



WOOLLAHRA COUNCIL

ANNUAL REPORT

2019–2020



Acknowledgement of Country

Woollahra Council acknowledges the Gadigal and Birrabirragal people who are the traditional custodians of this land and pay respects to Elders both past and present and emerging.



Message from the General Manager



Welcome to the 2019/20 Annual Report.

Despite the challenges of the global health crisis, this Annual Report and the associated financial statements and capital works summary, demonstrate our unwavering commitment to community wellbeing, quality places and spaces, a healthy environment and promoting local prosperity.

I am proud of the decisions Councillors and staff made to provide community leadership during a very difficult and unprecedented financial year. Looking after the wellbeing of our community and continuing to provide improvements to our public places and continuing with our award-winning environmental initiatives have been a priority. Achieving Carbon Neutral status and taking new opportunities to strengthen our community connections in response to the pandemic are amongst this year's highlights.

Since being appointed as the General Manager in July 2020, I have been dedicated to managing our COVID-19 response and how best to protect the health and safety of our community, as well as keeping a watchful eye on our current financial position.

At a time when we have been forced to physically distance from each other to protect our health and wellbeing, our organisation committed to a spirit of collaboration, support, strength and resilience.

This commitment has helped us manage the local impact of COVID-19 on our residents and local businesses. There is no doubt that the financial repercussions of the pandemic will be ongoing for our organisation and the rest of the world. The economic burden of recovery is not unique to our local area, but it has had a significant impact on Woollahra Council's budget. In saying that, I am confident the loyalty and dedication of our Councillors and staff and the positive connections within our community will continue to sustain our social and economic recovery.

I hope this Annual Report provides you with insights into the work we are doing and how we are dedicating our resources and energy to meeting the needs of the community now and well into the future.

There is always more to be done and I am looking forward to continuing to lead our organisation to ensure Woollahra is a great place to live, work and visit.

Craig Swift-McNair

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Macquarie Lighthouse, Vacluse

Introduction

Overview of the Annual Report

Council's Annual Report is one of the key accountability mechanisms between Council and the Woollahra community. Based on community consultation, Council developed our Community Strategic Plan *Woollahra 2030—Our Community, Our Place, Our Plan*, presenting a forward-looking vision for the future of the Woollahra Community.

Woollahra 2030 is structured under five Themes and eleven Goals, which represent the shared vision for Council and the community and sets clear strategies to meet this vision. Council's four year Delivery Program and Annual Operational Plan (DPOP) identifies the Priorities and Actions that respond to the Themes, Goals and Strategies in *Woollahra 2030*. The Annual Report details Council's performance against the Actions outlined in the Delivery Program and Annual Operational Plan.

The Annual Report also includes a range of statutory information Council is required to report on under the Local Government Act and Regulation. This information assists the community's understanding of Council's performance as a business entity and community leader.

Woollahra Municipality

Woollahra Municipality is located in Sydney's eastern suburbs, about 5 kilometres from the Sydney GPO. The Municipality is bounded by Port Jackson (Sydney Harbour) in the north, the Waverley Council area in the east, Randwick City in the south and the City of Sydney in the west. The Woollahra Municipality includes the suburbs of Bellevue Hill, Darling Point, Double Bay, Edgecliff, Paddington (part), Point Piper, Rose Bay (part), Vaucluse (part), Watsons Bay and Woollahra.

The total land area is 12 square kilometres including

harbour foreshore and beaches. The area is predominantly residential, with some commercial land use, parklands and a military reserve. Natural features of the Municipality include 16 kms of harbour foreshore consisting of rocky headlands, coastal cliffs and beaches, approx. 30 hectares of bushland located in 5 reserves with 3 vegetation communities containing over 300 plant species including 2 threatened and 1 vulnerable species. Other prominent features include Sydney Harbour National Park, the Macquarie Lighthouse, Gap Park and the award-winning Rose Bay Promenade. Woollahra is also the location of some of Sydney's premier shopping precincts such as Double Bay, Paddington and Queen Street, Woollahra.

The traditional custodians of the Woollahra area are the Gadigal and Birrabirragal people. European settlement dates from 1790, although development was minimal until the 1860s. Land was used mainly for dairy farming and market gardening, with some fishing. Expansion took place in the 1880s and 1890s, continuing into the early 1900s and the inter-war period. Significant development occurred during the immediate post-war years, from the 1950s to the mid 1960s. The population gradually declined from the late 1960s, falling from 63,000 in 1966 to 53,000 in 1976 and then to 51,000 in 1986, but has risen since to 58,456 in 2017.

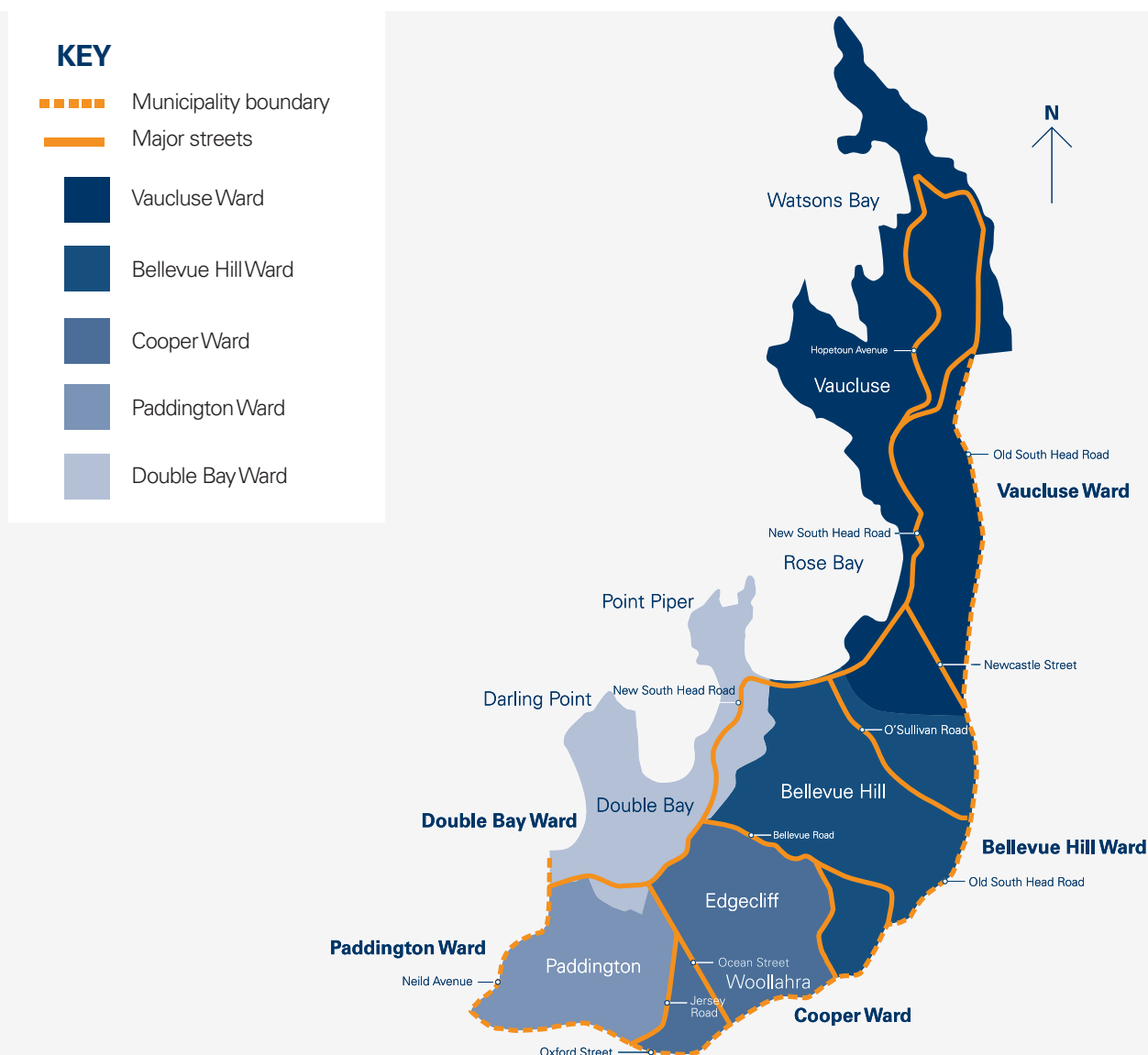
Woollahra Council

The Woollahra Local Government Area is divided into five electoral wards: Bellevue Hill, Cooper, Double Bay, Paddington and Vaucluse, each of which is represented by three Councillors. Until March 2020, the Councillors would meet each week in different Committees and twice a month in a full Council meeting, to consider reports presented to them by Council staff. These meetings were open to the public.

Amendments were then made to the *Local Government Act 1993* to allow councils to meet remotely to reduce the risk of COVID-19 and ensure compliance with the Public Health Order. In line with these social distancing requirements, Woollahra Council held subsequent Council and Committee meetings (i.e. Environmental Planning (EP), Finance, Community & Services (FC&S) and Strategic & Corporate (S&C) remotely using conferencing technology. Meetings were webcast and members of the public could watch and listen to

meetings live (via YouTube) or dial in to listen to the meetings using a telephone. Information on upcoming meetings is available on Council's website: [woollahra.nsw.gov.au/council/meetings_and_committees](https://www.woollahra.nsw.gov.au/council/meetings_and_committees)

The formal Committee Structure of Council is supported by a range of Advisory Committees and Working Parties that provide a wider opportunity for community involvement in the Council decision making process.



Guiding principles

Woollahra Council is committed to the principles of access and equity. We are continually working towards improving equal access to our services and facilities to all who live in, work in and visit the area.

Council recognises the guiding principles set out in the Local Government Act in everything it does.

These principles are:

Exercise of functions

- Councils should provide strong and effective representation, leadership, planning and decision-making.
- Councils should carry out functions in a way that provide the best possible value for residents and ratepayers.
- Councils should plan strategically for the provision of effective and efficient services and regulation to meet the diverse needs of the local community.
- Councils should apply the integrated planning and reporting framework in carrying out their functions so as to achieve desired outcomes and continuous improvements.
- Councils should work co-operatively with other Councils and the State Government to achieve desired outcomes for the local community.
- Councils should manage lands and other assets so that current and future local community needs can be met in an affordable way.
- Councils should work with others to secure appropriate services for local community needs.

- Councils should act fairly, ethically and without bias in the interests of the local community.
- Councils should be responsible employers and provide a consultative and supportive working environment for staff.

Community participation

- Councils should actively engage with their local communities, through the use of the integrated planning and reporting framework and other measures.

Decision-making

- Councils should recognise diverse local community needs and interests.
- Councils should consider social justice principles.
- Councils should consider the long term and cumulative effects of actions on future generations.
- Councils should consider the principles of ecologically sustainable development.
- Council decision-making should be transparent and decision-makers are to be accountable for decisions and omissions.

Financial management

- Council spending should be responsible and sustainable, aligning general revenue and expenses.
- Councils should invest in responsible and sustainable infrastructure for the benefit of the local community.
- Councils should have effective financial and asset management, including sound policies and processes.
- Councils should have regard to achieving intergenerational equity.

Christison Park Multipurpose Courts, Vaucluse

Integrated planning and reporting

- Councils should identify and prioritise key local community needs and aspirations and consider regional priorities.
- Councils should identify strategic goals to meet those needs and aspirations.
- Councils should develop activities and prioritise actions, to work towards the strategic goals.
- Councils should ensure that the strategic goals and activities to work towards them may be achieved within council resources.
- Councils should regularly review and evaluate progress towards achieving strategic goals.
- Councils should maintain an integrated approach to planning, delivering, monitoring and reporting on strategic goals.
- Councils should collaborate with others to maximise achievement of strategic goals.
- Councils should manage risks to the local community or area or to the council effectively and proactively.
- Councils should make appropriate evidence-based adaptations to meet changing needs and circumstances.



Values and commitments

Consistent with the guiding principles, Council has established the following values and made the following commitments:

Our values

Woollahra Council values
Respect for people
Integrity and excellent performance
Professional, quality service
Open, accountable communication

Our commitments to our people

- We will manage our internal processes to ensure a seamless customer experience
- We will conduct a safe, fair and open workplace where people are recognised and encouraged to develop their talents
- We will communicate openly and inclusively with clear and consistent language
- We will challenge ourselves to go on doing better.

Our commitments to our community

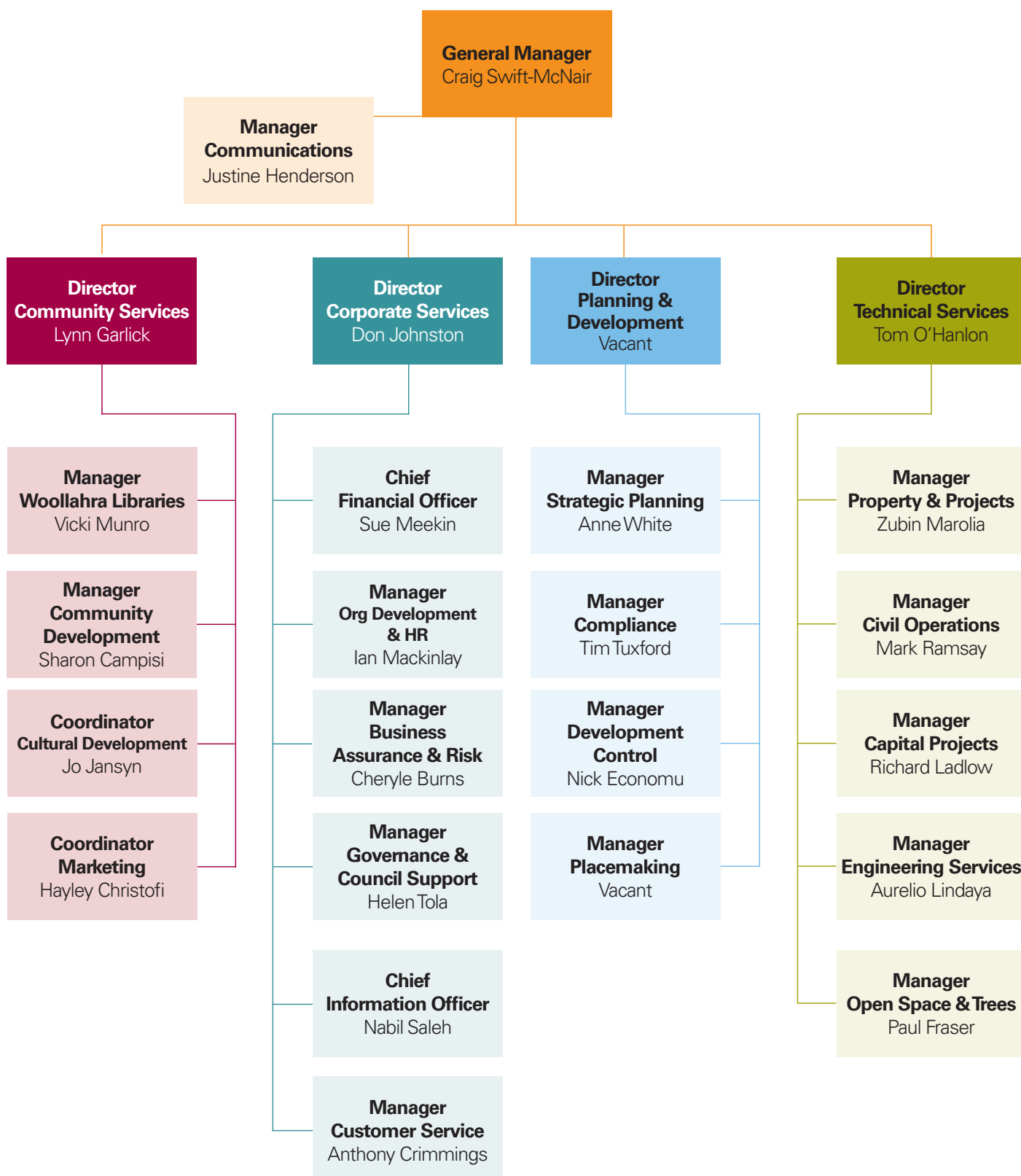
- We will deliver seamless, responsive services to our community
- We respect the rights of every customer to be treated fairly
- We will keep our community informed about Council's services and activities and encourage community feedback
- We will continuously strive to improve our services to the community
- We will engage with our community to promote opportunities for participation in Council's planning and decision making
- We will commit to continuous improvement and innovation in our service delivery to deliver best value for our community

Councillors

Our Woollahra local government area consists of five electoral wards, with three Councillors representing each Ward, a total of fifteen (15) Councillors. The last election was held in September 2017.

BELLEVUE HILL WARD	COOPER WARD	DOUBLE BAY WARD	PADDINGTON WARD	VAUCLUSE WARD
				
Nick Maxwell Councillor	Luise Elsing Councillor	Richard Shields Deputy Mayor	Peter Cavanagh Councillor	Claudia Cullen Councillor
				
Lucinda Regan Councillor	Anthony Marano Councillor	Mark Silcocks Councillor	Harriet Price Councillor	Mary-Lou Jarvis Councillor
				
Isabelle Shapiro Councillor	Megan McEwin Councillor	Toni Zeltzer Councillor	Matthew Robertson Councillor	Susan Wynne Mayor

Organisation structure



Woollahra workforce

Our organisation is structured into four Divisions:

- Community Services
- Corporate Services
- Planning and Development
- Technical Services.

There is also a Communications Department that reports directly to the General Manager.

Services we provide include:

- Asset management
- Capital works
- Community and cultural development
- Development assessment
- Environmental health and building control
- Recreation and open space management
- Urban planning.

Internal services under the Corporate Services

Division include:

- Customer Services
- Finance and Corporate Planning
- Organisational Development and Human Resources
- Business Assurance and Risk Management
- Information Technology
- Governance and Council Support.

For more information on our facilities, projects or services, please contact our Customer Service Centre on 9391 7000, Monday to Friday 8.00am to 4.30pm or visit Council's website:

woollahra.nsw.gov.au

Future direction

Together, Council and the community have contributed to the development of a long term vision for Woollahra.

Through our community engagement process we identified what is important to us, the things we value about Woollahra as a place to live, work and visit and what we want to see in our community in the future. This engagement informed the development of our community strategic plan, *Woollahra 2030 – Our Community, Our Place, Our Plan* as well as our current Delivery Program and annual Operational Plan.

Integrated planning and reporting framework

Woollahra Council's integrated planning and reporting framework comprises our Community Strategic Plan and our combined Delivery Program and Operational Plan, all supported by our Resourcing Strategy. Our Annual Report is our report to the community on our achievements for the year.

The Local Government Act 1993 requires Council to report on the effectiveness of the principal activities undertaken and on achievements in implementing the Delivery Program and Operational Plan.

Council's integrated planning and reporting Framework forms the structure for reporting to the community as demonstrated in the diagram below:



The Community Strategic Plan, *Woollahra 2030*, presents a vision for the Woollahra Local Government Area and is structured around five Themes. Themes are supported by Goals and Strategies.

Woollahra 2030's five Themes are:

- Community wellbeing
- Quality places and spaces
- A healthy environment
- Local prosperity
- Community leadership and participation

The eleven Goals of these Themes are:

- A connected, harmonious and engaged community for all ages and abilities
- A supported, enabled and resilient community
- A creative and vibrant community
- Well planned neighbourhoods
- Liveable places
- Getting around
- Protecting our environment
- Sustainable use of resources
- Community focused economic development
- Working together
- A well managed Council

Our Goals are supported by a number of Delivery Program Priorities and Operational Plan Actions. Our combined Delivery Program and Operational Plan supports *Woollahra 2030* by identifying Priorities and Actions to implement under each of the Themes, Goals and Strategies in *Woollahra 2030*.

Priorities demonstrate Council's commitment to the community by detailing what Council will do over the electoral term to achieve the Goals and Strategies. Priorities are supported by one year Actions which identify what Council plans to undertaken annually.



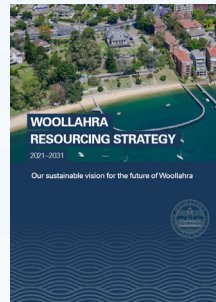
Community Strategic Plan

Woollahra 2030 is our Community Strategic Plan that has been developed by Council in consultation with the Woollahra community. It presents a long term vision for Woollahra and is structured around five broad interrelated Themes, each of which is supported by a range of Goals and Strategies.



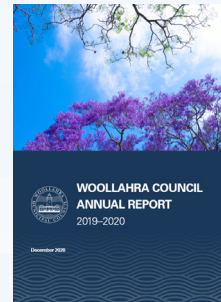
Delivery Program & Operational Plan

Our Delivery Program and Operational Plan identifies a number of Priorities and Actions in response to the Themes, Goals and Strategies identified in *Woollahra 2030*, to relay Council's commitment to the community over the term (2017 to 2020) of Council. Council has combined its Delivery Program and annual Operational Plan into one document for ease of reference. Quarterly progress reports are presented to the Council and community in relation to the Delivery Program and Operational Plan.



Resourcing Strategy

The *Resourcing Strategy* comprises Council's Asset Management Strategy, Long Term Financial Plan and Workforce Management Plan.



Annual Report

Our Annual Report provides a year in review and is prepared within five months of the end of each financial year in accordance with the requirements of the *Local Government Act 1993*.

A woman is sitting in a pink, egg-shaped swing chair, reading a book. The chair is suspended from a tall, silver, arched metal pole. The scene is set in a park with green grass, trees, and a building with a red roof in the background. The image has a decorative overlay of wavy, semi-transparent lines in shades of green and grey.

Delivery Program and Operational Plan

Community wellbeing

This theme outlines Council's commitment to community wellbeing through the planning, facilitation and provision of appropriate community and cultural services and facilities throughout the Municipality.

This theme consists of three Goals:

Goals for Community wellbeing

A connected and harmonious community

A supported community

A creative and vibrant community

**10% of operational
expenditure***

\$10.232m

**2% of capital
expenditure**

\$0.456m

*Administration costs are
spread across each area

Poets' Picnic at Blackburn Gardens



2019–2020 snapshot

In the 2019/20 financial year, Council provided programs, services and information for our local residents and visitors.

From March 2020 social gathering restrictions and the heightened risk of COVID-19 for elderly and vulnerable residents curbed face-to-face programs and activities. Where possible, our community and cultural activities were presented online to a virtual audience of community members.

Community Services staff continued to reach out to participants of Seniors Festival, walking groups, Men's Chat Group and Library programs with check in phone calls which were warmly received by hundreds of isolated older people.



\$116,340
community and cultural grants awarded

11



community venues for hire



21 Pieces
of Public Art



32 Pieces
of Street Art
includes murals and traffic signal boxes

Across 3 Woollahra Libraries:

515,728

Library visits last year

4,568

new members



555

programs and events for children and young adults

83

Library Volunteers

92,568

eResource loans

“2,950”
well-being
check-in calls
for Library members during the closure and of Woollahra Libraries



9,700+
followers



entries to **Digital Literary Award**

214

people visiting Paddington Library per Sunday on average, since extended hours commenced



A connected and harmonious community

Our Goal

Woollahra will be a community where people care for each other, have a sense of belonging and can contribute meaningfully to their community and neighbourhood through participation in community life.

Goal 1:

A connected and harmonious community

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	4	19%
In Progress	1	4%
Ongoing	20	77%
Deferred	0	0%
Not commenced	0	0%
Total	25	100

In 2019/20 we launched the Library Outreach truck, called 'Spark', as part of an initiative of Waverley, Woollahra and Randwick Libraries and funded from a State Library of NSW Infrastructure grant. This facilitated additional programming and activities as part of the NSW Seniors' Festival in February, bringing people together around the themes of creativity, being active and the environment.

Following a successful trial, commencing on Sunday 5 January 2020 Paddington Library will now remain open on Sundays, 10am to 4pm on a permanent basis, COVID-19 restrictions for public libraries commencing 16 March were lifted on 1 June 2020, with our Phased Reopening Safety Plan across our libraries successfully



Bungaree smoking ceremony at Redleaf

implemented with positive community feedback.

Council hires 11 venues to community groups across the LGA, to attract regular and casual hirers undertaking a range of social, cultural and recreational activities for the community. In 2019/20, Sherbrooke Hall was renovated to include ramps, new and accessible bathrooms, refurbished kitchen and audio visual upgrades. Works commenced to increase the accessibility of the E.J. Ward Community Centre through improvements to its bathrooms and the installation of a lift, and an internal mural was installed at Rose Bay Cottage.

100 community members participated in volunteering across the Community Services division. A new volunteer initiative eConnect was developed in partnership with Holdsworth Community. The program aims to reduce social isolation in older people.

A supported community

Our Goal

Woollahra will be a place where people have access to a range of effective and diverse social services and programs that meet the changing needs of our community.

Goal 2:

A supported community

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	1	9%
In Progress	1	9%
Ongoing	9	73%
Deferred	1	9%
Not commenced	0	0%
Total	12	100

In 2019/20 Council allocated community grants to:

- Bike East towards the purchase of a trishaw, to enable BIKEast to offer a Cycling Without Age Program, connecting residents of care homes with volunteer 'pilots' to go for rides around their community.
- Connections Opportunities Activities (COA) Sydney to support fortnightly bus trips for seniors with significant mobility issues.
- Inala (Miroma) for the annual Miroma Art Exhibition which showcases the creative talents of individuals with disabilities living in the Eastern suburbs.
- Little Heroes Swim Academy for an aquatic wheelchair to support a Learn to Swim program for young people with a disability living in the Woollahra area.
- A Unique Hug to enable members of the community come together to knit items for vulnerable and socially isolated people.



Father's Day at Woollahra Preschool

Council also continues to support Holdsworth to deliver programs and services for isolated people with a disability.

In 2019/20 our libraries serviced nearly 30,000 Woollahra Libraries members, including over 90,000 eResources loaned, 113 Home Library Service members and 13 institutions, to reach community members with a disability or the frail aged.

Measuring supply against the benchmark of 0.44 places per child, in July 2018 a gap of 25 child care places across the Woollahra LGA was identified. Funding for 95% of estimated costs (\$738,500) was secured from the State government in February 2019. Expansionary works to create 20 new places and a new accessible playroom, amenities and outdoor playground was completed in 2019/20. The Woollahra Preschool Inclusion Support program continues including the employment of a early childhood qualified Inclusion Support Teacher and reduced fees for children with identified additional support needs.

A creative and vibrant community

Our Goal

Woollahra will be a place where people of all ages and backgrounds have access to lifelong learning opportunities, cultural and community activities. We will support local creativity, cultural pursuits and creative talents

Goal 3:

A creative and vibrant community

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	1	5.5%
In Progress	1	5.5%
Ongoing	14	78%
Deferred	1	5.5%
Not commenced	1	5.5%
Total	18	100

The 2019/20 Woollahra Small Sculpture Prize attracted 634 entries, 3,475 attendees and 1,459 people engaged in voting for the People's choice award.

The 2019 Youth Photographic Award and Short Film Prize received a total of 204 photographic entries and 17 short film entries. Amongst its visitors, the exhibition hosted two dementia friendly group tours with morning tea, in partnership with Holdsworth Community Centre.

The Pop Up Posters program received a total of 106 design submissions from artists from the local area as



Creative Spark event

well as across Australia, with 24 designs selected for exhibition. The Digital Literary Award moved entirely online due to COVID-19 restrictions and received a record 388 entries.

Interest in Local History archives continues to grow, with some 30,310 searches of our Local History webpages during 2019/20. In addition to the continuing digitisation of our own resources, the City of Sydney Archives and Woollahra Libraries coordinated an exchange of digitised records relating to the former Paddington Municipal Council in January 2020 to develop both collections. Armistice Day was observed with the launch of a new site, showcasing four oral histories of Eastern suburbs residents who participated in World War 2 discussing their experiences along with a photomontage of local images from the time.

Works have continued to develop the St Brigid's building to become the new Woollahra Art Gallery, including a new lift providing disabled access from New South Head Road as well as the development of a new community gallery program.

Quality places and spaces

The quality places and spaces theme outlines Council’s commitment to continue to work to keep our area unique and beautiful and ensure that areas of special character and of heritage significance are protected and enhanced.

This theme consists of three Goals:

Goals for Quality places and spaces
Well planned neighbourhoods
Liveable places
Getting around

39% of operational expenditure*
\$40.115m

80% of capital expenditure
\$18.495m

* Administration costs are spread across each area

Lyne Park basketball court, Rose Bay



2019–2020 snapshot

In the 2019/20 financial year, Council provided planning for green, multi-purpose infrastructure that supports and connects our community, heritage and local character and seamlessly integrated active transport.

From mid March 2020 Council's Regulatory staff were directly involved in assisting the Police by undertaking proactive 'social distancing' patrols of Council's public areas including, parks, reserves and beaches in response to the COVID-19 pandemic. Council's proactive parking patrols of metered and time-limited parking were suspended during this time.



39,800m²
roads renewed
across Woollahra



10,000m²
footpath renewed
across Woollahra

**181.56
tonnes**



pollution diverted from
Sydney Harbour & collected
at our storm water pits

58



eastern suburbs schools participating
in Solar My School program

525

Development Applications
determined

386

s.4.55 Applications
determined

10

s.8.2 Applications
determined



4,999

parking permits

Well-planned neighbourhoods

Our Goal

Woollahra will have well planned, high quality and sustainable building development that respects and enhances our environment and heritage.

It will complement and retain the local character of our suburbs, villages and neighbourhoods and provide access to a range of housing options.

Goal 4:

Well-planned neighbourhoods

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	23	40%
In Progress	26	45%
Ongoing	4	7%
Deferred	0	0%
Not commenced	5	8%
Total	58	100

In 2018/19, we were tasked by the Greater Sydney Commission with drafting and conducting community consultation for a 20 year land-use vision, the Local Strategic Planning Statement (LSPS). This document sets out the special character and values of Woollahra that are to be preserved and how change will be managed into the future. 331 community submissions were considered in the drafting of our LSPS.



Heritage terrace houses, Paddington

In 2019/20, our completed draft was placed on public exhibition between September and November, The LSPS was approved by Council in February, and came into effect with the support of the Greater Sydney Commission on 31 March 2020.

A new policy for the purpose of facilitating creative hoarding was adopted by Council in March.

An improvement has been seen in the processing times of Development Approvals in 2019/20, with service levels improved by an increase in frequency of Local Planning Panel meetings; applications determined under staff delegation meeting Council's delivery service standard of 70 days and successful planning outcomes have been achieved in Class 1 Appeals. The final quarter of 2019/20 saw an increase in the amount of Development Applications received by Council.

Livable places

Our Goal

Woollahra will be a community with accessible, integrated and well maintained public places and open spaces. We will have clean and well maintained infrastructure and community facilities. It will be a safe and attractive place with high quality public and private facilities and amenities.

Goal 5: Livable places

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	1	5.5%
In Progress	7	39%
Ongoing	9	50%
Deferred	0	0%
Not commenced	1	5.5%
Total	18	100

As a result of a change to the Crown Lands Act, Council's are required to investigate and review Plans of Management (POM's) for all Crown Lands. In 2019/20, we prepared a Plan of Management (PoM) Local Parks which includes Bellevue Hill Park, Camp Cove Park (not Camp Cove Beach), Forsyth Park, Johnston Lookout, Rose Bay Park (adjacent to Police Station, not Lyne Park) and Samuel Park. Following the exhibition of this Plan for community consultation commencing in May, 320 submissions were received with over 70 groups engaged, including community groups, schools and



Aerial view of Steyne Park, Double Bay

sporting clubs. The decision was taken to extend the consultation period due to COVID-19 implications.

Highlights in our program of open space renewals and upgrades include McKell Park pathway improvements, the Steyne Park Cenotaph and Bellevue Park upgrades. Significant capital improvements for community & recreation facilities undertaken in 2019/20 include the St Brigid's refurbishment, Sir David Martin Reserve Drill Hall lift replacement, the Woollahra Pre-school extension and Redleaf internal refurbishment

Floodplain Risk Management Plans are progressively being developed for various catchments within Woollahra. In 2019/20, the Paddington Floodplain Risk Management Study and Plan was adopted by Council.

Getting around

Our Goal

Woollahra will be a place where it is easy to get around, easy to access our foreshore, our recreation facilities, our green open space and our public and private institutions. We will also have easy access to the city and its wide range of services and facilities and be able to access public transport, walking and cycling routes within our area.

Goal 6: Getting around

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	0	0%
In Progress	1	25%
Ongoing	3	75%
Deferred	0	0%
Not commenced	0	0%
Total	4	100

In 2019/20, our Active Transport Plan entered the procurement phase, while work continued on a new Integrated Transport Strategy.

Refer to Part 2 of the Annual Report for Capital Works Projects.



New South Head Road, Double Bay



Cyclists in Rose Bay

A healthy environment

The healthy environment theme outlines Council’s commitment to improving native bushland through a bush regeneration program, the implementation of a tree management policy and managing tree preservation orders for trees on private and public land, as well as achieving sustainability targets through waste management, water sensitive urban design and educational initiatives.

This theme consists of two Goals:

Goals for a healthy environment
Protecting our environment
Sustainable use of resources

14% of operational expenditure*

\$14.270m

9% of capital expenditure

\$1.983m

*Administration costs are spread across each area

Clean Up Australia Day event at Rose Bay



2019–2020 snapshot

We all share the beauty of Woollahra's scenic natural environment and can all help to protect it for future generations to enjoy by making sustainable choices

In the 2019/20 financial year, capital improvements throughout our natural areas were implemented with the guidance of our asset register and Biodiversity Strategy.

Council's Bushcare program was temporarily suspended in March 2020 due to COVID-19 at the following locations:

- Cooper Park
- Gap Park
- Harbour View Park
- Parsley Bay
- Trumper Park
- Paddington Community Nursery.

Council's Harbourcare program has been able to continue. This invites Community and business groups to help remove litter from our beaches.



708 tonnes
street litter collected



11,115 tonnes
domestic waste collected



4,026 tonnes
domestic organic waste collected



1,400 items
E-waste collected since November 2019 launch



3,357 new ground cover plants planted

163

street and park trees planted

76

bushcare volunteers

\$12,570

environmental grants



1,595 subscriptions to our Bushcare eNewsletter

Protecting our environment

Our Goal

Woollahra will be a place where the natural environment will be protected and conserved from adverse impacts, to preserve our vegetation and wildlife habitats

Goal 7:

Protecting our environment

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	0	0%
In Progress	0	0%
Ongoing	2	100%
Deferred	0	0%
Not commenced	0	0%
Total	2	100

Completed capital projects from 2019/20 include the rehabilitation of Cooper Park, stormwater harvesting, water sensitive urban and energy conservation projects.

The Greenweb Street Tree Strategy principles continue to be implemented. We have also been successful in a \$100K grant from the NSW Government program 5 Million Trees, which we will put towards planting and maintenance of new trees in the next phase of planting programs.

Maintenance and service programs for street cleaning to prevent litter and dirt entering the stormwater drainage system continue on a monthly basis in residential streets. High traffic areas and known 'hot spots' are cleaned on a fortnightly or weekly basis.



Pencil Urchin at Bottle and Glass Point, National Park area at Nielsen Park

Our 3-Council Electric Vehicle public charging network program won a Local Government Excellence Award. Installation of a second public charger at Rose Bay has commenced, and our community webinar about electric vehicles, with over 100 people attending. Works have also commenced to install a large roof-top solar photovoltaic system on the Kiaora Lands building.

Council's carbon emissions were audited and offsets purchased as we completed the first steps to obtaining carbon neutral certification against the Climate Active Carbon Neutral Standard. A program of works was developed in response to Council's declaration of a climate emergency.

Our Environment & Sustainability Team was also selected to participate in the University of Melbourne SDG Cities Lab SDG Cities Program (SDG is the acronym for 'Sustainable Development Goals').

Sustainable use of resources

Our Goal

Woollahra will reduce energy and water use, reduce emissions and develop adaptation actions that will reduce the impacts of climate change. We will minimise waste generation and encourage resource recycling.

Goal 8:

Sustainable use of resources

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	4	33%
In Progress	2	17%
Ongoing	6	50%
Deferred	0	0%
Not commenced	0	0%
Total	12	100

Council, in partnership with Waverley and Randwick Councils, continues to progress the development of the Eastern Beaches Coastal Management Program through grant funding provided by Department of Planning, Industry and Environment. These programs take a risk management approach towards sea level rise and coastal inundation. In 2019/20, Stage 1 of the Eastern Beaches Coastal Management Program was completed, with planning underway to move to Stage 2.

Council also works in partnership with Waverley Council and Randwick Council to implement the Eastern Suburbs Low Carbon Future Plan. The regional partnership has measured regional emissions and has developed strategies to reduce our emissions. 2019/20 projects included:

- Lobbying for performance standards for new developments and increased BASIX targets
- Apartment building energy reduction programs
- Community renewable energy
- Infrastructure for Electric Vehicles
- Waste reduction strategies such as Compost Revolution and commercial green waste collection
- Solar My School Program.

In November 2019 Council was awarded a Green Globe Award for Public Sector Leadership for the Solar My School Program. 58 out of 64 eastern suburbs schools participating. Recent installations in the Woollahra area include Holy Cross Woollahra, Double Bay Public School and Glenmore Road Public School. The 'Solar My Club' program recently commenced, with the first installation at Vaucluse Amateur Sailing Club. With the support of the program, they installed a 14KW roof top solar system and two batteries.

Upgrades were completed for all raingardens across the LGA, to improve capture of pollutants from stormwater before it travels to Sydney Harbour. An audit of all Council's gross pollutant traps was completed and improvement works undertaken, to ensure that they are operating at optimum capacity. A new gross pollutant trap was installed at Caledonian Road, Rose Bay, to improve capture of pollution before it enters Rose Bay.

Local prosperity

Council has awarded grants to 9 projects for the 2019/20 Environmental Grants Program, recipients included local schools and child care centres, a community garden, a residential aged care facility and a local beach cleaning group.

The local prosperity theme outlines Council's commitment to improve and promote our town centres, improve our understanding of local tourism trends and the role tourism plays in the local economy.

8% of operational expenditure*

\$8.370m

1% of capital expenditure

\$0.184m

* Administration costs are spread across each area

Footway dining in Double Bay



2019–2020 snapshot

Our plan for community revitalisation by introducing the latest tools of economy building, community capital, and placemaking.

In response to COVID-19, Council implemented a generous rent relief package to Council's tenants, and no fees were charged to any small business in the local government area for health, hygiene, licensing and fire safety inspections. Footway dining fees were waived to support our local businesses in implementing social distancing measures. Parking meters were switched off to provide relief for both customers in local commercial centres and to assist with overflow caused by extra demand being experienced as a result of working from home practices.



\$55,714
in community
Placemaking grants



461,189
international visitor
nights



\$5m+
relief measures for
small businesses
affected by COVID-19

31% workers
live and work in the area



4,600+
subscriptions
to our small business newsletter

10,006
local businesses



25,381
local jobs



8% commercial
vacancy rate

Community focussed economic development

Our Goal

Woollahra will maintain the diversity of our local economic base and encourage new business into the area that will enhance and positively impact on community life.

Goal 9:

Community focussed economic development

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	0	0%
In Progress	0	0%
Ongoing	6	100%
Deferred	0	0%
Not commenced	0	0%
Total	6	100



Double Bay Markets at Guilfoyle Park

Woollahra continues to be a popular destination for domestic and international tourists, adding to the local economy. The Oxford Street & Paddington Placemaking Plan and Double Bay Place Plan plan for the physical, social, cultural, economic and environmental things we need to do across the disciplines of land use planning, urban design, social, cultural, environmental and business development to nurture thriving hubs for local businesses.

Placemaking Grants for 2019/20 covered a range of activities and community and cultural events aimed to support business including markets, networking, music, murals, art competition and Christmas decorations.

An active placemaking program of events, activities and support for business is being maintained mainly through our partnership with Business Chambers. Funding arrangements for the Sydney East Business Chamber for 2019/20 included events and activities (e.g. the Rose Bay Summer Carnival, Dog Day, Sunday Markets Double Bay (trial), educational and professional development events and community networking events). Similarly funding for the Paddington Business Partnership supports events and activities such as the William Street Festival, Sunday produce market, Christmas grotto and social networking. Support was provided to the Queen Street and West Woollahra Association for 2019/20 for their major annual Christmas event and administration support.

In December our Night Time Economy Policy and Footway Dining Guidelines were adopted, which include a resolution to instigate regular uniformed night-time patrols on Friday and Saturday evenings over summer until midnight, to address resident concerns about the amenity impacts of licensed premises.



76

PIERRE ♦ WINTER
FINE JEWELLERY

Mara
&
Mine



Bread & Butter

William Street, Paddington

Community leadership and participation

The Community leadership and participation theme outlines Council's commitment to the highest standards of corporate governance.

This theme consists of two Goals:

Goals for community leadership & participation

Working together

A well managed Council

29% of operational expenditure*

\$29.770m

9% of capital expenditure

\$2.127m

*Administration costs are spread across each area

Customer service is our top priority.



2019–2020 snapshot

Local government is a democratic sphere of government charged with creating vibrant, sustainable and supportive communities, where local people can have their say and help shape their future..

Council has been working with residents and businesses to support our community throughout the COVID-19 period. Measures implemented include delaying the payment of Rates levies, Preschool fees, reduction of rents for commercial tenants, the waiving of footway dining charges and parking meter fees.

The Council Chambers customer service centre was closed for three months to maintain social distancing protocols and our regular Council meetings moved to the Zoom platform, continuing regularly and broadcast for the community.



75,000+
calls answered



96%
service standard
for calls answered



958
DAs and CDCs
processed by
Customer Service staff

1,471,268

Council website
views by users

389,291
website users



“

680

Your Say
Woollahra
registrations”

582 online submissions
received



5,950+
followers
facebook, twitter and instagram



5,889 people
participating in engagement

Working together

Our Goal

Woollahra will be a place where residents are well informed and able to contribute to their community. Council will listen and respond to requests and concerns through open communication and engagement.

Goal 10:

Working together

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	0	0
In Progress	0	0%
Ongoing	2	100%
Deferred	0	0
Not commenced	0	0
Total	2	100

On 25 March 2020, the NSW Minister for Local Government announced amendments to the Local Government Act 1993 (NSW), adding one year to the term of the sitting Councillors and extending the current Delivery Program to 2022. This will mean that the next update to Council's Strategic Community Plan will be undertaken following the Local Government elections which are scheduled to be held on September 4, 2021

In March 2020 Council endorsed a COVID-19 Small Business Relief Package that provided financial support to Woollahra's business community. Additionally a number of facilities, services, events and expenditure



Working together to achieve engagement

were significantly affected during the period of pandemic restrictions which resulted in reduced revenues. The net impact of COVID-19 on Council's 2019/20 operating result for the year was \$3,451,000.

2019/20 saw an increase in residents contacting our call centre as COVID 19 necessitated many customers to stay at home. Whilst we closed the Council Chambers for 3 months, we still accepted bookings and had a small team at work during the closure processing and performing all functions. Whilst closed and with minimal staff at work our service level for answering the increased volume of calls has risen which is a great result.

A well-managed Council

Our Goal

Woollahra will be open and accountable to all stakeholders, encourage participation in decision making and make decisions that are in the public interest. Through effective long term planning we will develop and implement strategies and ensure ongoing resources to fulfil long term community goals.

Goal 11:

A well-managed Council

Action Status as at 30 June 2020

Status	# of Actions	Percentage
Completed	0	0%
In Progress	3	27%
Ongoing	8	73%
Deferred	0	0%
Not commenced	0	0%
Total	11	100

Community input into Council decision making plays an important role in helping to make Woollahra a great place for everyone to live, work and visit. In 2019/20 we introduced a new Community Participation Plan, which details how and when our community will be consulted around Planning related matters.

We know Woollahra's residents, workers and visitors have experience, knowledge and expertise about the community that we can learn and benefit from. That's why Council actively seeks out and listens to the ideas, concerns and aspirations of our community – so that Councillors can make decisions that are representative and in the best interest of the whole community.

Your Say Woollahra, our online community engagement platform, continues to grow. We now have over 1,600 registered participants – a 60% increase from last year. In 2019/20, we had more than 10,800 visits to 30 project pages, including 41 surveys and 69 news updates (note this includes projects that were started before 2020). The top project of interest was Plans of Management for Crown Land Reserves followed by the Recreational Needs Study and Plumer Road Streetscape and Parking Improvements.

Key feedback received from our community was reviewed to inform Council's strategies and plans. including Woollahra's Community Facilities Study, the Night Time Economy & Footway Dining, the Local Strategic Planning Statement and Council's draft Delivery Program 2018 to 2022 and Operational Plan 2020-21.

Statutory information



Grants

Local Government (General) Regulation 2005 cl 217 (1) (a5)

Council continued its commitment to the provision of community grants in 2019/20 by granting \$116,340 (for community and cultural) to 26 organisations and local primary schools and preschools for community, cultural purposes (see table overleaf).

A section 356 grant was also made to Holdsworth Community of \$990,523 for 2019/20 towards services provided at Holdsworth Community Centre and Gaden Centre.

Placemaking Grant recipients creating a mural at Perry Lane, Paddington



Community and Cultural Grants

Organisation	Purpose	Funding
Beaches Outreach Project (BOP)	BOP's 'Party and Pills- Know What You're Mixing' project aims to reduce the number of young people in the Woollahra LGA who mix alcohol with drug taking. Intensive and assertive education and counselling will be provided to young people engaging in these behaviours.	\$7,500
B'nai B'rith Courage to Care NSW Inc	Courage to Care in the Classroom' offers free social harmony programs for primary schools in Woollahra, with the message to stand up against prejudice, discrimination and bullying. The program features a presentation, a workshop and a story from a Holocaust survivor. Funding granted to support project delivery.	\$750
Bruce Bland	To support the Good Neighbour Day Event run by 'Nielsen Park Regulars' and held on the last Sunday of March 2020.	\$3,500
Critical Path Incorporated	'Dancing the Drill' will be a public event held across 3 days at the Drill Hall, Rushcutters Bay as part of March Dance – Sydney's new annual focus on independent dance. The event invites audiences to engage with artists working in each space in the Drill Hall.	\$7,500
Critical Path Incorporated	Critical Path's 'Climate Emergency' project invites artists to work around the area of Rushcutters Bay in relation to the climate emergency and our need to reduce the use of plastic. Funding granted to support the EgoSystem project to engage local artists and participation of the Woollahra local community.	\$3,300
Deckchair Sunsets	Deckchair Sunsets host themed activities throughout the year in Derby Street Reserve, Vaucluse, where the local community are able to connect with each other. Funding granted to support a Neighbour Day 2020 celebration.	\$700
Double Bay Sailing Club	Funding granted to host the second ever Women's Laser Regatta. It will provide coaching and training to all women sailors and a series of races. Its key objective is to encourage more women to participate in sailing and eventually create a more diverse sailing community in Woollahra.	\$2,000
Eastern Suburbs Cricket Club	In 2020, Eastern Suburbs Cricket Club celebrate their 125-year anniversary and ongoing involvement with the Woollahra community. Celebrations will include an anniversary event. Funding granted for the making of a history video which will be made accessible to the wider community.	\$1,520

Organisation	Purpose	Funding
Eastern Sydney Suicide Prevention Network	The Suicide Impacting Me support group is for people in the community that have been affected by suicide. People seeking support and information receive monthly free of charge access to professional advice from a clinical psychologist and qualified social worker. Funding granted to promote the group and facilitator costs.	\$2,900
Inala	The annual Miroma Art Exhibition showcases the creative talents of individuals living with disability who attend Miroma's Vaucluse, Bellevue Hill and Watsons Bay Day Services. Art therapy is an integral part of Inala's approach. The exhibition will be held at Gaden Cafe, Woollahra.	\$5,400
Jewish Folk Centre	Funding granted for catering at Jewish Folk Centre events, which are primarily attended by local seniors.	\$1,120
Jewish Folk Centre Incorporated	The Jewish Folk Centre organises activities and events for the community with an objective to create a meeting place and keep Jewish heritage alive. Funds granted to support development of programs and events and a significant increase in attendance.	\$3,555
Jewish House	Funding granted towards the 'Next Steps Peer Support Group Meetings', which will provide a range of services to people with mental illness. These meetings have previously been run through a hospital, and will now be made available to the broader community living with mental illness.	\$7,500
Jewish House Limited	The 'Building Resilience and Healing through Movement' program engages with vulnerable people in the local community through a series of workshops designed to relieve feelings of isolation, build capacity and to encourage vulnerable people to be part of a community. Funds allocated for facilitator costs, catering and promotion.	\$7,500
Life Force Cancer Foundation	Funding granted towards a support group for adult cancer patients who reside in the Eastern Suburbs. The group is facilitated by a trained counsellor and a mediation teacher, and is open to adults with any cancer diagnosis.	\$2,000
Lokahi Foundation	Funding granted to run Shine, a personal development program aimed to equip women with the knowledge and skills to develop greater self-awareness and personal growth. The program is broken down into three units, each focusing on achieving specific objectives- worth, strength and purpose.	\$870

Community and Cultural Grants *continued*

Organisation	Purpose	Funding
Marnie Ross	Funding requested to run the 'Little Things Art Prize', encouraging local artists to bring attention to small things that make them happy and express them creatively in a small format. It culminates in an exhibition at St. Cloche Gallery, Paddington.	\$2,000
National Council for Jewish Women Australia NSW (NCJWA)	NCJWA NSW members will establish a local chapter of the global charity Days for Girl, that draws intergenerational volunteers together to hand-make reusable sanitary kits for impoverished young women with the greater aim of securing their educational and career paths. Funding granted to buy equipment needed to make sanitary kits- local high school students will be invited to participate in working bees.	\$2,000
National Council for Jewish Women of Australia NSW	Auspiced by National Council for Jewish Women Australia, Cuddle Bundles is a charity project providing new mothers with thoughtfully curated packs of baby goods by collecting donations of used baby items in good condition; then sorting, packing and distributing them as gift bundles through a range of local organisations.	\$1,500
NSW Friendship Circle	The 'Friendship Walk' is an annual family fun day in support and celebration of young people living with disability. Held in August, the walk ends at Vaucluse Primary School where there are children's activities and a sausage sizzle.	\$3,500
Paddington Knitters (Anita Lau on behalf of the Paddington Knitters)	The Paddington Knitters is a group of up to 15 knitters that have been meeting since 2015 to knit scarves and beanies. They have donated over 120 items to local homelessness support groups. Funding granted for purchasing wool.	\$1,000
REELise Incorporated	The 'Digital Leadership in Action' project will create a digital leadership support program and network for local high school students that encourages them to conduct community initiatives to create a positive digital future for themselves and others. Funds granted to develop the software.	\$0 (\$1,256 not paid as Grantee could not deliver)
Sailability Inc Rushcutters Bay	Sailability provide accessible activities to people living with disability. Funds granted to purchase a Flammable Liquid Storage Cabinet to store fuel used for backup for the boats to ensure the safety of participants and carers.	\$1,129
Sailability Rushcutters Bay	The 'Sailing Access' project engages people with disability and their carers in sailing activities in Sydney Harbour.	\$1,931

Community and Cultural Grants *continued*

Organisation	Purpose	Funding
Sherman Centre for Culture & Ideas	SCCI Architecture Hub 2019 will include separate panel sessions held on two different days where expert guest participants will discuss the impact of architecture and design on children, the relationship between architecture and design and the human body, and the role of architecture and design in producing conditions for happiness.	\$3,900
Sir Roden & Lady Cutler Foundation Inc.	The Pick Me Up service provides free door to door medical related transport to people in the Woollahra LGA who are physically, mentally, socially or financially disadvantaged.	\$7,500
St Francis Social Services	Greenlight Movement is a Learner Driver Mentor Program providing supervised driver training to disadvantaged young people aged 16-24. Young people are paired with a volunteer mentor, who supervises 120 driving hours, to get their Ps.	\$3,500
St Francis Social Services- Centre 360	Centre 360 is an established Youth and Family Service provider. The 'Recovery- Complex PTSD and Eating Disorders' project provides long-term therapeutic treatment for vulnerable young persons. Funding granted to support the development of this program.	\$5,300
Watsons Bay and Vaucluse Social History Group	Watsons Bay and Vaucluse Social History Group has recorded and transcribed the interviews of some 40 senior residents in the Watsons Bay and Vaucluse area in order to document their recollections of growing up and living in the area. Funding granted to publish a book to be gifted to people involved in the project and community groups including social groups, local businesses, retirement homes, schools and public libraries.	\$5,500
Waverley Community Men's Shed	Accessed by Woollahra residents, funding granted for the Men's Shed to purchase air filters to provide clean air within their working environment.	\$1,962
Waverley Community Men's Shed	A valued local organisation, The Men's Shed continues to be accessed by the Woollahra local community to reduce social isolation and provide volunteer opportunities. Funds granted to install air conditioning to improve health and safety.	\$3,003
WAYS Youth & Family	"A WAYS Safe Summer" is a youth based peer education project which aims to provide health promotion and education regarding STI's, the importance of getting tested, safe sex practices and the risks associated with alcohol and other drugs to young people in Eastern Sydney including Woollahra.	\$7,500

Community and Cultural Grants *continued*

Organisation	Purpose	Funding
Woollahra Philharmonic Orchestra	The Orchestra plans a continuation of its core program, delivering eight symphonic concerts. They aim to provide access to orchestral performances to the community, including family- and children-focussed programming.	\$7,500
Total Community and Cultural Grants		\$116,340

Environmental Grants

Organisation	Purpose	Funding
Bellevue Hill Public School	Native Habitat Rejuvenation: The school will rejuvenate areas of native habitat within and surrounding the school. This will be a hands-on project for the schools Green Team and Kindergarten Gardening Group	\$1,600
Cooper Park Community Garden Incorporated	Pergola and Propagation area: The community garden will build a pergola area to be used for seed propagation and education events.	\$2,000
Glenmore Road Primary School P&C	5 senses garden : The sensory garden will project will create a calm space with plants that appeal to taste, touch, sight, sound and smell. The garden area will be used as an outdoor classroom.	\$900
SDN Children's Services Paddington	The FoodWaste: Garbage to Garden Project: SDN will make use of all food waste generated by the centre by separating rubbish, setting up compost and worm farms and establishing an edible garden on site.	\$1,400
Sophie's Cottage- Kincoppal	Calling All Birds : This project will create and establish a native and bush tucker garden that aims to encourage native wildlife.	\$680
Splash without the Trash	Rose Bay Kayak, Paddleboard and Beach Clean-up: The group will run monthly harbour and beach cleans to remove litter from Rose Bay, the harbour waters harbour and surrounding beaches.	\$2,000
Uniting Residential Age Care	Petal Power Vertical Garden: This project will install a vertical herb garden with removable pots to allow less mobile residents to take part in gardening activities.	\$1,190
Vaucluse Public School	Solar Power Project: As part of the 3-Council Solar My School program, this grant funding will contribute to the installation of a 20kW solar PV power system on the roof of the main building.	\$2,000
Windsor Street Edible Garden Inc	Windsor Organic Residents Meet (W.O.R.M): Residents have collaborated to transform the cul-de-sac at the end of Windsor Street, Paddington into a beautiful communal garden space. The grant will help maintain the garden and build community connections.	\$800
Total Environmental Grants		\$12,570

Placemaking Grants

Organisation	Purpose	Funding
Bard on the Beach	Shakespeare By The Bay: This is a collaborative performance concept between Bard On The Beach and Watsons Bay Boutique Hotel. The event, proposed to run for the sixth consecutive year, is set to bring Shakespearean performance to life in Robertson Park, Watsons Bay, during February 2020 for the local community to enjoy, and for tutelary support of the local school curriculum.	\$7,500
Cambridge Markets	Cambridge Spring Markets: These markets at Watsons Bay has been going for several years with 120 stalls offering the highest quality and the largest range so there is something to suit every taste. In true Cambridge Markets style there will be stalls offering everything from boutique homewares, fashion, design, specialty craft, gourmet foods, children's wear, toys and delicious hot food.	\$5,000
C'EST SI BON Patisserie Pty Ltd	Le French Rose Bay Market: A French cultural event at Panterong Reserve demonstrating to the community what France is famous for (food, drinks, tourism, music).	\$7,500
Double Bay Networking Group (DBNG)	Rediscover Double Bay Business Panel Event: An event to recognise the commitment and contribution of Double Bay business owners through a corporate panel of influential speakers. The objectives of this business event will be to stimulate retail spending, to increase visitation and promote the Double Bay businesses utilising high profile guest speakers who will present fresh ideas on the future of successful business and innovation in Double Bay.	\$3,164
Paddington Business Partnership	William Street Christmas Lights: To provide Christmas lighting to William Street Paddington in an enhanced manner to the previous years excellent lighting.	\$7,500
Pound Paws Incorporated	Pound Paws Dog Day: A community place-making initiative to help raise awareness about pet adoption & build a strong sense of community within the Double Bay precinct. This event will also activate The Sheaf & Kiaora Laneway and support local businesses and cafes with foot traffic.	\$3,750
Queen Street & West Woollahra Association	Paint Queen Street Exhibition: An Arts and culture event, open to the Community, featuring a public exhibition of artist painted works of buildings in Queen Street Woollahra, with Entertainment, Food and drinks.	\$6,300

Organisation	Purpose	Funding
Rebecca Hearty & Gregory Ford	Perry Lane Art Project- proposes to extend the current interest in the laneway by continuing to add two new artworks to the western wall of Perry Lane and coordinate the artists working on the murals on the William Street Festival Day.	\$7,500
University of Sydney	Eastside Sydney Music Festival: The Eastside Sydney Music Festival (ESMF) is a new initiative bringing together many fine Australian musicians in one week of musical events covering diverse genres from the classical, jazz, pop, and folk idioms. ESMF will encourage many visitors into the Paddington area and its environs, fostering reinvigoration of its eclectic spaces, supporting local businesses and developing community and audience engagement.	\$7,500
Total Placemaking Grants		\$55,714
Total Community, Cultural, Environmental and Placemaking Grants		\$184,624

Contracts

Local Government (General) Regulation
2005 cl 217 (1) (a2)

The following major contracts for works and services were awarded during 2019/20:

Nature of contract	Contractor/s	Contract terms	Contract amount (ex GST)
Architectural services for redevelopment of the Wilberforce Avenue Car Park, Rose Bay	Allen Jack & Cottier	Contract from 28/5/20 until completion	\$513,750
Construction of multi court facility and lighting at Christison Park, Vacluse	Court Craft Pty Ltd	Contract from 1/5/20 until completion	\$314,594
Audio visual solutions for Council Chambers	Lifelike Atmospheres	Contract from 23/12/19 until completion	\$226,030
Drill Hall lift upgrade, Sir David Martin Reserve	Liftronic Pty Ltd	Contract from 28/5/20 until completion	\$199,750
Queen Street, Woollahra streetscape traffic calming and stormwater drainage improvements	Melhemcorp Pty Ltd	Contract from 21/4/20 until completion	\$332,361
EJWard Community Centre roof, lift and access works	RELD Group	Contract from 14/12/19 until completion	\$284,838
Lease of digital multifunction imaging systems (photocopiers)	Ricoh Aust. Pty Ltd	Contract from 1/7/19 for 3 year lease.	\$255,775
St Brigid's refurbishment	Rork Projects Pty Ltd	Contract from 4/3/20 until completion	\$2,731,472
Extension of Woollahra Preschool and refurbishment of Sherbrooke Hall	SOFC Pty Ltd	Contract from 11/11/19 until completion	\$672,453
Drumalbyn Road, Bellevue Hill road and infrastructure renewals	State Civil Pty Ltd	Contract from 25/6/20 until completion	\$199,316
Serpentine Parade, Vacluse road infrastructure renewals	Stateline Asphalt Pty Ltd	Contract from 25/6/20 until completion	\$262,679

Legal Proceedings

Local Government (General) Regulation 2005 cl 217 (1) (a3)

Council is required to disclose a summary of amounts incurred during the year in relation to legal proceedings taken by or against the council and a summary of the state of progress of each legal proceeding and the result.

Council's legal proceedings expense for 2019/20 was \$1,250,911.

A summary of costs and the current status/outcome of each case is provided.

Development Control Cases under \$10,000

Address	Cost	Outcome
98 Manning Road, Double Bay	\$297	Upheld
212-214 Old South Head Road Bellevue Hill	\$691	Discontinued
2 Alton Street Woollahra	\$700	Discontinued
7 Serpentine Parade, Vaucluse	\$902	Discontinued
37 Bundarra Road, Bellevue Hill	\$952	Upheld with amended plans (s34 agreement)
10A Tivoli Avenue, Rose Bay	\$1,224	Discontinued
2A Cooper Street, Double Bay	\$1,340	Ongoing
325-335 New South Head Road, Double Bay	\$1,344	Discontinued
12 Greycliffe Avenue, Vaucluse	\$1,773	Discontinued
2 Queens Road, Paddington	\$1,840	Discontinued
3 Knox Street, Double Bay	\$1,981	Upheld with amended plans (s34 agreement)
206D Victoria Road, Bellevue Hill	\$ 2,374	Discontinued
25 Military Road, Watsons Bay	\$2,624	Upheld
4 & 6 Bayview Hill Road, Rose Bay	\$3,317	Discontinued
598-600 Old South Head Road, Rose Bay	\$3,450	Ongoing
24 Northland Road, Bellevue Hill	\$3,549	Ongoing
142C Bellevue Road, Bellevue Hill	\$5,032	Ongoing
37 Glenview Street, Paddington	\$5,069	Upheld with amended plans (s34 agreement)

Development Control Cases under \$10,000 *continued*

Address	Cost	Outcome
14 Tivoli Avenue, Rose Bay	\$ 5,118	Upheld with amended plans (s34 agreement)
7 & 9 Belmore Road, Paddington	\$5,269	Upheld with amended plans (s34 agreement)
2A Cooper Street, Double Bay	\$6,454	Ongoing
380 Edgecliff Road, Woollahra	\$6,810	Ongoing
13-15A Coolong Road, Vaucluse	\$6,847	Upheld with amended plans (s34 agreement)
7 Banksia Road, Bellevue Hill	\$7,599	Ongoing
278 Oxford Street, Paddington	\$7,945	Upheld with amended plans (s34 agreement)
11 Brown Street, Paddington	\$9,209	Upheld
4 & 6 Bayview Hill Road, Rose Bay	\$9,967	Upheld with amended plans (s34 agreement)

Address	Cost	Outcome
584 Old South Head Road, Rose Bay	\$10,041	Upheld with amended plans (s34 agreement)
22 Cliff Street, Watsons Bay	\$10,605	Dismissed
37 Edward Street, Woollahra	\$11,920	Ongoing
160 Wolseley Road, Point Piper	\$12,927	Ongoing
36 Kent Road, Rose Bay	\$13,561	Discontinued
30 Alma Street, Paddington	\$13,644	Ongoing
77-81 Yarranabbe Road, Darling Point	\$13,842	Ongoing
21-23 Riddell Street, Bellevue Hill	\$15,101	Upheld with amended plans (s34 agreement)
4 & 6 Bayview Hill Road, Rose Bay	\$15,337	Discontinued
6A Wentworth Road, Point Piper	\$15,365	Upheld with amended plans (s34 agreement)
19 Cliff Street, Watsons Bay	\$15,645	Upheld with amended plans (s34 agreement)
593 New South Head Road, Rose Bay	\$15,765	Ongoing

Development control Cases between \$10,000 – \$20,000

Address	Cost	Outcome
49-53 Bay Street, Double Bay	\$16,138	Ongoing
30 Wyuna Road, Point Piper	\$16,378	Discontinued
49 Cascade Street, Paddington	\$17,432	Upheld with amended plans (s34 agreement)
34 Kent Road, Rose Bay	\$17,547	Upheld with amended plans (s34 agreement)
9A Cooper Park Road, Bellevue Hill	\$17,633	Dismissed
39 Carlotta Road, Double Bay	\$17,747	Upheld with amended plans (s34 agreement)
76 New Beach Road, Darling Point	\$18,109	Ongoing

Development control Cases over \$20,000

Address	Cost	Outcome
164 Victoria Road, Bellevue Hill	\$20,901	Upheld with amended plans (s34 agreement)
11 Wentworth Street, Point Piper	\$22,961	Upheld with amended plans
274 Old South Head Road, Watsons Bay	\$27,123	Upheld with amended plans (s34 agreement)
14 Boronia Road, Bellevue Hill	\$27,384	Upheld with amended plans (s34 agreement)
12 Kent Road, Rose Bay	\$29,717	Upheld with amended plans (s34 agreement)
16 Manning Road, Double Bay	\$28,838	Ongoing
805-807 New South Head Road, Rose Bay	\$30,685	Upheld
21-27 Bay Street, Double Bay	\$30,951	Upheld with amended plans
37 Carlotta Road, Double Bay	\$32,045	Ongoing
28 Kent Road, Rose Bay	\$33,451	Upheld with amended plans (s34 agreement)
76 Drumalbyn Road, Bellevue Hill	\$33,765	Upheld with amended plans (s34 agreement)
30 Kent Road, Rose Bay	\$40,203	Ongoing

Development control Cases between \$10,000 – \$20,000 *continued*

Address	Cost	Outcome
20 The Crescent, Vaucluse	\$44,162	Ongoing
448 Edgecliff Road, Edgecliff	\$66,181	Upheld
28-34 Cross Street, Double Bay	\$72,863	Upheld
43 Dudley Street, Paddington	\$81,721	Dismissed
Total Development Control costs	\$1,012,365	

Building and Compliance Cases under \$10,000

Address	Cost	Outcome
18 Bay Street Double Bay	\$2,736	Ongoing
7 Loftus Road, Darling Point	\$8,540	Judgement reserved- Court of appeal
28 Bay Street, Double Bay	\$5,155	Ongoing
3/56 Bellevue Road, Bellevue Hill	\$5,840	Ongoing
24 Bay St, Double Bay - Pelicano	\$605	Withdrawn- business ceased trading
35-37 Bay Street Double Bay	\$4,766	Withdrawn- business ceased trading
29-33 Bay Street Double Bay	\$1,443	Ongoing
14 Old South Head Road, Vaucluse	\$2,392	Ongoing- DA lodged & under consideration
4-8 Patterson Street, Double Bay	\$3,502	Legal advice- no action required
94 Manning Road, Double Bay	\$1,020	Withdrawn
40 Bulkara Road, Bellevue Hill	\$3,961	Legal advice- no action required
163 Hopetoun Avenue, Vaucluse	\$2,373	Ongoing

Building and Compliance Cases over \$10,000

Address	Cost	Outcome
20 The Crescent, Vaucluse	\$25,012	Ongoing
13 Benelong Crescent, Bellevue Hill	\$13,301	Successful- with costs order

Development control Cases over \$20,000 *continued*

Address	Cost	Outcome
15 Goodhope Street, Paddington	\$17,291	Ongoing
15A Mona Road, Darling Point	\$27,629	Ongoing
150 Old south Head Road, Vaucluse	\$16,753	Order withdrawn- proceedings discontinued
25 Guilfoyle Avenue, Double Bay	\$12,228	Ongoing
Total Building and Compliance costs	\$154,547	

Fire Safety Management

Address	Cost	Outcome
224 Old South Head Road, Vaucluse	\$3,401	Successful- with costs Order
2A Cooper Street, Double Bay	\$12,957	Ongoing
76-82 Bellevue Road, Bellevue Hill	\$1,504	Ongoing
206B Victori Road, Bellevue Hill	\$7,237	New Order issued- matter withdrawn by consent
Total Fire Safety Management costs	\$25,068	

Ranger Services

Address	Cost	Outcome
7 Loftus Road, Darling Point	\$17,764	Matter withdrawn by consent- Council required to pay costs
29 New South Head Road, Vaucluse	\$10,368	Offender paid infringements and Council's costs.
53 Latimer Road, Bellevue Hill	\$2,580	Considered with 29 New South Head Road above
56 Balfour Road, Bellevue Hill	\$113	Ongoing
31-35 Newcastle Street, Rose Bay	\$2,052	Ongoing
Total Ranger Services costs	\$37,603	

Animal Control

Building and Compliance Cases under \$10,000 *continued*

Address	Cost	Outcome
Legal Advice	\$764	Action withdrawn- unable to locate owner
12 Benelong Crescent, Bellevue Hill	\$2,137	Matter withdrawn. Dog surrendered and destroyed
144 Victoria Road, Bellevue Hill	\$5,471	Ongoing
56 Balfour Road, Bellevue Hill	\$6,555	Ongoing
26 Ray Avenue, Vaucluse	\$1,054	Discontinued
5/24 Streatfield Road, Bellevue Hill	\$7,138	Guilty- Fine plus costs
72 Birrell Street, Bondi Junction	\$652	Ongoing
Total Animal Control costs	\$19,045	

Environment & Public Health Services

Address	Cost	Outcome
24 Bundarra Road, Bellevue Hill	\$2,283	Undertaking received
Total Environment & Public Health Services Costs	\$2,283	





Companion Animals

Local Government (General) Regulation 2005 cl 217 (1) (f)

Companion Animal functions are undertaken by Council's Rangers- General Duties and Rangers- Animal Control.

During the year there were 228 new companion animal registrations on the New South Wales Companion Animals Register for our area, with approximately 82% of these animals being de-sexed and a further 12% being pound shelter animals. Furthermore, 93 barking dog matters were reported and investigated and 1 nuisance dog declaration was issued. 2 dogs were declared dangerous and no restricted dog declarations were issued. There were 4 menacing dog declarations issued. A total of 58 dog related fines were issued.

Four areas within the Municipality are currently declared as 'offleash' areas where dogs are permitted to be exercised off-leash at all times. There are a further seven areas where dogs are permitted off-leash during prescribed times. Council operates and supports a Companion Animal's Advisory Committee comprising representatives from the local community, animal professionals and Council Officers. A new Animal Advisory Committee was appointed in January 2020, with meetings held on 12 March and 20 May 2020.

Council utilises the services of the Sydney Dogs Home at Carlton as its animal pound. The Sydney Dogs Home is responsible for managing unclaimed animals and for implementing strategies that seek alternatives to euthanasia of unclaimed animals.

Council is committed to encouraging responsible pet ownership and providing adequate exercise space for animals. Further information regarding Companion Animal Management is available on Council's website and from Council's Customer Information Centre. Council lodged all required pound and dog attack data with the Office of Local Government as required during 2019/20.

The 2019/20 income and expenditure relative to the Council's Animal Control function is provided in the table below.

Income	
Dog licenses	\$27,145
Dog fines	\$25,569
Total income	\$52,714

Expenditure	
Staffing	\$156,567
Materials	\$3,400
State Debt Recovery Office Processing Charges	\$1,208
Impounding	\$20,163
Legal	\$20,045
Vehicle	\$6,758
Total Expenditure	\$208,141

Woollahra Council Animal Control Officer and Lulu

Environmental and Infrastructure Renewal Levy

Rate Variation Condition of Approval

The Environmental Levy was first introduced in 2002, allowing Council to fund a range of specific improvement projects under the Environmental Works Program. In 2006, Council extended the Environmental Levy to include a program of infrastructure renewal projects. The new combined Environmental & Infrastructure Renewal Levy (E&IRL) was approved for a period of 5 years.

In 2011 the Independent Pricing & Regulatory Tribunal (IPART) approved the permanent renewal of the E&IRL. This Levy will provide ongoing funding for environmental and infrastructure renewal projects.

In granting that approval, IPART required Council to report on a number of matters in its annual report.

The program of expenditure on environmental and infrastructure renewal listed in its special variation application.

Council's application envisaged spending \$4.952m per annum on its environmental and infrastructure renewal program, adjusted for inflation. The adjusted figure for 2019/20 was \$6.193m.

The E&IRL provides funding towards initiatives and projects undertaken in its Sustainability cost centre in its operating budget and its Environmental Works Program and Infrastructure Renewal Program capital budgets. Expenditure across the three cost centres in 2019/20 totalled \$9,405m using \$4,486m of E&IRL funding.

The outcomes achieved as a result of the special variation

Put simply, the E&IRL enables renewals to roads, kerbs and guttering, footpaths, seawalls and retaining walls that would otherwise continue to deteriorate to below acceptable community standards. Details of capital projects funded by the E&IRL are contained in Part 3 of the Annual Report.

It also supports Council's continuing implementation of the Woollahra Environmental Sustainability Action Plan which sets out actions and environmental targets to improve and conserve biodiversity, reduce energy, water and waste and improve sustainable transport options. Highlights and achievements in this regard are contained pages 28–31 of the Annual Report under Goals 7 and 8 – Protecting our Environment and Sustainable use of Resources.

Asset renewal and maintenance expenditure

Council's total asset renewal and maintenance expenditure is reported in special schedule 7 included in the annual financial statements in Part 2 of the Annual Report. The 2019/20 expenditure relevant to the E&IRL is:

- Asset renewal \$5.8m
- Asset maintenance \$9.0m

Examples of renewals works undertaken during 2019/20 can be found in Part 2 – Capital Works of the Annual Report.

Actual productivity savings achieved

Council demonstrates productivity savings in broad terms through its continual adoption of balanced budgets while not exceeding the rate peg limit.

Council has a rigorous and stringent budget process guided by its annual budget strategy adopted in December each year for the following year's budget. Among the strategies and parameters set each year are providing sufficient funding for all continuing services, providing funding for recommended service expansions while adopting a balanced budget. Inherent in this process is the achievement of productivity savings.

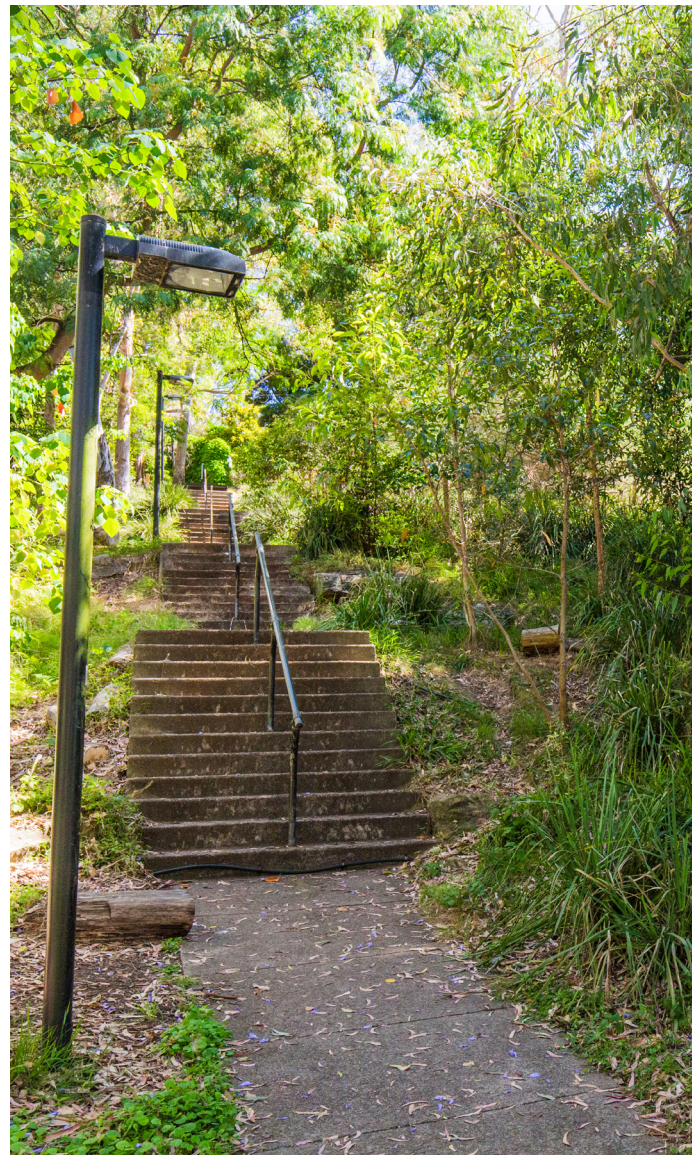
Council's continuous improvement culture is demonstrated through its ongoing Best Service Program that encourages staff from across Council to identify opportunities to improve their day-to-day jobs, ensuring efficiency gains and service improvements are part of the way we do business.

Any significant variations from its financial results as forecast in its Long Term Financial Plan and any corrective action taken or to be taken.

The long term financial plan submitted to IPART in 2011 painted a less than optimal picture of Council's financial future through not meeting a number of key performance indicators over the life of the plan. This highlighted the importance of retaining the E&IRL as an important source of funding for asset renewal and environmental works.

Improvements have been made to Council's financial position from that forecast as a consequence of:

- the ongoing rigour of the budget setting process and Council's continuous improvement culture
- proceeds from the sales of assets totalling some \$64m
- the outstanding financial success of the Public Private Partnership development at Kiaora Place, Double Bay.



Harbourview Park, Woollahra

Stormwater Management Services and Coastal Protection Services Levy

Local Government (General) Regulation
2005 cl 217 (1) (e), (e1)

Stormwater Management Services Council's annual Stormwater Capital Works Program is funded by the Stormwater Management Charge.

Coastal Protection Services Levy

Council does not levy an annual charge for Coastal Protection Services






2019/20 Stormwater Management Projects

Project	Project Description	Status as at 30 June 2020
Inlet Capacity Program	Upgrading and constructing stormwater kerb inlets to improve overall stormwater capacity. The projects completes in the 19/20 FY include inlet capacity improvements in Mona Road, Edgecliff and inlet capacity design improvements at Pringle Place and Drumalbyn Road, Bellevue Hill.	Ongoing
Caledonian Road, Rose Bay GPT improvement works	Major upgrades and significant works to the GPT in Caledonian Road, Rose Bay to improve water quality on the Rose Bay Beach.	Completed
Stormwater System Small Works	This is for stormwater system improvement works across the municipality such as stormwater pipe clearing (root cutting), pipe renewal, pipe relining etc. Works completed in 19/20 include stormwater improvement works in Coolong Road, Vaucluse; New South Head Road, Double Bay; Cambridge Avenue, Rose Bay; William Street, Double Bay; Marathon Avenue, Double Bay and at Emma's Well in Rose Bay.	Completed
Stormwater Network Condition Assessment	Project involves undertaking CCTV inspections of Council's stormwater network in known problem areas or in critical locations. to assess the condition of pipes across the LGA. Any defects identified are recorded and repair works are prioritised. This data is considered when developing Council's future capital and maintenance drainage programs.	Ongoing

2019/20 Stormwater Management Projects *continued*

Project	Project Description	Status as at 30 June 2020
Rose Bay Park GPT	This project involves constructing a new Gross Pollutant Trap in Rose Bay Park to improve water quality in Rose Bay.	Completed
Watsons Bay Flood Mitigation Project	This project involves drainage and stormwater upgrades in Cliff Street to reduce flood risk in Watsons Bay. Designs and hydraulic modelling complete. Community consultation and construction scheduled for the 2020/21 FY.	In Progress
Blaxland Road Stormwater System Pipe Upgrade	This project involved constructing a new stormwater pipe line in Blaxland Road to improve local drainage.	Completed
Elizabeth Street, Paddington Stormwater System Pipe Upgrade	This project involved upgrading the stormwater pipe line in Elizabeth Street to improve local drainage.	Completed

Woollahra Environmental Targets 2019/20

	Target	2019/20 Status
Energy 	30% reduction in greenhouse gas emissions by 2025 on 2003/04 levels	Council is certified carbon neutral for 2018/19 7,413 tonnes CO ₂ -e were offset through investment in renewable energy. Auditing and offset purchasing for 19/20 is underway.
	100kW of renewable energy installed at Council facilities by 2030	88 kW of renewable energy installed
Water 	50% reduction of 2005/06 levels of water consumption (from mains) by 2025	47,544kL increase in water consumption compared to 2005/06 levels.
	Stormwater harvesting or rainwater harvesting systems installed on all major council assets by 2025.	20 rainwater tanks installed on Council assets and four stormwater harvesting schemes installed in Council parks.
Waste 	75% waste diversion from landfill by 2021-22	48% of domestic waste diverted from landfill. With a 9% reduction in general waste overall.
	Litter collection devices and services throughout the LGA increase by 5% each year (% by volume)	245.7 tonnes of waste removed from gross pollutant traps, beaches and rain gardens (from 357.44 tonnes collected in 18/19)
Transport 	30km of roads within the LGA have designated bike lanes by 2025	25 km of bike lanes, some of which are shared bike lanes
	2.4km of new off road cycleways by 2020	No new off cycle roadways constructed in 2019/20
Biodiversity 	75% Bushland under regeneration by 2025	88% of bushland under regeneration
	40% Bushland fully regenerated by 2025	41 % of bushland is fully regenerated
	Increased, or maintained urban forest (ha) [measured every 5 years]	245ha (2015/16) [next captured in 2020]
	1,750 trees planted in bushland annually	844 trees planted in 2019/20
	4,250 shrubs planted in bushland annually	3,388 shrubs planted in bushland in 2019/20
	4,000 ground cover plants planted in bushland annually	3,357 ground cover plants planted in bushland in 2019/20
	200 street trees planted annually	146 planted in 2019/20
	50 park trees planted annually	17 planted in 2019/20
	Increase the number of bush regeneration volunteers by 30% by 2030	2030 target on track (2019/20 numbers have fluctuated due to COVID-19 impact)

Partnerships with Other Organisations

Local Government (General) Regulation 2005 cl 217 (1) (a8)

A Public Private Partnership (PPP) is “an arrangement between a council and a private person for the purposes of: (a) providing public infrastructure or facilities (being infrastructure or facilities in respect of which the council has an interest, liability or responsibility under the arrangement), or (b) delivering services in accordance with the arrangement, or both.”

In 2019/20 Council had the following PPP:

Cross Street Car Park Cinema Development Proposal

In July 2016 Council selected the Palace Cinemas/ Built/Axiom Consortium as the preferred proponent for the Cross Street Carpark Cinema Development proposal and resolved to enter into formal negotiations with the consortium with a view to preparing draft commercial terms.

Arising from this decision, Council advised the Office of Local Government of its intention to progress negotiations with the consortium as a PPP.

In December 2018 signed a non-binding Heads of Agreement (HOA) with the consortium, endorsing in-principle commercial terms for the development proposal. Negotiations have continued with the consortium until the end of 2019/20.

It is noted that in September 2020 Council, decided to discontinue the HOA and call for fresh expressions of interest for the project.

Other Partnerships

Sydney East Business Chamber (formerly the Double Bay & Districts Business Chamber)

Council works alongside the Sydney East Business Chamber which was founded to help the growth of Double Bay with a commitment to helping the local business community. Following on from participation in the Future Cities Program, Double Bay now has a Place Plan (recently reviewed), a single plan for the future of Double Bay. The Plan, which has been endorsed by the Chamber and Council, sets out an ambitious series of strategies, priorities and actions aimed at achieving a new vision and place story for Double Bay.

Paddington Business Partnership

Paddington Business Partnership (PBP) is an inclusive group of Paddington business people working closely with residents and local councils to help nurture and protect this unique precinct. The Council provided funding of \$55,000 to the PBP to carry out activities contained in the Paddington Business Partnership Business Plan for 1st July 2019 – 30th June 2020.

Holdsworth Community

Holdsworth Community is a non-government incorporated association working for the community. Woollahra Council has had a longstanding partnership with Holdsworth to care for, connect and support families with young children, seniors, people living with a disability and their carers.

The financial support from Council is to help Holdsworth Community to continue to provide support services, meal services and community transport. In addition, Council provides and maintains two premises for Holdsworth to run services.

Paddington Library Agreement

Woollahra Municipal Council and City of Sydney operate a joint agreement for the operation of Paddington Library. This partnership has a long history dating from 1994, with the current agreement dating from 1 July 2017 to 30 June 2021.

Under the agreement Woollahra Libraries is responsible for the daily management of the Library Service, reporting to a quarterly planning meeting with both Council representatives.

All costs associated with the Library are apportioned on a 60:40 basis with Woollahra paying 60% and the City of Sydney paying 40% of operational and agreed capital costs. This apportionment is based on Paddington library membership.

A successful 12 month Paddington Library Sunday Opening trial was completed from 20 January 2019 until 29 December 2019. On 9 December 2019, Woollahra Council adopted the recommendation for Paddington Library to remain open on Sundays, 10am to 4pm on a permanent basis, commencing on Sunday 5 January 2020. The cost of providing Sunday opening at Paddington Library is to be shared between Woollahra and City of Sydney Councils as per the current Paddington Library Agreement.

The Spark Van

The Spark Van is an initiative across the three Library networks of Woollahra, Waverley and Randwick. A five year Van Participation Agreement was signed in June 2019 and has an end date of 30 June 2024.

The agreement is for the shared use of the Spark van and its running costs. The van was used for Seniors Week and various festivals in the year. It is housed at the AIF shared Depot of Waverley and Woollahra in Alexandria.

Women's Housing Company

The Women's Housing Company is a not-for-profit social housing service. Council has partnered with the Women's Housing Company to assist women and children needing long-term safe housing due to domestic and family violence.

The agreement is on a fee for service model for three years to provide two units of accommodation. The goal is to allow local families affected by domestic violence to remain with the support of their community and be assisted to re-establish themselves. Local welfare agencies specialised in supporting families who have fled domestic violence also provide support. The agreement was signed in February 2019 and has an end date of 30 June 2022.

To meet an anticipated increase in domestic violence in response to COVID-19, Council resolved on 6 April 2020 to increase its funding by \$270,000 per annum for three years.

Waverley / Woollahra State Emergency Service (SES)

The State Emergency Service is an emergency and rescue service dedicated to assisting the community with temporary restoration of flood and storm damage.

The Waverley/Woollahra SES facility is located under Syd Einfeld Drive in Bondi Junction on a space leased from Roads and Maritime Services. The facility includes an operations centre for use during storm and floods, training facilities, equipment and vehicle stores and offices.

The Waverley/Woollahra SES is largely made up of volunteers from within the Waverley and Woollahra local government areas. Other volunteer members are drawn from the Sydney metropolitan area.

Waverley/Woollahra Alexandria Depot Facility

Waverley and Woollahra Councils jointly own and run their Alexandria Integrated Depot Facility under a collaboration agreement.

Council is a member of the following organisations:

Premsure

Premsure is a Local Government Mutual Self Insurance Pooling Group for Public Liability/Professional Indemnity Insurance. The members of Premsure during 2016/17 were Manly, Waverley and Woollahra Councils.

The Pooling Group has not operated for since 30 June 2000 and all public liability claims reported on their books have been finalised and closed. An actuary report has been obtained in relation to the distribution of funds remaining in the Pool. It is anticipated remaining funds will be distributed and the cessation of Premsure will be completed in 2020/21 financial year.

Southern Sydney Regional Organisation of Councils (SSROC)

SSROC is a regional organisation of councils in the southern area of Sydney. SSROC provides a forum for the councils to deal with issues they have in common, particularly those that cross boundaries. Key issues under consideration include the environment, transport, procurement, waste, library services and planning.

Sydney Coastal Councils Group

The Sydney Coastal Councils Group is a group of councils adjacent to Sydney marine and estuarine environments and associated waterways. The Group was established in 1989 to promote the co-ordination between member councils on environmental issues relating to the sustainable management of the urban coastal environment.

Private Swimming Pool Inspections

Swimming Pools Act (SP Act) 1992,
s 22F(2) Swimming Pools Regulation 2018
(SP Reg) cl 23

Details of inspections of private swimming pools in 2019/20

Private Swimming Pool Inspection Type	Number of inspections
Inspections of tourist and visitor accommodation	0
Inspections of premises with more than two dwellings	49
Inspections that resulted in issuance a certificate of compliance under s22D of the SP Act	76
Inspections that resulted in issuance a certificate of noncompliance under cl 21 of the SP Reg	27

Planning Agreements

Environmental Planning and Assessment Act 1979 Sec 7.5(5)

Council has the following current planning agreement(s)
in place:

Planning Agreements

Agreement with	Purpose	Date	Compliance
The Presbyterian Church (New South Wales) Property Trust	Dedicate land to Council (approximately 1,366.1m ²) for the purposes of extending the area of the public open space contained within Dillon Street Reserve; Procure a range of external works associated with the upgrade of the land to form part of the extended Dillon Street Reserve; Dedicate land to Council for the purposes of the future widening of the existing footpath along southern Stephen Street, in order to provide a benefit for the public in terms of the increased area of public open space and the improvement of pedestrian access associated with Dillon Street Reserve.	21/9/2017	The agreement requires that the developer transfer the Dedicated Land to Council within 3 months after issue of any occupation certificate for Stage 2 of the development. The agreement anticipates completion of Stage 2 in April 2019. All works have been completed and the new piece of land has been allocated to Woollahra Council. The land has now been registered to Council ownership as of 1 June 2020.

Rates and Charges Written Off

Local Government (General) Regulation 2005 cl 132

The amount of Rates and Annual Charges written off
by Council in 2019/20:

Category	Amount
Pensioner Rebates - mandatory ¹	\$205,642
Pensioner Rebates - voluntary ²	\$108,034
Rates- other (including Postponed Rates)	\$55,461
Interest (including postponed interest)	\$ 415
Domestic Waste Management Charges	\$8,818
Stormwater Management Charges	\$115
Total Rates and Annual Charges Abandoned	\$378,485

1. The mandatory rebate granted is 50% of the Rates and Annual Charges levied to a maximum of \$250.
The State Government reimburses Council 55% of the total rebates granted.

2. In addition to the mandatory rebate, Council rebates 100% of the
Environmental and Infrastructure Renewal Levy to all eligible pensioners.

Councillor Expenses

Local Government (General) Regulation 2005 cl 217 (1) (a1)

The Council has adopted a policy that governs the expenses allowable for conferences and seminars, the types and monetary limits of expenses Councillors can claim reimbursement for and the facilities to be made available to the Mayor and Councillors.

The cost of Councillor expenses and provision of facilities to Councillors in accordance with Council's Policy for the 2019/20 financial year was as follows:

Expense/Facility	2019/20 cost
Provision of dedicated office equipment allocated to Councillors	\$0
Telephone calls made by Councillors	\$13,563
Attendance of Councillors at conferences and seminars	\$16,941
Training of councillors and provision of skill development	\$1,163
Interstate visits by Councillors, including transport, accommodation and other out-of-pocket travelling expenses	\$0
Overseas visits by Councillors, including transport, accommodation and other out-of-pocket travelling expenses	\$0
Expenses of any spouse, partner or other person who accompanied a councillor in the performance of his or her civic functions, being expenses payable in accordance with the Guidelines for the payment of expenses and the provision of facilities for Mayors and Councillors	\$0
Expenses involved in the provision of care for a child of, or an immediate family member of, a Councillor	\$0
Sydney Eastern City Planning Panel (formerly JRPP) attendance	\$6,765
Internet, travel and parking reimbursements, stationery and miscellaneous goods and services:	\$8,399
<i>Internet</i>	\$5,234
<i>Travel and Parking reimbursements</i>	\$1,923
<i>Stationery and Miscellaneous Expenses</i>	\$1,242
Total Councillor Expenses	\$46,831

Privacy and Personal Information Protection

Annual Reports (Statutory Bodies) Regulation 2010 CI 10 (3)

Privacy and Personal Information Protection Act 1998

Clause 8(1) of the Annual Reports (Statutory Bodies) Regulation requires Council to include in its Annual Report the following information:

- (a) A statement of the action taken by Council in complying with the requirements of the Privacy and Personal Information Protection Act, and
- (b) Statistical details of any review conducted by or on behalf of the Council in relation to possible actions by Council that may have contravened the Privacy and Personal Information Protection Act 1998.

Statement of the action taken in complying with the requirements of the Act

The Privacy and Personal Information Protection Act provides for the protection of personal information and for the protection of the privacy of individuals. It establishes twelve (12) Information Protection Principles which cover the collection, storage, use, disclosure of and access to an individual's personal information.

Council is also required to protect the health information of individuals through the Health Records and Information Privacy Act 2002. This Act establishes fifteen Health Privacy Principles which cover the collection, storage and security, use, disclosure of and access to an individual's health information.

Council's Privacy Management Plan is based on the Model Privacy Management Plan for Local Government prepared by the Office of Local Government and the requirements of the Privacy and Personal Information Protection Act 1998 and the Health Records and Information Privacy Act 2002.

The Privacy Management Plan details how Council will manage an individual's personal and health information and specifically addresses:

- Definitions;
- Public Registers;
- Information Protection Principles (PIIPA);
- Health Information Protection Principles (HRIPA);
- Promoting Privacy and Implementation of the Privacy Management Plan;
- Review Rights and Complaints; and
- Other Relevant Matters.

Statistical details of any review conducted by or on behalf of the Council

There were no applications for review of Council's actions under the Privacy and Personal Information Protection Act during the period 1 July 2019 to 30 June 2020.

Equal Employment Opportunity Management Plan

Local Government (General) Regulation 2005 cl 217 (1) (a9)

The EEO Management Plan is integral to the maintenance of our cultural values not just a matter of legislative compliance.

We build these values and our commitment to EEO in the way we structure our Workforce Plan which in turn forms part of the overall Resourcing Strategy.

In accordance with Council's Equal Employment Opportunity Management Plan the following activities have been undertaken during the financial year 2019/20:

Equal Employment Opportunity Policy

- The EEO policy was reviewed and is available to all staff in Councils' electronic data management system (HPE Content Manager) and through a link on Councils' intranet (The Hub) and via Councils' HR software (HR Central).
- All new employees are provided with the EEO policy in their new starter pack.
- A two hour EEO module is delivered at every corporate induction.
- Refresher EEO training is conducted on a biennial basis across Council.
- All employees are required to undertake an EEO refresher course once every 2 years.
- In 2019/20, 4 induction modules and 4 refresher courses were scheduled with a total of 83 placements.



Outdoor staff planting at Horbury Hunt Place Garden

Disability Inclusion Action Plan

Disability Inclusion Act 2014 Sec 13

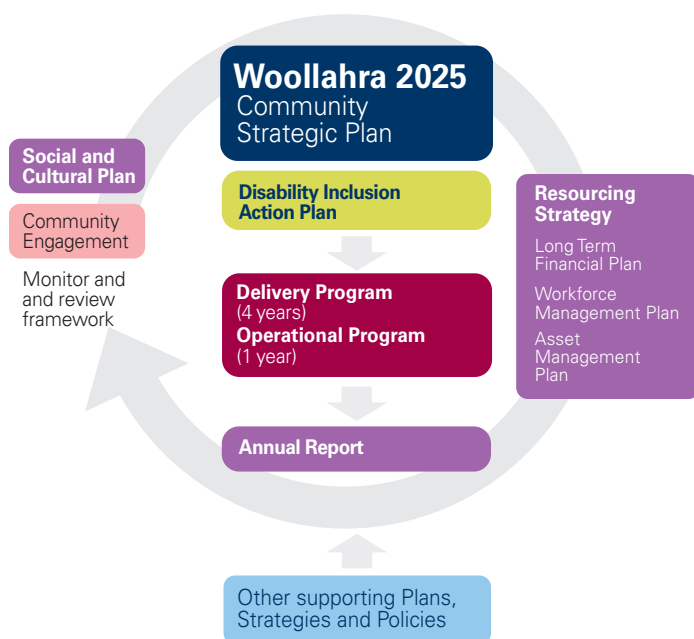
Since adopting our Disability Inclusion Action Plan in June 2017, Council has made great progress in breaking down barriers which prevent people with disability from accessing the same opportunities as everyone else.

Places, spaces and activities that are accessible and inclusive benefit not only those with disability but are more attractive and welcoming to people of all abilities.

Further works have commenced to improve the accessibility of the toilet amenities at The Gunyah in Watsons Bay, as well as the installation of a lift into the St Brigid's building which will become the new Woollahra Art Gallery and community hub.

New amenities at the Woollahra Preschool include an accessible playroom, toilets and hydraulic children's change facilities and an outdoor playground with ramps. Council continues to employ an early childhood qualified Inclusion Support Teacher to plan and implement Individual Learning Programs for each child living with disability attending the Preschool and works closely with support agencies to track each child's progress, whilst the Preschool Inclusion Support program continues to provide priority access and reduced fees for children with identified additional support needs.

Council has committed to ensuring our roads, footpaths, cycleways and transport systems accommodate, as far as is practicable, people of all ages, life stages and mobility abilities. 28 Mobility Parking Spaces are available across the Municipality, in addition to those in Council car parks. Six Health Carers Permit were issued to medical practitioners (for example Agency home nurses) across the Municipality. Council has also worked in partnership with the State Government to implement an accessibility upgrade at Edgecliff Railway Station that includes sheltered seating, a fully accessible ramp and the installation of a second lift to the station platforms. Approximately 100 residents continue to utilise the service where Council organises for bins to be brought out for collection and 11 residences utilise the service where Council mows the road verge for those unable to do so.



In 2019/20 Council made upgrades to community and recreation facilities to improve accessibility, including: a new accessible toilet and improved paths of travel via accessible ramps at Sherbrooke Hall; a lift, widening of the doors, a new accessible toilet and improved paths of travel at the E J Ward Paddington Community Centre; and the installation of an accessible public toilet in Chiswick Gardens.

Annual funding is provided to Holdsworth Community to provide a range of services and programs for older people and people with additional needs, including the provision of community transport, support with registering for My Aged Care (currently on hold due to COVID-19 restrictions) and HomeShare information.

Programs supported through the Community and Cultural Grants program have included: funding towards an art exhibition showcasing the creative talents of individuals living with disability; peer support group meetings for people living with mental illness; a family fun day in support and celebration of young people living with disability; sailing for people with disability and their carer; and free door-to-door medical related transport for people who are physically, mentally, socially or financially disadvantaged – each year this service provides over 5,000 free trips to residents of Woollahra.

Over the 2019/2020 period, the Home Library Services had 87 active members, 41 of whom were people living in their own home and 46 were people living in Aged Care. In partnership with Eastern Suburbs Police Area Command, Holdsworth Community, Miroma and Jewish Care, Council provided an International Day of People with Disability celebration consisting of activities, entertainment and lunch for 40 people living with disability.



Photo credit: Inala

Council's Corporate Style Guide has been reviewed and now includes a section that references 'Designing for Accessibility' which covers font typography (size, colour contrast and legibility), use of colour and web design resources and tips. Council's new multimedia image library includes images of people living with disability, some of which have been sourced from local agencies for use in Council publications as appropriate. An accessibility page on Council's website lists Council's accessible venues, parks and playgrounds, upcoming accessible events, current and planned works with accessible features and a link to additional resources such as the accessible toilets map.

Our Disability Inclusion Action Plan informs Council's Delivery Program and Operational Plan to create inclusive infrastructure and services to support all members of our community.



Carers' Responsibilities

Carers Recognition Act 2010, Sec 8(2)

To comply with Section 8 of the Carer (Recognition) Act 2010, Council is required to report on its compliance with the requirements of the Act. The NSW Carer (Recognition) Act 2010 recognises carers' roles in, and contribution to, NSW communities. As a Human Services agency in the NSW Public Sector, Council has responsibilities under the Act, and must report them annually.

Staff who are carers

Council continues to comply with the Carers (Recognition) Act 2010 through our sound Leave Policy and flexible work practices. Each carer's needs and circumstances are considered individually to ensure that special needs are taken into account. As a result, managers have the discretion to provide extra support and flexibility when needed.

- 3,214 hours of paid Carers Leave was accessed by Woollahra employees in 2019-20.
- In response to COVID-19, Special Leave was granted to employees who were asked not to attend their workplace until safety protocols were established and were unable to work from home, employees who were particularly vulnerable due to an existing health condition or their age and employees required to care for and home-school children during the lockdown period. There was no specified cap on the amount of Special Leave available.

Throughout the year Council provided staff with support and information to assist in their caring responsibilities.

Sessions this year included:

- Food and mood
- Pragmatic Guide to Mindfulness and Meditation
- Managing our Wellbeing
- R U OK? Depression and suicide awareness.

Supporting Carers in the Community

The Council supports carers in a range of ways, including funding Holdsworth Community to provide support services. In addition Council provided support to carers in the following ways:

- In collaboration with Holdsworth 'hands on' My Aged Care sessions were held to assist people to register for My Aged Care to learn more about the program that can assist them as they age.
- A Scam Awareness session was held at Woollahra Council on 13 August, the majority of attendees were seniors or attended on behalf of their senior parents. The session was presented by NSW Fair Trading, and the local Crime Prevention Officer also presented.
- Seniors' Festival events and information
- CPR and First Aid training for parents and carers of 0-5 years presented in partnership with the Sydney Children's Hospital Randwick. Creche services were provided for babies and small children.

- Six Health Carers Permit were issued to medical practitioners (for example Agency home nurses) across the Municipality.
- Watsons Bay Library held monthly sessions for people living with dementia and their carers
- Home Library Service provides selection and delivery of library materials to their homes for the elderly, people with a disability and their carers
- Regular Storytime and Rhyme Time and Book Babies are weekly programs where carers of children and children can come together with others to introduce the joy of reading. For children aged 4-6 the library provides Maker Space programs
- During the COVID lockdown Woollahra Libraries and Community Services made calls to 3,500 local residents to check on their wellbeing
- Community Services developed a friendship program to continue the community connection
- E-connect program was developed in partnership with Holdsworth Community to combat social isolation of vulnerable members of the community. The program aims to provide technology and training to connect people with family and friends during restrictions and library volunteers provided the training to Holdsworth.



Home Library Service delivery

- Woollahra Dementia Alliance is a group of service providers and carers of people living with dementia and with lived experience of dementia. The group aims to destigmatise dementia and advocate on behalf of people living with dementia and their carers.

Remuneration Package General Manager

Local Government (General) Regulation 2005 cl 217 (1) (b)

The General Manager's remuneration package consists of:

1. Salary component
2. Employer's contribution and / or salary sacrifice to a superannuation scheme
3. Non-cash benefits (motor vehicle)
4. Amount payable by Council by way of Fringe Benefit Tax for non-cash benefits

The total of the remuneration package for the General Manager for components 1, 2 and 3 above was \$404,875 and the amount payable by Council by way of FBT for non-cash benefit was \$25,028.

Remuneration Package Senior Staff

Local Government (General) Regulation 2005 cl 217 (1) (c)

Council has four senior staff positions (as defined by the Local Government Act), being:

- Director Community Services
- Director Corporate Services
- Director Planning & Development
- Director Technical Services.

The remuneration packages of senior staff consist of:

1. Salary component
2. Employer's contribution and / or salary sacrifice to a superannuation scheme
3. Non-cash benefits (motor vehicle)
4. Amount payable by Council by way of Fringe Benefit Tax for non-cash benefits

The combined total of the remuneration packages for Senior Staff for components 1, 2 and 3 above was \$1,204,625 and the amount payable by Council by way of FBT for non-cash benefit was \$78,488.



Government Information (Public Access) Act 2009

Government Information (Public Access) Act 2009

The Government Information (Public Access) Act 2009 (GIPA Act) became operational on 1 July 2010 and introduced a new “right to information” approach for access to government information.

Council is required to prepare an annual report in accordance with the requirements of section 125 of the GIPA Act and clause 7 of the Government Information (Public Access) Regulation (GIPA Regulation). In the annual report we are required to include statistical information on formal access applications in the form required by Schedule 2 of the GIPA Regulation.

This section is Council’s GIPA Act Annual Report for the financial year 2019/20.

Review of Proactive Release Program

Council is required under the GIPA Act section 7 (3) to review its program for the release of government information to identify the kinds of government information held by Council that should, in the public interest, be made publicly available and that can be made publicly available without imposing unreasonable additional costs on Council. This review must be undertaken at least once every 12 months.

Council’s program for the proactive release of information involves maintaining and promoting to staff a practice of openness and accountability of corporate information and decision making which is embodied in Council’s corporate values as “Open, accountable communication”.

The program is achieved by providing information through extensive publication on Council’s website or through inspection of paper or electronic information following a written request.

Council prefers written requests for access to information that cannot be sourced from its website in order to clearly identify the information sought. In order to reduce costs to our customers, Council encourages applications to be made in the first instance, under the informal request provisions of the GIPA Act.

During 2019/20, Council reviewed its program for release of government information by:

- Regularly checking Council's website for content and currency of information, paying particular attention to ensuring the timely release of information relating to new proposals, developments, programs, services and initiatives of Council;
- Regular briefings to Customer Service call centre staff, management, other targeted staff and new staff. Briefings reinforce Council's open and accountable ethos, combined with Council's responsibilities under the GIPA Act and the relationship to other legislation that potentially restricts access to certain information, (including the Privacy and Personal Information Protection Act, Health Records and Information Privacy Act and the Companion Animals Act);
- Reviewing Council's Access to Information Policy and Procedures to ensure they are compliant with legislation and are able to be applied in practice;
- Reviewing information requests and formal Access Applications received by Council to evaluate the type of information the community is seeking access to and whether any of that information could be proactively released with Council's current technological and human resource capabilities; and
- Evaluating how to provide better access to Development Application information during the public notification process.

During 2019/20, Council continued to proactively release information, in addition to the statutory release of open access information, by:

- Reporting to the community through prominent display on its website and local print media "Have your say" and public exhibition notices of proposed activities, policies and strategies which invites community feedback during the decision making process;
- Advertising Council managed and community activities and events through a monthly "What's on" calendar of events (printed and e newsletter distributed to over 4,600 people), web-based calendar of events, social media tools including Facebook and Twitter, outdoor banners and a series of "Out and about" posters on community notice boards;
- Publishing a monthly "Woollahra Library" newsletter (printed and e-newsletter distributed to over 12,300 people) featuring news, events, book reviews and special giveaways from Council's libraries and communicating via various social media tools including Facebook, Twitter, Flickr, Youtube and podcasts;
- Publishing a "Woollahra Small Sculpture Prize" e-newsletter (distributed to over 7,428 people) featuring information for artists wishing to enter the event as well as information on judges, exhibition dates, artist talks, school tours and more. This is supported by multiple social media tools including Facebook, Twitter, Instagram and Pinterest;

- Publishing a quarterly “Bush Telegraph” e-newsletter about bush regeneration, flora and fauna;
- Publishing a quarterly “Our Environment” e-newsletter promoting environmental issues and events;
- Distributing regular “Media Releases” on Council decisions, projects, services and events and matters of community interest and activities that are supported by Council;
- Hosting a range of community events that promote what we do and enhance community engagement;
- Maintaining an online DA Tracking facility on Council’s website including online access to Development Application plans and associated documents during the public exhibition period.

(Note: for copyright reasons, plans and associated documents are removed from online access following determination of the Development Application however, inspection access is still available subject to restrictions on internal floor plans where the applicant is not the owner of the property).

Statistical Information about Access Applications

Information, in the form required by Schedule 2 of the GIPA Regulation, relating to the access applications made to Council during the reporting year is shown in the following Tables A to I.

The data demonstrates Council’s commitment to openness and accountability and a willingness to meet the needs of our customers.

Number of Access Applications received

During the reporting period, Council received a total of forty two (42) formal access applications of which thirty seven (37) were approved either in full or in part.

Number of refused Applications for Schedule 1 information

During the reporting period, one (1) applications was refused.

Other Applications

During the reporting period, three (3) applications were made however no information was held by Council; a further two (2) applications were withdrawn.

Table A: Number of applications by type of applicant and outcome

Applicant type	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Media	0	0	0	0	0	0	0	0
Members of Parliament	0	0	0	0	0	0	0	0
Private sector business	0	4	0	2	0	0	0	0
Not for profit organisations or community groups	2	1	0	1	0	0	0	0
Members of the public (application by legal representative)	4	9	0	0	0	1	0	0
Members of the public (other)	8	8	1	0	1	1	0	0

*More than one decision can be made in respect of a particular access application.
If so, a recording is made in relation to each decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome

Applicant type	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Personal information applications*	0	0	0	0	0	0	0	0
Access applications (other than personal information applications)	14	22	1	3	0	2	0	0
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0

*A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

Table C: Invalid applications

Reason for Invalidity	Number of Applications
Application does not comply with formal requirements (section 41 of the Act)	0
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid applications that subsequently became valid applications	0

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of the Act

	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

*More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of the Act

	Number of occasions when application not successful*
Responsible and effective government	0
Law enforcement and security	0
Individual rights, judicial processes and natural justice	0
Business interests of agencies and other persons	0
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0

Where the applicant was the owner of the property Council refused access to the list of private addresses of other parties that had been notified of the development application by Council during the DA public notification period.

Where the applicant was not the owner of the property Council refused access to internal floor plans and the list of private addresses of other parties that had been notified of the development application by Council during the DA public notification period.

All other information relating to the development applications was released to the access applicants.

Table F: Timeliness

	Number of occasions when application not successful*
Decided within the statutory timeframe (20 days plus any extensions)	37
Decided after 35 days (by agreement with applicant)	5
Not decided within time (deemed refusal)	0
Total	42

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld	Total
Internal review	0	0	0
Review by Information Commissioner*	0	0	0
Internal review following recommendation under section 93 of Act	0	0	0
Review by ADT	0	0	0
Total	0	0	0

*The Information Commissioner does not have the authority to vary decisions, but can make recommendation to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made.

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of Applications for Review
Applications by access applicants	0
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0

Table I: Applications transferred to other agencies under Division 2 of Part 4 of the Act (by type of transfer)

	Number of Applications Transferred
Agency-initiated transfers	0
Applicant-initiated transfers	0

Public Interest

Disclosures Act 1994



Public Interest Disclosures Act 1994

Statistical information on Public Interest Disclosures

Council is required to report annually on its obligations under the Public Interest Disclosures Act 1994 (PID Act) section 31 and Public Interest Disclosures Regulation 2011 (PID Reg.) clause 4.

Public Interest Disclosures (PIDs) for the period 1 July 2019 to 30 June 2020

		Total
Number of public officials who made PIDs:	In performing their day-to-day function	0
	Under a statutory or other legal obligation	0
	All other PIDs	0
Number of PIDs received relating to:	Corrupt conduct	0
	Maladministration	0
	Serious and substantial waste of local government money	0
	Government information contraventions	0
	Local government pecuniary interest contraventions	0
Number of PIDs finalised		0

Staff awareness of Public Interest Disclosures Policy

During 2019/20, Council undertook the following actions to meet its staff awareness obligations:

- Information on public interest disclosures was included in Council's Employee Manual which is provided to all new staff on commencement at Council;
- Training and a copy of Public Interest Disclosures Internal Reporting Policy was provided to all new staff during Council's corporate induction process; and
- The Public Interest Disclosures Internal Reporting Policy was available on Council's internal Procedures Database, Council's intranet and on Council's website.

Public Interest Disclosures Internal Reporting Policy

Council's current Public Interest Disclosures Internal Reporting Policy was adopted in 2013 and is based on the NSW Ombudsman's model internal reporting policy for local government.

Council's *Public Interest Disclosures Internal Reporting Policy* is available on our website.

Appendix

1. Related Council plans, Strategies and policies

The 2018/19 Annual Report is informed and supported by a number of strategies and plans including, but not limited to, the following:

- Asset Management Strategy 2011-2021
- Delivery Program 2018-2021
& Operational Plan 2019-2020
- Disability Inclusion Action Plan 2017
- Double Bay Place Plan 2019-2023
- Oxford Street & Paddington Place Plan 2019-2023
- *Woollahra 2030*- Community Strategic Plan-
Adopted 18 June 2018
- Woollahra Local Environment Plan 2014
- Woollahra Social and Cultural Plan 2018-2030

2. Relevant legislation

- Annual Reports (Statutory Bodies) Regulation 2010
- Carers (Recognition) Act 2010
- Disability Inclusion Act 2014
- Environmental Planning and Assessment Act 1979
- Fisheries Management Act 1994
- Government Information (Public Access) Act 2009
- Government Information (Public Access)
Regulation 2009
- Local Government Act 1993
- Local Government (General) Regulation 2005
- Public Interest Disclosures Act 1994
- Public Interest Disclosures Regulation 2011
- Swimming Pools Act (SP Act) 1992
- Swimming Pools Regulation 2018

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December 2020