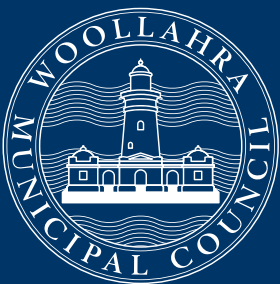




**DELIVERY PROGRAM 2018-2022  
& OPERATIONAL PLAN 2021/22**



January - June 2022  
Progress Report

## **Acknowledgement of Country**

Woollahra Council acknowledges the Gadigal and Birrabirragal people who are the traditional custodians of this land and pay our respects to Elders both past and present and leaders emerging.



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Macquarie Lighthouse, Vaucluse

Cover image: 'Refuge' by Korban and Flaubert currently on loan as public art at Windsor Street, Paddington

# Executive Summary



Welcome to our Progress Report for our Delivery Program 2018 - 2022 and Operational Plan 2021/22 for the reporting period of January - June 2022. Whilst Council continues to deliver on the

priorities identified in your Community Strategic Plan as detailed in this report, I particularly wanted to share with you some significant achievements towards improving the financial sustainability of Council.

In the last 18 months we have undertaken a range of budget repair initiatives as follows:

- reduced our staff numbers;
- commenced a range of service reviews to identify efficiencies and new ways of delivering services
- identified savings by extending the life of our passenger vehicle fleet
- refinanced a major loan for Council's Kiaora Place, Double Bay development in the commercial centre
- identified potential revenue from a number of areas including bus shelter advertising in non-heritage areas, and
- undertaken a comprehensive review of our fees and charges.

Additional income and savings to date have totalled \$3.8m. This has meant that we have been able to reduce our deficit from \$4.1m in 2021–2022 to just under \$300,000 in 2022–2023, which is great progress. However, we still need to do more.

On 8 August 2022, Council resolved to continue the conversation we have started with the community through a formal consultation process about whether Council will make an application to the Independent Pricing and Regulatory Tribunal (IPART) for a Special Rate Variation (SRV) to generate more rates income above the annually set rate peg for a fixed three year period.

This additional income would allow us to achieve greater financial flexibility as well as address a range of priority projects that the community has told us they want. These projects are directly linked to protecting our heritage, recreation and trees, climate change action, active transport, community infrastructure and digital technology service improvements.

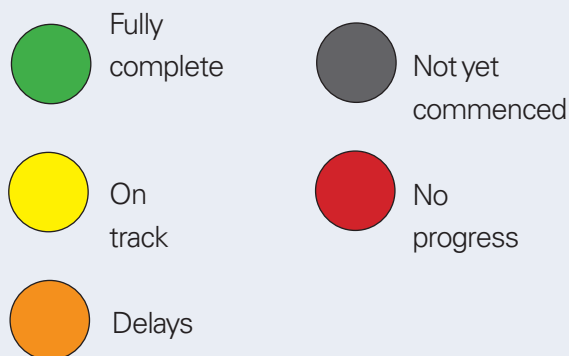
We are now asking for the community's feedback on three SRV-related options before Tuesday 4 October 2022. Your feedback is critical as it will help us identify the level of funding commitment you think is appropriate for our community's future. More information is available on our website and via our online engagement platform – [yoursay.woollahra.nsw.gov.au/srv](https://yoursay.woollahra.nsw.gov.au/srv) including dates for opportunities to speak to staff about the proposed SRV at Pop Ups across Woollahra and via a webinar. You can share your feedback via Your Say, email us at [records@woollahra.nsw.gov.au](mailto:records@woollahra.nsw.gov.au), or make a submission by mail to PO Box 61, Double Bay 1360, before 4 October 2022.

I hope to see you at the webinar to provide more information and to answer your questions about the proposed SRV.

**Craig Swift-McNair**

## Understanding this report



We have used a traffic light system to indicate the progress of our Operational Plan actions:






# Notices of Motion



A Notice of Motion (NOM) is a request for action adopted by Council during the financial year. Councillors can raise a NOM at formal Council meetings. NOMs are not resourced in the adopted Operational Plan and related Budget at the commencement of the financial year and therefore resources with which to undertake the actions from a NOM, will normally form part of the consideration by Council prior to adopting a NOM. Where resourcing is required to deliver a NOM action/s, this may lead to delayed delivery of already adopted Operational Plan actions. Council staff will keep Councillors informed of any potential delivery impacts to existing Operational Plan action as a result of a NOM or NOMs being adopted by Council.

In the following pages, NOMs are reported in three ways: New – being those NOMs received between January-June 2022; NOMs being actioned via the Council adopted 2021/22 Operational Plan and NOMs either Completed / In Progress / Not Yet Commenced. In the period 1 January to 30 June 2022, new NOMs as listed below were received. This list reflects the status of the report as at 23 August 2022. Where a report has been tabled to the Finance, Community & Services Committee this is referred to as FC&S; where a report has been tabled to the Environmental Planning Committee this is referred to as EP; where a report has been tabled to the Strategic & Corporate Committee this is referred to as S&C.




NOM Date	NOM Subject & brief description	Status
<a href="#">14-Feb-22</a> 	<b>Aboriginal Land Claims:</b> Initiate dialogue with the La Perouse Local Aboriginal Land Council (LALC) to discuss their priorities and vision for lot 3 and lot 5 in deposited plan 1156846.	In Progress; A letter was sent by Director, Community and Customer Experience to the Chair, La Perouse Local Aboriginal Land Council on 28 February 2022. A call was also made to Chris Ingrey CEO, La Perouse Local Aboriginal Land Council in late March to follow up the request for a meeting with Council to discuss the former Paddington Bowling Club site. Mr Ingrey advised that they were happy to meet with Council staff on site once the land had been transferred to the Land Council. An action in the draft Reflect RAP is to 'Establish regular meetings between Council's General Manager and the leaders of the La Perouse LALC'. A date for the initial meeting is currently being discussed.
<a href="#">14-Feb-22</a> 	<b>Hospitality:</b> Resolve that no alcohol is served to Councillors prior to the conclusion of formal business.	Completed; No alcohol is served to Councillors prior to the conclusion of formal business.





NOM Date	NOM Subject & brief description	Status
<a href="#">14-Feb-22</a> 	<b>Hospitality:</b> Review the provision of council catering with the aim of reducing meat (i.e. meat, poultry and seafood) consumption by at least 50%.	Completed; Provision of catering has been amended to reduce meat (i.e. meat, poultry and seafood) consumption by at least 50%.
<a href="#">14-Feb-22</a> 	<b>Vaucluse Playground:</b> Prepare a report at the 26 April 2022 Council meeting detailing the results of discussions with Sydney Water, including details of what play space facilities might be suitable for development on the above-mentioned site.	Completed; Council resolution <a href="#">14 June 2022</a> Resolved without debate: A. THAT Council notes the advice received from Sydney Water regarding Council's proposal to utilise the land surrounding the Vaucluse Reservoir for public recreation. B. THAT an action be included in the draft Play Space and draft Recreation Strategy to further investigate this land for future public recreation uses.
<a href="#">14-Feb-22</a> 	<b>Draft Rose Bay Place Plan, Draft Cross Street Precinct Planning &amp; Urban Design Strategy, Draft Edgecliff Commercial Centre Planning &amp; Urban Design Strategy and any other matters of significance to residents:</b> Convene a Strategic and Corporate Committee meeting to consider: A. Draft Rose Bay Place Plan which was on public exhibition until 14 January 2022 draft Cross Street Precinct Planning and Urban Design Strategy for which submissions were due by Friday 17 December 2021; and B. Draft Edgecliff Commercial Centre Planning and Urban Design Strategy for which submissions were due by Thursday 30 September 2021.	In Progress; The submissions received to the Draft Rose Bay Place Plan, Draft Cross Street Precinct Planning & Urban Design Strategy and Draft Edgecliff Commercial Centre Planning & Urban Design Strategy will be reported to a future meeting of the S&C. These projects are separately identified in the Operational Plan.





NOM Date	NOM Subject & brief description	Status
<a href="#">14-Feb-22</a> 	<p><b>Strengthening Protections for Character Buildings:</b> Prepare a report on any avenues that may be available to strengthen protections for Character buildings in the Woollahra municipality and in Double Bay in particular.</p>	<p>In February 2022 Council staff engaged Lucas Stapleton Johnson Heritage Planning &amp; Architecture (LSJ) to undertake a Heritage Significance Assessment of buildings in the Double Bay Centre. Site visits have been arranged and a draft report is anticipated to be circulated to affected land owners for comment in August 2022. The Assessment (with accompanying planning proposal) will then be reported to a meeting of the WLPP in the second half of 2022, before the advice from the WLPP is reported to a future meeting of the EPC.</p>
<a href="#">14-Feb-22</a> 	<p><b>Substations &amp; Electrical Infrastructure:</b> Review and prepare a report to Council, on measures that can be taken in its planning instruments (including any amendment to its current Development Control Plan or Local Environmental Plan, amongst others) to ensure that all development in the municipality that requires, or may foreseeably require, the installation of an electricity substation or some form of upgraded electrical infrastructure (“infrastructure”).</p>	<p>In Progress; It is anticipated that a report on this will be reported to the EPC in the second half of 2022.</p>
<a href="#">14-Feb-22</a> 	<p><b>Queen Street Christmas Decorations:</b> Investigate the feasibility of installing Christmas fairy lights in trees in Queen Street (including near the corner of Oxford Street and Queen Street) and other Christmas decorations during the period from the beginning of December 2022 until 12 days after Christmas.</p>	<p>Completed; Council staff presented a report on this matter to the EPC meeting of 4 July 2022, with a resolution to proceed made at the Council meeting of <a href="#">25 July 2022</a>.</p>




NOM Date	NOM Subject & brief description	Status
<a href="#">14-Feb-22</a> 	<p><b>Excavation:</b> Prepare a report regarding existing standard consent condition pertaining to excavation and that expressly forbid excavation and/or contiguous piling within Council's applicable Development Control Plan (DCP) side setback controls.</p>	<p>In Progress; Council staff prepared a Draft DCP to enhance the objectives of volume-based excavation controls, clarify documentation requirements and prevent piling being located in the required side setbacks. A report and Draft DCP were tabled at the EPC of 6 June 2022, before going to Council on 27 June 2022. Council resolved to exhibit the Draft DCP. This process commenced in July 2022.</p>
<a href="#">14-Feb-22</a> 	<p><b>State Environmental Planning Policy (Housing) 2021 ("Housing SEPP") - Exclusion of Seniors Housing in the RE2 Private Recreation Zone:</b>          Prepare a formal submission to the NSW Department of Planning Industry and Environment ("DPIE") to request the exclusion of the operation of the provisions of the Housing SEPP in RE2 Private Recreation zones in the WLGA for the reasons outlined in this Notice of Motion and continue to advocate for the WLGA in this regard.</p>	<p>Completed; Staff prepared a submission to request an exemption from the provisions of the Housing SEPP that permit seniors housing development on RE2 Private Recreation zoned land. On 17 March 2022, this submission was sent to the NSW Minister for Planning and Homes, NSW Minister for Environment and Heritage, NSW Parliamentary Secretary to the Premier, and NSW State Member for Vaucluse. On 10 April 2022, a reply was received from Mr Brett Whitworth, Deputy Secretary, Planning Policy on behalf of the Minister for Planning and Homes stating that the Department does not support Council's request. Staff notified Councillors by email on 20 April 2022, and advised that staff are not aware of any further planning mechanisms that can be pursued to achieve an exemption.</p>









NOM Date	NOM Subject & brief description	Status
<a href="#">14-Feb-22</a> 	<p><b>Determination of Building Information Certificates by Council:</b> Prepare a report that details proposed methods and processes (including any procedure for notification of a Building Information Certificates (BIC) to Councillors) for the calling of a BIC by a Councillor to Council, with a view to amending the Code of Meeting Practice to reflect this.</p>	<p>In Progress; Legal advice provided with a report to follow.</p>
<a href="#">28-Feb-22</a> 	<p><b>Cooper Park Bubblers:</b> Consider whether at the time of the bubbler installation, Council should also include a dog waste bag dispenser and whether additional public water drinking facilities for humans and dogs across the municipality in recreational spaces are required, in light of the register of all public water drinking facilities provided below, noting that the draft Recreation Strategy refers to the investigation of the installation of supporting features, including water bubblers.</p>	<p>Completed; The installation of the bubbler at the Ampitheatre Stairs at Upper Cooper Park has been installed.</p> <p>The consideration of the inclusion of further dog bag dispensers at Cooper Park should be reviewed as part of the whole LGA dog regulation review which is currently being undertaken. The installation of dog bag dispensers has a cost and resourcing element which is not budgeted for at this time.</p> <p>Council staff are continuing its review of all our open space areas to include water drinking facilities with the most recent opportunity being at McKell Park, Darling Point.</p>
<a href="#">14-Mar-22</a> 	<p><b>Equal Pay for Equal Play:</b> Support the principles of the Equal Pay for Equal Play campaign and recognises its role as a community leader in the promotion of gender equity in sport.</p>	<p>Completed; The NOM is noted.</p>



NOM Date	NOM Subject & brief description	Status
<a href="#">14-Mar-22</a> 	<p><b>Merits of Rezoning Lennox Street Bellevue Hill:</b> Undertake community consultation and prepare a report, as soon as practicable, in relation to amending its current Local Environmental Plan 2014 to rezone the southern side of Lennox St (i.e. 1-29 of Lennox street Bellevue Hill and properties 1-9 Rivers street that abut the Lennox Street properties from R3 Medium Density Residential to an R2 Low Density Residential zone to match the northern side of Lennox street and western side of Rivers Street.</p>	<p>Not Yet Commenced; Work on this NOM has been delayed due to other priorities and staff shortages.</p>
<a href="#">28-Mar-22</a> 	<p><b>Central Coast Council:</b> Prepare a report to highlight areas of relevance to Woollahra Council and any other focus areas that should be brought to Councils attention following the release of final findings report in relation to Central Coast Council.</p>	<p>Completed; A report was presented to Council at its meeting of <a href="#">9 May 2022</a> providing an overview of the Findings from the Central Coast Council Inquiry 2022. Council resolved to adopt three recommendations, all of which have been implemented.</p>
<a href="#">28-Mar-22</a> 	<p><b>Timed Parking in Watsons Bay:</b> Investigate the introduction of timed parking for all or some streets in Watsons Bay to the north of Military Road.</p>	<p>Not Yet Commenced; An investigation on a review of the resident permit parking scheme for Watsons Bay will be undertaken in 2022. This study will review the on-street parking demands in this area and to address community requests.</p>
<a href="#">28-Mar-22</a> 	<p><b>Pannerong Reserve Dogs on Leash:</b> Undertake community consultation to determine community views on changing the current status of 'No Dogs Allowed' to 'Dogs On Leash' in Pannerong Reserve in Rose Bay.</p>	<p>In Progress; The consultation commenced on 17 May and closed on 10 June 2022. A subsequent petition was also presented to Council on 14 June. 51 submissions (not including the petition) were received. A follow up report will be presented to the FC&amp;S in September 2022.</p>

NOM Date	NOM Subject & brief description	Status
<a href="#">11-Apr-22</a> 	<p><b>Further Strengthen Excavation Controls:</b> Note Councils commitment in the DCP to limiting excavation to that which might reasonably be required for car parking and domestic storage requirements, and to allow the building to respond to the site topography in an appropriate manner.</p>	<p>In Progress; Council staff prepared a Draft DCP to enhance the objectives of volume-based excavation controls, clarify documentation requirements and prevent piling being located in the required side setbacks. A report and Draft DCP were tabled at the EPC of 6 June 2022, before going to Council on 27 June 2022. Council resolved to exhibit the Draft DCP. This process will commence in July 2022.</p>
<a href="#">26-Apr-22</a> 	<p><b>Rescind Russian Consular Parking in Fullerton Street, Woollahra:</b> Undertake the necessary committee processes, with a view to altering the parking restrictions which permit use only by the Russian Consulate on Fullerton Street, Woollahra such that the parking spaces be returned to use for the general public.</p>	<p>Completed; A report was presented to Council's Local Traffic Committee meeting and Finance, Community Services committee meeting for consideration and approval. The matter was referred to the Council meeting of <a href="#">27 June 2022</a> where it was resolved to convert the parking spaces to unrestricted parking to allow general public use. Signs have been amended.</p>
<a href="#">9-May-22</a> 	<p><b>International Day Against Homophobia, Transphobia, Biphobia and Interphobia (IDAHOBIT):</b> Ensure Council flies the Progress Pride Flag at Council Chambers on the 17 May each year for International Day Against Homophobia, Transphobia, Biphobia and Interphobia (IDAHOBIT).</p>	<p>Completed; To be integrated into Diversity Strategy 2022.</p>
<a href="#">9-May-22</a> 	<p><b>Lifeline:</b> Prepare a report which explore how Woollahra can best help the centre successfully establish itself.</p>	<p>In Progress; It is anticipated that a report on this matter will be presented to FC&amp;S Committee in September 2022.</p>

NOM Date	NOM Subject & brief description	Status
<a href="#">9-May-22</a> 	<p><b>#STANDWITHUKRAINE:</b> Commences community consultation with residents of Fullerton Street, Woollahra and prepare a further report advising on progress and feedback regarding renaming of Fullerton Street to Ukraine Street.</p>	<p>Completed; An investigation was undertaken in May-June 2022 which included community consultation. A report was presented to Council on <a href="#">14 June 2022</a>, where the matter was considered. The resolution of the matter was to not proceed with the name change of the street and Council staff investigate and work with the Australian - Ukrainian community to identify and implement other ways to demonstrate community support for Ukraine, for example through art work, flying the Ukrainian flag or similar action. Discussions with representatives of the Sydney Ukrainian Committee are ongoing, with a number of initiatives already implemented.</p>
<a href="#">9-May-22</a> 	<p><b>Upper Cooper Dog Off Leash:</b> Prepare a report on the LGA wide review of dog controls.</p>	<p>In Progress; This NOM will be included as part of the review of dog regulations for the whole of the LGA. This has commenced and will address this NOM.</p>
<a href="#">9-May-22</a> 	<p><b>Local Character overlays:</b> Local character overlays</p>	<p>Not Yet Commenced; On 18 May 2022 a letter was sent to the Minister for Planning and Homes, Anthony Roberts requesting an update on the status and likely date for approval of this planning proposal. At the time of preparing this report, no response has been received.</p>

NOM Date	NOM Subject & brief description	Status
<a href="#">23-May-22</a> 	<p><b>Stop any discounting in the sale of Council owned land:</b>            Ensure no discounting of will be applied in the discharge and sale of Council owned lands, such as verges and road reserves, with the sale price to be based only on the price per metre of recent sales in comparable locations allowing for reduction due to liability that would flow to Council by retaining the land.</p>	<p>Completed, Adopted Council resolution of <a href="#">23 May 2022</a> is being implemented with immediate effect.</p>
<a href="#">23-May-22</a> 	<p><b>Questions on Affordable Housing in the Woollahra Local Government Area:</b>            Prepare a report in relation to affordable housing contribution in the Woollahra Local Government Area.</p>	<p>Not Yet Commenced; Council staff anticipate presenting a report on this matter in the second half of 2022.</p>
<a href="#">23-May-22</a> 	<p><b>Resilience through Planning:</b>            Prepare a report on resilience through planning.</p>	<p>Completed; Staff prepared a letter detailing the impacts of the abandonment of the Minister’s Planning Principles: A Plan for Sustainable Urban Development and the Draft State Environmental Planning Policy (Design and Place) 2021.            On 9 June 2022, this letter was sent to the Minister for Planning and Homes.            On 27 June 2022, a reply letter was received from Mr Brett Whitworth, Deputy Secretary, Planning Policy on behalf of the Minister for Planning and Homes outlining current State-led initiatives to address resilience in planning.            Both letters were reported to the EPC meeting of 4 July 2022, and Council on <a href="#">25 July 2022</a>.</p>

NOM Date	NOM Subject & brief description	Status
<a href="#">14-Jun-22</a> 	<p><b>Transition out of Gas:</b> Commit in principle to reducing greenhouse emissions from gas, both from Council operations and from the broader community.</p>	<p>In Progress; Council staff have identified facilities with gas connections and, as appliances are replaced they are replaced with an electric version where possible. Research has commenced regarding potential to make changes to the DCP / LEP regarding gas.</p>
<a href="#">14-Jun-22</a> 	<p><b>Best Practice Turf:</b> Consider trialling the best practice turf process for any future upgrades to fields.</p>	<p>Completed; The NOM is noted. When Council staff undertake turf renovations they do investigate best practice turf processes. This will vary across the LGA where different soils and conditions exist. The last full renovation of a sportsfield was required in 2011 at Trumper Oval. Due to the research and best practice mechanisms that we followed we have not required to re-turf this field since. Any future upgrades we will investigate what processes will suit that site for the environment, for low maintenance, high drought tolerance, best irrigation methods and best soil improvements.</p>
<a href="#">14-Jun-22</a> 	<p><b>James Street - Shared Zone from Victoria Street to Oxford Street:</b> Prepare a report to the Traffic Committee to make James Street, Woollahra a shared zone from Victoria Avenue to Oxford Street.</p>	<p>Not Yet Commenced; An investigation will be undertaken in 2022 to determine whether a Shared Zone is feasible for James Street, Woollahra, from Victoria Avenue to Oxford Street. This investigation will be reported to the Local Traffic Committee meeting and Finance, Community Services Committee meeting for consideration and approval.</p>

NOM Date	NOM Subject & brief description	Status
<a href="#">14-Jun-22</a>  & <a href="#">29-Sep-20</a>	<b>Geotech expert study of Bellevue Hill below the ridgeline at Drumalbyn Road to begin immediately on 1 July 2022:</b> Prepare a scope of works for hydrogeological and geotechnical study for the entire Rose Bay basin are from the Bellevue Hill ridgeline.	In Progress: GHD Consulting have been appointed and have commenced work on the Rose Bay Hydrogeological and Geotechnical Study.
<a href="#">14-Jun-22</a> 	<b>Heritage Listing of Cooper Park Garage:</b> Prepare a report on potential heritage significance of the buildings of Cooper Park Garage.	Not Yet Commenced; Work on this NOM has been delayed due to other priorities.

## Notices of Motion actioned via the Operational Plan 2021/22

Resourcing has been allocated to address actions arising from the following Notices of Motion in the current Operational Plan 2021/22. Progress comments will appear in this report under the relevant priorities.




NOM Date	NOM Subject	Priority	Page
13/11/2017	Multi-court facility at Lough Playing Fields	5.1.1	48
30/10/2017	LGA-wide strategy for play spaces	5.1.1	48
21/05/2018	Landscape Controls to enhance tree canopy	4.1.1	26
25/02/2019	Hydro geological report on Double Bay dewatering	4.1.1	24
08/04/2019	Proposed Heritage Listing of St Andrews Scots Presbyterian Church, Old School Hall Rose Bay Public School and McAuley Catholic School and outbuildings	4.3.1	38
08/04/2019	Review of Heritage Value of Places of Worship	4.3.1	38
12/08/2019	Rezoning of Riddell Street	4.1.1	23
11/11/2019	Special Local Character Areas	4.1.1	25
09/12/2019	Heritage Gap Analysis	4.3.1	38
09/12/2019	Updating Local Heritage Register (significant architects)	4.3.1	39
10/02/2020	Cadry's Building Research	4.3.1	40
10/02/2020	Paddington Greenway	9.1.5 & 4.1.1	71 28
06/04/2020	Street Play Initiative	5.1.1	49
25/05/2020	Street Inlay Audit and Rectification	4.3.1	43
22/06/2020	Rose Bay Centre Improvements and Place Plan	9.1.2	67
22/06/2020	Strategic Management of Fig Trees	5.4.1	51
24/08/2020	Double Bay Bowling Club preservation of land for private recreational use	4.1.1	32
29/09/2020	Pedestrianisation and Traffic Calming Measures for Rose Bay	6.4.1	56
29/09/2020	Hydrogeological and geotechnical study for the entire Rose Bay basin area from the Bellevue Hill ridgeline	4.1.1	31
29/09/2020	Urban Forest Strategy	5.4.1	51
22/02/2021	SEPP Housing for Seniors of People with a Disability 2004	4.1.1	24
22/02/2021	Minimum Lot Sizes Dual Occupancies	4.1.1	28
26/04/2021	Double Bay Heritage	4.3.1	44
24/05/2021	Prohibition of smoking in licenced premises within its Local Government Area	4.1.1	32
26/07/2021	Passive Smoke Exposure in high density terrace homes	4.1.1	32
24/11/2021	Heritage listing 364 Edgecliff Road, Woollahra	4.3.1	44
14/02/2022	Full Double Bay Strategy to go on Public Exhibition	4.1.1	45









## Previous Notices of Motion Completed, In Progress or Not Yet Commenced during this reporting period





The below Notices of Motion were received prior to 1 January 2022. Resourcing has been allocated to prepare responses to the Notices of Motion during the reporting period. This list reflects the status of the report as at 23 August 2022. Where a report has been tabled to the Finance, Community & Services Committee this is referred to as FC&S; where a report has been tabled to the Environmental Planning Committee this is referred to as EP; where a report has been tabled to the Strategic & Corporate Committee this is referred to as S&C.




Note: Notices of Motion reported as completed in previous progress reports do not appear in this list.




NOM Date	NOM Subject & brief description	Status
<a href="#">8-Apr-19</a> 	<b>Dog Off-Leash Dog Area in Watsons Bay:</b> Report be prepared which canvasses options for the establishment of a dog off-leash area at a beach in Watsons Bay.	In Progress; This NOM will be included as part of the review of dog regulations for the whole of the LGA. This has commenced and will address this NOM.
<a href="#">9-Dec-19</a> 	<b>Glass Depots:</b> Prepare a report identifying suitable sites for locating and installing depots for the community to deposit glass for recycling (and any other Community Recycling Centres).	In Progress; An expert consultant is being engaged to prepare a report on the matter. It is anticipated a report will be tabled in Q3 FY 2022/23.
<a href="#">9-Dec-19</a> 	<b>Updating Local Heritage Register:</b> Develop an approach and assessment criteria which allows the DCP to be amended to protect houses and buildings, that have been designed by architects of significant and importance.	In Progress; Delays; report will progress subject to resources. Council staff are in the process of preparing a methodology to identify buildings that have been designed by significance architects. Subject to other priorities, this project may be undertaken in stages across 2022 and 2023 as part of the programme identified in the Heritage Gap Analysis.




NOM Date	NOM Subject & brief description	Status
<a href="#">10-Feb-20</a> 	<b>Paddington Greenway:</b> Immediately commence work on a planning proposal to amend the Woollahra Local Environmental Plan 2014 to insert a further local provision in the form of an environmental overlay or similar.	Not Yet Commenced; No action required at this stage. Addressing this NOM will be subject to the outcome of the work being undertaken by Infrastructure & Sustainability.
<a href="#">24-Feb-20</a> 	<b>Stormwater Signage and Raingardens in Rose Bay:</b> Prepare a report on installation of rainwater gardens in the street scape in Rose Bay, installation of signage on the ground of significant drains in Rose Bay and other measurements to improve public awareness of stormwater pollution.	Completed; A report was presented to Council's Finance, Community and Services Committee on <a href="#">7 March 2022</a> . The Committee resolved; A. That Council receive and note the report responding to the Notice of Motion – Stormwater Signage and Raingardens in Rose Bay. B. That Council staff take every opportunity to implement raingardens in streetscape works where feasible.
<a href="#">06-Apr-20</a> 	<b>Street Play Initiative:</b> Report on feasibility of undertaking a 'Street Play Initiative' trial in Woollahra similar to the Waverley Council Street Play initiative.	In Progress; This NOM has been included in the draft Recreation Strategy which is awaiting public exhibition. Consultation with Waverley and Inner West Council has been undertaken. A report outlining the feasibility of this initiative is planned for Q4 FY22/23.
<a href="#">4-May-20</a> 	<b>AUSGRID Siting of Electrical Pillars:</b> Investigate the siting of AUSGRID Electrical "pillars" for private dwellings and commercial properties.	In Progress; Discussions with Waverley Council, City of Sydney and SSROC to discuss options to better advocate for undergrounding electricity pillars and/ or locating these pillars away from the public domain are ongoing. The siting of Ausgrid electricity pillars is currently managed by Ausgrid under their Network Standards and installed under the NSW Electricity Supply Act 1995 and State Environmental Planning Policy (Infrastructure) 2007.





NOM Date	NOM Subject & brief description	Status
<p><a href="#">22-Jun-20</a></p> 	<p><b>Street Tree Management Plan for Figs in Municipality:</b> Prepare a report setting out a detailed plan of management for the proper preservation, care and management of Council owned/ public Fig trees.</p>	<p>In Progress; To assist the preparation of a report substantial work has been undertaken in the mapping and analysis of our fig tree population. We have produced full inventory data on our fig trees which includes location, condition and age. Spatial maps have also been produced to determine their contribution to the canopy cover throughout the LGA and within each suburb, percentage of tree canopy over property boundaries has also been calculated. We have also worked with our Insurance &amp; Risk Team to extract and analyse the historical (last 5 years) tree risk claims with a key focus on Figs. All background information has been provided to a Consultant who is currently preparing the report which will consider a range of strategies for their future management of these trees. As part of the preparation of the report the Consultant will undertake site visits to a number of Figs throughout the LGA for a detailed tree/ site specific assessment. The Consultant has also undertaken a review of Council's Policies and tree pruning guidelines and our current maintenance schedules. We expect the consultant to have a draft report to staff by September 2022.</p>
<p><a href="#">27-Jul-20</a></p> 	<p><b>30km Speed Zone:</b> Investigate and prepare a report regarding the potential to implement 30km/h zones or 40km/h zones in certain areas of the Woollahra Municipality.</p>	<p>Not Yet Commenced; Council has received grant funding from Transport for NSW (TfNSW) to undertake High Pedestrian Activity Area Studies for both the Woollahra and Rose Bay shopping precincts. These studies are expected to be undertaken in FY2022/23. In addition, reduced speed limits in some areas across the local government area has also been considered as part of the Draft Active Transport Plan.</p>

NOM Date	NOM Subject & brief description	Status
<a href="#">27-Jul-20</a> 	<b>Planning Panel Reforms:</b> Write to the NSW Minister for Planning and the Premier outlining concerns in relation to the changes to the operations of NSW Planning Panels.	Completed.
<a href="#">27-Jul-20</a> 	<b>Private Certifiers</b> Prepare report on how private certifiers may be held to better account in relation to breaches of development consents.	In Progress; Being addressed in conjunction with the current review of Council's Enforcement Policy. Revised Enforcement Policy drafted by Lindsay Taylor Lawyers, was endorsed by Council for exhibition 26 April 2022. Public exhibition held 1 June 2022 and due to be completed 1 July 2022.
<a href="#">27-Jul-20</a> 	<b>Conservation of Heritage Listed Items:</b> Prepare a report covering a review of Council's approach on enforcement in relation to unauthorised works on listed heritage items per Schedule 5 of Woollahra LEP and recommend options to strengthen Council's role in taking action against unauthorised works and to embed the requirement for a Conservation Management Plan.	In Progress; Being addressed in conjunction with the current review of Council's Enforcement Policy. Revised Enforcement Policy drafted by Lindsay Taylor Lawyers, was endorsed by Council for exhibition 26 April 2022. Public exhibition held 1 June 2022 and due to be completed 1 July 2022.
<a href="#">29-Sep-20</a> 	<b>Pedestrianisation and Traffic Calming Measures for Rose Bay:</b> Prepare a report on opportunities to promote the better pedestrianisation of the Rose Bay area; traffic movement and traffic density in the area and the possibility of introducing lower speed limits in residential roads and laneways.	In progress; A Councillor Briefing on the Draft Active Transport Plan (ATP) was held on the 16 May 2022 and a report on the Draft ATP was presented to Council's Environmental Planning Committee and subsequent Council meeting in July 2022. The Draft Active Transport Plan is anticipated to go to public exhibition in 2022 which considers a number of these matters. Response to this NOM will be reported along with the final ATP back to Council.





NOM Date	NOM Subject & brief description	Status
<a href="#">29-Sep-20</a> 	<b>Royal Hospital for Women Park:</b> Undertake a discrete review of the POM's Action Plan concerning the adequacy of the Park's lighting as a matter of priority (including community consultation), funding for both the discrete review and any recommended works are provided for in the 2021/22 budget and any opportunities for funding be explored.	In Progress; Community consultation is currently occurring for the proposed designed of low level lighting at Royal Hospital for Women Park. The next step, pending the results of the consultation is to progress with installation of the lights.
<a href="#">26-Oct-20</a> 	<b>Councillor Indemnification:</b> Prepare a report for consideration by Council on the merits of reviewing Council's current Payment of Expenses and Provision of Facilities Policy so that Councillors acting in good faith in their role as a Councillor are indemnified for reasonable expenses incurred by them in defending legal proceedings and/or obtaining medical services and/or relation to any property damage.	In Progress; It is anticipated that a report will be tabled in September 2022.
<a href="#">26-Oct-20</a> 	<b>Council Meetings via Zoom:</b> Prepare a report considering options to permanently live stream all Council Meetings; options to permanently extend the right of residents to speak remotely by audio-visual link at all Council Meetings; the introduction of live minute taking (including cost implications); and any other measures or initiatives to enhance and facilitate transparent, inclusive and open decision making.	Completed; New Code of Meeting Practice in accordance with the Office of Local Government Model Code of Meeting Practice was exhibited in May/June 2022 and adopted by Council on <a href="#">27 June 2022</a> . The Code of Meeting Practice live streams all Council and Committee meetings.




NOM Date	NOM Subject & brief description	Status
<a href="#">26-Oct-20</a> 	<p><b>Plans of Management:</b> Prepare a further report the preferred strategic approach outlines the preferred strategic approach to updating Plans of Management for those parks and open spaces across the Woollahra local government area which are not Crown Land Reserves and therefore not captured in the review noted above; includes a delivery timetable; and is received by Council in connection with the presentation of Crown Lands Plans of Management review report.</p>	<p>In Progress; The questions raised in this NOM will be addressed as part of the final Crown Lands POM report to Council in Q2 FY22/23.</p>
<a href="#">22-Feb-21</a> 	<p><b>Worldwide Pride 2023:</b> Prepare a report including budget implications on how best to plan for cultural and economic opportunities associated with Worldwide Pride 2023.</p>	<p>Completed; Sydney WorldPride will take place from 17 February to 5 March 2023. Council staff have been working closely with Sydney WorldPride 2023 to prepare a comprehensive cultural and artistic program to take place in the Woollahra LGA during WorldPride 2023. Woollahra Council's venues will be listed as hireable event spaces as part of the Pride Amplified Program. Council staff are also investigating opportunities for public artworks and a supporting promotional campaign to support the aims of WorldPride. Consultation with the City of Sydney has begun and will be ongoing to ensure any programming is delivered holistically, particularly along Oxford Street. The program was reported to a meeting of Council on <a href="#">8 August 2022</a>.</p>
<a href="#">26-Apr-21</a> 	<p><b>Legal Services Panel Review:</b> Present a recommendation on a way forward to reconstitute the former Legal Services Review Panel.</p>	<p>In Progress; It is anticipated that a report will be presented to Council in November 2022.</p>






NOM Date	NOM Subject & brief description	Status
<a href="#">24-May-21</a> 	<p><b>Hills Fig Trees lining Hampden Street, Paddington:</b> Investigate and report on the possibility of replacing the Hills Fig tree at 23 Hampden Street, Paddington, with another Hills Fig tree that is sited in the vicinity of the existing specimen, in such a manner (including if necessary the installation of barriers to direct root growth) and maintained on a regular basis, to ensure it does not ultimately grow and encroach upon and put at risk public or private infrastructure, including provision of a new curb blister and landscaping; and to give consideration to amending the Street Tree Masterplan to reflect Hills Figs as the preferred species for Hampden Street, Paddington.</p>	<p>Completed; Council Resolution <a href="#">25 July 2022</a>  Resolved: A. THAT the replacement tree for the removed Hill's Fig at 23 Hampden Street, Paddington be an advanced <i>Waterhousea floribunda</i> 'Green Avenue' (Weeping Lilly Pilly) in line with the adopted Street Tree Masterplan (STMP) and planted as follows; i. In the vicinity of the removed Hill's Fig ii. Planted in a 'blister' island with appropriate landscaping iii. Installation of an appropriate barrier system to assist to control root growth B. THAT the STMP remains unchanged for Hampden Street, Paddington. C. THAT Council continue to progress an Urban Forest Strategy setting out its long term vision and tree canopy targets for land owned or administered by Council. D. THAT Council notes the love that the local community has for Hill's Figs in Hampton Street and surround and request staff to undertake regular care and maintenance to ensure their health and longevity.</p>
<a href="#">5-Jul-21</a> 	<p><b>Truck Staging Area for Developments:</b> Call for State Government to plan and designate Truck Staging Area for Developments in Eastern Sydney – Adopt as part of the development consent process for all development a designated truck staging area away from residential streets. [NOM 05/07/2021].</p>	<p>In Progress; This task was delayed due to collaborating information with neighbouring Council's on how the truck issue is addressed currently within each of the local government areas. A letter will be prepared and sent to the Minister of Planning in Q1 of FY2022/23.</p>
<a href="#">5-Jul-21</a> 	<p><b>Synthetic Turf:</b> Places a moratorium on synthetic grass for any new sporting field and prepare a report in relation to synthetic turf and the amount of abrasion style injuries [NOM 05/07/2021].</p>	<p>In Progress; This follow-up report is on hold as we await the Departmental Enquiry mentioned in the NOM.</p>

NOM Date	NOM Subject & brief description	Status
<a href="#">26-Jul-21</a> 	<p><b>Passive Smoke Exposure:</b> Prepare a report outlining the legislative frameworks and options to further advocate on passive smoke exposure in high density terrace homes</p>	<p>Completed; On 6 December 2021 the General Manager sent a letter to the Minister for Health raising concerns about the impacts second-hand smoke can have to adjoining houses, advocating for legislative changes to protect residents living in dwelling houses (ie dwellings that are not covered by strata regulations). On 14 January 2022 the Director, Public Health Programs, Centre for Population Health replied, acknowledging Council's concerns, but advising that the government is not currently considering any such amendments to smoke-free laws.</p>
<a href="#">26-Jul-21</a> 	<p><b>Constables Cottage, Camp Cove:</b> Prepare a report detailing costs and resources involved in development a master plan for the Camp Cove precinct [NOM26/07/2021].</p>	<p>In Progress; On-going discussions are being held with NPWS on the South Head Masterplan which adjoins Camp Cove precinct.</p>
<a href="#">26-Jul-21</a> 	<p><b>Enforceable DA Conditions relating to footpaths:</b> Prepare a report to investigate the feasibility of additional enforceable conditions of any Development Application (DA) which requires all footpaths to be maintained in a manner that provides a safe path [NOM 26/07/2021].</p>	<p>Not Yet Commenced; Report to be tabled to EPC Q2 FY 2022/23.</p>
<a href="#">23-Aug-21</a> 	<p><b>Transparency and confidence in Council process around decision making in litigated planning matters:</b> Prepare a costings report for an independent review of Land &amp; Environment Court Proceedings over the past Council terms from 2017 to date [NOM23/08/2021].</p>	<p>Completed; Report prepared and considered at the Ordinary Council Meeting on <a href="#">14 March 2022</a>, where Council resolved to not proceed with an independent review of the Council processes around decision making in litigation planning matter, but rather to continue to develop a Litigation Protocol Policy.</p>



NOM Date	NOM Subject & brief description	Status
<a href="#">23-Aug-21</a> 	<b>Oxford Street Heritage:</b> Undertake a report to investigate the potential heritage significance of properties at 58- 88-90 Oxford Street Woollahra including the theatre at 78-80 Oxford Street, Woollahra [NOM 23/08/2021].	Not Yet Commenced; Work on this NOM has been delayed due to other priorities.
<a href="#">27-Sep-21</a> 	<b>Heritage Advisory Committee:</b> Prepare a report on the opportunity to create a Heritage Advisory Committee to help inform decisions that relate to heritage matters in the municipality and which could preside over grants sought by heritage societies in the community to support their efforts to save heritage [NOM 27/09/2021].	Completed; On 6 June 2022, the EPC considered a report on this matter, and on <a href="#">27 June 2022</a> Council resolved (in summary): -Not to proceed with the establishment of a Heritage Advisory Committee. -Request staff to further investigate the establishment of a Heritage Grants Scheme. -Once all staff are appointed, convene a Strategic Planning Working Party to focus on heritage matters.
<a href="#">6-Oct-21</a> 	<b>Mask recycling:</b> Investigate the feasibility (or otherwise) of initiating a trial of collecting and recycling masks through an organisation such as 'TerraCycle' [NOM 06/10/2021].	In Progress; An expert consultant is being engaged to prepare a report on the matter. It is anticipated a report will be tabled in Q3 FY 2022/23.
<a href="#">6-Oct-21</a> 	<b>Protected wash areas:</b> Prepare a report on the review our standard conditions of consent to determine how they can be strengthened with regards to managing run off from slurry and the requirements around Protected wash off areas and education can be done to educate builders and renovators on the importance of essential erosion and sediment controls to prevent run off from their building sites entering our waterways. [NOM 06/10/2021].	Not Yet Commenced; Report to be tabled to EPC Q2 FY 2022/23.

NOM Date	NOM Subject & brief description	Status
<a href="#">25-Oct-21</a> 	<b>Ausgrid pruning:</b> Requests that the Mayor to liaise with the Mayors of Waverley, Randwick and the City of Sydney and seek their support to advocate jointly, through SSROC if practicable, to Ausgrid for a review of clearance pruning guidelines and reforms to minimise canopy loss based on international arboriculture best practice [NOM 25/10/2021].	In Progress; Council's Mayor has written to the Mayors of Waverley, Randwick and the City of Sydney to seek their support to advocate jointly, through SSROC if practicable, to Ausgrid for a review of clearance pruning guidelines and reforms to minimise canopy loss based on international arboriculture best practice. To date, support has been received by the Mayor of City of Sydney.
<a href="#">25-Oct-21</a> 	<b>Electric vehicle charging station &amp; council fleet:</b> Investigates the move of the Council fleet to Electric Vehicles, installation of EV charging station in Vaucluse and funding opportunities [NOM 25/10/2021].	Completed; Council resolution <a href="#">27 June 2022</a> Council has commenced the transition of the passenger vehicle fleet to electric where possible. Other vehicles will be transitioned as feasible alternatives become available. Installation of the EV charger at Vaucluse is scheduled for Q1 22/23. Council staff will apply for funding as it becomes available.
<a href="#">25-Oct-21</a> 	<b>Draft Greater Sydney Parklands Trust Bill 2021:</b> Write to the Premier Dominic Perrottet, the Minister for Planning, Public Spaces and Transport, Rob Stokes, and local State Members, Alex Greenwich MP and Gabrielle Upton MP [NOM 25/10/2021].	Completed; An Upper House Select Committee was established to inquire into the Greater Sydney Parklands Bill 2021. On 9 December 2021 Council made a submission to the Inquiry. The Select Committee's report was tabled on 21 February 2022 (Council's submission was quoted multiple times). In March 2022 various amendments to the Bill were passed by the NSW Parliament to help ensure that local community trusts for Centennial Park, and the parks will have say in the future of their local parks, though these amendments did not address all of Council's concerns. The Greater Sydney Parklands Trust Act 2022 commenced on 13 April 2022.

NOM Date	NOM Subject & brief description	Status
<a href="#">25-Oct-21</a> 	<b>2a-14a Queen Street, Woollahra Heritage Listing:</b> Prepare a report to investigate the potential heritage significance of 2a-14a Queen Street, Woollahra in order to identify whether the site warrants a listing as an item on the State Heritage Register [NOM 25/10/2021].	Not Yet Commenced; Work on this NOM has been delayed due to other priorities.
<a href="#">25-Oct-21</a> 	<b>Demolition of contributory heritage items:</b> Prepare a report and seek legal advice outlining options available to Council to further embed and the relevant planning principle within Woollahra's planning instruments with respect to demolition of contributory items in the Woollahra LGA and all heritage buildings in the Paddington HCA [NOM 25/10/2021].	In Progress; Council staff have sought legal advice. A report to Council on this matter is expected in the second half of 2022.
<a href="#">25-Oct-21</a> 	<b>Paddington Urban Domain Strategy:</b> Develop a Public Domain Strategy for the Paddington Heritage Conservation Area. And investigates how best to develop a public domain strategy for the Paddington Heritage Conservation Area [NOM 25/10/2021].	In Progress; Preliminary scoping only completed to date.
<a href="#">22-Nov-21</a> 	<b>Pedestrian crossing Brown Street:</b> Prepare a report considering the need (or otherwise) to provide a new pedestrian crossing (or any other measures) in the vicinity of the new playground to ensure pedestrian safety [NOM 22/11/2021].	In Progress; Preliminary investigations have commenced in June 2022 to identify a suitable location for a pedestrian crossing in Brown Street, Paddington, near the new playground in Dillon Street Reserve.
<a href="#">22-Nov-21</a> 	<b>Moncur Reserve – dogs off leash</b>	In Progress; The trial period for dogs off-leash after 3.30pm and before 10.30am is continuing. Signage has been placed in the park notifying users. The review of dog regulations throughout the whole LGA is progressing and will incorporate this NOM.

# Community wellbeing

January - June 2022 highlights



Guests at the opening of the Inala 'Steadfast' exhibition in May 2022  
Photo Credit: Peter Secheny Photography



VIP guests celebrating Paddington Library's 130th birthday



Seniors Artist Workshop hosted by Artist Joanna Cole for the Seniors Festival in March 2022

 **8,365** = **46**  
visitors per day on average  
to the Woollahra Gallery at Redleaf since 3 November 2021 launch

 **\$185,593**  
in sales revenue for artists since 3 November 2021 launch

**29,499**  
active members across Woollahra Libraries = approx. 55% of LGA population

**187,724**   
Library visits

 **12** online events with **174** attendees +

**58,801**  
eBook and eAudio downloads

**265** views

**26,122** Library subscription uses

**2,281** Added to our Local new items History Digital Archive

  
**104 volunteers**  
participating at Woollahra Gallery at Redleaf and Woollahra Libraries = 42% increase on July-December 2021

# Quality places and spaces

January- June 2022 highlights



Vaucluse Bowling Club



Accepting the 2022 National Trust Heritage Award for Aboriginal Heritage 13 May 2022



Members of the La Perouse Aboriginal Land Council and the Gujaga Foundation with Mayor Susan Wynne at the unveiling of the William Warrell plaque



**\$3.74m**

Council has successfully applied for a grant to upgrade Vaucluse Bowling Club and been appointed as Crown Land Manager



**Winner**

Council won the 2022 National Trust Heritage Award in the Aboriginal Heritage category for the Woollahra Aboriginal Heritage Study

**295**

Development Applications determined  
= 5% increase from July-Dec 2021



**222**

Section 4.55 Applications determined =  
= 6% decrease from Jul-Dec 2021

**136**

Capital works projects Completed or In Progress  
= 84%



# A healthy environment

January- June 2022 highlights



Neighbour Day 22 May 2022, celebrated with tree planting in Cooper Park



Rose Bay beach clean up volunteers with their rubbish haul in June 2022



1 of Council's 3 Electric Vehicle charging stations, located in Goodhope Street, Paddington



**3,500 plants**

planted in bushland areas across the LGA by Bushcare volunteers



**955 bookings**

for e-waste collection and recycling  
= 35% increase on Jul-Dec 2021



**42 tonnes**

problem waste collected/ resource recovery over 2 events



**2,866 tonnes**

recycling waste collected  
= 2% decrease compared to Jul-Dec 2021



**22.5% residents**

are using the FOGO organic waste service

**1,391** charging sessions

provided by Council's 3 Electric Vehicle charging stations



# Local prosperity

January- June 2022 highlights



Revitalisation Grant recipient National Council of Jewish Women Australia hosted a concert on 7 March 2022



Revitalisation Grant recipient the Woolltones community choir rehearsing in May 2022



New seating and plantings in Rose Bay town centre

 **\$480,000**



Grant funding secured for Rose Bay Connectivity program under the Department of Planning & Environment's (DPE) Streets as Shared Spaces program for activation of Rose Bay centre



**\$61k funding**

one-off Revitalisation Grants awarded by Council to 17 projects across Woollahra to address the impacts of Covid-19 on the local community with projects completed between January-March 2022



Helping Businesses Bounce Back webinar held 24 March 2022

featuring  
Neil Perry, owner of Margaret Restaurant and Founder of Hope Delivery Foundation,  
Michael Rodrigues, Commissioner, NSW 24 Hour Economy Advisory Group  
&  
Andrew Packham – President Paddington Business Partnership

# Community leadership and participation

January- June 2022 highlights



Celebrations from the 15 June 2022 Citizenship ceremony held at Council Chambers



A tour of Woollahra Gallery at Redleaf from Seniors Festival 2022 in March



World Music Day performance at Woollahra Preschool by Consort 8

**11,400**

new engagement interactions  
(measured by total page visits to the Your Say site)



**22**

new community consultation projects



**16** events hosted by Council

for **371** local residents to celebrate their decision to become Australian citizens

**“257”**

Your Say Woollahra new registrations = growth rate of 49% on July-Dec 2021



**906,086**

page views of Council website

Most popular webpages for this period.  
Library: 55,237  
Scheduled clean-up service: 31,081  
Contact us: 21,085  
Development Rules: 17,650



**36,063**

calls answered = 290 per business day (average)

5% decrease in total calls from July-Dec 2021



**1,495** customer requests lodged by using the new Woollahra App

57% increase from July-Dec 2021





# Goal 1: A connected and harmonious community

## Strategy 1.1: Provide and facilitate a range of community projects, programs and events.

Ref	Priority	Comments
1.1.1	Provide programs and activities that respond to the needs and aspirations of people as they age.	<p>Council hosted a range of activities and events to celebrate the theme of 'Reconnect' for the Seniors Festival held 27 March- 6 April 2022. 87 community members attended a wide range of activities including Cooper Park photographic walk, dance, art and drawing classes, podcast sessions with Maisy Stapleton where participants were encouraged to 'Tell their Story' and an intergenerational Grandparents Storytime. Other Council funded activities (via Revitalisation Grants) were also held during this week and included a musical concert, choir rehearsals and harbour cruise.</p> <p>The monthly Men's Chat Group, which is a men's social group, continued with a small group of 15 regular attendees. Subjects discussed included the Library collection, an address from Council's General Manager, and an introduction to Holdsworth staff who will be coordinating the program from 1 July, 2022. A 'Become a Dementia friend' webinar was held on 1 March, 4 attendees. The Woollahra Dementia Alliance (WDA) met on 31 March 2022 and progress had continued with implementation of the Dementia Alliance Plan. The coordination of WDA will be transferred to Holdsworth Community, effective 1 July, 2022.</p> <p>Woollahra Libraries partnered with tutors from Waverley Woollahra Art School to facilitate a series of fully booked art workshops at Paddington &amp; Watsons Bay Libraries as part of 2022 NSW Seniors Festival.</p> <p>Technology programs for seniors recommenced including 12 sessions of Tech Savvy Seniors assisting 78 people and a fully booked course of Tech at Ascham. Tech Connect Express also recommenced in-person providing weekly tech assistance at all three Library locations.</p> <p>A Bus to Books trial is currently underway. Since April, on the third Thursday, Library members living within the LGA who are limited due to mobility or access to transport but would still like to visit the library to select their items in person are picked up from their homes to visit Woollahra Library at Double Bay, and dropped back home via a Holdsworth Community bus.</p>
1.1.2	Provide programs and activities for families, children and young people.	<p>A number of Childrens and Youth programs were hosted over the past 6 months. They included Starting School Forum. Held in conjunction with Waverley Council on 10 May, 2022 at Woollahra Library at Double Bay, 87 people attended; the biannual WAYS School's Youth Forum was held on 10 June, 2022 at the Council Chambers, with 80 attendees. The theme of the Forum was the 'Entrepreneurial Student' with presentations by Dr. Jodi Lowinger and Jacqui Ashby.</p>

Ref	Priority	Comments
1.1.3	Plan a range of activities and events that celebrate members of our community.	<p>Weekly Childrens programs resumed, offering 223 in person sessions to 2,416 attendees across Woollahra Libraries. 14 School Holiday Program sessions were delivered to 97 children. A total of 23 sessions were delivered to 632 Children under 12. Sessions included jungle dance, craft pop up activities and films.</p> <p>A new Code Club was created and trialled for children aged 8- 13 yrs and will be part of weekly programming schedule at Woollahra Library at Double Bay. Youth Week and HSC talks were well attended with 162 youths attending the 6 sessions offered. 13 online sessions were offered to youth with 113 youths attending or viewing the content. Highlights include a Scrap Book Workshop presented by Author Asphyxia - the session used Auslan and verbal translation. 6 participants attended this session with an additional 51 views of the content on our website.</p> <p>Council maintained a hybrid online and in-person Citizenship ceremony event program (16 ceremonies held, with 371 conferees invited and an additional 150 guests to in-person ceremonies) to ensure as many local residents waiting to become Australian citizens could enjoy the milestone event and their citizenship status would not be delayed because of the pandemic.</p> <p>The Annual Woollahra Citizenship Awards has been placed on hold pending the outcome of the Events Service Review.</p>
1.1.4	Provide opportunities to connect people and ideas to encourage lifelong learning.	<p>The Woollahra Friendship Program has been active since August 2020. As we have transitioned out of Covid-19, the program has been in maintenance mode, in preparation of the program merging with Holdsworth Community's Connect Program, from 1 July 2022.</p> <p>Woollahra Libraries delivered 21 events and programs for Adults in-person, online and as hybrid formats engaging 384 people. Highlights include an online talk with Artist Ben Quilty (87 attendees), Wild Edibles Discovery Walk at Watsons Bay Library and surrounds (fully booked &amp; 20 attendees) and the Tea topic talk: Paddington Library-Sparking Curiosity for 130 Years which was a partnership with City of Sydney and had 31 attendees. Digital content has continued to be created for the website with 121 views on adult online event videos during this period.</p> <p>Community led Book Clubs are being held in each of the branches and there are currently 10 book Clubs with 8-14 participants in each. These groups meet monthly with three new groups launched this period, eliminating the wait list.</p> <p>On 15 May, a 130th Birthday party for the Paddington Library was held. The fun activities included a special Storytime, robotics, a scavenger hunt and craft for children, live music and speeches from VIPs, including the Mayor, Susan Wynne who was joined by Lord Mayor, Clover Moore from our service partner City of Sydney. The speeches were followed by birthday cake (of course!) and the party was enjoyed by more than 500 community members.</p>


Action / Deliverables	Stage / Measure	Status	Comments
Manage the Library Volunteer Program to build participation to 100 volunteers to support the operations of Woollahra Libraries.	81/100 active volunteers (COVID-19 related delays)	Delays 	Despite challenges the volunteer program has faced during covid there are currently 81 Active Library volunteers. This includes 68 adults and 14 Duke of Edinburgh students. After two years the Double Bay slide reopened in February 2022 with slide monitors critical to the slides successful operation. Tech Connect express sessions recommenced in April 2022 and excellent feedback has been recieved from the community about this program. The Libraries continue to offer a JP service and digital transcription of handwritten Council records is an ongoing volunteer project. During National volunteer week in May 2022 a thank you event was held for Woollahra Libraries volunteers. This event was attended by approximately 40 volunteer staff and featured a thank you message from the Mayor.
Manage the Cultural Volunteer Program to expand the program to include an additional 30 volunteers to support the operations of new art gallery.	23/30 active volunteers	On track 	We currently have 23 Volunteers involved in our Guides program. They reguarly attend guides briefings and assist at our public openings.


### Strategy 1.2: Keep the community engaged and informed.

Ref	Priority	Comments
1.2.1	Provide information about community services, events and activities.	Council continues to provide information about community services, events and activities on an ongoing basis.
1.2.2	Respond to new opportunities for engagement.	Council continues to respond to new opportunities for engagement on an ongoing basis.

### Strategy 1.3: Provide places and spaces for people to connect and interact.

Ref	Priority	Comments
1.3.1	Provide access to multipurpose and flexible meeting places.	<p>All Community venues reopened for all types of hire from January 2022. Children’s birthday party hire sessions have increased since February 2022. Additional Covid-19 cleaning requirements have remained in place for the end of each day that a venue is used, and in between each party session. This will be eased from 1 July, 2022.</p> <p>Led by the Infrastructure and Sustainability Division, Council adopted a report at its meeting 23 May, 2022 accepting the appointment as Crown Land Manager of the Vaucluse Bowling Club (VBC). This agreement was supported by a \$3,740,769 grant from the Department of Planning and Environment Department under their Greater Sydney Crown Lands Open Space Activation program. Council is currently identifying best layout and use of the site, prior to appointment of an architect.</p> <p>Woollahra Libraries’ spaces and meeting rooms continue to be popular. External Library venue hire is increasing post Covid-19 lockdowns, with 27 confirmed bookings during the reporting period.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Manage Council’s community venues for hire and use by community organisations for social goals to build community participation to pre-pandemic benchmark levels, health advice permitting.		<p>Delays</p> 	<p>All venues reopened for all types of hire from January 2022 with additional conditions of hire to be accepted. Some regular hirers still hesitant to return to their former levels of pre pandemic activities/ bookings, and some ceased trading due to extended lockdowns last year. Children’s birthday party hire sessions have increased since February, however there has also been several last minute cancellations for parties during this period due to Covid-19 infections in local schools, with refunds continued to be given for these reasons. Additional Covid-19 cleaning requirements have remained in place for the end of each day that a venue is used, and in between each party session. Expected to ease restrictions further from 1st July 2022 in regards to additional cleaning.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Maintain state-of-the-art technology at Woollahra Libraries.	On schedule	On track 	<p>In May 2022, Woollahra Libraries introduced a self-checkout option in the Woollahra Libraries App. The app turns customers' phones into self-service machines, processing the loan and disabling the security alarm at the same time. In the first two months, customers have checked out more than 600 items via the app.</p> <p>Planning for an upgrade to the library management system is underway with specifications written and a request for quotation for a modern solution submitted to a select vendor panel.</p> <p>Nightly harvesting of the library catalogue data is now being submitted to the National Library of Australia, greatly improving the accuracy of item holdings information on TROVE.</p>



#### Strategy 1.4: Encourage respect for social and cultural diversity.

Ref	Priority	Comments
1.4.1	Plan and promote inclusive events and activities.	<p>Council hosted a series of National Reconciliation Week activities. The main event was the screening of the film 'Teach a Man to Fish' on 31 May, 2022. 50 people were registered with 31 community members attending. 11 people who completed the Culture Counts survey indicated that the event helped them to understand and value different cultures and gain a new insight or knowledge. Council also presented the film to Council staff, on 2 occasions with 14 staff in attendance. These events support Council's work on the development of the 'Reflect' Reconciliation Action Plan (RAP), which was given formal endorsement by Reconciliation Australia on 21 June 2022.</p> <p>A Young Writers and Readers Art Journaling Workshop with Author- Ashyia was held online, 6 people attended and 51 viewed the recording online. The session used Auslan and verbal translation to communicate ideas.</p> <p>A plaque honouring Aboriginal elder, William Warrell was also unveiled during Reconciliation Week. This event was attended by representatives from La Perouse Land Council, the Gujaga Foundation and staff from the Indigenous Engagement Branch at the State Library of NSW.</p>
1.4.2	Recognise and promote reconciliation.	<p>Council resolved at its meeting on 25 October, 2021 to develop a 'Reflect' Reconciliation Action Plan. A draft Reflect Reconciliation Action Plan has been prepared through consultation with the La Perouse Local Aboriginal Land Council, the Gujaga Foundation and the internal Reconciliation Action Plan Working Group, chaired by Council's General Manager. The draft Reflect Reconciliation Action Plan was given formal endorsement by Reconciliation Australia on 21 June 2022. The draft Plan is currently on public exhibition, for 28 days until 25 August 2022. Following the exhibition period, a further report will be presented to Council for adoption and implementation.</p>

# Goal 2: A supported community


## Strategy 2.1: Foster and build community partnerships and networks.


Ref	Priority	Comments
2.1.1	Promote, fund and facilitate community partnerships and networks.	Over the past 6 months, the Director, Community and Customer Experience and Manager, Community and Culture have met with a range of local community groups and government organisations to better understand local community needs and aspirations. These groups included Holdsworth Community, Women's Housing Company, Lifeline, Jewish House, Our Big Kitchen, Jewish Care, OzHarvest, Wayside Chapel, South Eastern Sydney Local Health district etc. This approach will continue as Council and the community / government agencies work together to meet the Woollahra community's needs. A review of Council's Grants Program has been undertaken over the past 10 months. This resulted in the development of an overarching Grants Policy, with a single set of Grant Guidelines, online application form and acquittal. The new Grants Policy, which addresses the following Grant streams- Community and Culture; Environmental and Placemaking was adopted by Council on 25 July 2022. The Grants Round opened 27 July and will remain open until 21 August 2022.

Action / Deliverables	Stage / Measure	Status	Comments
Provide cultural grants to community organisations, groups or individuals to support cultural programs and activities.	On schedule	On track 	Due to the Grants Program Review no Grant rounds were open during this reporting period.
Provision of grants to community organisations or groups to support community programs and activities.	On schedule	On track 	Due to the Grants Program Review no Grant rounds were open during this reporting period.

## Strategy 2.2: Provide support for vulnerable people.


Ref	Priority	Comments
2.2.1	Collaborate with a range of services to provide support for vulnerable people.	<p>Council has worked collaboratively with community groups across the Woollahra LGA to provide the following:</p> <p>In March, 2022 Council resolved to continue to provide the Woollahra Domestic and Family Violence Accommodation and Support program, effective 1 July 2022- 30 June 2025, in partnership with the Women's Housing Company who coordinates the provision of 10 units of accommodation for local women and their supported families fleeing domestic violence. This agreement was negotiated over this time period.</p> <p>In collaboration with Holdsworth Community, following negotiation of their new 3 year funding agreement, effective 1 July 2022 - 30 June 2022, a new Aged Care Wellness Hub will be opened at The Gaden Centre in July 2022, to support older residents waiting for Home Care Package funding. This new Hub will be a drop in service, with community transport available, and provide advice, information, and referrals around wellness topics for older people in a safe and welcoming environment. Other initiatives to be provided by Holdsworth Community include session on 'Navigating the MAC System'; implementation of the Woollahra Dementia Alliance Plan and merging of the Woollahra Connect program with Council's Friendship Program and Men's Chat Group.</p> <p>Council staff participated in the annual Homeless Street Count held in the late evening of 21 February, 2022. 3 homeless reports were identified in the Woollahra LGA.</p> <p>Council also conducted a 2 day Mental Health First Aid course where a full complement of 8 community members attended on 23 and 24 June 2022.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Installation of bilingual 'Racism Not Welcome' street signs in key locations around the municipality. (Notice of Motion 26/04/2021)	12 signs installed	Fully complete 	Completed.

Action / Deliverables	Stage / Measure	Status	Comments
Maintain Council's commitment to domestic violence support by Continuing funding and support for domestic violence housing program for families, with up to 10 units of safe and affordable accommodation provided. (Notice of Motion 23/04/2018 )	10 units of accommodation provided	On track 	In March, 2022 Council resolved to continue to provide the Woollahra Domestic and Family Violence Accommodation and Support program, effective 1 July 2022 - 30 June 2025, in partnership with the Women's Housing Company who coordinates the provision of 10 units of accommodation for local women and their supported families fleeing domestic violence. This agreement was negotiated over this time period. Improvements added to the new agreement include: increase the number of referral agencies from 2 agencies to 5 agencies; investigate opportunities for increased flexibility for location of units and with the number of children to be accommodated in the program; and quarterly meetings to be held for the referral agencies, Women's Housing Company and Woollahra Council.

### Strategy 2.3: Plan for the needs and aspirations of families.

Ref	Priority	Comments
2.3.1	Encourage and promote services and support for families with young children.	Woollahra Preschool provides a high quality preschool program for 160 children, aged 3-5 years per day during NSW Public school terms. The Preschool has been rated as 'Exceeding the National Quality Standard' across all 7 areas of the national Quality Framework. A review of the Preschool conducted by CELA, was completed in late 2021 with the actions for improvement being implemented across this reporting period. Of particular note was the improvements to car parking arrangements ( for drop off and pick-ups), reopening of Foster Park after Preschool hours and reintroduction of parent / preschool events and activities such as the End of Term BBQ and Preschool Cocktail Party.

Action / Deliverables	Stage / Measure	Status	Comments
Provide high quality preschool education to 80 children per day via the Woollahra Preschool.	On schedule	On track 	Highlights for the reporting period include: <ul style="list-style-type: none"> <li>Supported the successful induction of 132 new children and welcome back the 38 children who will be returning for their second year of preschool education.</li> <li>Designed and implemented educational programs for 6 children with additional needs and applied for additional support funding.</li> <li>Music sessions with Rosemary Bloom are continuing.</li> </ul>




Action / Deliverables	Stage / Measure	Status	Comments
			<ul style="list-style-type: none"> <li>We offer opportunities to learn to count, greetings and simple songs in a range of languages represented by our staff including Korean, Mandarin and Greek. This is made possible by the involvement and contributions of these families.</li> <li>We also collected pyjamas or track-suits for 300 disadvantaged children and donated warm clothing and blankets for the homeless, in partnership with Streethearts and Double Bay Public School.</li> <li>We held team meetings involving the various external allied services who work with our children with additional needs and their parents each term to co-design &amp; evaluate the educational interventions we provide.</li> <li>Several parents enriched the program with yoga sessions, doctor talks and cooking through our parent participation program.</li> <li>We held Mother's Day concerts for each group in the playground to ensure the safety of all participants. The parents were delighted by the concerts and loved the gifts the children made for them.</li> <li>Ensured all 4 year olds had their Vision Screened and Occupational screenings and Speech screenings were held for those we were concerned about.</li> <li>Most of these children are now receiving OT and Speech therapy at the Preschool.</li> </ul>

## Strategy 2.4: Encourage independent living.

Ref	Priority	Comments
2.4.1	Provide and deliver services for socially isolated people with disability.	In keeping with the NSW Disability Inclusion Act 2014, Council developed a 2022 Disability Inclusion Action Plan. This plan was developed in consultation with key stakeholders, such as Holdsworth Community, JewishCare, Jewish House, Inala (Miroma), Sailability Rushcutters Bay and Council's Inclusion (Disability, Aged and Carers) Advisory Committee. The Plan was adopted by Council on 27 June 2022 and submitted to the Department of Communities and Justice and the NSW Disability Council by 30 June 2022.


Ref	Priority	Comments
		<p>The Home Library Service has been able to continue contactless deliveries to HLS members in their own homes and Aged Care facilities with volunteer participation for the courier runs. No deliveries were made in January as the members enjoyed a double delivery in December 2021. The Home Library had 5 new members join the service and 2 paused members re-join the service.</p> <p>The total number of Home Library members currently registered with the service is 93, with 51 participants living in their own home and 42 living in an Aged Care Facility within Woollahra. The service loaned 3,972 physical items, 465 eAudio, 52 electronic devices, and made 30 courier delivery runs during this reporting period.</p> <p>The Bus to Books service has been trialled on a monthly basis between February and June 2022. The service provides an intermediary stage for Library members living within the LGA who are limited due to mobility or access to transport. Members are picked up from their homes to visit the Library, and dropped back home via Holdsworth Community cars. During library visits the Bus to Books members enjoy morning tea which fosters community connection and reduces isolation. Library staff and volunteers are able to assist patrons with their selections and borrowing, and provide support on eResources.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Administer Council's Disability Inclusion Action Plan (DIAP) by implementing and updating Council's Disability Inclusion Action Plan 2017 in partnership with Council's Inclusion (Aged, Disability & Carers) Advisory Committee.	On schedule	On track 	In keeping with the NSW Disability Inclusion Act 2014, Council developed a 2022 Disability Inclusion Action Plan. This plan was developed in consultation with key stakeholders, such as Holdsworth Community, JewishCare, Jewish House, Inala (Miroma), Sailability Rushcutters Bay and Council's Inclusion (Disability, Aged and Carers) Advisory Committee. The Plan was adopted by Council on 27 June 2022 and submitted to the Department of Communities and Justice and the NSW Disability Council by 30 June 2022.

# Goal 3: A creative and vibrant community



## Strategy 3.1: Provide innovative library services.


Ref	Priority	Comments
3.1.1	Respond to new opportunities in the delivery of high quality and innovative libraries.	<p>A review of Library subscription eNewsletters was undertaken in May 2022. As a result, the Library eNewsletter frequency changed from monthly to fortnightly with spotlight titles featuring collection highlights now being included in the fortnightly Library eNewsletter.</p> <p>In February 2022 the Comics Plus platform was launched. Comics Plus offers access to over 20,000 digital comics, graphic novels, and manga titles for comic fans of all ages. Every title is available 24 hours a day, 7 days a week. Since the launch the service has been popular recording 525 downloads.</p> <p>In March 2022 a new eBook club was launched through the Library's Overdrive platform called Ben's Book Club. Hosted by Australian bestselling author Ben Hobson, Library customers have simultaneous access to the chosen book club title each month.</p> <p>During this period the Library Systems staff worked with vendor EBSCO to implement their Linked Library Service. This service displays library holdings and links to the library catalogue when searching titles on Google attracting new customers to the Library. The Linked library Service will be launched in July 2022.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Maintain Woollahra Libraries as an exemplary service through the implementation of Woollahra Libraries Strategic Plan 2021-2026 recommendations.	3 initiatives implemented	On track 	<p>Progress towards achieving Woollahra Libraries Strategic objectives has continued this period:</p> <ul style="list-style-type: none"> <li>To 'Balance Library spaces, for learning, creativity and play' two sound proof pods have been ordered for Double Bay and Paddington. increasing the number of private bookable spaces in the library. A digital Storytime pod has been purchased and installed in the Children's area of the Double Bay Library with 364 stories accessed in the first week of installation. In- library iPad loans were launched during this period.</li> <li>To 'expand the Library's programming for all ages' a pilot 'code club' has been trialled. As these sessions were fully subscribed, a weekly, term based program is now being delivered.</li> <li>Library programming that celebrates diversity has focussed on Reconciliation Week, NAIDOC week and IDAHOBIT day. A plaque honouring aboriginal elder, William Warrell was unveiled and a working relationship with La Perouse Land Council, the Gujaga Foundation and the Indigenous Unit at the State Library of NSW has been formed.</li> </ul>

### Strategy 3.2: Preserve and promote local history, including Indigenous history.

Ref	Priority	Comments
3.2.1	Collect local history information and ensure accessibility to the public.	<p>Improvements were made to the Digital Archive web interface to facilitate collection searching and browsing. This includes enhancing catalogue records and curating recently added historic Council documents e.g. historic building registers, subdivision files, council minutes, rate, assessment and valuation records.</p> <p>2,257 new catalogue records were made live in the Digital Archive on in May, providing users with a view of the lists of Research Files previously held in filing cabinets on L3 of the Double Bay library.</p> <p>The Digital Archive received approx. 17,286 page views. 21,866 views were made of the Local History webpages.</p>





Action / Deliverables	Stage / Measure	Status	Comments
Administer the Woollahra Council Plaques Scheme with the installation of up to 6 new plaques.	1 plaque unveiled; 6,841 views of the Plaques webpages; 50 views of Plaques video media	On track 	<p>During Reconciliation Week a plaque honouring Aboriginal elder, William Warrell was successfully unveiled on the promenade at Rose Bay.</p> <p>Nine further nominations were received from the community during the 2021/22 nomination period which is consistent with numbers received in previous years.</p> <p>6,841 views were made of the Plaques webpages. This is an increase on past reporting periods and can be attributed to the use of QR codes used in the Plaques display promoting the pages.</p> <p>50 views of Plaques video media were made between January and June 2022.</p>
Add donated photographs and historic Council records to the Local History Digital Archive, including the Paddington Municipal Council, Vaucluse Municipal Council and Woollahra Municipal Council Rate Assessment and Valuations; NSW Valuer General Valuation Lists; and Woollahra Municipal Council Correspondence files to the Digital Archive.	On schedule	On track 	<ul style="list-style-type: none"> <li>17,286 views made of the Digital Archive- this based on data for June 2022 using GOOGLE analytics for the first time, and extrapolating from that figure (2,881 views in June);</li> <li>20,704 views made of the Woollahra webpages;</li> <li>Items scanned in the last six months included a collection of glass plate negatives and several items of ephemera from Woollahra's cultural history.</li> <li>Enhancements made to the interface have facilitated browsing and searching</li> <li>2,257 new catalogue records were made live.</li> </ul>

Action / Deliverables	Stage / Measure	Status	Comments
Deliver the Local History program including bi-annual walks and up to 3 presentations and respond to public and Council enquiries.	1 virtual walk completed; 2 exhibitions completed; 153 enquiries answered	On track 	<p>A filmed Walking Tour 'Curious names in Vacluse' was made live on the web as part of the National Trust Heritage Festival. 57 Views of this film were recorded for the April to June 2022 period.</p> <p>An exhibition was mounted in the Redleaf Customer Services area in January 2022 to mark the placement of the 35th plaque installed under the Woollahra Plaque scheme. Local History staff gave a talk, 'Highlights of the Woollahra Plaque scheme', to complement the display.</p> <p>As part of the National Trust Heritage Festival in May, Local History staff co-presented a talk on the history of the Paddington Library in conjunction with City of Sydney Archives staff and the Paddington Society. An exhibition of 16 images reflecting the content of the talk was mounted in Paddington Library, with a suite of webpages added to the Local History section of the Library's website. From mid-May to 30 June, 307 views were made of these pages.</p> <p>Local History staff introduced QR codes into both exhibitions mounted this year, with visitors encouraged to use the codes to access further detail from the Local History webpages. This resulted in increased traffic to the Plaques webpages.</p> <p>153 Local History enquiries were received between January and the end of June.</p>

### Strategy 3.3: Lead, celebrate and recognise the creativity and vibrancy of our community.



Ref	Priority	Comments
3.3.1	Lead, produce and promote community cultural programs and celebrations.	<p>The Woollahra Artist in Residence Program which provides non-residential, furnished studios for 12 weeks at a time for artists to work in the Cultural Hub of Woollahra Gallery at Redleaf, commenced in November 2021. The artists to date have included Penelope Cain, multidisciplinary artist and researcher and Michelle Chanique, photographer.</p> <p>Planning is underway for the 2022 edition of the Woollahra Small Sculpture Prize. A call for entries opened on 1 April 2022 and closed on 17 July 2022 with 685 entries received. A Woollahra Small Sculpture Committee meeting was held on 19 July 2022 to discuss the proposed judges for the Prize and its sponsorship, noting that Council now has a new Donations and Sponsorship Policy, adopted 23 May 2022.</p> <p>The Woollahra Gallery at Redleaf has maintained its frequency of exhibitions and had several key community partnerships with INALA (Miroma) and the National Indigenous Art Fair. The 2022/23 Expression</p>

Ref	Priority	Comments
		of Interest process resulted in receipt of 98 applications which will lead to 35 exhibitions for the Gallery's exhibition program. Since opening on 3 November 2021, the Gallery has received 8,365 visitors representing an average of 46 visitors per day. As at 30 June 2022, 106 individual artworks have been sold through the Gallery which totalled \$253,245 in sales; \$67,652 in commission and \$185,593 in sales revenue for artists.

Action / Deliverables	Stage / Measure	Status	Comments
Deliver the national Woollahra Digital Literary Award annually.	On schedule	On track 	The 2022 Woollahra Digital Literary Award opened for entries on 1 June with 26 nominations received in that month. The following judges have been announced: <ul style="list-style-type: none"> <li>• Fiction: Julie Janson</li> <li>• Non-Fiction: Vanessa Berry</li> <li>• Poetry: AliWhitelock</li> <li>• Digital Innovation: Brett Osmond.</li> </ul>
Deliver the national Woollahra Small Sculpture Prize.	On schedule	On track 	Planning is underway for the 2022 edition of the Woollahra Small Sculpture Prize. A call for entries opened on 1 April 2022 and closed on 17 July 2022 with 685 entries received. A Woollahra Small Sculpture Committee meeting was held on 19 July 2022 to discuss the proposed judges for the Prize and its sponsorship, noting that Council now has a new Donations and Sponsorship Policy, adopted 23 May 2022.
Deliver the Youth Photographic & Short Film Prize.	On schedule	On track 	Call for entries for the Youth Photographic & Short Film Prize opened 5 May 2022 and will close on 15 August 2022. Photography will be judged by Photographer Hugh Stewart, and the Short Film by Photographer and Artist Lulu Pinkus.
Develop and implement the Woollahra Gallery at Redleaf program.	On schedule	On track 	The Woollahra Gallery at Redleaf has maintained its frequency of exhibitions and had several key community partnerships with INALA (Miroma) and the National Indigenous Art Fair. The 2022/23 Expression of Interest process resulted in receipt of 98 applications which will lead to 35 exhibitions for the Gallery's exhibition program. Since opening on 3 November 2021, the Gallery has received 8,365 visitors representing an average of 46 visitors per day. As at 30 June 2022, 106 individual artworks have been sold through the Gallery which totalled \$253,245 in sales; \$67,652 in commission and \$185,593 in sales revenue for artists.

### Strategy 3.4: Initiate, support and promote accessible arts, artists and cultural development.

Ref	Priority	Comments
3.4.1	Produce and support innovative and creative initiatives reflective of the community's arts/cultural aspirations.	To promote and activate the Cultural Hub, Council staff have worked in partnership with local artists and cultural organisations to implement the following initiatives, which commenced from May 2022: <ul style="list-style-type: none"> <li>monthly Plein Air workshops;</li> <li>monthly Poetica Petit sessions, which provides a night of music and words with a featured poet and open mic section</li> <li>and a 2 day weaving workshop.</li> </ul>

Action / Deliverables	Stage / Measure	Status	Comments
Coordinate and implement the installation of the following public art and public art opportunities across the LGA: (i) Digital art work in Kiaora Place in partnership with UNSW EPICentre until mid-2022;	Awaiting commencement date	On track 	The Double Vision digital art project, which is a partnership with UNSW EPICentre, continues to run with new content.
(ii) artwork commissioned for Blackburn Gardens by end 2021.	Preliminary investigation / Scope of works	On track 	Council, in partnership with 8 local donors, has secured a land mark public artwork, titled 'One Bright Pearl' by celebrated artist Lindy Lee. The artwork was commissioned and will be installed in Blackburn Gardens towards the end of 2022.

Ref	Priority	Comments
3.4.2	Work in partnership with artists and arts/cultural organisations.	Interest in Council's Cultural Programs from artists and the arts community remains strong. The Woollahra Gallery Instagram account grew from 2,707 to 3,666 followers. With the transfer of the Woollahra Small Sculpture Prize (WSSP) to the Gallery's administration, the WSSP social media platforms are in the process of being amalgamated with the Gallery's social media platforms.



## A note about Goal 4: Well-planned neighbourhoods

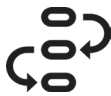
Actions around Planning matters often have multiple stages, and progression through these stages is subject to reviews and approvals along the way.

For example, changes to Woollahra’s Planning controls or the listing of heritage items may commence with a report to Council on desirability and feasibility, and then be recommended to progress to a Planning Proposal.

A Planning Proposal is subject to a Gateway Process. In July 2009, the ‘gateway’ plan-making process was introduced and has the following steps:

- The Relevant Planning Authority (RPA) (most often council) is responsible for the preparation of a planning proposal, which explains the effect of and justification for the plan.
- If initiated by the Minister, the Secretary of the Department of Planning, Industry and Environment (DPIE), or a joint regional planning panel (JRPP) or the Greater Sydney Commission (GSC) can be the RPA.

Where a Planning action is likely to have further steps pending approvals, we have included this symbol:



This appears in tandem with the traffic lights in the legend (below) when applicable.

We have also separated the Deliverables from the Action, in the hope that this makes it clearer to the reader what work is being undertaken by Council and to what purpose.

For more information about Planning matters, please head to our website: [https://www.woollahra.nsw.gov.au/building\\_and\\_development](https://www.woollahra.nsw.gov.au/building_and_development)

### Legend

We have used a traffic light system to indicate the progress of our Operational Plan actions:





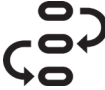





# Goal 4: Well-planned neighbourhoods



## Strategy 4.1: Encourage and ensure high quality planning and urban design outcomes.

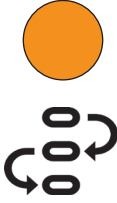
Ref	Priority	Comments
4.1.1	Ensure that Council's strategic planning framework, Local Environmental Plans and Development Control Plans are regularly reviewed, are consistent with the Eastern City District Plan and provide a planning and compliance framework which will result in appropriate high quality development.	In regard to this priority our focus during this half of the year was on: <ol style="list-style-type: none"> <li>1. Progress amendments relating to excavation</li> <li>2. Submission of the Riddell Street planning proposal to the DPE</li> <li>3. Advocacy to the NSW Government on proposed reforms to development contributions, the Housing SEPP, the definition of local character and reforming smoking legislation.</li> <li>4. Finalising the planning proposals to facilitate bus shelter advertising as exempt development and rezoning the Double Bay Bowling Club.</li> </ol>


Action	Deliverable	Stage	Status	Comments
Subject to endorsement, prepare implementation strategy to <b>amend planning controls for the Edgecliff Commercial Centre.</b> (UPC delegated 16/11/2015)	Prepare implementation strategy	Post-exhibition review; Next step will be subject to the decision of Council	Delays 	Based on the results on the consultants' studies (SJB, JLL, GTA and SCT) and the Draft ECC Public Domain Plan, Council staff prepared the Draft ECC Planning and Urban Design Strategy. On 29 March 2021, a report on the draft strategy and supporting documents was presented to a meeting of the Strategic and Corporate Committee requesting public exhibition. On 26 April 2021, Council resolved to publicly exhibit the draft strategy and supporting documents. Exhibition commenced on 31 May 2021 and the exhibition period was extended until 30 September 2021. Council staff are in the process of reviewing submissions and commissioning additional consultant reports. A report on this matter is due in the second half of 2022, or early 2023.



Action	Deliverable	Stage	Status	Comments
Complete rezoning of that part of <b>Riddell Street, Bellevue Hill</b> (currently zoned R3 Medium Density Residential) back to R2 Low Density Residential zone to prepare for new housing strategy. (Council Resolution 12/8/2019)	Report to Committee	Stage 1 /2 Completed; Next step is to progress the planning proposal	Delays ; Awaiting external gateway approval  	Consultants Studio GL were engaged to undertake an independent planning and urban design review of Riddell Street, Bellevue Hill. The consultant report was presented to Council in July 2021, where Council resolved to prepare a planning proposal and carry out a further review of 1-11 Riddell Street. The planning proposal was reported to the WLPP of 24 March 2022. The WLPP provided advice to Council that it supported the proposed changes to the controls. On 26 April 2022, Council resolved to progress the planning proposal and this was submitted to the DPE on 10 May 2022. As at 30 June 2022, Council staff are waiting on a Gateway determination to allow the planning proposal to progress to public exhibition.
Prepare a submission to the <b>proposed reforms to development contributions</b> . (Prompted by proposed DPIE reforms exhibited in October 2021)	Submission	In draft	On track 	In April 2020, the NSW Government requested the Productivity Commissioner review the infrastructure contributions system and suggest appropriate reforms. The NSW Government, through DPE released a detailed exhibition package on proposed reforms to development contributions. Council staff believe that the reforms, as currently proposed, will not have the intended effect of bolstering contributions revenue. A draft submission was reported to the S&C meeting of 21 February 2022. The submission was supported in principle, subject to some minor amendments to the language and content. On 28 February 2022, Council resolved to endorse the submission and forward it to the DPE for consideration. The submission was accompanied by a cover letter from the Mayor, and was also circulated to Gabrielle Upton MP and Alex Greenwich MP. As at 30 June 2022, Council staff are waiting on the DPE to advise on next steps.



Action	Deliverable	Stage	Status	Comments
Write to the Minister & DPIE (with supporting planning evidence) seeking an exemption from the provision of <b>SEPP Housing for Seniors or People with a Disability 2004</b> , and provide a update report. (Council Resolution 14/02/2022)	Report to Council		No progress 	A report on this matter was considered by EPC on 12 July 2021 and endorsed by Council on 26 July 2021. On 30 August 2021, a submission was made to the Minister for Planning and Public Spaces and an action was included in the Woollahra Local Housing Strategy. On 25 September 2021, Council received a response from the Minister indicating that this issue would be considered as part of the consultation of the draft Housing SEPP. Subsequent to this correspondence, the Housing SEPP commenced on 26 November 2021 and a key change is that "residential care facilities" are no longer permitted in the R2 Low Density Zone (with minor exemptions). However, on 1 July 2022 via Departmental Media Release, Council was notified that the Housing SEPP has been amended to now permit independent living units (ILUs) in the R2 zone to be carried out by ANY person. A NOM will be considered by Council on 25 July 2022 recommending that staff to write to the Minister for Planning and Homes expressing Council's concern and disappointment with this amendment, and requesting that ILUs are not permitted in the R2 zone in the Woollahra LGA.
Implement amendments to planning controls as a consequence of <b>excavation, subterranean building and dewatering in Double Bay</b> . (Council Resolution 25/02/2019).	Exhibit proposed amendments to planning controls.	Post-exhibition review	On track 	On 12 April 2021, the EPC considered a report on the Double Bay hydrogeological and geotechnical impacts prepared by GHD. On 26 April 2021, Council resolved to prepare a planning proposal and draft DCP provisions to enact the report's recommendations. This planning proposal was reported to the LPP on 20 May 2021. A further Council resolution dated 25 October 2021 approved the draft amendments to the DCP and supporting the forwarding of the planning proposal to the DPE requesting a Gateway determination. This determination was granted on 21 December 2022. Following minor amendments requested by the DPE. The planning proposal was exhibited from 16 February to 18 March 2022, and a post exhibition report was presented to the EPC on 4 April 2022. On 26 April 2022, Council resolved to forward the planning proposal to the DPE for finalisation as

Action	Deliverable	Stage	Status	Comments
Prepare a further report to <b>limit excavation and dewatering in the most impacted zones</b> in the Double Bay Floodplain. (Council Resolution 25/10/2021)	Report to Council	Awaiting Council decision; Next step is subject to the Council resolution.	Delays 	<p>Council were not permitted to be the LPMA. The package was submitted on 4 May 2022. As at 30 June 2022, the package was being reviewed by Parliamentary Counsel.</p> <p>Consultants GHD were appointed, and a report on their findings relating to earthworks and dewatering was considered by Council in April, May and October 2021. On 25 October 2021, Council resolved that Council staff should prepare an additional report on how Council can further limit excavation and dewatering in the most impact zones in the Double Bay Floodplain. It is anticipated that a report addressing these issues will be reported to Council in the second half of 2022.</p>
Identify special local character areas and prepare <b>local character statements</b> . (Notice of Motion 4/11/2019 and Council Resolution 11/11/2019)	Local character statements are reported to Committee	Preliminary investigation / Scope of works; Next step is to prepare a planning proposal	Delays 	<p>On 11 November 2019 Council required the completion of the local character statements by the end of April 2020. The Local Character Overlay Discussion Paper published by DPIE recommends that a local character overlay should follow a strategic planning process which includes a local strategic planning statement and a local housing strategy. A discussion paper on local character was reported to Council in June 2021 with the Draft local housing strategy. The Local Character Discussion Paper was on public exhibition with the draft Local Housing Strategy and draft Affordable Housing Policy from 31 August 2021 to 1 October 2021. On 18 October 2021 a report on submissions raised during the public exhibition was reported to the EPC. On 25 October 2021 Council noted the discussion paper and resolved that staff commence preparation of as Local Character Statement.</p> <p>However, the DPE has recently advised that they are not progressing the framework to introduce local character into the strategic planning framework and that LEPs are not the correct pathway for implementing local character controls. Until Council staff receive confirmation from the DPE that local character can (and will) be integrated into the LEP, this work has been placed on hold (noting that local character is already in the DCP).</p>



Action	Deliverable	Stage	Status	Comments
<p><b>Community consultation</b> on planning proposal and draft DCP – introduction of <b>FSRs and urban greening provisions</b> for low density residential development in the R2 Low Density Residential and R3 Medium Density Residential zones. (Council Resolution 29/04/2019)</p>	Exhibition of draft	Awaiting external gateway approval	<p>Delays</p> 	<p>The following steps have occurred since July 2020:</p> <ol style="list-style-type: none"> <li>6 Jul 2020 - Report to EPC to present Woollahra: Greening our LGA and recommendations to amend the LEP and DCP provisions to sustain and enhance tree canopy cover, including amending the deep soil control to 35% of site area and introducing a new tree canopy control of 40% of site area for low density resi. development.</li> <li>27 Jul 2020 - Council resolved to organise another briefing to further investigate the proposed tree canopy controls.</li> <li>19 Aug 2020 - Councillor Briefing to provide revised analysis on tree canopy calculation methods and reduced tree canopy control.</li> <li>7 Sept 2020 - Report to EPC to provide a revised methodology for calculating tree canopy area, a reduced tree canopy control of 35% of site area and further variations to the tree canopy control.</li> <li>29 Sep 2020 - Council resolved to refer proposed controls, including FSR of 0.5:1, deep soil control of 35% of site area and a new tree canopy control of 35% of site area for low density resi. development to the Woollahra LPP for advice.</li> <li>15 Oct 2020 –Woollahra LPP supported, in principle, the amended planning proposal including an FSR of 0.5:1, and proposed amendments to the DCP.</li> <li>2 Nov 2020 – Report to EPC with advice from the Woollahra LPP</li> <li>23 Nov 2020- Council resolved to forward the amended Planning Proposal and proposed amendments to Woollahra DCP 2015 to the DPIE requesting a gateway determination to allow public exhibition.</li> <li>2 Feb 2021- Staff submitted a planning proposal and accompanying DCP amendments to the DPIE.</li> </ol>



Action	Deliverable	Stage	Status	Comments
<p>Post-exhibition report on <b>planning proposal and draft DCP – introduction of FSRs and urban greening provisions</b> for low density residential development in the R2 Low Density Residential and R3 Medium Density Residential zones. (Council Resolution 29/04/2019)</p>	Report to Committee	Awaiting commencement date	Not yet commenced 	<p>10. 31 Aug 2021- Following a seven month assessment period, a gateway determination was issued which requires Council staff to amend various sections of the planning proposal and have these amendments reviewed by the DPE prior to exhibition. Staff have worked through the required amendments and the planning proposal was amended to address the Gateway conditions.</p> <p>11. On 7 June 2022, the DPE endorsed the changes made by Council staff and agreed that the planning proposal may be placed on exhibition (subject to the DPE providing an amended Gateway Determination). It is anticipated that public exhibition will occur in the second half of 2022.</p> <p>On 7 June 2022, the DPE endorsed the changes made by Council staff and agreed that the planning proposal may be placed on exhibition (subject to the DPE providing an amended Gateway Determination). Once public exhibition finishes, Council staff will be in a position to prepare a post-exhibition report.</p>



Action	Deliverable	Stage	Status	Comments
<p>Progress a planning proposal to <b>increase the minimum lot size to construct an attached dual occupancy development</b> in the R2 Low Density Residential Zone to 1,200m<sup>2</sup>. (Council Resolution 22/02/21)</p>	<p>Exhibit amended planning controls</p>	<p>Awaiting external gateway approval</p>	<p>Delays</p> 	<p>On 4 November 2019 the EPC considered a report to increase the lot size for dual occupancy, and on 11 November 2019 Council resolved to prepare a planning proposal. This was presented to the WLPP meeting on 30 January 2020 who supported the planning proposal. This advice was reported to EPC on 2 March 2020 and on 9 March 2020 Council resolved to forward the planning proposal to the DPIE requesting a gateway determination. On 1 Feb 2021, Council staff reported to the EPC that DPIE had rejected Council's planning proposal to introduce a minimum lot size of 800m<sup>2</sup> for attached dual occupancies. On 22 Feb 2021, Council resolved that a written request be sent to the Minister for Planning and Public Spaces to formally proceed with an amended planning proposal seeking to introduce a minimum lot size of 1,200m<sup>2</sup> for attached dual occupancies in the R2 Low Density Residential Zone. In response, staff have been undertaking scenario testing to submit to the DPIE.</p>
<p>Pending feasibility study by the Infrastructure &amp; Sustainability division and awarding of grant funding, prepare a planning proposal to identify a <b>Paddington Greenway</b> corridor along Rushcutters Creek linking Walker Ave to Neild Ave and New South Head Road. (Notice of Motion 10/02/2020)</p>	<p>Report to Committee on options</p>	<p>On schedule</p>	<p>Not yet commenced</p> 	<p>No action required at this stage. Addressing this Notice of Motion will be subject to the outcome of the work being undertaken by Infrastructure &amp; Sustainability.</p>


Action	Deliverable	Stage	Status	Comments
<p>Interpretation of <b>desired future characters</b> statements. (Prompted by LEC decision: March 2020 Woollahra Municipal Council v SJD DB2 Pty Limited[2020] NSWLEC 115)"</p>	Exhibit amended planning controls	Awaiting external gateway approval; Next step is public exhibition	<p>Delays</p> 	<p>On 6 October 2020, the EPC considered a report seeking a Council resolution to prepare a planning proposal to clarify the interpretation of desired future character in the Woollahra LEP 2014. On 26 October 2020, Council resolved that a planning proposal should be prepared. On 19 November 2020, the WLPP considered the planning proposal report. On 30 November 2020, the advice of the WLPP was reported to the EPC. On 14 December 2020, Council resolved that the planning proposal be submitted to the DPE requesting a Gateway determination to proceed to public exhibition. The planning proposal was submitted for gateway determination on 21 December 2020.</p> <p>Since that time, Council staff have sought updates on numerous occasions, and have been advised that the assessment of the planning proposal has not progressed due to the DPE placing all local character work "on hold". Following a Notice of Motion on 9 May 2022, on 18 May 2022 a letter was sent to the Minister for Planning and Homes, Anthony Roberts, requesting an update on the status and likely date for approval of this planning proposal.</p> <p>At the time of preparing this report, no response has been received.</p>
<p>Prepare a planning proposal to facilitate <b>bus shelter advertising</b> as exempt development. (Council Resolution 26/07/2021)</p>	LEP amendment	Completed	<p>Fully complete</p> 	<p>On 26 July 2021 Council resolved to prepare a planning proposal to facilitate bus shelter advertising. The planning proposal was reported to the Woollahra Local Planning Panel on 16 September 2021, and this advice was reported to Council on 25 October 2021. The planning proposal was submitted to the DPE, and they issued a Gateway determination to allow public exhibition on 17 December 2021.</p> <p>Public exhibition took place between 16 February 2022 and 18 March 2022. Following this, a post exhibition report was considered by the EPC on 4 April 2022. Council endorsed this report on 26 April 2022 and agreed to finalise the planning proposal. The LEP came into force on 10 June 2022.</p>




Action	Deliverable	Stage	Status	Comments
Review of s7.12* development Contributions plan.	Report to Council		On track 	On 21 March 2022, the EPC considered the Draft Woollahra Section 7.12 Development Contributions Plan 2022, and on 28 March 2022 Council endorsed the Draft Plan for exhibition. The Draft Plan was exhibited from 6 April 2022 to 20 May 2022. A post exhibition report was considered by the EPC on 6 June 2022, and this was endorsed by Council 27 June 2022. The Woollahra Section 7.12 Development Contributions Plan 2022 came into effect on 13 July 2022 and repealed and replaced the Draft Woollahra Section 7.12 Development Contributions Plan 2021. On 27 June 2022, Council resolved to request a report on the accuracy of cost estimates and the treatment of 4.55/4.56 modifications where the construction cost of a development has increased. It was also requested that this report discuss the cumulative effect of multiple development applications on one site, and the ability to capture the entire amount under the section 7.12 levy. Council staff are currently working through these requests.
<p><i>*Complying Development Certificate s7.12 Payment Form (former Section 94) provides a system for requiring contributions when a development takes place. These contributions are levied by councils on new developments to ensure that growing and changing communities have adequate public amenities and services. Development contributions (monetary or in-kind) can be used to help provide for parks, local road improvements, town centre improvements, community centres and other services.</i></p>				
Prepare a planning proposal to carry out <b>housekeeping amendments to Woollahra LEP 2014.</b> (Prompted by staff identifying opportunities for improvement)	Report to Committee	Awaiting Council decision	On track 	Since the Woollahra LEP 2015 came into effect, Council staff have kept a log of minor, administrative type changes that are required to enhance the existing provisions. These changes will be made by way of a series of housekeeping amendments. A planning proposal on the first housekeeping amendment (which relates to heritage matters) was reported to the EPC on 2 May 2022, and on 23 May 2022, Council resolved to support the planning proposal proceeding to public exhibition. On 1 June 2022, the draft planning proposal was submitted to the DPE. It is anticipated that the planning proposal will be placed on public exhibition in July 2022. The submissions received during the public exhibition will be reported to a future meeting of Council.

Action	Deliverable	Stage	Status	Comments
Prepare and exhibit a planning proposal to <b>remove the lands reserved for acquisition in Edgecliff.</b>	Planning Proposal to remove the lands reserved for acquisition in Edgecliff	Awaiting external gateway approval	Delays 	On 15 June 2021, the EPC considered a report on the lands reserved for acquisition along New South Head Road and Glenmore Road in Edgecliff. On 5 July 2021 Council resolved to prepare a planning proposal to remove these affectations. On 16 September 2021 the WLPP considered the planning proposal report. On 11 October 2021 the advice of the WLPP was reported to the EPC and on 25 October 2021 Council resolved that the planning proposal be submitted to the DPE for Gateway determination. The planning proposal was submitted for Gateway determination on 5 November 2021. In early 2022, Staff met with representations from both the DPE and TfNSW, as up until now TfNSW have not been supportive of the planning proposal to remove the land reservation affectations. On 10 June 2022, notice was received that the proposal is not supported by the DPE and the Gateway determination was refused. Council staff have lodged a request for a review of this determination by the Independent Planning Commission.
Undertake a hydrogeological and geotechnical study for the entire <b>Rose Bay basin area from the Bellevue Hill ridgeline.</b> (Notice of Motion 29/09/2020)	Report to Committee	Awaiting commencement date.	In Progress 	GHD Consulting have been appointed and have commenced work on the Rose Bay Hydrogeological and Geotechnical Study.

Action	Deliverable	Stage	Status	Comments
<p>Investigate and prepare a report to Council regarding steps Council could take to amend the LEP to <b>prohibit smoking in licensed premises.</b> (Council Resolution 24/05/2021) &amp; Prepare a report outlining the legislative frameworks and options to further advocate on <b>passive smoke exposure in high density terrace homes.</b> (Council Resolution 26/07/2021)</p>	Report to Committee and Council	Preliminary investigation / Scope of works	Fully complete 	<p>Staff reported this matter to the EPC of 4 April 2022 advising that the Smoke-free Environment Act 2000, and not the EP&amp;A Act, sets the legislative framework for smoking in public places, and the LEP is not an appropriate mechanism to address smoking in licensed premises. The recommendation was adopted by Council on 24 April with a recommendation that Council writes to the Minister for Health requesting the State Government strengthen the SFE legislation. The Mayor wrote to the Health Minister on 16 June 2022 and the Minister replied on 4 July advising that the NSW Govt is not proposing any changes to the SFE Act. The SFE Regulation is expected to be reviewed in the next 12 months and Council is invited to make a submission to that review when it is initiated.</p>
<p><b>Double Bay Bowling Club</b> Preservation of Land for Private Recreational Use – Exhibit a planning proposal setting out amendments to the Woollahra Local Environmental Plan 2014. (Notice Of Motion 24/08/2020)</p>	Exhibition of Planning proposal	Awaiting Council decision	Fully complete 	<p>On 19 November 2020, the WLPP considered a report on a planning proposal and on 30 November 2020 the advice of the WLPP was reported to the EPC. On 14 December 2020, Council resolved that the planning proposal be submitted to the DPIE for gateway determination. The planning proposal was on public exhibition from 14 July 2021 to 13 August 2021. To comply with a condition of the gateway determination, staff prepared a preliminary site investigation report investigation to determine if there is any potential contamination on the land. This report has been finalised. A post-exhibition report was considered by Council on 28 March 2022 where it was resolved that the planning proposal should be</p>

Action	Deliverable	Stage	Status	Comments
Planning Proposal for <b>252-254 New South Head Road Double Bay</b>	Report to Council	Post-exhibition review	On track 	<p>submitted to the DPE for finalisation. The amendment to rezone the Double Bay Bowling Club to RE2 Private Recreation and increase the minimum lot size to 8,800sqm came into effect on 22 April 2022.</p> <p>On 12 June 2020, Antoniades Architects submitted a request for a planning proposal for 252-254 New South Head Road, Double Bay. On 2 November 2020, a report on the planning pro-posal was considered by the EPC, and on 23 November 2020, Council resolved not to support the planning proposal. On 23 December 2020, the applicant lodged a rezoning review application, and on 22 July 2021, the Sydney Eastern City Planning Panel determined that the planning proposal should be submitted for Gateway determination with further information to be provided by the applicant. On 23 August 2021, Council considered a report on the rezoning review and resolved to be the responsible planning authority, and on 6 September 2021, Council informed the DPE that it would undertake the role of Planning Proposal Authority and prepare the planning proposal. On 6 September 2021, Council requested further information be provided by the applicant, in response to the Panels' advice. On 18 October 2021, Council submitted the draft planning proposal for a Gateway determination. On 15 December 2021, the DPE issued a Gateway determination requesting further information from the applicant prior to public exhibition. On 7 March 2022, the applicant provided the requested information. The planning proposal was on exhibition from 13 April 2022 to 27 May 2022. The submissions received during the public exhibition will be reported to a future meeting of Council.</p>

Action	Deliverable	Stage	Status	Comments
Planning Proposal for <b>136-148 New South Head Road, Edgecliff</b>	Report to Council	In draft	On track 	The applicant lodged a formal request for a planning proposal on 13 October 2022, which was referred to the WLPP on 22 April 2022. The WLPP advised Council that it did not support the planning proposal as a standalone (as it did not have sufficient strategic or site specific merit) and that consideration of uplift on the site should be incorporated in the draft Edgecliff Planning and Urban Design Strategy. It is anticipated that the advice from the WLPP will be reported to a meeting of the Council in July 2022.

Ref	Priority	Comments
4.1.2	Deliver high quality and timely development assessment.	The principal performance indicator for the Development Control Department is that we continue to provide an effective and efficient development control service. The performance of Development Control is outlined below.

### Workload and Productivity

The following table shows the number of DAs and s.4.55 applications lodged compared to the number of DAs determined during this reporting period. A Section 4.55 Modification Application is an application to modify an approved Development Application.

Quarter	# DAs Lodged	# DAs Determined	# s4.55 Lodged	# s4.55 Determined
1st 2021/22	164	137	124	117
2nd 2021/22	188	143	131	120
3rd 2021/22	117	146	98	105
4th 2021/22	148	149	125	117

The following table shows both DAs and modification applications lodged and determined during the 3rd and 4th quarters of 2021/2022.

Quarter	Total Applications Received	Total Applications Determined
1st 2021/22	288	254
2nd 2021/22	319	263
3rd 2021/22	215	251
4th 2021/22	273	266

## Decision makers

The following table shows where decisions on DAs (excludes s.4.55 applications) were made during the 3rd quarter.

Level of Delegation	Total # of DAs	% of Total	Approved	Refused
Staff	69	51.5	56	13
Application Review Panel	34	25.4	34	0
Application Assessment Panel	8	6.0	8	0
Local Planning Panel	23	12.1	16	70
Sydney Eastern City Planning Panel	0	0	0	0
<b>Total</b>	<b>134</b>	<b>100</b>	<b>114</b>	<b>20</b>

Note: The above figures do not include DAs which were rejected within 7 days of lodgement or withdrawn. In total 12 DAs were rejected or withdrawn.

The following table shows where decisions on DAs (excludes s.4.55 applications) were made during the 4th quarter.

Level of Delegation	Total # of DAs	% of Total	Approved	Refused
Staff	65	48.9	53	12
Application Review Panel	32	24.1	32	0
Application Assessment Panel	8	6.0	8	0
Local Planning Panel	27	20.3	21	6
Sydney Eastern City Planning Panel	1	0.7	1	0
<b>Total</b>	<b>133</b>	<b>100</b>	<b>115</b>	<b>18</b>

Note: The above figures do not include DAs which were rejected within 7 days of lodgement or withdrawn. In total 16 DAs were rejected or withdrawn.

## Appeals

The following table shows the number of appeals lodged during the following quarters. Specific details of all appeals, are tabled and reported quarterly to the EPC.

Quarter	Appeals Lodged
1st 2021/22	6
2nd 2021/22	7
3rd 2021/22	8
4th 2021/22	12

Given the current number of appeals being dealt with is still relatively high, the level of legal activity and staff resourcing (preparation of Statement of Facts and Contentions, Statements of Evidence and Court attendance) is also high. This has a direct influence on Council's processing times.

## Turnaround Times

The following tables provides a summary of the net and gross mean processing times in days for Development Application (excludes s.4.55 applications) determinations:

Measure	1st Qtr 2020/21	2nd Qtr 2020/21	3rd Qtr 2020/21	4th Qtr 2020/21	Avg. FY 2020/21	1st Qtr 2021/22	2nd Qtr 2021/22	3rd Qtr 2021/22	4thQtr 2021/22	Avg. FY 2021/22
<b>Overall</b>										
Net Mean	99	90	85	93	92	114	93	<b>115</b>	<b>108</b>	<b>108</b>
Gross Mean	132	117	107	116	118	130	99	<b>141</b>	<b>124</b>	<b>124</b>
<b>Staff Delegated</b>										
Net Mean	56	53	58	56	63	64	54	<b>80</b>	<b>63</b>	<b>65</b>
Gross Mean	81	79	71	76	77	77	68	<b>99</b>	<b>81</b>	<b>81</b>
<b>ARP</b>										
Net Mean	106	113	109	123	111	140	118	<b>118</b>	<b>115</b>	<b>123</b>
Gross Mean	145	146	125	152	131	171	145	<b>154</b>	<b>133</b>	<b>151</b>
<b>AAP</b>										
Net Mean	155	150	118	151	144	198	218	<b>242</b>	<b>291</b>	<b>238</b>
Gross Mean	237	179	193	222	208	294	260	<b>281</b>	<b>315</b>	<b>288</b>
<b>LPP</b>										
Net Mean	209	186	181	171	187	196	167	<b>201</b>	<b>207</b>	<b>193</b>
Gross Mean	255	209	275	210	237	221	194	<b>257</b>	<b>221</b>	<b>223</b>

The overall net and mean processing times in the 3rd and 4th Quarters of 2021-2022 have not met the benchmark requirement of a 15% reduction in net and gross mean processing times based over the past three years of activity. This benchmark equates to 95 and 117 days, respectively.


The increase in overall processing times can be attributed to the following factors:

1. Referral turnaround times are too high, directly affecting processing times.
2. The proportion of applications determined under Staff delegation was relatively low (51.5% and 48.9% for the respective quarters) when compared to the previous quarters (60.8% and 58%). This has a direct influence on the overall processing times.
3. A greater proportion of applications being determined via LPP.
4. A significant number of determined applications were aged applications (>300 days). These have a direct influence on the overall processing times.
5. A significant number of applications determined in the past two quarters were subject to Council's extended advertising/notification period for DAs lodged during the Christmas/New Year period.
6. The high number of Class 1 appeals.

## Outcomes

Despite the increase in the overall processing times, the following positive outcomes were achieved in the reporting period:

- The productivity of Development Control in terms of processing DAs and related applications including case handling of Class 1 appeals has been high.
- Successful planning outcomes have been achieved in Class 1 appeals.
- A significant number of aged applications (>300 days), have been cleared.

Action / Deliverables	Stage / Measure	Status	Comments
Achieve a 15% reduction from the last 3 previous years in <b>overall nett mean time for the processing of applications</b> , to net and gross mean processing times of 95 and 117 days.	Q3 not achieved; Q4 not achieved	Delays 	The overall net and mean processing times in the 3rd and 4th quarters of 2021-2022, have not met the benchmark requirement.




## Strategy 4.2: Promote sustainable design in future private and public development






Ref	Priority	Comments
4.2.1	Ensure that new development is assessed against the relevant sustainability requirements of our DCPs.	As required under relevant planning legislation (LEP and Woollahra DCP 2015).



## Strategy 4.3: Protect our heritage, including significant architecture and the natural environment.




Ref	Priority	Comments
4.3.1	Maintain a program of heritage research and review of existing and potential conservation areas and heritage items.	During this reporting period, our priority was to <ol style="list-style-type: none"> <li>1. Prepare an implementation strategy for the Heritage Gap Analysis Action Plan.</li> <li>2. Progress to public exhibition the heritage listing of the Cadry's building, Sunny Brae, 53 &amp; 55 Drumalbyn Road, Bellevue Hill and 18 electricity substations.</li> <li>3. Progress the heritage assessment of Leslie Wilkinson buildings and 364 Edgecliff Road, Woollahra.</li> <li>4. Commence the procurement process for external heritage assessments of buildings in the Double Bay Centre and Edgecliff Centre.</li> <li>5. Finalising the heritage listing of Hillcrest.</li> </ol>










Action	Deliverable	Stage	Status	Comments
Investigate the potential heritage significance of <b>places of worship</b> in the Woollahra Local Government Area in order to identify items of heritage significance at either a local or State level. {incl. St Andrews Scots Presbyterian Church, corner Dover Rd and Carlisle Street, Rose Bay} (Notice of Motion 08/04/19)	Report to Committee	Preparations; Next step is to prepare a planning proposal	Delays 	This project is continuing using internal resources. The potential heritage significance of the nine unlisted places of worship is being assessed. Background research has been completed. Site inspections have been undertaken for eight of the places of worship, including the interiors and exteriors. One of the places of worship, the St George Greek Orthodox Church in Rose Bay, requires a site inspection subject to Covid-19 restrictions. Unfortunately due to resource issues, work on this project has stalled. It is anticipated that a report will be presented to a meeting of the WLPP in the first half of 2023.
Undertake an assessment of heritage significance for <b>Old School Hall, Rose Bay Public School, Albemarle Ave, Rose Bay, and McAuley Catholic School</b> and outbuildings (formerly Christian Brothers College Rose Bay). (Notice of Motion 8/04/19)	Report to Committee	Awaiting comment date; Next step is report to Council once consultation has taken place with land-owners.	No progress 	This assessment will be progressed by external resources. Subject to resources becoming available, Council staff will commence the procurement process for an external consultant in the second half of 2022.
<b>Undertake a heritage gap analysis.</b> (Notice of Motion 9/12/2019)	Report to Committee	Completed	Fully complete 	The heritage gap analysis was reported to the EPC on 8 November 2021 and endorsed by Council on 22 November 2021. A report on implementation and funding the Heritage Gap Analysis Action Plan was reported to the Council meeting of 14 February 2022.




Action	Deliverable	Stage	Status	Comments
<p><b>Implementation of the Heritage Gap Analysis</b> which was endorsed by Council on 22 November 2021.</p>	Report to Council	In draft; Next step is a report to Council	On track  	The heritage gap analysis was reported to the EPC on 8 November 2021 and endorsed by Council on 22 November 2021. A report on implementation and funding the Heritage Gap Analysis Action Plan was reported to the Council meeting of 14 February 2022. The high priority projects identified in the Action Plan are being progressed based on the current priorities and resources.
<p>Carry out an assessment of buildings designed by <b>significant architects</b>. (Notice of Motion 09/12/2019)</p>	Report to Council	Awaiting commencement date; Next step is to prepare a planning proposal	Delays  	Council staff have prepared a methodology to identify buildings that have been designed by significant architects. Subject to other priorities, this project may be undertaken in stages across 2022 and 2023 as part of the program identified in the Heritage Gap Analysis.
<p>Planning proposal to list <b>Sunny Brae</b> at 40 Fitzwilliam Road Vacluse. Planning proposal to list 46 Vacluse Road, Vacluse as a local heritage item. (Council Resolution 24/05/2021)</p>	Gazettal of heritage item	Exhibition	On track 	<p>An assessment of heritage significance was presented to the EPC on 10 May 2021 and endorsed by Council on 24 May 2021 recommending the preparation of a planning proposal to list the building as a heritage item in Woollahra LEP 2014.</p> <p>The LPP provided advice to proceed on 17 June 2021.</p> <p>On 26 July 2021, Council resolved to defer any further consideration of the planning proposal until such time that a site visit can occur.</p> <p>A site inspection with Councillors was arranged for 7 March 2022. This matter was then reported to the EPC on 4 April 2022 and endorsed by Council on 26 April 2022.</p> <p>A request for gateway Determination to allow public exhibition was sent to the DPE on 17 May 2022 and this was received on 20 June 2022.</p> <p>The planning proposal was on public exhibition from 29 June 2022 until 12 August 2022. A post exhibition report is planned for the EPC meeting of September 2022.</p>

Action	Deliverable	Stage	Status	Comments
<p>Planning Proposal to list the <b>Cadrys</b> building as a heritage item. (Council Resolution 05/07/2021)</p>	<p>Gazettal of heritage status</p>	<p>Post-exhibition review</p>	<p>On track</p> 	<p>A planning proposal to list the Cadrys building as a heritage item was considered by the LPP on 16 September 2021. The LPP provided advice to proceed, and to include the building at 549 Glenmore Road. This advice was considered at the EPC meeting of 11 October 2021, and at the Council meeting of 25 October 2021 it resolved to proceed with the planning proposal for public exhibition. On 23 December 2021, Council staff received the Gateway determination for this planning proposal. Pre-exhibition consultation with TfNSW was undertaken in March 2022, and public exhibition was carried out from 6 April to 20 May 2022.</p> <p>The EPC considered a post-exhibition report on 6 June 2022 and Council resolved to proceed with the finalisation of the planning proposal on 27 June 2022.</p> <p>Council is liaising with the DPE as the plan making authority to finalise the listing of the two buildings.</p>
<p>Planning Proposal to list Hillcrest at <b>780-786 New South Head Road</b>, Rose Bay as a heritage item. (Council Resolution 23/11/2020)</p>	<p>Report to Committee</p>	<p>Post-exhibition review</p>	<p>Fully complete</p> 	<p>In September 2020, after an IHO was issued for the site, a Heritage Significance Assessment (HAS) was prepared using external resources. This HSA was reported to the EPC on 2 November 2020 and on 23 November 2020 Council resolved to proceed with a planning proposal. The planning proposal was reported to the LPP on 17 December 2020 and this advice was reported to the EPC on 1 February 2021. On 23 February 2021, Council resolved to proceed with the planning proposal and submit this to the DPE to facilitate public exhibition. A Gateway Determination was issued on 9 June 2021, and the planning proposal was on exhibition from 23 June 2021 to 6 August 2021. A post exhibition report was presented to EPC on 13 September 2021, and on 27 September 2021 Council resolved to finalise the planning proposal. Hillcrest was listed as a heritage item in Schedule 5 of the Woollahra LEP on 14 January 2022.</p>

Action	Deliverable	Stage	Status	Comments
Review <b>Wilkinson</b> buildings and determine if they meet the threshold for heritage listing. (Council Resolution 24/11/14)	Report to Committee	Preliminary investigation / Scope of works; Next step is to prepare a planning proposal	In progress 	Research has commenced and some comparative analysis has been completed. As part of the assessment of heritage significance, owners were contacted in early 2022, and site inspections have taken place. It is anticipated that a planning proposal to list additional Wilkinson buildings as local heritage items will be reported to a WLPP meeting in the second half of 2022, and the advice from the WLPP will then be reported to a future meeting of Council.
Prepare a report on future heritage listing of <b>arts and crafts buildings</b> , including examples of outstanding significance recommended for listing in Schedule 5 of Woollahra LEP 2014. (Council Resolution 11/11/2019)	Report to Committee	Awaiting commencement date; Next step is to prepare a planning proposal	No progress 	This project will commence should funding and or resources become available, and has been included in the heritage gap analysis as a high priority project.
Carry out an assessment of the heritage significance of <b>543-549 Glenmore Road</b> , Edgecliff. (Council Resolution 05/07/2021)	Report to Committee	Awaiting commencement date; Next step is to prepare a planning proposal	Delays 	Due to other priorities, this project will commence once internal resources become available. However, it is anticipated that it will be incorporated into the Heritage Study being carried out for the whole of the Edgecliff Centre.


Action	Deliverable	Stage	Status	Comments
Carry out an assessment of the heritage significance of <b>Ausgrid Substations</b> in the Woollahra LGA. (Prompted by Ausgrid correspondence 22/12/2021)	Report to Committee	Awaiting external gateway approval; Next step is to prepare a planning proposal	On track 	On 22 December 2021 Council received correspondence from Ausgrid regarding the proposed removal of 18 electricity substations (throughout the municipality) from the Ausgrid s.170 Heritage and Conservation Register (which sits under the Heritage Act 1977). Without their inclusion on the s.170 Register, any buildings with heritage value would be unprotected. An assessment of heritage significance was reported to the WLPP on 17 March 2022 who provided advice to Council to proceed with the heritage listing of the 18 substations. This advice was reported to the EPC meeting of 4 April 2022 and on 26 April 2022 Council resolved to progress the planning proposal. On 13 May 2022 Council staff submitted an application to the DPE for a Gateway determination to allow public exhibition.
Carry out a heritage assessment of the buildings at <b>53 and 55 Drumalbyn, Bellevue Hill</b> . (Prompted by Interim Heritage Orders 17/12/2021)	Report to Committee	Exhibition; Next step is to prepare a planning proposal	On track 	In December 2021, after an IHO was issued for the site, a Heritage Significance Assessment was prepared using external resources. This Assessment, and an accompanying planning proposal recommending the listing of both buildings as local heritage items was presented to the WLPP of 17 March 2022. The advice from the WLPP was reported to the Council meeting of 11 April 2022. A request for a Gateway determination was sent to the DPE requesting to place the planning proposal on public exhibition, and this was received on 16 June 2022. The planning proposal will be on public exhibition from 6 July 2022 until 12 August 2022. A post exhibition report is planned for the EPC meeting of September 2022. As part of this project a further study was commissioned to assess the State significance of 55 Drumalbyn Road. It is anticipated that this assessment will be finalised by the end of July and if found that the item is of State significance, a State Heritage Register nomination will be prepared and submitted to the Heritage Council of NSW.

Action	Deliverable	Stage	Status	Comments
Provide a report on the further protection of secondary wings on contributory and heritage items in the <b>Darling Point HCA</b> . (Council Resolution 25/10/2021)	Report to Committee	Preliminary investigation / Scope of works; Next step is DCP amendment	On track  	Due to other priorities, this project has been paused and will recommence once internal resources become available.
Liaise with the Minister for Planning and Place regarding the <b>referral criteria for the LPP</b> to include the demolition of contributory items, and prepare a report outlining options to Council to enhance Woollahra's planning instruments with respect to the demolition of contributory items. (Council Resolution 25/10/2021)	Report to Committee	Preparations; Next step is to prepare a planning proposal and / or DCP amendment	Delays  	Consistent with this resolution, on 17 November 2021 a Mayoral letter was sent to the Minister for Planning and Public Spaces requesting a review of the referral criteria for the LPP. On 21 December 2021 we received a response on behalf of the former Minister for Planning and Public Spaces, identifying that Council's request will be taken into consideration as part of a current review of panel operations. A report outlining options to Council to enhance Woollahra's planning instruments with respect to the demolition of contributory items will be reported to a Council meeting in the second half of 2022.
Undertake an <b>audit of all 493 street inlays</b> (set out in Annexure 1 of report to Urban Planning Committee on 23/02/2015).	Report to Committee	Preparations	On track 	The scope of works required for the audit has been prepared. Investigation commenced in May 2022 and these works are anticipated to take several weeks noting the detail in field work and auditing required. The investigation is scheduled to be completed late 2022 with a report presented to Council.

Action	Deliverable	Stage	Status	Comments
Heritage listing <b>364 Edgecliff Road</b> , Woollahra. (Notice of Motion 22/11/2021)	Report to Committee	Awaiting external gateway approval; Next step is to prepare a planning proposal	On track 	This heritage assessment has being progressed by external resources, who recommended listing 364 Edgecliff Road, Woollahra as a local heritage item Council staff presented a planning proposal to the WLPP meeting of 19 May 2022, and the advice of the WLPP was presented to the EPC of 6 June 2022 and on 27 June 2022 Council resolved to progress the planning proposal. The planning proposal is currently with the DPE with a request for a Gateway determination to allow public exhibition.
Planning Proposal to list <b>Maget House</b> at 66 Victoria Road, Bellevue Hill as a heritage item.	Report to Committee	Completed	Fully complete 	In August 2021, after an IHO was issued for the site, a Heritage Significance Assessment (HAS) was prepared using external resources. This HAS was reported to the EPC on 11 October 2021 recommending the preparation of a planning proposal to list the building as a heritage item on Schedule 5 of the Woollahra LEP 2014. On 25 October 2021 council resolved to take no further action in relation to the heritage listing of Maget House at 66 Victoria Road, Bellevue Hill. Subsequent to this decision, the building was demolished.
Report to investigate the potential heritage significance of identified buildings in the <b>Double Bay Centre</b> and relevant instruments of protection. (Council Resolution 26/04/2021)	Report to Committee	In draft; Next step is to prepare a planning proposal	On track 	In February 2022 Council staff engaged Lucas Stapleton Johnson Heritage Planning & Architecture (LSJ) to undertake a Heritage Significance Assessment of buildings in the Double Bay Centre. Site visits have been arranged and a draft report is anticipated to be circulated to affected land owners for comment in August 2022. The Assessment (with accompanying planning proposal) will then be reported to a meeting of the WLPP in the second half of 2022, before the advice from the WLPP is reported to a future meeting of the EPC.

#### Strategy 4.4: Encourage diversity in housing choice to suit a changing population.

Ref	Priority	Comments
4.4.1	Ensure Council's planning documents support housing diversity.	During the reporting period, this priority was addressed through work on reviewing the submissions lodged to various public exhibitions including the Draft Double Bay Planning & Urban Design review and the Draft Edgecliff Planning & Urban Design review.

Action	Deliverable	Stage	Status	Comments
Subject to endorsement, prepare implementation strategy to amend planning controls for the Double Bay Place Plan- review Woollahra LEP 2014 and Woollahra DCP 2015 in regard to <b>recommendations from Double Bay Centre Housing Economic Study.</b> (Eastern City District Plan 2018 Double Bay Plan Plan 2019-2023 [DBPP Priority 3.1.1] [DBPP Priority 3.2.1])	Prepare implementation strategy	Post-exhibition review; next step is to prepare a planning proposal	Delays 	<p>On 29 March 2021 the Double Bay Draft Planning and Urban Design Strategy, Transport Study and draft Community Impact Statement, was reported to a meeting of S&amp;C. The S&amp;C deferred consideration of the report to a future meeting of the S&amp;C. On 19 April 2021 the S&amp;C further considered the report and on 26 April 2021 Council resolved to reaffirm the existing controls for Double Bay and revise the study to focus on Cross Street (south side between Knox Land and Bay Street) (the Cross Street Precinct) before commencing public exhibition. Staff revised the draft Planning and Urban Design Strategy, Transport Study, and draft Community Impact Statement to focus on the Cross Street Precinct. These documents were on public exhibition from 17 November 2021 to 17 December 2021.</p> <p>Subsequent to this, on 14 February 2022 Council resolved to exhibit the Draft Double Bay Planning and Urban Design Strategy (which applies to the whole Centre). These controls were on public exhibition from 16 March 2022 to 27 May 2022.</p> <p>Staff are currently reviewing submissions and revising the Draft Double Bay Centre Planning and Urban Design Strategy and supporting documentation in response to the issues raised in submissions. Consistent with another Council resolution, Council staff are also working with external consultants who are preparing a Heritage Significance Assessment of the Double Bay Centre which will inform the Draft Double Bay Centre Planning and Urban Design Strategy.</p>



Action	Deliverable	Stage	Status	Comments
				Submissions received during both the exhibition of the Draft Double Bay Centre Planning and Urban Design Strategy and the Draft Cross Street Precinct Planning and Urban Design Strategy will be reported to a future meeting of the S&C.

#### Strategy 4.5: Enhance the form and function of the local business centres.

Ref	Priority	Comments
4.5.1	Ensure Council's planning strategies and controls support and promote appropriate development and activities in business centres.	Once revised in response to issues raised in submissions, the Edgecliff Centre corridor study and the review of the Double Bay Planning controls will support and promote appropriate development and activities in those centres. As a consequence of issues raised, further consultant reports have been commissioned which has extended the time required to amend both Strategies and a post exhibition report is anticipated in late 2022 or early 2023.
4.5.2	Carry out urban design studies for areas, precincts and sites.	No new projects in this reporting period.
4.5.3	Ensure that upgrades to infrastructure reinforce the distinctive character of business centres.	In all of our business centres, Council staff maintain and replace appropriate infrastructure elements, by replacing these as like for like. Where infrastructure works are of a larger scale and have the potential to affect the appearance of the public domain, these are subject to a rigorous design process that includes consultation with the local community and community representatives.

#### Strategy 4.6: Ensure that planning and building requirements are complied with.




Ref	Priority	Comments
4.6.1	Buildings are constructed in accordance with approval requirements.	The certifying authority and Principal Certifier (PC) are responsible for ensuring building work meets public safety and regulatory requirements by;
4.6.2	Statutory requirements in relation to the certification of buildings under construction are complied with.	<ul style="list-style-type: none"> <li>Ensuring proposed works comply with development consents and NCC/BCA requirements;</li> <li>Inspecting building work at specific stages to check it is consistent with the consent or complying development certificate and national building standards; and</li> <li>Conducting a final inspection and issuing the occupation certificate if satisfied the building is suitable for occupation or use.</li> </ul> <p>Council provides these services, however as reported elsewhere, the majority of this work is undertaken by private accredited certifiers in the Woollahra LGA.</p>


Ref	Priority	Comments
4.6.3	Council provides cost effective and timely building certification services.	<p>Council provided the following building certification services for the half year to 30 June 2022;</p> <ul style="list-style-type: none"> <li>• 2 construction certificate applications (CCs) were received with 2 being determined, representing a market share of &lt;1%;</li> <li>• 4 complying development certificate applications (CDC) were received with 1 being determined, representing a market share of 4%;</li> <li>• Council was appointed the Principal Certifier for 3 projects, representing a market share of 2%; and</li> <li>• 2 occupation certificate certificates (OCs) were received with 1 being determined, representing a market share of 1%.</li> </ul>
4.6.4	Council provides a timely and effective response to unauthorised uses and works.	<p>For the half year to 30 June 2022 Council's Building Control staff;</p> <ul style="list-style-type: none"> <li>• Received 218 customer requests and finalised 195;</li> <li>• Served 35 'Notices of intention to give an Order';</li> <li>• Served 21 Orders; and</li> <li>• Issued no penalty infringement notices.</li> </ul>

# Goal 5: Liveable places

## Strategy 5.1: Enhance local community, cultural and recreation facilities to become more attractive, integrated, and accessible.

Ref	Priority	Comments
5.1.1	Plan for community, cultural and recreational facilities to ensure they reflect community needs and aspirations.	<p>Council has commenced the renovation of the Cooper Park Community Hall facility from April 2022. It is anticipated to be completed by Q2 FY 2022/23. All hirers from the Community hall have been reallocated to Council's other Community venues.</p> <p>As stated under 1.3.1 Council accepted the appointment as Crown Land Manager of the Vaucluse Bowling Club (VBC), supported by a \$3,740,769 grant from the Department of Planning and Environment Department under their Greater Sydney Crown Lands Open Space Activation program. Council is currently identifying best layout and use of the site, prior to appointment of an architect.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Investigate and implement actions from the Recreational Needs Analysis.	In draft	Delays 	The draft Recreation Strategy is to be exhibited concurrently with the draft Woollahra Play Strategy and the draft Crown Land Plans of Management. The draft Plans of Management have been reviewed by Department of Planning and Environment (DPE). They requested some very minor adjustments to the documents which have been made and sent back to the Department. We are awaiting final sign off for us then to proceed to community consultation which will include the above mentioned strategies.
Plan and construct multi use sports courts at locations agreed by Council (Notice of Motion 13/11/2017); namely undertake investigation and feasibility study for a multi-court facility at Lough Playing Fields.	Preliminary investigation / Scope of works	Delays 	The construction method of the multi courts at Lough Playing fields has had to be re-designed due to geo technical issues which has increased the cost of the project. Two grant applications to match Council's funding and secure the required budget for the project have been unsuccessful. Another grant application was submitted on 15 April. Community consultation on the project will commence Q1 FY22/23.
Investigate and implement actions from the LGA-wide strategy for play spaces. (Notice of Motion 30/10/2017)	In draft	Delays 	The draft Play Space Strategy is to be exhibited concurrently with the draft Recreation Strategy and the draft Crown Land Plans of Management. The draft Plans of Management have been reviewed by the DPE. They have requested some very minor adjustments to the documents which have been made and sent back to the Department. We are awaiting final sign off for us then to proceed to community consultation which will include the above mentioned strategies.

Action / Deliverables	Stage / Measure	Status	Comments
Street Play Initiative allowing children to play in the street of their local community at agreed times. (Council Resolution 6/4/2020)	Preliminary investigation / Scope of works	Delays 	Discussions with both Waverley and Inner West Council have progressed. The Street Play Initiative is an action in the draft Play Space Strategy which we await to exhibit. Once this has been approved the initiative will progress with further investigation and consultation identifying streets in the Paddington and Cooper Wards as a priority.

Ref	Priority	Comments
5.1.2	Consider issues of access and disability in all designs for infrastructure renewal.	Access and disability is considered in designs for all infrastructure renewal projects. Australian Standards, Council's Infrastructure Specifications and the Disability Discrimination Act is taken into consideration during the planning and design phase of all projects.
5.1.3	Implement a prioritised program of capital improvements to community and recreation facilities.	Capital works are undertaken in a timely manner. Progress of individual projects is reported in the Capital Projects update.

**Strategy 5.2: Provide and maintain safe, clean, serviceable public infrastructure including roads, footpaths, bicycle facilities, parks, open spaces, stormwater drains and seawalls.**

Ref	Priority	Comments
5.2.1	Implement the infrastructure maintenance programs for all classes of public infrastructure.	Maintenance program for Council's Civil Infrastructure is ongoing and completed as programmed. Asset inspections are maintained in accordance with set schedules. A full time Asset Inspection Officer is employed and undertaking suburb by suburb detailed infrastructure inspections including utility works. Totals are for the reporting period January- June 2022.

Task	January - June 2022 Performance
Restoration/ Road Opening works	198 work requests were completed in this reporting period.
Asset Inspections	615 new defects have been identified through proactive inspections carried out in Woollahra, Paddington and Watsons Bay. These repairs are now underway. 168 previously identified defect repairs in Darling Point, Edgecliff and Bellevue Hill have been completed.
Storm water pits and Gross Pollutant Traps	Storm water infrastructure is maintained in accordance with set schedules. Council has removed a total 34.9 tonnes of debris from our GPTs and stormwater infrastructure during this reporting period.



Ref	Priority	Comments
5.2.2	Undertake regular reviews of street lighting.	Street lighting reviews are prioritised and undertaken regularly by Council's Engineers. Faulty streetlights are reported to Ausgrid and/or Council's Electrical contractors for urgent repair.

**Strategy 5.3: Provide attractive, accessible, connected and safe parks, sportsgrounds, foreshore areas and other public spaces.**

Ref	Priority	Comments
5.3.1	Ensure Plans of Management for public open spaces are updated periodically and reflect community needs and aspirations.	The draft Plans of Management for Crown Land have been reviewed by Department of Planning and Environment (DPE). They have advised some very minor adjustments to the documents which have been made and sent back to the Department. We are awaiting final sign off for us then to proceed to community consultation which will include the Recreation and Play Space Strategies.
5.3.2	Implement a prioritised program of capital improvements to public open spaces.	A program of open space renewals and upgrades is developed annually for approval by Council. Progress is reported quarterly in the Capital Works progress report. Projects completed include; Rose Bay Seat Activation planting, installation of Planters through Rose Bay Business centre, renewal of Cooper Park creek wall, Tingira Reserve and Lyne Park landscape improvements.
5.3.3	Continue improvement program for horticultural sites in business centres.	Council continues to investigate and implement improvements to Woollahra Business centres. Further planter boxes have been rolled out in the Rose Bay Business Centre including planter included in the Rose Bay Seat Activation project.
5.3.4	Support and promote public safety in public open spaces through local law enforcement officers.	Rangers undertake routine patrols throughout the LGA, in addition to responding to customer requests.
5.3.5	Provide lifeguard services to Camp Cove Beach.	Life guard services commenced during the 2nd quarter at Camp Cove, operating each weekend. During the school holidays only, the service is provided daily, subject to the weather. The service is ceased on Anzac Day, 25 April 2022.

## Strategy 5.4: Protect trees, streetscapes and landscapes.

Ref	Priority	Comments
5.4.1	Implement adopted policy for public and private tree management throughout Woollahra.	The Tree Management Policy is implemented.


Action / Deliverables	Stage / Measure	Status	Comments
Create an Urban Forest Strategy setting out its long term vision and tree canopy targets for land owned or administered by Council (Council Resolution 29/9/2020 part F) & continue to participate in the urban tree canopy research and implementation.	Preparations	On track 	The preparation of the Urban Forest Strategy is progressing. Stage 1 of the process is complete which includes the extraction and analysis of spatial and tree inventory data. Some of the key items in this process include; preparation of aerial mapping images for use in Artificial Intelligence program for analysing tree canopy cover, produced the tree inventory data and ran a range of Canopy Cover queries (entire LGA, Suburbs, roads, parks and zoning typologies), engaged an external consultant to analyse the data to inform the strategy and an I-Tree Eco has been produced (which is a tool that provides quantification of the functional services provided by urban trees including pollution removed, carbon sequestration and avoided stormwater runoff). Stage 2 includes the preparation of the Strategy which we are currently progressing.
Strategic management of fig trees. (Council Resolution 22/06/2020)	On schedule	On track 	To assist the preparation of a report substantial work has been undertaken in the mapping and analysis of our fig tree population. We have produced full inventory data on our fig trees which includes location, condition and age. Spatial maps have also been produced to determine their contribution to the canopy cover throughout the LGA and within each suburb, percentage of tree canopy over property boundaries has also been calculated. This information has been provided to a consultant to prepare the report and consider a range of strategies for the future management of these trees. The consultant is also currently undertaking site visits to a number of Fig trees throughout the LGA for a detailed tree/site specific assessment. The consultant has also undertaken a review of Council's Policies, tree pruning guidelines and the current maintenance schedules. We expect the consultant to have a draft report to staff by September 2022.

**Strategy 5.5: Enhance the physical environment of our local suburbs, neighbourhoods and town centres.**

Ref	Priority	Comments
5.5.1	Maintain and improve accessibility to public places for all user groups.	Planning for Capital Improvements always take accessibility into consideration. A renewal of the pathway at Trumper Park (from Bowes Avenue to Quarry Street) has now been designed which includes improved accessibility for all user groups. Where possible all park furniture upgrades and pathways are made accessible.

**Strategy 5.6: Reduce impacts of local flooding and improve floodplain risk management.**

Ref	Priority	Comments
5.6.1	Develop and implement a five year capital renewal program for stormwater drainage infrastructure and Environmental Works Program for water quality improvements.	Stormwater Drainage Infrastructure Program has been developed and is based on various Council Flood Studies and Flood Risk Management Studies and Plans.
5.6.2	Develop a Floodplain Risk Management Plan for the various catchments in Woollahra.	Floodplain Risk Management Plans are progressively being developed for various catchments within the Woollahra Municipality. Once these Floodplain Risk Management Plans are completed they are referred to the Woollahra Flood Risk Management Committee and Council's Environmental Planning Committee for adoption. Floodplain risk management studies and plans have been completed for Rushcutters Bay, Double Bay, Rose Bay and Watsons Bay and Paddington. Funding applications have been made to the Department of Planning Industry and Environment to develop flood studies and plans for Vaucluse, Darling Point. Subject to receiving grant funding, the flood studies and plans for Vaucluse and Darling Point will be prioritised.

Action / Deliverables	Stage / Measure	Status	Comments
Pending funding from the Dept. Planning, Industry & Environment, complete Flood Risk Management Plans for Vaucluse & Darling Point catchments in Woollahra and refer to the Floodplain Risk Management Committee for Council adoption.	Awaiting external approval	Not yet commenced 	Council's Stormwater Engineer has applied for grant funding to undertake a flood study and plan for Vaucluse and Darling Point. Subject to receiving grant funding, this project should commence.

**Strategy 5.7: Renew and upgrade ageing infrastructure including roads, footpaths, stormwater drains and seawalls.**

Ref	Priority	Comments
5.7.1	Complete annual condition surveys and prepare 5 year and annual Capital Works Program for all classes of public infrastructure.	Council's Infrastructure Assets are reviewed every five years and this information is used to develop Council's five year Infrastructure Renewal Capital Works Forward Program. The program is reviewed annually and informs the annual Delivery Program and Operational Plan (DPOP).
5.7.2	Implement the Infrastructure Capital Works Programs for renewal for all classes of public infrastructure.	The progress of infrastructure projects for the April-June quarter (Q4) are detailed in the most recent Capital Works report which was tabled at FC&S Committee on 1 August 2022.



# Goal 6: Getting around

## Strategy 6.1: Facilitate an improved network of accessible and safe alternate transport options.

Ref	Priority	Comments
6.1.1	Provide for sustainable, safe convenient and efficient local movement of pedestrians, cyclists and vehicles.	Council's transport networks are reviewed on an on-going basis to ensure that they provide for the sustainable, safe and convenient movement of people and vehicles. The Woollahra Integrated Transport Strategy is currently being developed and will consider the provision of safe and efficient transport networks. The Woollahra Active Transport Plan is currently being developed and will consider an improved walking and cycling network across the Municipality.
6.1.2	Convene and service the Woollahra Local Traffic Committee and implement actions arising from this Committee's recommendations as adopted by Council.	The Woollahra Traffic Committee is held on a monthly basis and operates in accordance with TfNSW Guidelines and legislation. The recommendations made by the Woollahra Traffic Committee are programmed for implementation once they are endorsed by Council's Finance, Community & Services Committee. For standard signs and lines projects, works are prioritised and sent to Council's Civil Works Team for implementation. For larger traffic projects (such as pedestrian refuges, roundabouts, cycleways, raised pedestrian crossings etc), these projects are included and considered as part of the future traffic capital works program.
6.1.3	Implement actions arising from the Woollahra Integrated Transport Strategy (once Strategy has been adopted by Council).	The Draft Integrated Transport Strategy (ITS) was placed on public exhibition in April 2021. Feedback received from the public was included in a final report and presented to Council's Environmental Planning Committee and subsequent Council meeting in July 2022, where it was resolved that an updated plan should be brought back to Council following the publication of the 2021 Census (expected in October 2022). The Draft Active Transport Plan (ATP) is currently being reviewed and finalised. A Councillor Briefing on the Draft ATP was held on the 16 May 2022 and a report on the Draft ATP was presented to Council's Environmental Planning Committee and subsequent Council meeting in July 2022.

## Strategy 6.2: Improve the management of public parking on-street and off-street.

Ref	Priority	Comments
6.2.1	Maintain public parking infrastructure and parking across the municipality.	Parking is reviewed by Council's Traffic Section on an ongoing basis. Parking reports are prepared for the consideration of the Woollahra Traffic Committee and Council's Finance, Community and Services Committee. A review of the Resident Permit Parking areas in Darling Point and Watsons Bay is scheduled to commence in 2022.


Ref	Priority	Comments
6.2.2	Provide parking enforcement services.	<p>Routine proactive parking patrols are undertaken across the LGA daily, as well as responding to customers' specific requests and proactive patrols of illegal parking at schools. Council's parking patrol services continue to be impacted by COVID-19 through staff leave.</p> <p>During the half year to 30 June 2022;</p> <ul style="list-style-type: none"> <li>• 26,105 street parking infringements were issued for various offences</li> <li>• 3,131 infringements were issued in Council carparks</li> </ul>

### Strategy 6.3: Promote provision of better, more integrated public and community transport.

Ref	Priority	Comments
6.3.1	Provide services and programs to support improved and accessible public transport.	Council has supported various NSW Government Initiatives to support improved and accessible public transport. Council also supports improvements and upgrades to various Ferry Wharves across our municipality and is working with TfNSW on planned upgrades for the ferry wharves in Double Bay and Darling Point.
6.3.2	Maintain and upgrade where possible, public transport facilities.	Council advocates for the NSW Government to upgrade public transport infrastructure. Council is collaborating with TfNSW to develop final designs to implement improvements for accessibility to Double Bay and Darling Point Ferry Wharves. It is anticipated that these works will commence construction in 2023..
6.3.3	Fund Holdsworth Community Centre and Services to conduct individual and community transport services throughout the Municipality.	<p>On 25 October, 2021 Council resolved to enter into a new 3 year agreement with Holdsworth Community, effective 1 July 2022- 30 June 2022. The new funding agreement for 2022/23 totals \$861,596 for the provision of 5 local services and programs for the Woollahra community. Namely:</p> <ol style="list-style-type: none"> <li>1. Navigating the MAC System;</li> <li>2. Aged Care Wellness Hub Trial;</li> <li>3. Woollahra Dementia Alliance Action Plan;</li> <li>4. Woollahra Connect program and</li> <li>5. Family Services.</li> </ol> <p>The new funding agreement was signed 23 June 2022.</p>

## Strategy 6.4: Reduce traffic congestion, noise and speeding.


Ref	Priority	Comments
6.4.1	Reduce vehicle speed and traffic congestion through the introduction of traffic management facilities.	Traffic management facilities are implemented as part of the Annual Traffic Capital Works Program which is based on Council's adopted Woollahra Traffic Management Strategy 2014. This strategy provides a framework for the installation of traffic calming treatments within the municipality aimed at reducing speed, traffic congestion and improving safety for all road users. The progress of 7 traffic infrastructure projects from April-June quarter (Q4) are detailed in the most recent Capital Works report.

Action / Deliverables	Stage / Measure	Status	Comments
Pedestrianisation and Traffic Calming works for Rose Bay. (Notice of Motion 29/09/2020)	Awaiting Council decision	On track 	The Draft Active Transport Plan (ATP) is currently being reviewed and finalised. A Councillor Briefing on the Draft ATP was held on the 16 May 2022 and a report on the Draft ATP was presented to Council's Environmental Planning Committee and subsequent Council meeting in July 2022. The NOM will be reported along with the final ATP back to Council.

# Goal 7: Protecting our environment


## Strategy 7.1: Protect natural landscapes, systems and biodiversity.

Ref	Priority	Comments
7.1.1	Plan and implement strategies and initiatives to enhance natural landscapes and systems.	Actions from Council's Biodiversity Strategy are implemented into the workflow of our Bush Regeneration team. The sustainability team and bush team work closely to achieve results in this area. Examples of this collaboration includes the review of the existing water management systems within and above Cooper Park, new habitat planting behind the Rose Bay community garden and planting throughout Gap Park, Signal Hill Reserve and at the Cooper Park amphitheatre.
7.1.2	Implement a prioritised program of capital improvements to natural areas.	Capital improvements throughout our natural areas are implemented with the guidance of our asset register and Biodiversity Strategy. The completion of the biodiversity monitoring in council's parks and reserves has occurred this period.
7.1.3	Educate and partner with the community on the protection of natural areas and waterways, including Bushcare.	Councils' Bushcare program was affected by the COVID-19 pandemic, but was able to recommence in December 2021. We facilitate groups at the following locations; Cooper Park, Gap Park, Harbour View Park, Parsley Bay, Trumper Park, Paddington Community Nursery. In this reporting period Bushcare volunteers planted 3500 plants. Councils' Harbourcare program has continued, with individuals, community groups and corporate groups volunteering to remove litter from our beaches. On World Environment Day a community beach clean event was held at Rose Bay. We have continued our community education program via webinars, face to face events and Council's Environmental e-News. Events have included whale watching, rockpool rambles and a seniors nature photography workshop.
7.1.4	Provide scheduled tree maintenance programs and services and respond to customer needs.	All public trees are inspected annually with required maintenance scheduled as part of our proactive program.
7.1.5	Implement actions from the Biodiversity Conservation Strategy.	During this reporting period maintenance has been undertaken to ensure establishment of the new habitat planting behind the Rose Bay Community Garden. A joint program with Landcare and the Woollahra Golf Club has been completed, with planting to restore habitat within the Golf Club. The seahorse monitoring program continued with two further rounds of surveying completed, the surveys have observed a healthy breeding population of the endangered White's Seahorse.

Action / Deliverables	Stage / Measure	Status	Comments
Undertake biennial biodiversity and environmental monitoring program.	Completed	Fully complete 	Ecological consultants completed the biennial biodiversity and environmental monitoring program. Key findings from the monitoring have been published on Council's website.

## Strategy 7.2: Preserve and restore bushland areas and create wildlife corridor plantings.

Ref	Priority	Comments
72.1	Continue the implementation of Council's Biodiversity Strategy.	Work has continued on implementation of projects from the Biodiversity Conservation Strategy. The focus this reporting period has been completion of biodiversity monitoring in Council parks and reserves. A bush regeneration project at Trumper Park has been planned and implementation commenced. Cooper Park Bushland Neighbours Day was held in May, aiming to educate the local community about the biodiversity values of Cooper Park. 200 plants were planted by community members at the event. Planning has commenced for National Tree Day July 2022.

Action / Deliverables	Stage / Measure	Status	Comments
Implement tree planting projects in line with Council's Conservation Biodiversity Strategy, namely identifying planting opportunities and striving to plant over 1,900 trees annually.	On schedule	On track 	Bush regeneration has commenced alongside the pathways at Trumper Park, removing weeds and replacing with native species. Cooper Park Bushland Neighbours Day was held to enhance local community understanding of the biodiversity values of Cooper Park.

## Strategy 7.3: Support cleaner, healthier waterways including improved water quality and healthy water catchments.

Ref	Priority	Comments
73.1	Implement a five year Capital Renewal Program for stormwater drainage infrastructure and Environmental Works Program for water quality improvement.	Stormwater Drainage Infrastructure Program has been developed and is based on various Council Flood Studies and Flood Risk Management Studies and Plans. Details of individual projects are reported in the Capital Works report to Council each quarter.
73.2	Undertake water quality monitoring for public waterways.	Water quality monitoring was undertaken as part of Council's Biodiversity and Environmental Monitoring Program. NSW DPE Beachwatch provides ongoing water quality monitoring at Council's swimming beaches.
73.3	Provide street cleaning services to prevent litter and dirt entering the stormwater drainage system.	Maintenance and service program for street cleaning continues on a monthly basis in residential streets. High traffic areas and known 'hot spots' are cleaned on a fortnightly or weekly basis. 280 tonnes of street litter has been collected over this reporting period. This is 4 tonnes less than the corresponding period last year.
73.4	Implement the Stormwater Asset Management Plan.	Update to the Stormwater Asset Management Plan to incorporate information from Council's adopted Floodplain Risk Management studies was completed in May 2022. An annual review and monitor of the Stormwater Asset Management Plan will be undertaken to ensure recent information is captured and maintained.

Ref	Priority	Comments
73.5	Ensure that erosion and sedimentation controls are in place for new development where there is potential for the escape of sediment into the drainage system.	For the half year to 30 June 2022 Council's Rangers investigated the following customer requests with regard to building sites; <ul style="list-style-type: none"> <li>• 8 requests for sediment control;</li> <li>• 26 requests for air pollution issues, including dust related matters; and</li> <li>• 11 requests for water pollution issues including building site discharges, wash-downs and spills.</li> </ul>
73.6	Take appropriate and timely action in response to pollution incidents.	During the half year to 30 June 2022, 39 customer requests were investigated by Council's Rangers and Environmental Health Officers relating to potential water pollution incidents.


**Strategy 74: Ensure that premises which have the potential to impact on human health and safety are operated in accordance with relevant standards and statutory requirements.**

Ref	Priority	Comments
74.1	Inspect food premises twice per year to ensure compliance with food safety standards.	At the end of the half year to 30 June 2022 there were 372 recorded food premises in the LGA. The following food control activities were completed during the half year that was again impacted by COVID-19 restrictions; <ul style="list-style-type: none"> <li>• 74 primary inspections were carried out;</li> <li>• 18 re-inspections were carried out;</li> <li>• 4 food notices/orders were issued;</li> <li>• 20 customer requests were investigated; and</li> <li>• No penalty infringement notice was issued.</li> </ul>
74.2	The necessary certificates are submitted to Council and registers maintained in relation to fire safety, regulated air conditioning systems, hair dressers, mortuaries and skin piercing premises.	For the half year to 30 June 2022 Council's Health Premises and Fire Safety registers confirmed the following; <ul style="list-style-type: none"> <li>• 126 health premises were recorded;</li> <li>• 12 health premises inspections were carried out;</li> <li>• 64 regulated cooling tower/warm-water systems were recorded; and</li> <li>• 672 complete annual fire safety statements were lodged with Council..</li> </ul>
74.3	Operate an effective swimming pool safety program.	For the half year to 30 June 2022 the following activities were carried out pursuant to Council's swimming pool safety program; <ul style="list-style-type: none"> <li>• 24 swimming pool inspection requests were determined;</li> <li>• 11 swimming pool exemption applications were determined;</li> <li>• 4 swimming pool fencing customer requests were logged; and</li> <li>• 3 swimming pool fencing notices/orders were issued.</li> </ul>

# Goal 8: Sustainable use of resources

## Strategy 8.1: Reduce greenhouse gas emissions and ecological footprint.



Ref	Priority	Comments
8.1.1	Provide policy and planning initiatives based on the principles of Ecologically Sustainable Development (ESD).	During this half of this year, the planning projects addressing this priority were the progression of the Tree Canopy and Urban Greening control which will be placed on exhibition in the second half of 2022.
8.1.2	Provide programs and projects to reduce local greenhouse gas emissions and ecological footprint.	Projects to reduce community carbon emissions continued to be implemented and developed, including a workshop to educate the community about energy efficient pool pumps, and a workshop about installing rooftop solar and batteries. Rollout of the Apartment Energy Saving Program continued.

Action / Deliverables	Stage / Measure	Status	Comments
Participate in and implement projects arising from the Three Council Project Regional Environment Program, such as delivering the Solar My Club, Solar My School and Business Sustainability Programs; and supporting community uptake of electric vehicles by providing public charging facilities.	Completed	Fully complete 	The Three Councils Regional Environment Program continued the following projects: <ul style="list-style-type: none"> <li>Solar My School Program</li> <li>Solar My Club Program- installations completed for Goethe Institute and Emmanuel Synagogue</li> <li>Energy Smart Cafes Program- commencement of a new program to reduce the footprint of local cafes.</li> <li>Compost Revolution- compost bins and worm farms delivered</li> <li>Grow it Local</li> <li>WaterFix Strata- water saving project commenced targeting high water using apartment blocks.</li> <li>Eastern Suburbs EV Charging Network – additional sites identified at Christison Park and Birriga Road.</li> </ul>

Ref	Priority	Comments
8.1.3	Coordinate Council's Environmental Grants Program.	The seven environmental grant projects for 2021/22 are well underway, with three projects completed. Four projects have been impacted by delays due to Covid-19 and weather.


## Strategy 8.2: Monitor and strategically manage environmental risks and impacts of climate change.

Ref	Priority	Comments
8.2.1	Participate in projects that respond to the effects of climate change, including the effects of sea level rise.	Council continues to participate in two Coastal Management Programs - the Eastern Beaches CMP and the Greater Sydney Harbour CMP. A sea level rise study in partnership with Waverley and Randwick has been completed which includes mapping of the sea level rise risks to Councils assets.



Action / Deliverables	Stage / Measure	Status	Comments
Develop Coastal Management Programs for the Woollahra LGA by progressing the Eastern Beaches Coastal Management Program and Sydney Harbour Estuary Coastal Management Program.	On schedule	On track 	Sydney Coastal Councils Group, the lead governance organisation in coordinating the Greater Sydney Harbour CMP, has received a grant to continue developing the CMP. Council staff sit on the partnership group for this CMP and have participated in a number of workshops to assess stormwater management, which is a key focus of the CMP.
Implement actions adopted by Council to address the climate emergency, such as maintaining Council's carbon neutral certification under the Climate Active Program.	On schedule	On track 	This half year Council committed to purchasing 100% renewable electricity for all its operations from 1 July 2022. To further reduce operational emissions, in this reporting period additional solar was installed on the Kiaora buildings and lighting at Council's Grafton Street carpark was upgraded with energy efficient LED technology.

### Strategy 8.3: Encourage and assist our community to be leaders in waste management and resource recycling.


Ref	Priority	Comments
8.3.1	Encourage greater community participation in waste reduction, recycling and composting initiatives.	We continue to carry our education and awareness raising via all of our communications mediums, the main channels being our newsletters, website and end of year mail-out. This year saw the addition of our Recycle It Saturday events which allow for the collection of problematic wastes like batteries, paints, other hazardous items, polystyrene, textiles and more that can be diverted from landfill and dropped off to be recycled. We continue to work with SSROC and investigate future solutions and options available for successful and sustainable management of waste.

Action / Deliverables	Stage / Measure	Status	Comments
Carry out the household clean-up collection service with collection of non-recyclable bulky household items from 11 defined zones covering the Woollahra LGA, totalling 3 collections per zone annually.	842 tonnes collected over 11 clean-up zones; 1 clean-up per zone during this reporting period	On track 	During this reporting period 842.36 tonnes of clean-up waste was collected. There were 1,368 mattresses collected and recycled.




Action / Deliverables	Stage / Measure	Status	Comments
Participate in regional waste avoidance/ reduction recycling projects and events, such as National Recycling Week, Clean Up Australia Day, Second Hand Sunday and The Garage Sale Trail.	On schedule	On track 	The April chemical cleanout collection event run by the EPA was advertised as well as information about the single use plastics ban in NSW. Single use plastics (this includes bioplastic and compostable plastic as well with the exception of compostable FOGO bin liners) are due to be phased out starting June this year with light weight plastic bags (following on in November will be single use plastic straws, cutlery, bowls, plates, cotton buds and more - see <a href="https://www.epa.nsw.gov.au/your-environment/recycling-and-reuse/plastics/plastics-plan">www.https://www.epa.nsw.gov.au/your-environment/recycling-and-reuse/plastics/plastics-plan</a> ). We will continue to promote plastic ban information as we receive it from the EPA. At present we are working with SSROC on investigating alternatives for the collections and processing of soft plastics as well as developing and implementing textile recovery opportunities. At present, textiles can be dropped off as part our Recycle It Saturday events and we also promote other avenues for textile recovery on our website. Clean-up Australia day activities were held off due to torrential rain. A community event is to be held at a later date. Our membership with the Bower Re-use Centre was renewed in March and we continue to partner with them to provide free household pick up of preloved items and access to their re-use database.
Encourage the recycling through the E-Waste service and problem waste drop off via 4 joint collections days with Waverley Council per year for problem waste.	11.8 tonnes e-waste collected; x2 problem waste events held in this period.	On track 	Our first two problem waste drop off days were held in February and May. We collaborated with City of Sydney and Waverley to run this event, which is now branded Recycle It Saturday (City of Sydney branding). Residents can bring items we don't collect as part of clean-up such as gas cylinders, batteries, light globes and other items. Other types of problem waste include polystyrene, X-rays, clothing, soft plastics and e-waste. Attendance and resource recovery were high at both events with 22 tonnes collected in February and 20 tonnes collected in May. Our next two events are scheduled for August and November. The E-waste collection recorded 955 bookings during this reporting period which is 252 more bookings than last reporting period and 11.8 tonnes collected, which is double the amount of the last reporting period. The service has proved to be successful with large amounts of e-waste being diverted from landfill for recycling.

Ref	Priority	Comments
8.3.2	Implement programs to educate the community including schools, residents, community groups, businesses and staff on reducing waste and litter and increasing re-use and recycling.	We continue to carry our education and awareness raising via all of our communications mediums, the main channels being our newsletters and website. Continued effort is being made to promote our Food Organics collection service where residents can receive kitchen caddies and compostable bags to assist, encourage and engage them with the service. E-waste collection, problem waste events and compost revolution are promoted at all opportunities available including via newsletters, direct mail and when speaking to residents via the call centre. Schools have been targeted by Keep Australia Beautiful, employed to deliver waste education and schools/day care/preschools will continue to be supported with educational materials and workshops when requests are made to our staff.

Action / Deliverables	Stage / Measure	Status	Comments
Carry out education programs to relevant stakeholders, with the aim of litter collection devices and services throughout the LGA increasing by 5% each year (% by volume).	On schedule	On track 	During 2021 we employed Keep Australia Beautiful (KAB) to undertake waste education workshops with our local primary schools. Unfortunately, the program had to be cancelled several times due to COVID-19. At the beginning of 2022, KAB were finally able to perform workshops at some schools including Vaucluse Public, Holy Cross and McAuley Primary school. We performed compost workshops for 4 classes at the Woollahra Preschool to inform and revise their knowledge so they could confidently use their compost bins and manage organic waste onsite. Our battery bins captured 60kg of batteries for recycling during this period which is the same as last period. New food recycling communications were delivered to residents living in apartments given they are recovering a lot less than single dwellings. A targeted call out was made regarding kitchen caddies for apartments and more information to help them separate food scraps for recycling. Approximately 15 apartments took up the kitchen caddies to help with separation at their premises. Further information and callouts for caddy deliveries will be made in the second half of the year. FOGO and the Compost Revolution are still being promoted via our newsletters and website. Regular news and information regarding our services has been published via our Council and Environment newsletters. Our E-waste service, battery bins, problem waste day, compost revolution and recycling tips were promoted in February and April E-news. EPA chemical cleanout was advertised in May. EPA Plastic Bag ban information was promoted in June.

Ref	Priority	Comments
8.3.3	Conduct cost effective and efficient waste collection and recycling to residents and businesses.	5,388 tonnes of domestic waste was collected in the reporting period. This is 46 tonnes more than the corresponding period last year. 2,866 tonnes of recycling was collected over the 2 quarters, which is 300 tonnes less than the previous year.
8.3.4	Conduct organics recycling services.	Organics service provided to all residents 2,298 tonnes of organics have been collected in the reporting period, which is 278 tonnes more than the corresponding period last year.

Action / Deliverables	Stage / Measure	Status	Comments
Encourage the recycling of organics through the 3 Council Compost Revolution, with the aim of a 5% increase on the 242 tonnes of organic waste diverted from landfill in 2019/20.	On schedule	On track 	The compost revolution program is on-going and has continued to be advertised via social media, Council newsletters and our website. This period 19 compost bins and 15 worm farms were ordered by residents. There has been a drop in order amounts of these items. This could be due to heightened awareness of our FOGO service available to all residents.

#### Strategy 8.4: Reduce local water usage by Council and on private property.

Ref	Priority	Comments
8.4.1	Encourage greater community participation in water savings initiatives.	Woollahra Council, via the 3 Council Regional Environment Program, is working with SydneyWater to roll out the WaterFix program to our highest water using apartment blocks. The program involves an audit of water use and replacement of fittings, which is paid back via water bill savings.
8.4.2	Implement the Environmental Education Program for each year.	The environmental education program for 2021/22 is complete. In this reporting period webinars and workshops have been held covering the following topics: rooftop solar and batteries, energy efficient pool pumps, nature photography, marine ecology 'Rockpool Rambles', and whale watching. Two school sessions were held by the Eastern Suburbs Sustainable Schools Network focussed on nature connection and citizen science. Council is assisting schools to participate in the Climate Clever program and Worn Up uniform recycling program. A community nature trail was developed for Trumper Park and, following a successful trial, permanent signage was installed for the Cooper Park Nature Connection Trail.
8.4.3	Educate the community to reduce use of potable water.	Woollahra Council, via the 3 Council Regional Environment Program, has entered an agreement with SydneyWater to roll out the WaterFix program to our highest water using apartment blocks. 94 properties across the eastern suburbs have registered to participate to date. The program involves an audit of water use and replacement of fittings, which is paid back via water bill savings.



### Strategy 8.5: Promote and carry out water sensitive urban design.




Ref	Priority	Comments
8.5.1	Integrate water sensitive urban design into local infrastructure and development.	Raingardens are integrated into new infrastructure developments where feasible. The eleven raingardens that have been installed by Council to treat stormwater are maintained monthly and are functioning well, removing a substantial amount of pollutants each month.

# Goal 9: Community focussed economic development




## Strategy 9.1: Encourage vibrant and vital local suburbs, villages and neighbourhoods that support a healthy economy.

Ref	Priority	Comments
9.1.1	Plan and implement strategies and initiatives to enhance natural landscapes and systems.	Councils' Environment & Sustainability team continue to implement strategies such as the Biodiversity Plan to enhance natural landscapes and systems. They work closely with Councils' operations team to implement many of these actions. A bush regeneration project at Trumper Park has been planned and implementation commenced. Cooper Park Bushland Neighbours Day was held in May, aiming to educate the local community about the biodiversity values of Cooper Park. 300 plants were given to community members at the event. Planning has commenced for National Tree Day July 2022.
9.1.2	Encourage economic development in business and retail centres	During this reporting period, our priority was to: <ol style="list-style-type: none"> <li>1. Review the submissions lodged to the public exhibition of the Draft Business Chamber Funding Policy</li> <li>2. Running a small business webinar</li> <li>3. Reviewing the submissions lodged and reviewing and amending the Draft Rose Bay Place Plan</li> <li>4. Progressing applications for parklets.</li> </ol>



Action / Deliverables	Stage / Measure	Status	Comments
Participate in and support the Small Business Friendly Councils Program.	On schedule	On track 	Council provided support to local businesses by hosting a free webinar during NSW Small Business Month. The webinar, titled Helping Businesses Bounce Back, was held on 24 March 2022. The provision of business support continues through economic reporting, updating of the business portal on Council's website, and distribution of the Small Business Newsletter most recently on 14 March 2022. The Small Business Concierge service, provided by Service NSW, continues to be available to all local businesses in the LGA.
WorldWide Pride 2023	On schedule	On track 	SydneyWorldPride will take place from 17 February to 5 March 2023. Council staff have been liaising with the event organisers to integrate activation opportunities. Woollahra Council's venues will be listed as hireable event spaces as part of the Pride Amplified Program. Council staff are also investigating opportunities for public artworks and a supporting promotional campaign to support the aims of WorldPride. Consultation with the City of Sydney has begun and will be ongoing to ensure any programming is delivered holistically, particularly along Oxford Street.

Action / Deliverables	Stage / Measure	Status	Comments
Improve Rose Bay Centre by exploring funding opportunities and developing a Place Plan (Council Resolution 22/06/2020)	Post-exhibition review	On track 	<p>The Draft Rose Bay Place Plan 2022-2025 was publicly exhibited from 24 November 2021 to 14 January 2022. Council staff intend to provide the post-exhibition report and final plan for adoption to a meeting of the Strategic &amp; Corporate Committee in the second half of 2022.</p> <p>Using funding received under the DPE's Summer Night Fund program (\$15,000), Council delivered the 'People of Rose Bay' photo trail. This free open-air exhibition ran from 28 April 2022 to 13 May 2022.</p> <p>Council has been successful in its application for funding under the DPE's Streets as Shared Spaces program (\$480,000). This funding will be used to deliver the Rose Bay Connectivity Program which will activate the centre from late 2022 to early 2023. Delivery of this program involves collaboration between numerous teams including Community &amp; Culture, Regulatory, Communications &amp; Engagement, and Engineering Services.</p>
Parklets	On schedule	On track 	<p>On 26 July 2021, Council endorsed a report on a parklet trial program to support local businesses, improve streetscape vibrancy, create jobs and activate public space. At the time of preparing this report, 10 businesses have applied for a parklet and one has been approved, but none have been implemented. It is anticipated that an update report will be presented to a meeting of Council in September 2022.</p>
Business Chamber Funding Policy	On schedule	On track 	<p>On 12 July 2021, a report on the draft Business Chamber Funding Policy and supporting documents was considered by the FC&amp;S, and on 26 July 2021, Council resolved to exhibit the draft policy and supporting documents. The documentation was placed on exhibition from 17 August 2021 to 13 September 2021. It is anticipated that a post exhibition report will be presented to the FC&amp;S in the second half of 2022.</p>




Ref	Priority	Comments
9.1.3	Manage and promote open space and foreshore areas with high visitation rates.	Council's open spaces continue to be highly utilised with a high uptake of bookings and enquiries to utilise parks. The Council website is our major promotional means for Council's open space and foreshore areas. We manage these bookings through a centralised system whereby we balance the community needs against formalised bookings.
9.1.4	Implement the strategies, priorities and actions for which the Council is responsible for in the Double Bay Place Plan.	During this reporting period, our priority was to: <ol style="list-style-type: none"> <li>1. Explore opportunities to facilitate bud lighting in Guilfoyle Park</li> <li>2. Review and progress applications for parklets.</li> </ol>



Action / Deliverables	Stage / Measure	Status	Comments
Conduct quarterly business education forums to assist businesses to improve merchandising, marketing and customer service and respond to new and emerging business issues. (Double Bay Place Plan 2019-2023 [DBPP Priority 5.1.1])	On schedule	On track 	Council's most recent education forum was provided via the free webinar during NSW Small Business Month, Helping Businesses Bounce Back, on 24 March 2022. This webinar identified strategies and positive case studies to help businesses bounce back after the Covid-19 pandemic.
Implement activities and public domain improvements that will maintain, enhance and activate the laneways of Double Bay, such as improving waste management in laneways; and engaging with owners to implement Kiaora Lane plan. (Double Bay Place Plan 2019-2023 [DBPP Priority 3.7.1])	On schedule	On track 	Placemaking has continued to coordinate with local business owners to progress the Guilfoyle Lighting Project. This project seeks to install bud lighting in trees in Guilfoyle Park, in accordance with Council's 2015 Lighting Strategy and consistent with existing light within Double Bay. Council staff will continue to provide advice to local businesses driving this project to ensure alignment with Council's Donations and Sponsorship Policy, adopted 23 May 2022.
Subject to feasibility, outcome of EOI process and Council consideration, progress the redevelopment of the Cross Street carpark / cinema. (Double Bay Place Plan 2019-2023 [DBPP Priority 3.9.1])	On schedule	On track 	Council appointed Fortis consortium as development partner to enter into a Public Private Partnership for delivery of the project at its meeting of 11 April 2022. A Heads of Agreement is currently being developed.

Ref	Priority	Comments
9.1.5	Implement actions and projects for Oxford Street and Paddington.	In this half of the year, staff have been preparing a program of support for Sydney WorldPride 2023. Noting that the next round of the Placemaking grants to fund community led events and activation will be opened in the second half of 2022.

Action / Deliverables	Stage / Measure	Status	Comments
Activity levels within Oxford Street are monitored using available mechanisms, such as Wi-Fi and social media use regularly reported to stakeholders; Counts of vacant and 'for lease' shops are undertaken regularly and reported to stakeholders; Procurement of IT to incorporate opportunities for measurement/ monitoring of activity levels applying Smart City principles. (Oxford Street & Paddington Place Plan 2019-2023 [OS&PPP 1.3])	Preparations	Delays 	Council's former Economic Development Officer undertook an occupancy audit of all businesses within the LGA in November 2021. Data from this audit indicates that the occupancy rate within Oxford Street has improved with an increase from 84% in 2020 to 87% in 2021. Regular occupancy audits and analysis of economic activity data through SpendMapp will be undertaken once Council has appointed a new Coordinator Economic Development.
Work with the owners of the 'Young Street Plaza' to create a more activated space with events &, at other times, a welcoming space for quiet contemplation; Support & encourage start-up businesses, boutique retailers, artists & other creatives to temporarily use vacant retail spaces. (Oxford Street & Paddington Place Plan 2019-2023 [OS&PPP 2.2])	Preparations	Delays 	Council's Community and Culture department are currently undertaking an events management service review which will result in a path forward for Council's events program. Accordingly, no work has been progressed to deliver events for the Young Street Plaza. It is noted that the next round of Placemaking grants will be open in the second half of 2022 for activation events.



Action / Deliverables	Stage / Measure	Status	Comments
<p>Animation of public spaces by facilitating the use of public spaces for Placemaking related activities including simplification of approval and permit processes. (Oxford Street &amp; Paddington Place Plan 2019-2023 [OS&amp;PPP 3.4])</p>	On schedule	On track 	<p>Council staff are intending to prepare a Local Approvals Policy (LAP) to enhance and activate public spaces and streamline the approvals process for the following temporary activities:</p> <ol style="list-style-type: none"> <li>1. Mobile Food and Drinks Outlets (food trucks)</li> <li>2. Occasional Footpath Trading</li> <li>3. Outdoor Markets</li> <li>4. Events &amp; Festivals</li> <li>5. Street Entertainment (busking/ live music/ live performance)</li> <li>6. Fundraising &amp; Charity Collection</li> <li>7. Leaflet Distribution and Community Outreach</li> <li>8. Portable Advertising</li> </ol> <p>The preparation of the LAP will commence Council has appointed a Coordinator Economic Development.</p> <p>A number of public spaces in Rose Bay will be activated during the delivery of the Rose Bay Centre Connectivity Program, enabled by funding through the Streets As Shared Spaces program (\$480,000). These temporary activations will run from late 2022 to early 2023. Through Councils Placemaking Grants, Council continues to support events and the animation of public spaces.</p>
<p>Enhance footpath environments to make pedestrian use more appealing by preparing and introducing a Local Approvals Policy (LAP) which exempts approval for the display of goods on footways. The LAP to include criteria for displays to be in keeping with the character of the area. (Oxford Street &amp; Paddington Place Plan 2019-2023 [OS&amp;PPP 2.4])</p>	Preparations	Delays 	<p>Work on the Local Approvals Policy has not progressed due to a lack of staff resources. However, consultation will continue once Council has appointed a Coordinator Economic Development.</p> <p>A number of public spaces in Rose Bay will be activated during the delivery of the Rose Bay Centre Connectivity Program, enabled by funding through the Streets As Shared Spaces program (\$480,000). These temporary activations will run from late 2022 to early 2023. Through Councils Placemaking Grants, Council continues to support events and the animation of public spaces.</p>
<p>Review the 'Visit Paddington' brand so it fits with the Oxford Street &amp; Paddington vision and place story. (Oxford Street &amp; Paddington Place Plan 2019-2023 [OS&amp;PPP 4.1])</p>	On schedule	On track 	<p>The 'Visit Paddington' brand continues to be used by the Paddington Business Partnership across their promotional channels. No specific marketing or promotional plans have progressed in the past six months.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Prepare a promotional video aimed at tourism and showcasing Oxford Street & Paddington attractions and offerings and distribute it free to all local businesses and others who may be able to include it on their web site and other social media platforms. (Oxford Street & Paddington Place Plan 2019-2023 [OS&PPP 5.6])		No progress 	Council has not produced any further promotional aids or videos for Oxford Street and Paddington in the past six months.
Complete feasibility study for Paddington Greenway and seek grant funding for implementation if found to be feasible. (Notice of Motion 10/02/2020)	Study completed	Fully complete 	Feasibility study completed. Detailed studies and concept design for Rushcutters Creek section currently being finalised.

### Strategy 9.2: Balance tourism demands with impacts on the community.

Ref	Priority	Comments
9.2.1	Ensure planning for high profile tourism areas considers and protects residential amenity.	This priority is being addressed in the preparation of a program of support for Sydney WorldPride 2023. Noting also that the next round of the Placemaking grants to fund community led events and activation will be opened in the second half of 2022.

### Strategy 9.3: Maintain a high quality public domain to support and promote local business.

Ref	Priority	Comments
9.3.1	Provide services to meet community expectations in relation to the presentation of business centres and high profile areas.	Capital upgrades and maintenance work carried out to schedules and approved budgets. Waste infrastructure has been increased with the installation of larger street bins.
9.3.2	Provide street furniture maintenance services.	Street furniture maintenance is carried out to a high standard.

# Goal 10: Working together

## Strategy 10.1: Improve communication with the community and increase awareness of Council's activities.

Ref	Priority	Comments
10.1.1	Provide professional publications, promotional material and media releases.	<p>74 in last 6 months, notably: DL Rate notice on Woollahra App, Customer Service Survey, DL flyer on future vision and long term financial sustainability, Gallery exhibition and promotional materials, eNews, WSSP call for entries, print advertisements, e-signatures, Youth Photographic Award and Short Film Prize, NAIDOC Week, Mardi Gras street banners, EV car decals, Rose Bay Promenade signage, Knox St Pedestrian Plaza promotional material, DIAP, RAP, Plans of Management (Parks), IDAHOBIT graphics, recruitment packs, Autumn Print Newsletter, Media releases and media liaison in consultation with GM and Mayor.</p> <p>Most common requests relate to DAs/development- 46% of all enquiries, 54% other (projects, engagement, decisions, services).</p> <p>Average response time is within a working day. We respond to every request, which differs from other councils. Media responses can take 30 minutes or they may require more extensive research and data collection. We often receive positive feedback from reporters on our response time. Most common requests for media response and media coverage for this period:</p> <ul style="list-style-type: none"> <li>• Indian Home Diner DA</li> <li>• Fullerton Street renaming proposal</li> <li>• Knox Street pedestrianisation</li> <li>• Federal election- Dave Sharma billboard</li> <li>• Racism Not Welcome street signs.</li> </ul> <p>Staff News: Open rate average: 70.66% (vs 21.6% average open rate across all industries). Engagement on eNews is high with an open rate 54% for this period (compared to an average industry % of 21.6%).</p>
10.1.2	Provide educational tours for school children and community groups on local government processes and Council's role in the community.	<p>No delegations request due to the pandemic and the change in the curriculum relating to local government and a reduction in school excursions, confirmed by phone discussion with the local Department of Education (NSW) representative.</p>

## Strategy 10.2: Plan for the future for Woollahra.

Ref	Priority	Comments
10.2.1	Maintain a long term Community Strategic Plan for Woollahra.	<p>In consultation with Councillors and the community, Council has developed a new Vision and Mission to guide a new 10-year Community Strategic Plan, Woollahra 2032, Delivery Program 2022/23- 2025/26 and Operational Plan for 2022/23. Council resolved to adopt these plans on 27 June 2022, coming into effect 1 July 2022.</p>



**Strategy 10.3: Build and foster relationships, strategic networks and work collaboratively with all levels of government.**


Ref	Priority	Comments
10.3.1	Work closely with the Southern Sydney Regional Organisation of Councils (SSROC) and other appropriate regional bodies to improve service efficiency and effectiveness and to promote Council's position on matters of common interest.	The GM continues to attend monthly SSROC General Manager meetings.

# Goal 11: A well managed council

## Strategy 11.1: Facilitate community led decision-making that is open, honest and ethical and benefits the broad community.

Ref	Priority	Comments
11.1.1	Undertake community consultation and engagement processes in Council decision-making and the delivery of projects.	<p>We continued to support a range of community engagement projects from January-June 2022 including:</p> <ul style="list-style-type: none"> <li>The mix of hybrid online, face to face engagement is working well and has allowed us to engage with a broader group of stakeholders.</li> <li>OurYour Say page had a 54% increase in visits during this period (11,400), noting public interest is influenced by the projects and issues. Most popular engagement projects Fullerton St proposed renaming, Lyne Park Playground Renewal, Knox St Pedestrianisation Concept Plans, Renaming Dillon Street Reserve.</li> <li>Registrations increased by 21.5% and number of engagement responses increased by 336%.</li> <li>Our engagement eNewsletter had an open rate of 72.4% (industry average is 21.6%).</li> <li>We delivered community engagement training (IAP2- internationally recognised) to 10 members of staff to upskill them in methods of engagement and best practice.</li> </ul>


Action / Deliverables	Stage / Measure	Status	Comments
Support and guide the implementation of community engagement through training & development, resource kits, support hours and engagement calendar.	On schedule	On track 	Community engagement training and support is on-going.
Develop Council's online engagement platform 'Your Say' and promote engagement participation to achieve 18% growth in new user registrations based on 31 March 2021 benchmark of 1,666 users; and 10% growth in site visits based on 2019/20 benchmark of 5,899.	10.3% of 18% yearly growth target for users achieved; 15% achieved in yearly growth in site visits, 5% higher than the 10% target	On track 	<p>Council facilitated webinars, pop-ups/face to face and online engagement on 22 projects which generated 11,400 visits to our Your Say page and a 336% increase in submissions (1,300). Our most popular community engagement opportunities were:</p> <ul style="list-style-type: none"> <li>Fullerton Street (proposed renaming), followed by</li> <li>Lyne Park Playground renewal,</li> <li>Knox St Pedestrianisation Concept Plans and</li> <li>Renaming Dillon Street.</li> </ul>

Action / Deliverables	Stage / Measure	Status	Comments
Use a range of communication channels to promote our services, projects and assets	On schedule	On track 	We saw a significant increase in Instagram followers and engagement in this 6 month period, with a page growth rate of 154%. Most popular posts include: environmental news, local history pics, local pics, completed projects, positive local stories, multiple image galleries. People genuinely love seeing and appreciating the natural beauty of our area

Ref	Priority	Comments
11.1.2	Provide organisational support systems that facilitate transparent and democratic decision-making.	Council promotes open meeting processes via Council's website, in letters of notification and also in Agenda's for Council, Committee and Panel meetings. Members of the public can attend Council and/or Committee meetings (via zoom at present given COVID-19). Members of the public may address the Councillors on any matter on Committee Agenda's. Meeting Agendas and Minutes are accessible via Council's website-: <a href="https://www.woollahra.nsw.gov.au/council/meetings_and_committees">https://www.woollahra.nsw.gov.au/council/meetings_and_committees</a>

## Strategy 11.2: Develop and maintain effective reporting systems that enable Council to measure and report on performance.

Ref	Priority	Comments
11.2.1	Ensure Council maintains a transparent and integrated planning and reporting (IP&R) framework that is legislatively compliant and facilitates effective decision-making.	A draft suite of new Integrated Planning and Reporting (IP&R) documents including a new Community Strategic Plan, Woollahra 2032, Delivery Program 2022/23- 2025/26 and Operational Plan for 2022/23, along with an updated 10-year Long-Term Financial Plan 2022/23- 2031/32 were placed on public exhibition from 6 April - 15 May 2022. 36 public submissions were received on these drafts which were tabled for consideration by Councillors at the Strategic & Corporate Committee meeting held 30 May 2022. Council resolved to adopt these plans on 27 June 2022, coming into effect 1 July 2022.


Action / Deliverables	Stage / Measure	Status	Comments
Ensure compliance with the IP&R legislation and guidelines including planning for Council's Community Strategic Plan update, new 2021/25 Delivery Program and review of the Resourcing Strategy in conjunction with delivering the 2021- 25 Delivery Program.	Complete	Fully complete 	Council's Resourcing Strategy, comprising of its 10-year Asset Management Strategy, 4-year Work-force Management Strategy and a publicly-exhibited 10-year Long Term Financial Plan was tabled for consideration by Councillors at the Strategic & Corporate Committee meeting held 30 May 2022. Council resolved to adopt these plans on 27 June 2022, coming into effect 1 July 2022. The Resourcing Strategy supports the delivery of the adopted Community Strategic Plan, Woollahra 2032, Delivery Program 2022/23- 2025/26 and Operational Plan for 2022/23, by ensuring Council

Action / Deliverables	Stage / Measure	Status	Comments
			has sufficient funding, staff and assets to complete its programmed works. Identified IP&R works for this financial year are fully completed; a Community Engagement Strategy for the Community Strategic Plan is due to be adopted by 31 December 2022.


Ref	Priority	Comments
11.2.2	Ensure council maintains a strong governance framework by continually reviewing Council policies and procedures for adequacy and currency.	Policies and procedures continue to be reviewed and updated as required to reflect legislative change, best practice and/or as per operational requirements.
11.2.3	Report regularly on Council's activities and achievements to the community.	<p>In addition to our regular communication channels:</p> <ul style="list-style-type: none"> <li>• Daily: social media content;</li> <li>• Weekly: Mayor's column, website updates and showreel; every week we provide an update on Council news and events in the Mayor's column published online and in print in the Wentworth Courier. We also provide regular social media updates:</li> <li>• Every three weeks: the Mayor does a live interview with Eastside Radio.</li> <li>• Monthly: eNews is distributed to subscribers and the open rate remains high at 54%. Community Noticeboard posters and digital display boards on upcoming events and engagement opportunities.</li> <li>• Every two months: an A5 Woollahra What's On brochure is printed (in response to public demand).</li> <li>• Quarterly: printed newsletter, we also included rate notices; CSC survey, financial future DL brochure to all ratepayers. Editorial and images are provided to Village Voice, Darling Point Edge, Local Paddo, the Beast, Eastern Suburbs Life and other online and print media.</li> </ul> <p>Social media engagement continued to grow with the biggest uptake via Instagram (growth rate up by 154% in 6 months). Most popular content across Instagram and FB is environmental news, local images, project updates and stories, parks and beaches pics, local history images.</p>

### Strategy 11.3: Maintain community access and effective participation in Council committees.

Ref	Priority	Comments
11.3.1	Provide effective support to manage the efficient operation of Council and other Committee meetings.	Agenda and Minutes for Council meetings, Committee meetings (i.e. Environmental Planning Committee and Finance, Community & Services and Strategic & Corporate Committee) and also Planning Panels (i.e. Application Assessment Panel and Woollahra Local Planning Panel) are published via Council's HUB and Council's website within agreed service standards. Governance staff provide assistance to internal and external stakeholders as required.

Action / Deliverables	Stage / Measure	Status	Comments
Develop an induction program for newly elected and returning Councillors following the 2021 Local Government Elections.	Complete	Fully complete 	Induction Program for the new Council elected in December 2021 was held between January 2022 and June 2022 in accordance with the OLG requirements covering topics such as Code of Meeting Practice, Code of Conduct, Planning Reform Reviews, IP&R and Budget, Councillor Involvement in planning decisions.


Ref	Priority	Comments
11.3.2	Encourage community representation on subject based sub-committees.	Community representation on Sub-Committee and/or Working Party are determined by each Sub-Committee and/or Working Party Terms of Reference. Periodic reviews of each Sub Committee and/or Working Party is undertaken to review the operation of each Sub Committee and/or Working Party against their adopted Terms of Reference.

Action / Deliverables	Stage / Measure	Status	Comments
Coordinate the review and update of Terms of Reference for subcommittees and working parties.	On schedule	On track 	Review of Terms of Reference are being undertaken progressively for each of the Sub-Committee and/or Working Party, based on a newly developed template. Revised Agenda templates and Minutes templates developed for each Sub-Committee and/or Working Party to provide consistency and corporate branding. A report on the review of working parties and sub committees will be considered in September.

#### Strategy 11.4: Maintain Council's strong financial position.

Ref	Priority	Comments
11.4.1	Effective management of Council's finances.	The March 2022 quarterly budget review was presented to Council at its meeting in May 2022 which forecast a budget surplus for the full financial year 2021/22 of \$2.8 million including the impact from Covid-19. The March 2022 (Q3) forecast was impacted by the fair value increment of investment properties \$12.8m and staff redundancy costs estimated to be \$3m. The further identification of measures to improve the longer term structural budget issue sees \$2.9m of annual savings identified to date. The 2022/23 budget was adopted by council on 27 June 2022. The 2022/23 budget, forecasts a deficit of \$258k. This is a significant turnaround as council exits Covid-19 impacts and achieves the annual savings identified. Further actions and initiatives are required to secure council's financial sustainability. A major risk to the 2022/23 budget is the global and domestic economic climate.




Action / Deliverables	Stage / Measure	Status	Comments
Commence a conversation with the community around a Special Rate Variation with the specific aim of funding for a pre-determined and agreed outcome e.g Streetscape improvements, environmental initiatives, infrastructure upgrades etc as well as long term financial sustainability.	On schedule	Fully complete 	Council launched its Budget and Financial Sustainability page on Council's website which includes information on Council's financial challenges and what action is being taken to address them. This includes looking at a potential application for a special rate variation. This was promoted during the public exhibition of Council's Draft Operating Plan and Draft LTFP in April/May 2022.

Ref	Priority	Comments
11.4.2	Manage the leasing and licensing of Council buildings.	Property Officers manage the leasing and licencing of Council buildings and ensure that all agreements are attended to in a timely manner. Some agreements have not been able to be renewed/retendered due to Covid-19 or until new Plans of Management are adopted by Council later this year in accordance with the new Crown Lands Management Act.



### Strategy 11.5: Deliver high quality services that meet customer expectations.

Ref	Priority	Comments
11.5.1	Provide the best practice customer services in a timely and professional manner.	The customer service team have been working well and meeting KPIs. Our permits for residential and visitors have increased over the reporting period. All customer service staff have been trained in iConcierge and the Woollahra App. Service results for the reporting period are detailed in the table opposite.



Action / Deliverables	Stage / Measure	Status	Comments
Transition all staff to utilising the Woollahra App web browser for all customer request management.	On schedule	On track 	A Customer Experience Design project was conducted on iConcierge and valuable feedback from both external and internal customers was gathered. This will assist in future developments. More customers are submitting their own CRMs and this has risen to 12.2% of all CRM's lodged.

Service	1st Qtr 2020/21	2nd Qtr 2020/21	3rd Qtr 2020/21	4th Qtr 2020/21	FY 2020/21 (average)	1st Qtr 2021/22	2nd Qtr 2021/22	3rd Qtr 2021/22	4th Qtr 2021/22	FY 2021/22 (average)
DAs and CDCs processed by Customer Service staff	272	269	186	248	<b>244</b>	291	325	<b>264</b>	<b>326</b>	<b>302</b>
Calls answered by Customer Service staff	21,155	19,417	19,734	18,798	<b>19,776</b>	18,563	19,399	<b>18,787</b>	<b>17,243</b>	<b>18,498</b>
Service standard for call answered	95%	97%	96%	97%	<b>96%</b>	96%	97%	<b>97%</b>	<b>95%</b>	<b>96%</b>
Visitor permits and Daily permits issued by Customer Service staff	5,220	5,970	5,900	4,780	<b>5,468</b>	1,425	5,045	<b>4,930</b>	<b>5,235</b>	<b>4,159</b>
Parking permits issued by Customer Service staff	1,449	1,528	1,512	1,050	<b>1,385</b>	1,062	1,425	<b>1,566</b>	<b>1,031</b>	<b>1,271</b>


Ref	Priority	Comments
11.5.2	Provide for the effective planning and delivery of information technology services to enable efficient services to the community.	Projects have been completed including the addition of service requests functionality in the Woollahra App for customers to self-serve. Further development and testing of a parking permits functionality to be provisioned through the Woollahra App and integrated into the iConcierge CRM system. An ICT Strategy and roadmap is currently under development.

Action / Deliverables	Stage / Measure	Status	Comments
Expand the usage of the Woollahra App to incorporate customer service request functionality.	In Draft	Delays 	Development of the parking permits module in iConciergeCRM is continuing as part of Council's review of payment pathways and incorporated into Council's ICT Strategy.
Review Council's 5 year Information Technology Strategy to ensure our electronic business systems continue to meet operational needs and community expectations.	In Draft	Delays 	An ICT Strategy and roadmap is currently being developed and is anticipated to be completed during the first quarter of 2022/23.

Ref	Priority	Comments
11.5.3	Maintain a highly skilled, productive, committed and customer focused workforce.	<p>Management of workforce post Covid-19 has been of focus in the second half of 2021/22. Maintaining connectivity whilst managing a hybrid workplace has been crucial to effective service delivery. Indoor staff continue to work under the Council Flexible Work Policy. The policy is crucial in attracting new recruits in a challenging labour market.</p> <p>Council completed a major review of the organisational structure and staffing levels in consultation with staff and the unions.</p> <p>In June 2022 the first Council wide Staff Survey since 2018 commenced. Recruitment activity continues to be on raise with an increased turnover and new positions created as a result of the restructure. The market continues to be competitive.</p>

Action / Deliverables	Stage / Measure	Status	Comments
Administer our continuous improvement (Best Service) program. Strengthen the capacity of all departments to integrate continuous improvement techniques into their business operations.	4 staff submission received; 1, 3 in progress.	On track 	Best Service Program continues to be severely impacted by shortage of resources. The Human Resources team ran a post-Covid communication piece which generated 4 OFIs which are in various stages of progress with one having been completed. The structure of the program will be reviewed during the first half of 2022/23.
Design and implement contemporary workforce policies and practices that reflect our values and desired culture.	4 policies reviewed	On track 	Review of policies continues on a regular basis.

Ref	Priority	Comments
11.5.4	Implement and conduct a Service Delivery Review Program to identify improvements to services delivery, customer experience, develop performance measures to deliver value for money for our community.	A Service Review Framework is currently being developed to support Council's ongoing program.

Action / Deliverables	Stage / Measure	Status	Comments
Plan and commence a Service Review program to identify areas of the business where cost savings or income generation could be achieved without reducing our commitment to service.	On schedule	On track 	Initial reviews have commenced within Open Space Operations, Waste Operations, Business Centres & Street Cleaning.

### Strategy 11.6: Minimise risk for Council and the community.

Ref	Priority	Comments
11.6.1	Maintain a risk management framework that achieves best practice in managing risks associated with Council's business activities.	As part of Council's proactive approach to ensuring policies, procedures and processes are keep current and relevant, staff are presently updating our Risk Management Framework. A consultancy firm has been engaged to facilitate the process. The anticipated rollout for the new Risk Management Framework will take place over 3 phases over a period of 18 months.
11.6.2	Maintain a corporate wide Business Assurance Framework to manage our systems/processes and risks to improve and protect Council's current and future performance.	With the final term of both independent ARIC Members, Council undertook an Expression of Interest process to seek independent members. Council at its meeting on 27 June 2022, appointed three (3) non-voting Councillors and three (3) independent members. The new independent Committee Members includes the existing Chair, Jason Masters, Deborah Goodyer and Carl Millington. Non-voting Councillors include Councillor Carmichael, Councillor Grieve and Councillor Price. The new ARIC was appointed for the period July 2022 to September 2024.

Woollahra  
Municipal  
Council



536 New South Head Road,  
Double Bay NSW 2028  
[woollahra.nsw.gov.au](http://woollahra.nsw.gov.au)  
T: 02 9391 7000  
F: 02 9391 7044  
E: [records@woollahra.nsw.gov.au](mailto:records@woollahra.nsw.gov.au)