community within the Double Bay precinct.	\$7,000
Rose Bay Hotel	Live, Love, Local campaign: Live, Love, Local is a social media marketing campaign designed to support local business in the Rose Bay centre.	\$3,500
Woollahra Double Bay Uniting Church	Community Oasis: The Community Oasis is a project creating vibrant, interactive murals that become a welcoming place, inspiring people from all backgrounds and ages.	\$7,500
<b>Total Placemaking Grants</b>		<b>\$51,042</b>
<b>Total Community, Cultural, Environmental and Placemaking Grants</b>		<b>\$147,405</b>

# Contracts

Local Government (General) Regulation  
2005 cl 217 (1) (a2)

**The following major contracts for works and services were awarded during 2020/21, ordered by Contractor name:**

Nature of contract	Contractor/s	Contract terms	Contract amount (incl. GST)
Security services for Woollahra LGA	Challenger Security Pty Ltd	Contract from 6/11/2020 for 5+5 years	\$429,041
HPE Simplivity and VMware electronic data management solution for Council	Computer Systems Australia Pty Ltd	Contract from 24/11/2020 until completion	\$356,666
Solar Photovoltaic (PV) system at Kiaora Place	Ecosave Pty Ltd	Contract from 19/10/2020 until completion	\$161,841
Plumb Reserve playground upgrade	GJ's Landscapes	Contract from 14/6/2021 until completion	\$154,426
Dillon Street landscape upgrade	GJ's Landscapes	Contract from 19/4/2021 until completion	\$345,888
Gap Park upgrade	Growth Civil Landscapes Pty Ltd	Contract from 17/5/2021 until completion	\$252,481
Irrigation maintenance and repair	Neverstop Water Pty Ltd	Contract from 9/3/2021 for 5 years	\$192,500
Open Gov software platform	Redman Solutions Pty Ltd	Contract from 29/3/2021 for 3 years	\$158,400
Active Transport Plan	SCT Consulting Pty Ltd	Contract from 12/11/2020 until completion	\$164,120
Percival Park amenities block	SDL Project Solutions Pty Ltd	Contract from 15/6/2021 until completion	\$260,014
Refurbishment of Redleaf Customer Service area, Council Chambers	Sheeth Pty Ltd	Contract from 2/7/2020 until completion	\$191,173
Cleaning services for parks public toilets and change rooms	Solo Services Group Pty Ltd	Contract from 11/1/2020 for 5 years	\$735,735
Double Bay High Pedestrian Activity Area (HPAA- Residential Area)	State Civil Pty Ltd	Contract from 1/10/2021 until completion	\$187,289

# Legal Proceedings

## Local Government (General) Regulation 2005 cl 217 (1) (a3)

Council is required to disclose a summary of amounts incurred during the year in relation to legal proceedings

taken by or against the council and a summary of the state of progress of each legal proceeding and the result.

Council's legal proceedings expense for 2020/21 was \$1,721,645. A summary of costs and the current status/outcome of each case is provided.

### Development Control cases under \$10,000

Address	Cost	Outcome
76 Drumalbyn Road, Bellevue Hill	\$643	Upheld with amended plans (s34 agreement)
34 Kent Road, Rose Bay	\$82	Upheld with amended plans (s34 agreement)
12 Kent Road, Rose Bay	\$41	Upheld with amended plans (s34 agreement)
593 New South Head Road, Rose Bay	\$7,144	Upheld with amended plans (s34 agreement)
36 Kent Road, Rose Bay	\$1,384	Discontinued
21-23 Riddell Street, Bellevue Hill	\$2,520	Discontinued
7 Banksia Road, Bellevue Hill	\$4,420	Upheld with amended plans (s34 agreement)
49 Cascade Street, Paddington	\$570	Upheld with amended plans (s34 agreement)
2A Cooper Street, Double Bay	\$4,605	Discontinued
66-68 Wilberforce Avenue, Rose Bay	\$1,690	Discontinued
3 Ginahugulla Road, Bellevue Hill	\$6,390	Upheld with amended plans (s34 agreement)
62 Queen Street, Woollahra	\$6,101	Upheld with amended plans (s34 agreement)
7 Paddington Street, Paddington	\$5,177	Ongoing
780-786 New South Head Road, Rose Bay	\$5,297	Discontinued
164 Victoria Street, Bellevue Hill	\$6,521	Upheld with amended plans (s34 agreement)
37 Newcastle Street, Rose Bay	\$1,352	Discontinued
68E Caledonia Street, Paddington	\$3,214	Upheld with amended plans (s34 agreement)
195-203 O'Sullivan Road, Bellevue Hill	\$5,546	Discontinued

### Development Control cases under \$10,000 *continued*

Address	Cost	Outcome
1A Benelong Crescent, Bellevue Hill	\$8,631	Ongoing
55 Bay Street, Double Bay	\$7,533	Ongoing
2A Cooper Street, Double Bay	\$2,887	Ongoing
21-27 Bay Street, Double Bay	\$2,078	Ongoing
13 Nulla Street, Vaucluse	\$988	Ongoing
65 Beresford Road, Bellevue Hill	\$4,486	Ongoing
722-724 New South Head Road, Rose Bay	\$3,585	Ongoing
33 Edward Street, Woollahra	\$3,369	Ongoing
53 Cross Street, Double Bay	\$1,949	Ongoing
10 Cross Street, Double Bay	\$4,858	Ongoing
14 Cross Street, Double Bay	\$6,607	Ongoing
294-296 & 298 New South Head Road and 2 & 4-10 Bay Street, Double Bay	\$2,297	Ongoing
9 Carlisle Street, Rose Bay	\$9,684	Discontinued
77-81 Yarranabbe Road, Darling Point	\$3,760	Discontinued

### Development Control cases between \$10,000 – \$20,000

Address	Cost	Outcome
2A Cooper Street, Double Bay	\$17,350	Discontinued
14 Tivoli Avenue, Rose Bay	\$11,061	Upheld with amended plans (s34 agreement)
22 Cliff Street, Watsons Bay	\$10,852	Dismissed
142C Bellevue Road, Bellevue Hill	\$14,971	Upheld with amended plans (s34 agreement)
142, 142A & 142B Bellevue Road, Bellevue Hill	\$17,350	Upheld with amended plans (s34 agreement)
76 New Beach Road, Darling Point	\$13,181	Upheld with amended plans (s34 agreement)
598-600 Old South Head Road, Bellevue Hill	\$13,822	Upheld with amended plans (s34 agreement)
2A Oxford Street, Woollahra	\$14,523	Discontinued
10 Spring Street, Double Bay	\$13,148	Discontinued
26-28 Wolseley Road, Point Piper	\$15,753	Upheld with amended plans (s34 agreement)
17-19 Cranbrook Road, Bellevue Hill	\$18,424	Upheld with amended plans (s34 agreement)
40 Glendon Road, Double Bay	\$11,757	Ongoing
157-159 Hargrave Street, Woollahra	\$17,514	Discontinued
3 Trelawney Street, Woollahra	\$17,314	Upheld with amended plans (s34 agreement)
23 Wolseley Road, Point Piper	\$14,201	Upheld with amended plans (s34 agreement)
14 Boronia Road, Bellevue Hill	\$19,998	Upheld with amended plans (s34 agreement)
20 Boronia Road, Bellevue Hill	\$12,332	Upheld with amended plans (s34 agreement)
780-786 New South Head Road, Rose Bay	\$11,808	Ongoing
9 Carlisle Street, Rose Bay	\$16,156	Upheld with amended plans (s34 agreement)

## Development Control cases over \$20,000

Address	Cost	Outcome
20 The Crescent, Vaucluse	\$62,753	Upheld (s34 agreement)
28-34 Cross Street, Double Bay	\$80,686	Upheld
16 Manning Road, Double Bay	\$53,034	Upheld
30 Kent Road, Rose Bay	\$28,154	Upheld
43 Dudley Street, Paddington	\$35,894	Dismissed
37 Carlotta Road, Double Bay	\$63,086	Upheld
77-81 Yarranabbe Road, Darling Point	\$38,189	Upheld with amended plans (s34 agreement)
49-53 Bay Street, Double Bay	\$68,145	Dismissed
380 Edgecliff Road, Woollahra	\$23,097	Upheld with amended plans (s34 agreement)
24 Northland Road, Bellevue Hill	\$24,581	Upheld
37 Edward Street, Woollahra	\$88,165	Upheld
30 Alma Road, Paddington	\$47,027	Upheld with amended plans (s34 agreement)
160 Wolseley Road, Point Piper	\$86,207	Upheld
590-592 New South Head Road, Point Piper	\$46,255	Upheld with amended plans (s34 agreement)
1002/85-97 New South Head Road, Edgecliff	\$25,261	Dismissed
8-9 Hillside Avenue, Rose Bay	\$37,762	Upheld with amended plans (s34 agreement)
65 Village High Road, Vaucluse	\$24,133	Upheld with amended plans (s34 agreement)
4 Queens Avenue, Vaucluse	\$30,463	Upheld with amended plans (s34 agreement)
8A Cooper Street, Paddington	\$66,709	Upheld with amended plans (s34 agreement)
3 Wiston Gardens, Double Bay	\$22,968	Ongoing
432-440 Oxford Street, Paddington	\$80,643	Upheld with amended plans (s34 agreement)
50 Wolseley Road, Point Piper	\$35,409	Ongoing
117-119 O'Sullivan Road, Bellevue Hill	\$22,359	Upheld with amended plans (s34 agreement)
351 & 353 New South Head Road, Double Bay	\$38,182	Ongoing
19-27 Cross Street, Double Bay	\$25,597	Discontinued
16/325 New South Head Road, Double Bay	\$21,666	Discontinued
<b>Total Development Control costs</b>		<b>\$1,583,349</b>

### Building and Compliance Cases under \$10,000

Address	Cost	Outcome
40 Bulkara Road	\$17	Legal advice- no action required
25 Guilfoyle Avenue	\$277	Appeal discontinued
30 Alma Street	\$312	Legal advice- no action required
150 Old South Head Road	\$573	"Order withdrawn- proceedings discontinued"
28 Bay Street	\$1,160	Ongoing
15A Mona Road	\$1,341	Ongoing
7 Lofthus Road	\$1,500	Appeal allowed- Imposed fines amended
209 Edgecliff Road	\$1,970	Appeal discontinued
50 Bundarra Road	\$2,380	Ongoing
33 Edward Street	\$3,906	Ongoing
163 Hopetoun Avenue	\$3,995	Ongoing
18 Bay Street	\$4,541	Ongoing
2 Wentworth Strett	\$4,972	Ongoing
35 Glenview Street	\$5,166	Ongoing

### Building and Compliance Cases over \$10,000

Address	Cost	Outcome
85 Victoria Road	\$14,123	Legal advice- no action required
<b>Total Building and Compliance costs</b>		<b>\$46,233</b>

## Fire Safety Management

Address	Cost	Outcome
2A Cooper Street	\$15,035	Successful- with costs order
76-82 Bellevue	\$1,830	Withdrawn by agreement
206B Victoria Road	\$359	Withdrawn by agreement
423-431 New South Head Road	\$3,374	Legal advice- Fire Safety Order
<b>Total Fire Safety Management costs</b>		<b>\$20,598</b>

## Environment & Public Health Services

Address	Cost	Outcome
28 Plummer Road	\$451	Legal advice- Prevention Notice
<b>Total Environment &amp; Public Health Services costs</b>		<b>\$451</b>

## Ranger Services

Address	Cost	Outcome
31-35 Newcastle	\$2,618	Guilty- Fine plus costs
Spencer Street, Rose Bay	\$8,444	Guilty- Fine plus costs
178 Old South Head Road	\$1,339	Guilty- Fine plus costs
41B New South Head Road	\$819	Ongoing
<b>Total Ranger Services costs</b>		<b>\$13,220</b>

## Animal Control

Address	Cost	Outcome
37 Bunyula Road	\$3,9678	Ongoing
144 Victoria Road	\$6,936	Dog surrendered and destroyed- proceedings withdrawn
56 Balfour Road	\$5,901	Guilty- Costs
26 Ray Avenue	\$8,254	Withdrawn
72 Birrell Street	\$2,371	Guilty- Fine plus costs
50-54 Chaleyer	\$2,113	Ongoing
16 Manning Road,	\$2,693	Guilty- Fine plus costs
123A Queen Street,	\$5,772	Dog destroyed by owner- proceedings withdrawn
14 Rosemont Avenue	\$6,037	Ongoing
26 Ray Avenue	\$7,597	Guilty- Fine plus costs
4/400 Glenmore Road	\$3,441	Guilty- Fine plus costs
6/17 Plumer Road	\$2,711	Legal advice- no action
<b>Total Animal Control costs</b>		<b>\$57,794</b>

## Total Legal Proceedings

Proceeding	Cost
Development Control costs	\$1,583,349
Building and Compliance costs	\$46,233
Fire safety management costs	\$20,598
Environment & Public health services costs	\$451
Ranger services costs	\$13,220
Animal Control costs	\$57,794
Executive costs	\$0
<b>Total Legal Proceedings Costs</b>	<b>\$1,721,645</b>

# Companion Animals

## Local Government (General) Regulation 2005 cl 217 (1) (f)

Companion Animal functions are undertaken by Council's Rangers-General Duties and Rangers-Animal Control.

During the year there were 371 new companion animal registrations on the New South Wales Companion Animals Register for our area, with approximately 77% of these animals being de-sexed and a further 8% being pound shelter animals. Furthermore, 103 barking dog matters were reported and investigated and no nuisance dog declaration were issued. 2 dogs were declared dangerous and no restricted dog declarations were issued. There were 2 menacing dog declarations issued. A total of 125 dog related fines were issued.

Four areas within the Municipality are currently declared as 'offleash' areas where dogs are permitted to be exercised off-leash at all times. There are a further seven areas where dogs are permitted off-leash during prescribed times. Council operates and supports a Companion Animal's Advisory Committee comprising Councillors, representatives from the local community, animal professionals and Council Officers. Meetings were held on 22 July, 30 September and 2 December 2020 and 31 March 2021.

Council utilises the services of the Sydney Dogs Home at Carlton as its animal pound. The Sydney Dogs Home

is responsible for managing unclaimed animals and for implementing strategies that seek alternatives to euthanasia of unclaimed animals.

Council is committed to encouraging responsible pet ownership and providing adequate exercise space for animals. Further information regarding Companion Animal Management is available on Council's website and from Council's Customer Information Centre.

Council lodged all required pound and dog attack data with the Office of Local Government as required during 2020/21.

### Income

Dog licenses	\$35,652
Dog fines	\$33,065
<b>Total income</b>	<b>\$68,717</b>

### Expenditure

Staffing	\$190,666
Materials	\$1,552
State Debt Recovery Office Processing Charges	\$2,476
Impounding	\$34,310
Legal	\$58,976
Vehicle	\$6,289
<b>Total Expenditure</b>	<b>\$294,269</b>

# Private Swimming Pool Inspections

Swimming Pools Act (SP Act) 1992,  
s 22F(2) Swimming Pools Regulation 2018  
(SP Reg) cl 23

## Details of inspections of private swimming pools in 2020/21

Private Swimming Pool Inspection Type	Number of inspections
Inspections of tourist and visitor accommodation	0
Inspections of premises with more than two dwellings	18
Inspections that resulted in issuance a certificate of compliance under s22D of the SP Act	46
Inspections that resulted in issuance a certificate of noncompliance under cl 21 of the SP Reg	14

# Interim Heritage Orders

NSW Government Gazette No. 90  
(12/7/2013) Official Notices ref 3424

Summary of all decisions regarding Interim Heritage  
Orders (IHO) in 2020/21:

Address	Initiation	Date IHO Made
22 New South Head Road, Vaucluse	Council	15/05/2015
9 Sutherland Crescent, Darling Point	Council	18/03/2016
2A Cooper Street, Double Bay	Council	30/08/2019
30 Wyuna Road, Point Piper	Council	23/10/2019
780-786 New South Head Road, Rose Bay	Council	10/07/2020
3 Trelawney Street, Woollahra	Minister	11/09/2020
46 Vaucluse Road, Vaucluse	Minister	4/12/2020
66 Victoria Road, Bellevue Hill	Council	13/08/2021
165 O'Sullivan Road, Bellevue Hill	Council	03/09/2021

# Planning Agreements

## Environmental Planning and Assessment Act 1979 Sec 7.5(5)

Council has the following current planning agreement(s)  
in place:

### Planning Agreements

Agreement with	Purpose	Date	Compliance
The Presbyterian Church (New South Wales) Property Trust	Dedicate land to Council (approximately 1,366.1m <sup>2</sup> ) for the purposes of extending the area of the public open space contained within Dillon Street Reserve; Procure a range of external works associated with the upgrade of the land to form part of the extended Dillon Street Reserve; Dedicate land to Council for the purposes of the future widening of the existing footpath along southern Stephen Street, in order to provide a benefit for the public in terms of the increased area of public open space and the improvement of pedestrian access associated with Dillon Street Reserve.	21/9/2017	The agreement requires that the developer transfer the Dedicated Land to Council within 3 months after issue of any occupation certificate for Stage 2 of the development. The agreement anticipates completion of Stage 2 in April 2019. All works have been completed and the new piece of land has been allocated to Woollahra Council. The land has now been registered to Council ownership as of 1 June 2020.

# Environmental and Infrastructure Renewal Levy

Local Government Act 1993 (s54P)

## Rate Variation Condition of Approval

The Environmental Levy was first introduced in 2002, allowing Council to fund a range of specific improvement projects under the Environmental Works Program. In 2006, Council extended the Environmental Levy to include a program of infrastructure renewal projects. The new combined Environmental & Infrastructure Renewal Levy (E&IRL) was approved for a period of 5 years.

In 2011 the Independent Pricing & Regulatory Tribunal (IPART) approved the permanent renewal of the E&IRL. This Levy will provide ongoing funding for environmental and infrastructure renewal projects.

In granting that approval, IPART required Council to report on a number of matters in its annual report.

## The program of expenditure on environmental and infrastructure renewal listed in its special variation application.

Council's application envisaged spending \$4.952m per annum on its environmental and infrastructure renewal program, adjusted for inflation. The adjusted figure for 2020/21 was \$6.428m.

The E&IRL provides funding towards initiatives and projects undertaken in its Sustainability cost centre in its operating budget and its Environmental Works Program and Infrastructure Renewal Program capital budgets.

Expenditure across the three cost centres in 2020/21 totalled \$6.584m using \$4.286m of E&IRL funding.

## The outcomes achieved as a result of the special variation

Put simply, the E&IRL enables renewals to roads, kerbs and guttering, footpaths, seawalls and retaining walls that would otherwise continue to deteriorate to below acceptable community standards. Details of capital projects funded by the E&IRL are contained in Part 2 of the Annual Report.

It also supports Council's continuing implementation of the Woollahra Environmental Sustainability Action Plan which sets out actions and environmental targets to improve and conserve biodiversity, reduce energy, water and waste and improve sustainable transport options. Highlights and achievements in this regard are contained pages 28–31 of the Annual Report under Goals 7 and 8 – Protecting our Environment and Sustainable use of Resources.

## Asset renewal and maintenance expenditure

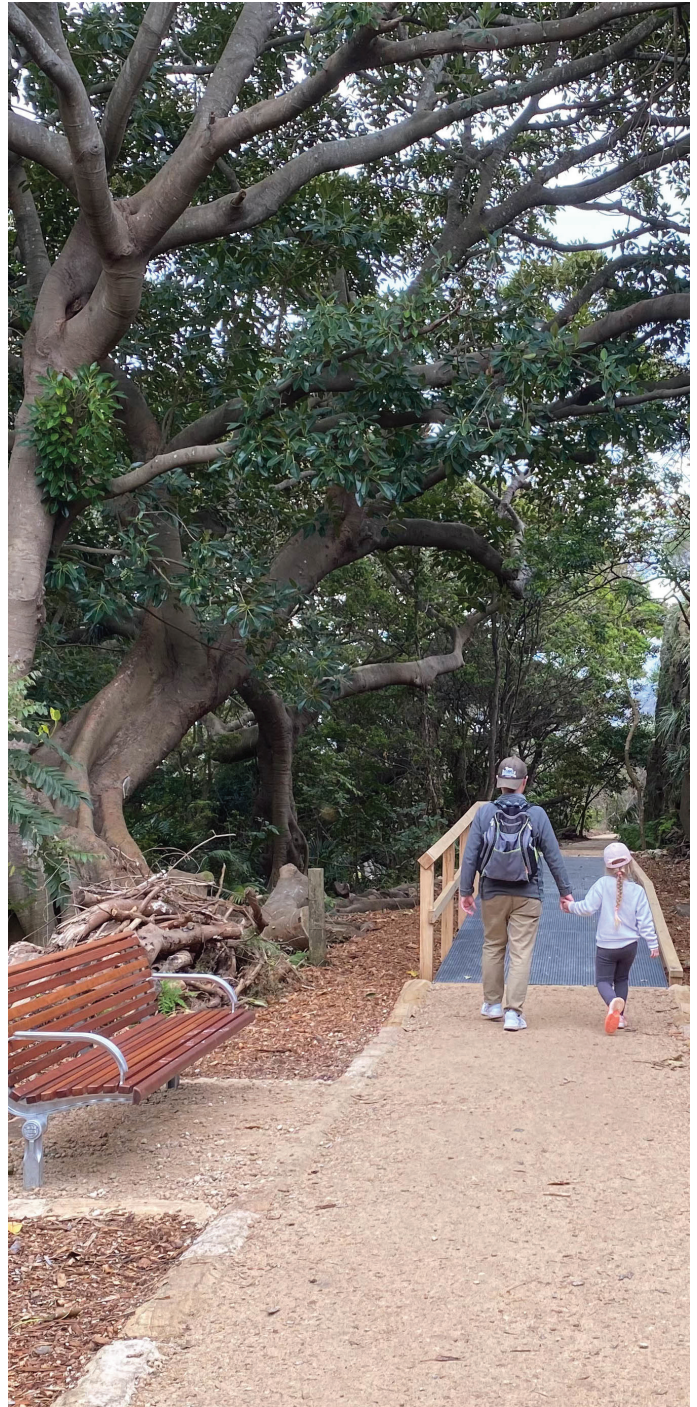
Council's total asset renewal and maintenance expenditure is reported in special schedule 7 included in the annual financial statements in Part 3 of the Annual Report.

Examples of renewals works undertaken during 2020/21 can be found in Part 2 – Capital Works of the Annual Report.

### **Actual productivity savings achieved**

Council has a rigorous and stringent budget process and the strategies and parameters set each year are agreed with a view to providing sufficient funding for all continuing services, providing funding for recommended service expansions while adopting a balanced budget. Inherent in this process is the achievement of productivity savings.

Council's continuous improvement culture is demonstrated through its ongoing Best Service Program that encourages staff from across Council to identify opportunities to improve their day-to-day jobs, ensuring efficiency gains and service improvements are part of the way we do business.



Gap Park tramway

# Stormwater Management Services and Coastal Protection Services Levy

Local Government (General) Regulation  
2005 cl 217 (1) (e), (e1)

Stormwater Management Services Council's annual Stormwater Capital Works Program is funded by the Stormwater Management Charge.

## Coastal Protection Services Levy

Council does not levy an annual charge for Coastal Protection Services






## 2020/21 Stormwater Management Projects

Project	Project Description	Status as at 30 June 2021
Inlet Capacity and Stormwater System Small Works Program	The Inlet Capacity Increase and Stormwater Small Works Program involve improving/constructing stormwater kerb inlets and systems to improve overall stormwater capacity. Projects completed in the FY20/21 Capital Works Program include various inlet capacity and stormwater small work improvements in Forest Road, Double Bay; Fletcher Street Reserve, Woollahra; Darling Point Road, Darling Point; 9 Wiston Gardens, Double Bay; Gurner Street, Paddington; O'Sullivan Road at Plumer Road, Rose Bay; and Mona Lane, Darling Point and Ocean Street, Woollahra (pipe relining).	Completed
Stormwater Network Condition Assessment	Project involves undertaking CCTV inspections of Council's stormwater network in known problem areas or in critical locations. to assess the condition of pipes across the LGA. Any defects identified are recorded and repair works are prioritised. This data is considered when developing Council's future capital and maintenance drainage programs.	Ongoing
Watsons Bay Flood Mitigation Project	This project involves road and stormwater upgrades in Cliff Street to reduce flood risk in Watsons Bay. Designs and hydraulic modelling complete. Community consultation and construction scheduled for the 2021/22 FY.	In Progress

## 2020/21 Stormwater Management Projects *continued*

Project	Project Description	Status as at 30 June 2021
Rivers Street, at Victoria Road, Bellevue Hill Stormwater System Upgrade	This project involved extending a new stormwater system in Rivers Street to improve local drainage.	In Progress
Elizabeth Street, Paddington Stormwater System Upgrade	This project involved upgrading the stormwater pipe line in Elizabeth Street to improve local drainage. Further stormwater upgrades are planned for George Street, between Underwood Street and Oxford Street and an application for grant funding to DPIE has been made to fund the works.	Completed
Bunyula Road, Bellevue Hill Stormwater System Upgrade	This project involved constructing a new stormwater pipe line in Bunyula Road which links to the O'Sullivan Road stormwater system.	Completed

# Woollahra Environmental Targets 2020/21

	Target	2020/21 Status
Energy 	30% reduction in greenhouse gas emissions by 2025 on 2003/04 levels	Council is certified carbon neutral for 2019/20 – 6,439 tonnes CO2-e were offset through investment in renewable energy. Auditing and offset purchasing for 2020/21 is underway.
	100kW of renewable energy installed at Council facilities by 2030	146.15 kW of renewable energy installed- 112.4 kW of solar PV + 33.75 kW of solar hot water.
Water 	50% reduction of 2005/06 levels of water consumption (from mains) by 2025	107,984.00 kL used in 2020/21 – 74,381 increase in 2005/06 levels.
	Stormwater harvesting or rainwater harvesting systems installed on all major council assets by 2025.	21 rainwater tanks installed on Council assets and four stormwater harvesting schemes installed in Council parks.
Waste 	75% waste diversion from landfill by 2021-22	Significant changes to relevant state legislation have effected waste diversion. 62% of domestic waste diverted from landfill, with no reduction in general waste overall.
	Litter collection devices and services throughout the LGA increase by 5% each year (% by volume)	180.78 tonnes of waste removed from gross pollutant traps, beaches and rain gardens as well as waste from contractor High Pressure & ComboWorks (from 245.7 tonnes collected in 2019/20)
Transport 	30km of roads within the LGA have designated bike lanes by 2025	27.4 km of bike lanes, some of which are shared bike lanes
	2.4km of new off road cycleways by 2020	No new off road cycleways constructed in 2020/21
Biodiversity 	75% Bushland under regeneration by 2025	88% of bushland is under regeneration
	40% Bushland fully regenerated by 2025	41 % of bushland is fully regenerated
	Increased, or maintained urban forest (ha) [measured every 5 years]	245ha (2015/16- next captured late 2021/22)
	1,750 trees planted in bushland annually	458 trees planted in 2020/21
	4,250 shrubs planted in bushland annually	4,337 shrubs planted in 2020/21
	4,000 ground cover plants planted in bushland annually	7,340 ground covers planted in 2020/21
	200 street trees planted annually	182 street trees planted in 2020/21
	50 park trees planted annually	18 park trees planted in 2020/21
	Increase the number of bush regeneration volunteers by 30% by 2030	2030 target on track (2020/21 numbers uncertain due to COVID-19 disruptions)

# Partnerships with Other Organisations

## Local Government (General) Regulation 2005 cl 217 (1) (a8)

A Public Private Partnership (PPP) is “an arrangement between a council and a private person for the purposes of: (a) providing public infrastructure or facilities (being infrastructure or facilities in respect of which the council has an interest, liability or responsibility under the arrangement), or (b) delivering services in accordance with the arrangement, or both.”

In 2019/20 Council had the following PPP:

### **Cross Street Car Park Cinema Development Proposal**

In July 2016 Council selected the Palace Cinemas/ Built/Axiom Consortium as the preferred proponent for the Cross Street Car-park Cinema Development proposal. In September 2020 Council decided to discontinue the HOA and call for fresh expressions of interest for the project, with those fresh expressions of interest to be evaluated during 2021-2022.

### **Other Partnerships**

#### **Sydney East Business Chamber (formerly the Double Bay & Districts Business Chamber)**

Prior to May 2021, Council worked alongside the Sydney East Business Chamber which was founded to help the growth of Double Bay with a commitment to helping the local business community. The Sydney East Business Chamber ceased operation in May 2021 noting that it would not be financially sustainable to operate without the assistance of Council funding.

Following on from participation in the Future Cities Program, Double Bay now has a Place Plan (recently reviewed), a single plan for the future of Double Bay. The Plan, which has been endorsed by Council, sets out an ambitious series of strategies, priorities and actions aimed at achieving a new vision and place story for Double Bay.

#### **Paddington Business Partnership**

Paddington Business Partnership (PBP) is an inclusive group of Paddington business people working closely with residents and local councils to help nurture and protect this unique precinct. The Council provided funding of \$55,000 to the PBP to carry out activities contained in the Paddington Business Partnership Business Plan for 1st July 2019 – 30th June 2020.

#### **Holdsworth Community**

Holdsworth Community is a non-government incorporated association working for the community. Woollahra Council has had a longstanding partnership with Holdsworth to care for, connect and support families with young children, seniors, people living with a disability and their carers.

The financial support from Council is to help Holdsworth Community to continue to provide support services, meal services and community transport. In addition, Council provides and maintains two premises for Holdsworth to run services.

### **Paddington Library Agreement**

Woollahra Municipal Council and City of Sydney operate a joint agreement for the operation of Paddington Library. This partnership has a long history dating from 1994, with the current agreement dating from 1 July 2021 to 30 June 2024, with consideration for a further 2 year option.

Under the agreement Woollahra Libraries is responsible for the daily management of the Library Service, reporting to a quarterly planning meeting with both Council representatives.

All costs associated with the Library are apportioned on a 60:40 basis with Woollahra paying 60% and the City of Sydney paying 40% of operational and agreed capital costs. This apportionment is based on Paddington library membership.

Over the past three years, business improvement projects at Paddington Library have included an upgrade to public Wi-Fi, installation of meeting rooms, additional technology through the provision of 2 extra PC's and 2 iMacs and the introduction of permanent Sunday opening since January 2020.

### **The Spark Van**

The Spark Van is an initiative across the three Library networks of Woollahra, Waverley and Randwick. A five year Van Participation Agreement was signed in June 2019 and has an end date of 30 June 2024.

The agreement is for the shared use of the Spark van and its running costs. The van had limited use during the year due to the impact of the Covid lockdown. It is housed at the the Alexandria Integrated Facility (AIF) shared Depot of Waverley and Woollahra in Alexandria.

### **Women's Housing Company**

The Women's Housing Company is a not-for-profit social housing service. Council has partnered with the Women's Housing Company to assist women and children needing long-term safe housing due to domestic and family violence.

The agreement is on a fee for service model for three years to provide ten units of accommodation. The goal is to allow local families affected by domestic violence to remain with the support of their community and be assisted to re-establish themselves. Local welfare agencies specialised in supporting families who have fled domestic violence also provide support. The agreement was signed in February 2019 and has an end date of 30 June 2022.

### **Waverley / Woollahra State Emergency Service (SES)**

The State Emergency Service is an emergency and rescue service dedicated to assisting the community with temporary restoration of flood and storm damage.

The Waverley/Woollahra SES facility is located under Syd Einfeld Drive in Bondi Junction on a space leased from Roads and Maritime Services. The facility includes an operations centre for use during storm and floods, training facilities, equipment and vehicle stores and offices.

The Waverley/Woollahra SES is largely made up of volunteers from within the Waverley and Woollahra local government areas. Other volunteer members are drawn from the Sydney metropolitan area.

### **Waverley/Woollahra Alexandria Depot Facility**

Waverley and Woollahra Councils jointly own and run their Alexandria Integrated Depot Facility under a collaboration agreement.

### **Council is a member of the following organisations:**

#### **Premsure**

Premsure is a Local Government Mutual Self Insurance Pooling Group for Public Liability/Professional Indemnity Insurance. The members of Premsure during 2016/17 were Manly, Waverley and Woollahra Councils.

The Pooling Group has not operated since 30 June 2000 and all public liability claims reported on their books have been finalised and closed. An actuary report has been obtained in relation to the distribution of funds remaining in the Pool. It is anticipated remaining funds will be distributed and the cessation of Premsure will be completed by 31 December 2021.

### **Southern Sydney Regional Organisation of Councils (SSROC)**

SSROC is a regional organisation of councils in the southern area of Sydney. SSROC provides a forum for the councils to deal with issues they have in common, particularly those that cross boundaries. Key issues under consideration include the environment, transport, procurement, waste, library services and planning.

### **Sydney Coastal Councils Group**

The Sydney Coastal Councils Group is a group of councils adjacent to Sydney marine and estuarine environments and associated waterways. The Group was established in 1989 to promote the co-ordination between member councils on environmental issues relating to the sustainable management of the urban coastal environment.

# Councillor Expenses

## Local Government (General) Regulation 2005 cl 217 (1) (a) (a1)

The Council has adopted a policy that governs the expenses allowable for conferences and seminars, the types and monetary limits of expenses Councillors can claim reimbursement for and the facilities to be made available to the Mayor and Councillors.

The cost of Councillor expenses and provision of facilities to Councillors in accordance with Council's Policy for the 2020/21 financial year was as follows:

Expense/Facility	2020/21 cost
Provision of dedicated office equipment allocated to Councillors	\$0
Telephone calls made by Councillors	\$9,428
Attendance of Councillors at conferences and seminars	\$332
Training of councillors and provision of skill development	\$4,387
Interstate visits by Councillors, including transport, accommodation and other out-of-pocket travelling expenses	\$0
Overseas visits by Councillors, including transport, accommodation and other out-of-pocket travelling expenses	\$0
Expenses of any spouse, partner or other person who accompanied a councillor in the performance of his or her civic functions, being expenses payable in accordance with the Guidelines for the payment of expenses and the provision of facilities for Mayors and Councillors	\$0
Expenses involved in the provision of care for a child of, or an immediate family member of, a Councillor	\$0
Sydney Eastern City Planning Panel (formerly JRPP) attendance	\$9,840
Internet, travel and parking reimbursements, stationery and miscellaneous goods and services:	\$7,795
Internet	\$3,566
Travel and Parking reimbursements	\$479
Stationery and Miscellaneous Expenses	\$3,756
<b>Total Councillor Expenses</b>	<b>\$31,782</b>

# Councillor Ongoing Professional Development

Local Government (General) Regulation  
2005 cl 186

Council must provide information about induction training and ongoing professional development attended by the Mayor and Councillors. For the 2020/21 financial year attendance was as follows:

Councillor	# of 2020/21 Induction Training / Refresher induction sessions attended	# of 2020/21 Ongoing Professional Development Programs attended	# of 2020/21 Seminars, Circulars or other Activities delivered as part of Ongoing Professional Development
Cr Peter Cavanagh	2	0	0
Cr Claudia Cullen	1	0	0
Cr Luise Elsing	2	0	0
Cr Mary-Lou Jarvis	2	0	0
Cr Anthony Marano	2	0	2
Cr Nick Maxwell	1	0	0
Cr Megan McEwin	2	0	0
Cr Harriet Price	2	0	0
Cr Lucinda Regan	2	0	0
Cr Matthew Robertson	1	0	0
Cr Isabelle Shapiro	2	0	0
Deputy Mayor Cr Richard Shields	0	0	0
Cr Mark Silcocks	2	0	0
Mayor Cr Susan Wynne	2	1	1
Cr Toni Zeltzer	0	0	0

1. Refresher Induction sessions included Code of Conduct and Code of Meeting Practice training.
2. Councillor Briefings are not included in the above table.
3. Councillor Professional Development limited in 2020/21 financial year due to Covid-19 pandemic.

# Rates and Charges Written Off

## Local Government (General) Regulation 2005 cl 132

The amount of Rates and Annual Charges written off  
by Council in 2020/21:

Category	Amount
Pensioner Rebates - mandatory <sup>1</sup>	\$201,163
Pensioner Rebates - voluntary <sup>2</sup>	\$111,160
Rates- other (including Postponed Rates)	\$35,780
Interest (including postponed interest)	\$ 448
Domestic Waste Management Charges	\$16,813
Stormwater Management Charges	\$867
<b>Total Rates and Annual Charges Abandoned</b>	<b>\$366,231</b>

1. The mandatory rebate granted is 50% of the Rates and Annual Charges levied to a maximum of \$250.  
The State Government reimburses Council 55% of the total rebates granted.

2. In addition to the mandatory rebate, Council rebates 100% of the  
Environmental and Infrastructure Renewal Levy to all eligible pensioners.

# Remuneration Package General Manager

## Local Government (General) Regulation 2005 cl 217 (1) (b)

The General Manager's remuneration package consists of:

1. Salary component
2. Employer's contribution and / or salary sacrifice to a superannuation scheme
3. Non-cash benefits (motor vehicle)
4. Amount payable by Council by way of Fringe Benefit Tax (FBT) for non-cash benefits

The total of the remuneration package for the General Manager for components 1, 2 and 3 above was \$380,000 and the amount payable by Council by way of FBT for non-cash benefit was \$18,211.

# Remuneration Package Senior Staff

## Local Government (General) Regulation 2005 cl 217 (1) (c)

Council has four senior staff positions (as defined by the Local Government Act), being:

- Director Community & Customer Experience
- Director Corporate Performance
- Director Planning & Place
- Director Infrastructure & Sustainability.

The remuneration packages of senior staff consist of:

1. Salary component
2. Employer's contribution and / or salary sacrifice to a superannuation scheme
3. Non-cash benefits (motor vehicle)
4. Amount payable by Council by way of Fringe Benefit Tax for non-cash benefits

The combined total of the remuneration packages for Senior Staff for components 1, 2 and 3 above was \$1,630,927\* and the amount payable by Council by way of FBT for non-cash benefit was \$48,520\*.

\*Note: This includes one-off exit costs (including retirements of long-serving senior staff) and acting costs of backfill for extended leave

# Equal Employment Opportunity Management Plan

## Local Government (General) Regulation 2005 cl 217 (1) (a9)

The EEO Management Plan is integral to the maintenance of our cultural values not just a matter of legislative compliance.

We build these values and our commitment to EEO in the way we structure our Workforce Plan which in turn forms part of the overall Resourcing Strategy.

In accordance with Council's Equal Employment Opportunity Management Plan the following activities have been undertaken during the financial year 2020/21:

### Equal Employment Opportunity Policy

- The EEO Policy was updated and is available to all staff via Council's electronic data management system (HPE Content Manager).
- All new employees are provided with the EEO policy in their new starter pack.
- A two hour EEO module is delivered at every corporate induction.
- Refresher EEO training is conducted on a biennial basis across Council.
- All employees are required to undertake an EEO refresher course once every 2 years.
- A Contact Officer refresher training sessions was delivered for EEO Contact Officers.
- In 2020/21 6 EEO induction modules were scheduled and delivered in person and on-line with a total of 66 placements.



Microplastics team testing at Watsons Bay

# Privacy and Personal Information Protection

## Annual Reports (Statutory Bodies) Regulation 2010 CI 10 (3)

### **Privacy and Personal Information Protection Act 1998**

Clause 8(1) of the Annual Reports (Statutory Bodies) Regulation requires Council to include in its Annual Report the following information:

- (a) A statement of the action taken by Council in complying with the requirements of the Privacy and Personal Information Protection Act, and
- (b) Statistical details of any review conducted by or on behalf of the Council in relation to possible actions by Council that may have contravened the Privacy and Personal Information Protection Act 1998.

#### **Statement of the action taken in complying with the requirements of the Act**

The Privacy and Personal Information Protection Act provides for the protection of personal information and for the protection of the privacy of individuals. It establishes twelve (12) Information Protection Principles which cover the collection, storage, use, disclosure of and access to an individual's personal information.

Council is also required to protect the health information of individuals through the Health Records and Information Privacy Act 2002. This Act establishes fifteen Health Privacy Principles which cover the collection, storage and security, use, disclosure of and access to an individual's health information.

Council's Privacy Management Plan is based on the Model Privacy Management Plan for Local Government prepared by the Office of Local Government and the requirements of the Privacy and Personal Information Protection Act 1998 and the Health Records and Information Privacy Act 2002.

The Privacy Management Plan details how Council will manage an individual's personal and health information and specifically addresses:

- Definitions;
- Public Registers;
- Information Protection Principles (PIIPA);
- Health Information Protection Principles (HRIPA);
- Promoting Privacy and Implementation of the Privacy Management Plan;
- Review Rights and Complaints; and
- Other Relevant Matters.

#### **Statistical details of any review conducted by or on behalf of the Council**

There were no applications for review of Council's actions under the Privacy and Personal Information Protection Act during the period 1 July 2020 to 30 June 2021.



Government Information  
(Public Access) Act 2009

# Government Information (Public Access) Act 2009

The Government Information (Public Access) Act 2009 (GIPA Act) became operational on 1 July 2010 and introduced a new “right to information” approach for access to government information.

Council is required to prepare an annual report in accordance with the requirements of section 125 of the GIPA Act and clause 7 of the Government Information (Public Access) Regulation (GIPA Regulation). In the annual report we are required to include statistical information on formal access applications in the form required by Schedule 2 of the GIPA Regulation.

This section is Council’s GIPA Act Annual Report for the financial year 2020/21.

## **Review of Proactive Release Program**

Council is required under the GIPA Act section 7 (3) to review its program for the release of government information to identify the kinds of government

information held by Council that should, in the public interest, be made publicly available and that can be made publicly available without imposing unreasonable additional costs on Council. This review must be undertaken at least once every 12 months.

Council’s program for the proactive release of information involves maintaining and promoting to staff a practice of openness and accountability of corporate information and decision making which is embodied in Council’s corporate values as “Open, accountable communication”.

The program is achieved by providing information through extensive publication on Council’s website or through inspection of paper or electronic information following a written request.

Council prefers written requests for access to information that cannot be sourced from its website in order to clearly identify the information sought. In order to reduce costs to our customers, Council encourages applications to be made in the first instance, under the informal request provisions of the GIPA Act.

During 2020/21, Council reviewed its program for release of government information by:

- Regularly checking Council's website for content and currency of information, paying particular attention to ensuring the timely release of information relating to new proposals, developments, programs, services and initiatives of Council;
- Regular briefings to Customer Service call centre staff, management, other targeted staff and new staff. Briefings reinforce Council's open and accountable ethos, combined with Council's responsibilities under the GIPA Act and the relationship to other legislation that potentially restricts access to certain information, (including the Privacy and Personal Information Protection Act, Health Records and Information Privacy Act and the Companion Animals Act);
- Reviewing Council's Access to Information Policy and Procedures to ensure they are compliant with legislation and are able to be applied in practice;
- Reviewing information requests and formal Access Applications received by Council to evaluate the type of information the community is seeking access to and whether any of that information could be proactively released with Council's current technological and human resource capabilities; and
- Evaluating how to provide better access to Development Application information during the public notification process.

During 2020/21, Council continued to proactively release information, in addition to the statutory release of open access information

## **Statistical Information about Access Applications**

During the financial year (1 July 2020 to 30 June 2021) Council processed in total 1,609 (one thousand, six hundred and nine) access applications. Of these 1,590 were informal applications and 19 formal applications.

Under the provisions of the Government Information (Public Access) Act 2009, we are required to include statistical information on formal access applications in the form required by Schedule 2 of the GIPA Regulation.

Information, in the form required by Schedule 2 of the GIPA Regulation, relating to the formal access applications made to Council during the reporting year is shown in the following Tables A to I.....

The data demonstrates Council's commitment to openness and accountability and a willingness to meet the needs of our customers.

### **Number of Access Applications received**

During the reporting period, Council received a total of nineteen (19) formal access applications of which seventeen (17) were approved either in full or in part.

### **Number of refused Applications for Schedule 1 information**

During the reporting period, one (1) applications was refused.

### **Other Applications**

During the reporting period, one (1) application was made however no information was held by Council.

**Table A: Number of applications by type of applicant and outcome**

Applicant type	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Media	0	0	0	0	0	0	0	0
Members of Parliament	0	0	0	0	0	0	0	0
Private sector business	0	2	0	0	0	0	0	0
Not for profit organisations or community groups	1	0	0	0	0	0	0	0
Members of the public (application by legal representative)	0	6	0	1	0	0	0	0
Members of the public (other)	1	8	0	0	0	0	0	0

\*More than one decision can be made in respect of a particular access application.  
If so, a recording is made in relation to each decision. This also applies to Table B.

**Table B: Number of applications by type of application and outcome**

Applicant type	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Personal information applications*	0	0	0	1	0	0	0	0
Access applications (other than personal information applications)	1	9	1	0	0	0	0	0
Access applications that are partly personal information applications and partly other	0	7	0	0	0	0	0	0

\*A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

**Table C: Invalid applications**

Reason for Invalidity	Number of Applications
Application does not comply with formal requirements (section 41 of the Act)	0
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid applications that subsequently became valid applications	0

**Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of the Act**

	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

\*More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is recorded (but only once per application). This also applies in relation to Table E.

**Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of the Act**

	Number of occasions when application not successful*
Responsible and effective government	0
Law enforcement and security	0
Individual rights, judicial processes and natural justice	0
Business interests of agencies and other persons	1
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0

Where the applicant was the owner of the property Council refused access to the list of private addresses of other parties that had been notified of the development application by Council during the DA public notification period.

Where the applicant was not the owner of the property Council refused access to internal floor plans and the list of private addresses of other parties that had been notified of the development application by Council during the DA public notification period.

All other information relating to the development applications was released to the access applicants.

**Table F: Timeliness**

	Number of occasions when application not successful*
Decided within the statutory timeframe (20 days plus any extensions)	16
Decided after 35 days (by agreement with applicant)	3
Not decided within time (deemed refusal)	0
<b>Total</b>	<b>19</b>

**Table G: Number of applications reviewed under Part 5 of the Act  
(by type of review and outcome)**

	Decision varied	Decision upheld	Total
Internal review	1	0	0
Review by Information Commissioner*	0	0	0
Internal review following recommendation under section 93 of Act	0	0	0
Review by ADT	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>0</b>

\*The Information Commissioner does not have the authority to vary decisions, but can make recommendation to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made.

**Table H: Applications for review under Part 5 of the Act (by type of applicant)**

	Number of Applications for Review
Applications by access applicants	0
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0

**Table I: Applications transferred to other agencies under Division 2 of Part 4 of the Act (by type of transfer)**

	Number of Applications Transferred
Agency-initiated transfers	0
Applicant-initiated transfers	0

Public Interest

Disclosures Act 1994



# Public Interest Disclosures Act 1994

## Statistical information on Public Interest Disclosures

Council is required to report annually on its obligations under the Public Interest Disclosures Act 1994 (PID Act) section 31 and Public Interest Disclosures Regulation 2011 (PID Reg.) clause 4.

## Public Interest Disclosures (PIDs) for the period 1 July 2020 to 30 June 2021

		Total
Number of public officials who made PIDs:	In performing their day-to-day function	0
	Under a statutory or other legal obligation	0
	All other PIDs	0
Number of PIDs received relating to:	Corrupt conduct	0
	Maladministration	0
	Serious and substantial waste of local government money	0
	Government information contraventions	0
	Local government pecuniary interest contraventions	0
Number of PIDs finalised		0

## Staff awareness of Public Interest Disclosures Policy

During 2020/21, Council undertook the following actions to meet its staff awareness obligations:

- Information on public interest disclosures was included in Council's Employee Manual which is provided to all new staff on commencement at Council;
- Training and a copy of Public Interest Disclosures Internal Reporting Policy was provided to all new staff during Council's corporate induction process; and
- The Public Interest Disclosures Internal Reporting Policy was available on Council's internal Procedures Database, Council's intranet and on Council's website.

## Public Interest Disclosures Internal Reporting Policy

Council's current Public Interest Disclosures Internal Reporting Policy was adopted in 2013 and is based on the NSW Ombudsman's model internal reporting policy for local government.

Council's *Public Interest Disclosures Internal Reporting Policy* is available on our website.

# Appendix

## 1. Related Council plans, Strategies and policies

The 2018/19 Annual Report is informed and supported by a number of strategies and plans including, but not limited to, the following:

- Asset Management Strategy 2011-2021
- Delivery Program 2018-2021  
& Operational Plan 2020-2021
- Disability Inclusion Action Plan 2017
- Double Bay Place Plan 2019-2023
- Oxford Street & Paddington Place Plan 2019-2023
- *Woollahra 2030*- Community Strategic Plan-  
Adopted 18 June 2018
- Woollahra Local Environment Plan 2014
- Woollahra Social and Cultural Plan 2018-2030

## 2. Relevant legislation

- Annual Reports (Statutory Bodies) Regulation 2010
- Carers (Recognition) Act 2010
- Disability Inclusion Act 2014
- Environmental Planning and Assessment Act 1979
- Fisheries Management Act 1994
- Government Information (Public Access) Act 2009
- Government Information (Public Access)  
Regulation 2009
- Local Government Act 1993
- Local Government (General) Regulation 2005
- Public Interest Disclosures Act 1994
- Public Interest Disclosures Regulation 2011
- Swimming Pools Act (SP Act) 1992
- Swimming Pools Regulation 2018

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