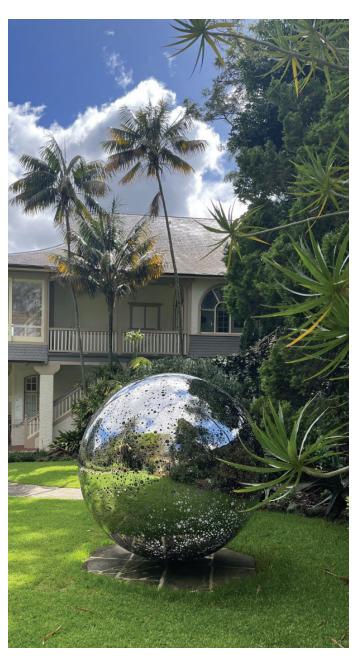




Acknowledgement of Country Woollahra Council acknowledges the Gadigal and Birrabirragal people who are the traditional custodians of this land and pay respects to Elders both past and present and emerging.

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One Bright Pearl by Lindy Lee, Blackburn Gardens

Executive Summary



Welcome to the progress report for Council's Delivery Program 2022 - 2023 to 2025-2026 and Operational Plan 2022-2023, for the reporting period July – December 2022.

The first six months of the 2022-2023 financial year has been another busy time for Council, with some of the highlights included below. Whilst Council has continued to deliver a range of services to the community over these past 6 months, much of this time has also been dedicated to engaging with the community on the matter of a Special Rate Variation (SRV).

An SRV is where Councils in NSW are able to apply to the Independent Pricing & Regulatory Tribunal (the IPART) for rate increases beyond the annual rate peg limit. An SRV can assist Council with future financial sustainability and can also provide Council with the opportunity to address a number of priority spend initiatives, which otherwise would not be able to be funded.

Council needs to maintain a financially sustainable position over time and over the last five years, it has become increasingly difficult for Council to continue to maintain such a position, largely due to a range of factors of which only some of them are within Councils control. This has resulted in operating budget deficits over recent years. These financial challenges have previously been

reported to Council and the community on a number of occasions over the past 18 months or so and have also been detailed on the Council web site since late 2021.

At its meeting of 8 August 2022, Council resolved to engage with the community on the need for and extent of a proposed SRV. This community engagement ran from 24 August 2022 to 9 October 2022, with 593 submissions received. Subsequently, on 17 October 2022, Council resolved to apply for an SRV to the IPART, with the SRV application to be lodged in early February 2023, in line with the IPART timelines.

The SRV option resolved by Council, if approved by the IPART, will see ordinary rate income increase by 13.7% in 2023-24 (including the rate peg of 3.7%) and 7.5% in 2024-25, (including an assumed rate peg of 2.5%). The SRV application also seeks to retain the increase in the rate base permanently and if approved by the IPART, will take effect from 1 July 2023. Council will know the result of the IPART determination in early May 2023.

Council has provided strong leadership for our community over many years and part of that ongoing leadership includes accountability for our financial management and longer term financial sustainability. In line with this, Council has taken very seriously the matter of future financial sustainability and as such, prior to moving down the path of applying for an SRV, Council undertook a range of budget improvement initiatives valued at approximately \$3.8million. This saw a reduction in Councils operating deficit from an original deficit of \$4.1m in 2021-22 to an anticipated operating deficit in 2022-23 of \$0.3million.

As noted earlier, the first reporting period for this financial year has seen Council continue to deliver for our community and highlighted below are some of those achievements:

- Over 2,200 plants were planted by Council and the community on National Tree Day
- 3 x Parklets are now in place and operational across the I GA
- In August 2022, Council won both the Local Government NSW Planning Award for Cultural Change Innovation/Excellence and the Local Government NSW Leo Kelly OAM Arts & Culture Award Plan or Strategy for the Woollahra Aboriginal Heritage Study
- In December 2022, Council unveiled a sculpture called One Bright Pearl by Lindy Lee at Blackburn Gardens
- From July 2022, Council has moved to 100% renewal electricity, which will significantly decrease Council's carbon emissions.

I encourage everyone to continue to have your say on the range of initiatives being undertaken by Council. You can do this by joining our online community engagement platform Your Say Woollahra at:

https://yoursay.woollahra.nsw.gov.au/

Craig Swift-McNair

Understanding this report

We have used a traffic light system to indicate the progress of our Operational Plan actions:



Fully complete



Not yet commenced



On track



No progress



Delays



Further steps (for planning matters)

Notices of Motion

A Notice of Motion (NOM) is a request for action adopted by Council during the financial year. Councillors can raise a NOM at formal Council meetings. NOMs are not resourced in the adopted Operational Plan and related Budget at the commencement of the financial year and therefore resources with which to undertake the actions from a NOM, will normally form part of the consideration by Council prior to adopting a NOM. Where resourcing is required to deliver a NOM action/s, this may lead to delayed delivery of already adopted Operational Plan actions. Council staff will keep Councillors informed of any potential delivery impacts to existing Operational Plan action as a result of a NOM or NOMs being adopted by Council.

In the following pages, NOMs are reported in three ways: New – being those NOMs received between July-December 2022; NOMs being actioned via the Council adopted 2022/23 Operational Plan and NOMs either Completed / In Progress / Not Yet Commenced.

In the period 1 July to 31 December 2022, new NOMs as listed below were received. This list reflects the status of the report as at 29 January 2023. Where a report has been tabled to the Finance, Community & Services Committee this is referred to as FC&S; where a report has been tabled to the Environmental Planning Committee this is referred to as EP; where a report has been tabled to the Strategic & Corporate Committee this is referred to as S&C

NOM Date	NOM Subject & Brief Description	Status
Waste & Cleansin	g	
14-Nov-22	Peaker Lane Investigate and prepare a report as to the estimated cost, timing and viability of various options in relation to improving the appearance and cleanliness of Peaker Lane between Spicer Street and Holdsworth Street, Woollahra.	In Progress; A report on this matter will be brought the FCS Committee meeting in March 2023. Following the meeting of Councillors, staff and community representatives on 27 October 2022, Compliance staff have commenced the process of issuing notices for the repair of private building works and Cleansing staff have trialled additional and alternative street cleaning methods.
28-Nov-22	Soft Plastics Writes to Woolworths, Coles and the Federal and State Environment Ministers expressing disappointment that the REDcycle Service has been suspended and urge that all stakeholders.	In Progress; Letter has been sent to the Minister. Full response to NOM will be presented Q3 FY22/23.

NOM Date	NOM Subject & Brief Description	Status	
Parks, Trees & Recreation			
22-Aug-22	Public Whale Watching Binoculars Investigate installation of free, public binoculars and signage detailing whale species and migration patterns at strategic vantage points along the coastal walk.	In Progress; Staff have undertaken initial research on this NOM and made representation to various suppliers to understand cost and installation requirements. This project has been included in the draft Capital Works budget deliberations for FY23/24.	
31-Oct-22	Fig Tree Lane Park Dogs Off Leash Undertake community consultation to determine community views on changing the current status of "Dogs On Leash" to "Dogs Off Leash" either timed or untimed in Fig Tree Lane Park and prepare a further report and recommendation be prepared following the community consultation.	Completed; This NOM has been included in the overall review of dog regulations across the LGA. A report on the LGA wide review was presented to the FC&S Committee on 5 December 2022. Recommendation of changes to exhibit to the public were adopted by Council on 12 December 2022. Public exhibition material is currently being prepared for exhibition in March 2023.	
28-Nov-22	Urban Forest Strategy Undertake a broad strategic review of Council's overall Open Space and Trees section of Council as part of the service review program for 2022-2023 (incorporating any work already undertaken with regard to maintenance operations of the Open Space & Trees section) and that this review include a focus on consideration of how Council will best implement the objectives of its urban forest strategy. Provide a briefing to Councillors on the draft urban forest strategy in February/March 2023 with a view of tabling the Urban Forest Strategy to the Environmental Planning Committee. Give urgent consideration to remedying the high proportion of vacant street tree pits or dead trees in the Cooper Ward, and along Old South Head Road and New South Head Road.	In Progress; The scope of the Service review for the Open Space and Trees department is currently being drafted, with a view to commencement in Q3 of FY22/23. A briefing of Councillors on the Urban Forestry Strategy will be organised in February/March 2023 which will provide all detail around the tree data collection, planting opportunity sites and the draft Strategy.	

NOM Date	NOM Subject & Brief Description	Status
Transport & Engir	neering	
25-Jul-22	Angled Rear To Kerb Car Parking In Double Bay Investigate the feasibility (including costs) of implementing angled rear to kerb car parking in Double Bay, for the purpose of addressing the loss of parking and revenue in Knox Street due to the proposed pedestrianisation including consideration of any impact on building a safe cycle network.	Not Yet Commenced; An investigation will be undertaken in 2023 to determine whether additional on-street parking can be implemented within the Double Bay Commercial Centre. This investigation will be reported to the Local Traffic Committee meeting and FC&S committee meeting for consideration and approval. It should be noted that in November 2022, a project update report was presented to full Council detailing the challenges of delivering the Knox Street Pedestrian Plaza including the shortage of funds and time. The report detailed the updated cost estimate and the lengthy delay in approval from Transport for NSW. Council endorsed to postpone progressing with the Knox Street Pedestrian Plaza Project at this point in time, due to cost escalations and the resultant insufficient funding that is available to complete this project.
31-Oct-22	Kiosk Substations Make inquiries of Ausgrid as to whether any areas in the Woollahra municipality have reached electrical grid capacity and as to why there are so many installations of kiosk substations in the municipality.	In Progress; Discussions with Ausgrid representatives on the issue of substation installations has commenced. Staff are seeking to ascertain the extent of the increase in new infrastructure, both current and proposed, in order to better inform representations to the NSW Government on this issue.
12-Dec-22	No Right Hand Turn Into Knox Street From New South Head Road Liaise with Transport NSW as soon as reasonably practical to review the Knox Street intersection to improve vehicular safety by prohibiting right hand turns into Knox Street from New South Head Road, Double Bay.	In Progress; Noting that a Traffic Management Plan together with a design plan to restrict right turn movements from New South Head Road into Knox Street was approved by Transport for NSW in October 2022 and subsequently, a project update report on the Knox Street Pedestrian Plaza was presented to full Council detailing the challenges of delivering the project including the shortage of funds and time, Council endorsed to postpone progressing with the project at this point in time. In 2023, Council's Engineers will commence discussions with Transport for NSW (TfNSW) to seek their views on the proposal to restrict right turn

NOM Date	NOM Subject & Brief Description	Status
		movements from New South Head Road into Knox Street, notwithstanding the Knox Street Pedestrian Plaza project is now postponed. Should TfNSW support in principle the proposed right turn restriction from New South Head Road into Knox Street, Council's Engineers will then prepare a Traffic Management Plan and present a report to TfNSW for consideration and approval, before reporting to the Woollahra Local Traffic Committee meeting and Finance, Community Services committee meeting for endorsement.
Compliance		
25-Jul-22	Impacts Of Site Contamination Prepare a report in relation to the impacts of site contamination to strengthen Council's planning controls regarding site contamination and disposal of contaminated site water during construction.	In Progress; It is anticipated a report to Council will be tabled this FY22/23.
	ces, Culture & Arts	
8-Aug-22	Celebrating Bellevue Hill In 2023 Prepare a report detailing a plan for celebrating Bellevue Hill and its postcode "2023", in 2023, together with suggestions for grant funding to assist with local business and community events in Bellevue Hill during that calendar year.	Completed; Report adopted by Council 31 October 2022 outlining activities for Celebrating Bellevue Hill 2023.

Notices of Motion actioned via the Operational Plan 2022/23

Resourcing has been allocated to address actions arising from the following Notices of Motion in the current Operational Plan 2022/23. Progress comments will appear in this report under the relevant priorities.

NOM Date	NOM Subject	Priority	Page
Parks, Trees &	Recreation		
<u>06-Apr-20</u>	Street Play Initiative	5.1.1	18
22-Jun-20	Street Tree Management Plan for Figs in Municipality	7.1.1	20
Transport & E	ngineering		
25-May-20	Street Inlay Audit and Rectification	4.2.1	23
29-Sep-20 & 14-Jun-22	Hydrogeological and geotechnical study for the Rose Bay/Lower Bellevue Hill Catchment Area below the ridgeline at Drumalbyn Road to begin immediately on 1 July 2022	4.1.1	23
29-Sep-20	Pedestrianisation and Traffic Calming Measures for Rose Bay	6.3.1	25
Strategic Plan	ning, Heritage Conservation & Place		
9-Dec-19	Updating Local Heritage Register	4.2.1	44
<u>10-Feb-20</u>	Paddington Greenway	4.1.1	37
<u>22-Jun-20</u>	Rose Bay Centre Improvements and Place Plan	9.1.1	51
22-Feb-21	Worldwide Pride 2023	9.1.1	53
<u>26-Apr-21</u>	Double Bay Heritage	4.2.1	49
24-May-21	Prohibition of Smoking	4.1.1	39
<u>26-Jul-21</u>	Passive Smoke Exposure	4.1.1	39
25-Oct-21	Demolition of contributory heritage items	4.2.1	48
22-Nov-21	Heritage listing 364 Edgecliff Road, Woollahra	4.2.1	48
14-Feb-22	Draft Rose Bay Place Plan, Draft Cross Street Precinct Planning &	4.3.1,	49,
	Urban Design Strategy, Draft Edgecliff Commercial Centre	4.4.1,	51,
	Planning & Urban Design Strategy and any other matters of significance to residents	9.1.1	51
14-Feb-22	Strengthening Protections for Character Buildings	4.2.1	49
14-Mar-22	Merits of Rezoning Lennox Street Bellevue Hill	4.1.1	40
9-May-22	Local Character overlays	4.1.1	34, 37

Previous Notices of Motion Completed, In Progress or Not Yet Commenced during this reporting period

The below Notices of Motion were received prior to 1 July 2022. Resourcing has been allocated to prepare responses to the Notices of Motion during the reporting period. This list reflects the status of the report as at 29 January 2023. Where a report has been tabled to the Finance, Community & Services Committee this is referred to as FC&S; where a report has been tabled to the Environmental Planning Committee this is referred to as EP; where a report has been tabled to the Strategic & Corporate Committee this is referred to as S&C.

Note: Notices of Motion reported as completed in previous progress reports do not appear in this list.

NOM Date	NOM Subject & Brief Description	Status
Environment & Cl	imate Change	
14-Jun-22	Transition out of Gas Commit in principle to reducing greenhouse emissions from gas, both from Council operations and from the broader community.	In Progress; Staff have completed the audit of Council facilities with gas connections and identified opportunities to convert to electric. Quotes are being obtained to commence the transition at some sites.
Waste & Cleansin	g	
9-Dec-19	Glass Depots Prepare a report identifying suitable sites for locating and installing depots for the community to deposit glass for recycling (and any other Community Recycling Centres).	In Progress; An expert consultant is being engaged to prepare a report on the matter. It is anticipated a report will be tabled in Q3 FY22/23.
6-Oct-21	Mask recycling Investigate the feasibility (or otherwise) of initiating a trial of collecting and recycling masks through an organisation such as 'TerraCycle'.	In Progress; An expert consultant is being engaged to prepare a report on the matter. It is anticipated a report will be tabled in Q3 FY 2022/23.
Parks, Trees & Re	creation	
8-Apr-19	Dog Off-Leash Dog Area in Watsons Bay Report be prepared which canvasses options for the establishment of a dog off-leash area at a beach in Watsons Bay.	Completed; This NOM has been included in the overall review of the dog regulations across the LGA. Recommendation of changes to exhibit to the public were adopted by Council on 12 December 2022. Public exhibition material is currently being prepared for exhibition in March 2023.

NOM Date	NOM Subject & Brief Description	Status
29-Sep-20	Royal Hospital for Women Park Undertake a discrete review of the POM's Action Plan concerning the adequacy of the Park's lighting as a matter of priority (including community consultation), funding for both the discrete review and any recommended works are provided for in the 2021/22 budget and any opportunities for funding be explored.	In Progress; This NOM is included as a project in the Capital Works 22/23 program. The Royal Hospital for Women Park low level lighting project has been consulted and lighting procured. Works will commence in Q3 FY22/23.
26-Oct-20	Plans of Management Prepare a further report the preferred strategic approach outlines the preferred strategic approach to updating Plans of Management for those parks and open spaces across the Woollahra local government area which are not Crown Land Reserves and therefore not captured in the review noted above; includes a delivery timetable; and is received by Council in connection with the presentation of Crown Lands Plans of Management review report.	In Progress; This NOM will be addressed as part of the final Crown Lands POM report to Council in Q4 FY22/23.
5-Jul-21	Synthetic Turf Places a moratorium on synthetic grass for any new sporting field and prepare a report in relation to synthetic turf and the amount of abrasion style injuries.	In Progress; This follow-up report is on hold as we await the Departmental Enquiry mentioned in the NOM.
26-Jul-21	Constables Cottage, Camp Cove Prepare a report detailing costs and resources involved in development a master plan for the Camp Cove precinct.	In Progress; National Parks and Wildlife Service have prepared a draft South Head Masterplan which has been exhibited to the community. They are currently reviewing submissions prior to adopting the final masterplan. The document takes into consideration the Council managed area of the Camp Cove precinct which includes the kiosk area and access way to South Head National Park. Actions from the masterplan relating to this area include; • Provide a paved entry plaza with wayfinding signage. Pursue with Woollahra Municipal Council possibility of removing the existing kiosk to further strengthen the entry to the park and

NOM Date	NOM Subject & Brief Description	Status
		views to the harbour. Provide an accessible walkway to Constables Cottage. • Work with Woollahra Municipal Council to explore opportunities for landscape improvements at Camp Cove Beach to strengthen access to South Head and Constables Cottage. On-going discussions are being held between NPWS and Council staff.
22-Nov-21	Moncur Reserve – dogs off leash Prepare a report to investigate the feasibility of making the Moncur Reserve (not including the basketball hoop section of the Reserve) dogs off leash after 3.30pm and before 10:30am everyday.	Completed; This NOM has been included in the overall review of the dog regulations across the LGA. Recommendation of changes to exhibit to the public were adopted by Council on 12 December 2022. Public exhibition material is currently being prepared for exhibition in March 2023.
28-Mar-22	Pannerong Reserve Dogs on Leash Undertake community consultation to determine community views on changing the current status of 'No Dogs Allowed' to 'Dogs On Leash" in Pannerong Reserve in Rose Bay.	Completed; This NOM is complete. Community consultation was undertaken and a subsequent follow report was presented to Council on 28 November 2022. The Council adopted to change the dog regulations in Pannerong Reserve from 'No Dogs Allowed' to 'Dogs on Leash'. Pannerong Reserve will not be included in the current review of dog regulations.
9-May-22	Upper Cooper Dog Off Leash Prepare a report on the LGA wide review of dog controls.	Completed; This NOM has been included in the overall review of dog regulations across the LGA. A report on the LGA wide review was presented to the FC&S Committee on 5 December 2022. Recommendation of changes to exhibit to the public were adopted by Council on 12 December 2022. Public exhibition material is currently being prepared for exhibition in March 2023.

NOM Date	NOM Subject & Brief Description	Status
Transport & Engir	neering .	
4-May-20	AUSGRID Siting of Electrical Pillars Investigate the siting of AUSGRID Electrical "pillars" for private dwellings and commercial properties.	In Progress; Discussions with Waverley Council, City of Sydney and SSROC to discuss options to better advocate for undergrounding electricity pillars and/ or locating these pillars away from the public domain are ongoing. The siting of Ausgrid electricity pillars is currently managed by Ausgrid under their Network Standards and installed under the NSW Electricity Supply Act 1995 and State Environmental Planning Policy (Infrastructure) 2007. Council staff have met with Ausgrid representatives to discuss the issues caused by the pillars placed on Council footpaths. Ausgrid have considered these comments and will advise Council staff of any changes.
27-Jul-20	30km Speed Zone Investigate and prepare a report regarding the potential to implement 30km/h zones or 40km/h zones in certain areas of the Woollahra Municipality.	In Progress; Council has received grant funding from Transport for NSW (TfNSW) to undertake High Pedestrian Activity Area Studies for both the Woollahra and Rose Bay shopping precincts. A consultant has recently been appointed and the works to begin investigations for each of the two study areas is currently underway.
5-Jul-21	Truck Staging Area for Developments Call for State Government to plan and designate Truck Staging Area for Developments in Eastern Sydney – Adopt as part of the development consent process for all development a designated truck staging area away from residential streets.	In Progress; This task was delayed due to collaborating information with neighbouring Council's on how the truck issue is addressed currently within each of the local government areas. A letter will be prepared and sent to the Minister of Planning in Q3 of FY22/23.
25-Oct-21	Ausgrid pruning Requests that the Mayor to liaise with the Mayors of Waverley, Randwick and the City of Sydney and seek their support to advocate jointly, through SSROC if practicable, to Ausgrid for a review of clearance pruning guidelines and reforms to minimise canopy loss based on	In Progress; Council's Mayor has written to the Mayors of Waverley, Randwick and the City of Sydney to seek their support to advocate jointly, through SSROC if practicable, to Ausgrid for a review of clearance pruning guidelines and reforms to minimise canopy loss based on international arboriculture best practice. To date, support has been

NOM Date	NOM Subject & Brief Description	Status
	international arboriculture best practice.	received by the Lord Mayor of City of Sydney.
22-Nov-21	Pedestrian crossing Brown Street Prepare a report considering the need (or otherwise) to provide a new pedestrian crossing (or any other measures) in the vicinity of the new playground to ensure pedestrian safety.	In Progress; An investigation was undertaken to identify a suitable location for a pedestrian crossing in Brown Street, Paddington, near the new playground in Dillon Street Reserve. A report on the findings will be presented to the Local Traffic Committee meeting and Finance, Community Services committee meeting for consideration and approval in February/ March 2023.
28-Mar-22	Timed Parking in Watsons Bay Investigate the introduction of timed parking for all or some streets in Watsons Bay to the north of Military Road.	In Progress; An investigation on a review of the resident permit parking scheme for Watsons Bay is underway and community consultation was undertaken late 2022. This study will review the on-street parking demands in this area and to address community requests. Following a review of the submissions, together with on-site parking surveys and on-site investigations, a report will be presented to Council in 2023.
14-Jun-22	James Street - Shared Zone from Victoria Street to Oxford Street Prepare a report to the Traffic Committee to make James Street, Woollahra a shared zone from Victoria Avenue to Oxford Street.	Not Yet Commenced; An investigation will be undertaken in early 2023 to determine whether a Shared Zone is feasible for James Street, Woollahra, from Victoria Avenue to Oxford Street. This investigation will be reported to the Local Traffic Committee meeting and FC&S committee meeting for consideration and approval.
Development Ass		
26-Jul-21	to footpaths Prepare a report to investigate the feasibility of additional enforceable conditions of any Development Application (DA) which requires all footpaths to be maintained in a manner that provides a safe path.	In Progress; The Department of Planning, by the 30 June 2023 will mandate Standard Conditions of Consent applicable to all councils. As part of this new Regulation, Council is currently reviewing all its Standard Conditions including the formation of bespoke conditions to be submitted and approved by the Department. The review of the conditions will also include the conditions relating to footpaths.

NOM Date	NOM Subject & Brief Description	Status
6-Oct-21	Protected wash areas Prepare a report on the review our standard conditions of consent to determine how they can be strengthened with regards to managing run off from slurry and the requirements around Protected wash off areas and education can be done to educate builders and renovators on the importance of essential erosion and sediment controls to prevent run off from their building sites entering our waterways.	In Progress; The Department of Planning, by the 30 June 2023 will mandate Standard Conditions of Consent applicable to all councils. As part of this new Regulation, Council is currently reviewing all its Standard Conditions including the formation of bespoke conditions to be submitted and approved by the Department. The review of the conditions will also include the conditions relating to protected wash areas.
Strategic Plannin	g, Heritage Conservation & Place	
23-Aug-21	Oxford Street Heritage Undertake a report to investigate the potential heritage significance of properties at 58-88-90 Oxford Street Woollahra including the theatre at 78-80 Oxford Street, Woollahra.	Not Yet Commenced; Work on this NOM has been delayed due to other priorities.
25-Oct-21	2a-14a Queen Street, Woollahra Heritage Listing Prepare a report to investigate the potential heritage significance of 2a- 14a Queen Street, Woollahra in order to identify whether the site warrants a listing as an item on the State Heritage Register.	Not Yet Commenced; Work on this NOM has been delayed due to other priorities.
25-Oct-21	Paddington Urban Domain Strategy Develop a Public Domain Strategy for the Paddington Heritage Conservation Area. And investigates how best to develop a public domain strategy for the Paddington Heritage Conservation Area.	In Progress; Preliminary scoping completed to date.
14-Feb-22	Substations & Electrical Infrastructure Review and prepare a report to Council, on measures that can be taken in its planning instruments (including any amendment to its current Development Control Plan or Local Environmental Plan, amongst others) to ensure that all development in the municipality that	In Progress; Research and cross Council collaboration has commenced. It is anticipated that a report on this project will be reported to the EPC in the first half of 2023.

NOM Date	NOM Subject & Brief Description	Status
	requires, or may foreseeably require, the installation of an electricity substation or some form of upgraded electrical infrastructure ("infrastructure").	
14-Feb-22	Excavation Prepare a report regarding existing standard consent condition pertaining to excavation and that expressly forbid excavation and/or contiguous piling within Council's applicable Development Control Plan (DCP) side setback controls.	Completed; The Draft DCP was exhibited between 13 July and 19 August 2022. Following consideration by Council on 14 November 2022, the Draft DCP was approved. It came into effect on 5 December 2022. This DCP specifically addresses issues associated with excavation works in side setbacks, and the effect on contiguous piling on the structural stability of surrounding properties.
11-Apr-22	Further Strengthen Excavation Controls Note Councils commitment in the DCP to limiting excavation to that which might reasonably be required for car parking and domestic storage requirements, and to allow the building to respond to the site topography in an appropriate manner.	Completed; The matters raised in this NOM were addressed in a report to the EPC of 6 June 2022. As a consequence, Council resolved to exhibit proposed amendments to Woollahra DCP 2015. Following exhibition, Council resolved to approve the amendments to the Woollahra DCP 2015 which came into effect on 5 December 2022.
23-May-22	Questions on Affordable Housing in the Woollahra Local Government Area Prepare a report in relation to affordable housing contribution in the Woollahra Local Government Area.	Completed; A report on ARH in the Woollahra LGA was considered by Council on 7 November 2022. On 28 November Council resolved to write to the Minister, requesting that the DPE establishes State-wide register and compliance monitoring system for ARH to ensure that the housing is being used as affordable housing; review the housing contributions scheme so that contributions can be collected from a broader range of developments, such as RFB developments; and amend the Housing SEPP to better address ARH; permit LEP provisions that address unit size mix and no net dwelling loss; and develop a policy framework and provide incentives to encourage councils to collaborate to address and deliver affordable housing through a subregional approach. Arising from the NOM and report, Council staff also

NOM Date	NOM Subject & Brief Description	Status
		committed to establishing a framework for registering and reporting on affordable rental housing; and recording section 4.55 applications to change the number and mix of dwelling to reduce smaller sized dwellings in favour of larger sized dwellings.
14-Jun-22	Heritage Listing of Cooper Park Garage Prepare a report on potential heritage significance of the buildings of Cooper Park Garage.	Not Yet Commenced; Work on this NOM has been delayed due to other priorities.
Compliance		
27-Jul-20	Private Certifiers Prepare report on how private certifiers may be held to better account in relation to breaches of development consents.	Completed; As identified in the report to EPC, Council cannot establish powers or process beyond those provided in the legislation to make certifiers accountable.
27-Jul-20	Conservation of Heritage Listed Items Prepare a report covering a review of Council's approach on enforcement in relation to unauthorised works on listed heritage items per Schedule 5 of Woollahra LEP and recommend options to strengthen Council's role in taking action against unauthorised works and to embed the requirement for a Conservation Management Plan.	Completed; Minor changes were made to the Enforcement Policy by way of including additional references to the heritage items and significance. LTL and Compliance did not support any specific or additional processes that should apply only to potential unauthorised works to heritage items – i.e. heritage is one of a number of matters that need to be considered when deciding on taking action.
14-Feb-22	Information of Building Information Certificates by Council Prepare a report that details proposed methods and processes (including any procedure for notification of a Building Information Certificates (BIC) to Councillors) for the calling of a BIC by a Councillor to Council, with a view to amending the Code of Meeting Practice to reflect this.	In Progress; Report in progress to be reported at 14 February 2023 meeting,

NOM Date	NOM Subject & Brief Description	Status
Governance		
26-Oct-20	Councillor Indemnification Prepare a report for consideration by Council on the merits of reviewing Council's current Payment of Expenses and Provision of Facilities Policy so that Councillors acting in good faith in their role as a Councillor are indemnified for reasonable expenses incurred by them in defending legal proceedings and/or obtaining medical services and/or relation to any property damage.	In Progress; It is anticipated that a report will be tabled in the third quarter of FY22/23 financial year for the purpose of public exhibition and adoption by Council prior to 30 June 2023.
26-Apr-21	Legal Services Panel Review Present a recommendation on a way forward to reconstitute the former Legal Services Review Panel.	In Progress; It is anticipated a report will be presented to Council in the first half of 2023.
Community Servi	ces, Culture & Arts	
14-Feb-22	Aboriginal Land Claims Initiate dialogue with the La Perouse Local Aboriginal Land Council (LALC) to discuss their priorities and vision for lot 3 and lot 5 in deposited plan 1156846.	Completed; Mr Ingrey advised that they were happy to meet with Council staff on site once the land had been transferred to the Land Council.
9-May-22	Lifeline Prepare a report which explore how Woollahra can best help the centre successfully establish itself.	Completed; Presented to FC&S Committee in September 2022 adopted by Council. Grant for two volunteer to be trained provided through grants program.

Environmental

July- December 2022 highlights



Water sampling for marine life at Parsley Bay



School holidays skateboarding workshop at Lyne Park



National Tree Day at Christison Park



8 new grants

Environmental grants are open to all local schools, non-profit early learning centres and community organisations for projects that protect or enhance our local environment. 8 grants with a total value of \$23,075 were awarded.



267 requests

For action on footpath defects were rectified in addition to programmed inspection works.



27

Environmental education sessions delivered.



2,200 plantings

A planting event was held at Christison Park for National Tree Day, which was attended by over 300 people who planted over 2,200 plants.

Economic

July-December 2022 highlights



The Cadry's Building, 133 New South Head Road, Edgecliff



Streets as Shared Spaces activation installation, Rose Bay



Parklet activation



Heritage listings

Gazettal of heritage items achieved for

- Cadry's Building,133 New South Head Road, Edgecliff
- 549 Glenmore Road, Edgecliff
- Sunny Brae at 40 Fitzwilliam Road, Vaucluse
- 53 & 55 Drumalbyn Road, Bellevue Hill.



Activation

Rose Bay Connectivity
Program utilising DPE
grant funding to enhance
pedestrian movements, active
transportation and support
retailers in the local centre
between the harbour foreshore
at Rose Bay Beach and
Pannerong Reserve.



3 new Parklets

Councils' parklet trial program enables businesses with existing outdoor dining permits to apply to use kerbside parking space for additional outdoor dining. 3 parklets are now operational, and a further 3 have been approved.

Civic Leadership

July-December 2022 highlights



Woollahra Aboriginal Heritage Study awards



Winner

For the Woollahra Aboriginal Heritage Study, in August 2022 Council won both the Local Government NSW Planning Award for Cultural Change Innovation/Excellence and the Local Government NSW Leo Kelly OAM Arts & Culture Award Plan or Strategy.



Citizenship celebrations held for 124 conferees and their guests over 4 events (October 2022 event pictured)



5,600+ subscribers

To the Woollahra News delivered monthly via email with 55% average open rate (industry average is 21.6%) & 9% average click through rate (industry average is 3.99%).



Bioguard80 Launch at Woollahra Library at Double Bay



Leader

Woollahra became the first library in NSW to use Bioguard 80 covering on its Library books. Bioguard 80 is an innovative alternative to using traditional plastic and is the world's first fully biodegradable book covering that breaks down completely in compost or landfill environments.

Social

July- December 2022 highlights



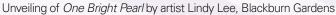


368 programs

Across the Woollahra library programs 368 sessions were delivered for adult, seniors, children and youth programs.

Digital Literary Awards presentation







35 exhibitions

Programmed for Woollahra gallery at Redleaf for FY22/23, selected from 93 Expressions of Interest received.



A festive morning tea hosted for our 95 Home Library Service members who receive fortnightly home deliveries of library resources



26 new grants

7 cultural grants and 19 community grants were awarded with a total value of \$110,000.

Environment & Climate Change

Strategy 5.4: Reduce impacts of local flooding and improve floodplain risk management.

Ref	Priority	Progress Comments
5.4.1	Ensure appropriate Floodplain Risk Management Plans are in place for the various catchments in Woollahra.	Floodplain Risk Management Plans are progressively being developed for various catchments within the Woollahra Municipality. Once these Floodplain Risk Management Plans are completed they are referred to the Woollahra Flood Risk Management Committee and Council's Environmental Planning Committee for adoption. Floodplain risk management studies and plans have been completed for Rushcutters Bay, Double Bay, Rose Bay and Watsons Bay and Paddington.

Project / Action	Deliverable	Status	Stage	Progress Comments
Pending funding from the Dept. Planning, Industry & Environment, complete Flood Risk Management Plans for Vaucluse & Darling Point catchments.	Complete Plans for Vaucluse & Darling Point catchments and refer to the Floodplain Risk Management Committee for Council adoption.	Not yet commenced	Awaiting commencement date	Funding applications have been made to the Department of Planning Industry and Environment to develop flood studies and plans for Vaucluse, Darling Point. Subject to receiving grant funding, the flood studies and plans for Vaucluse and Darling Point will be prioritised.

Ref	Priority	Comments
5.4.2	Develop and implement a five year capital renewal program for stormwater drainage infrastructure and management of stormwater pollutants.	Stormwater Drainage Infrastructure Program has been developed and is based on various Council Flood Studies and Flood Risk Management Studies and Plans.

Strategy 7.1: Protect and maintain trees, streetscapes, natural landscapes and biodiversity including the protection and restoration of bushland areas.

Ref	Priority	Progress Comments
7.1.3	Educate and partner with the community on the protection of natural areas and waterways, including Bushcare.	Council leads 90 Bushcare volunteers in protection of natural areas and waterways. The HarbourCare program is supported by Council with free park hire, rubbish removal, supply of equipment, grant funding, hosting events such as Clean up Australia Day to deliver corporate and community beach clean up activities.

Project / Action	Deliverable	Status	Stage	Progress Comments
Support and promote Council's HarbourCare and Bushcare Programs and other engagement activities.		On track	On schedule	Council supported 30 HarbourCare clean-up events from July to December, at Rose Bay, Watsons Bay, Camp Cove and Parsley Bay. Council also continued to coordinate the Bushcare program across 10 sites. A planting event was held at Christison Park for National Tree Day, which was attended by over 300 people who planted over 2,200 plants.

Ref	Priority	Progress Comments
7.1.4	Implement actions from the Biodiversity Conservation Strategy.	Consultants have been appointed to undertake a review and update of the Biodiversity Conservation Strategy. Projects continue to be implemented as detailed in the October-December 2022 Capital Works report .

Project / Action	Deliverable	Status	Stage	Progress Comments
Undertake biennial biodiversity and environmental monitoring program.	Biodiversity data collected.	Fully completed	On schedule	The biennial biodiversity and environmental monitoring was completed in 2021-22 and will next be undertaken in 2023-24. The results have been developed into Stories of Local Biodiversity and published on our website this reporting period.

Strategy 7.2: Support cleaner, healthier waterways including improved water quality and healthy water catchments, creeks and harbour.

Ref	Priority	Progress Comments
7.2.1	Implement a five year Capital Renewal Program for stormwater drainage infrastructure and management of stormwater pollutants.	The five year Capital Renewal Program for stormwater assets include a list of scheduled projects which is based on the various Council Flood Studies and Flood Risk Management Studies and Plans. These projects are incorporated into Council's future Capital Works program for renewal and/ or upgrade. As part of the Special Rate Variation application, an accelerated stormwater renewal program for prioritised stormwater projects has been prepared. The rationale for the additional program is to ensure that the capacity of the stormwater network is enhanced to mitigate future flooding due to the impact of climate change. In addition, gross pollutant traps (GPTs) and water sensitive urban designs (WSUDs) will be incorporated where possible to mitigate and manage stormwater pollutants.
7.2.2	Implement a program of capital works for water quality improvement, including installation of stormwater quality improvement devices such as raingardens and Gross Pollutant Traps (GPT).	As detailed in the October-December 2022 Capital Works report , a new GPT is being designed to treat water flowing to Cooper Creek, the potential for a GPT in Collins Avenue Rose Bay is being assessed, and a raingarden has been designed for Cliff Street at Watsons Bay.

Project / Action	Deliverable	Status	Stage	Progress Comments
Delivery of the adopted Capital Works program for Environment & Sustainability	90% of works Completed / In Progress by 30 June 2023	On track	On schedule	13 projects programmed; the most recent progress update is available in the October-December 2022 Capital Works report .

Ref	Priority	Progress Comments
7.2.3	Collaborate with partners	Collaboration with Beachwatch, Sydney Water, Transport for NSW, the
	to develop and implement	Member for Vaucluse and members of the local community continues
	programs to improve	through the Rose Bay Beach Working Party and on other catchment-wide
	water quality.	and site specific water quality issues.

Project / Action	Deliverable	Status	Stage	Progress Comments
Develop Coastal Management Programs for the Woollahra LGA.	Progress the Eastern Beaches Coastal Management Program	On track	On schedule	Stage 2 of the Greater Sydney Harbour Coastal Management Program has been completed, including: investigation of effectiveness of current stormwater management; identification of Council needs and management options to improve

Project / Action	Deliverable	Status	Stage	Progress Comments
	and Sydney Harbour Estuary Coastal Management Program.			waterway health; and a review of options to establish a governance framework and funding structure to enable long term coordinated management. Staff participated in expert workshops. Funding is now being sought for Stage 3.

Ref	Priority	Progress Comments
7.2.5	Take appropriate and timely action in response to pollution incidents.	Staff assist with pollution incident response as required.

Strategy 8.1: Reduce greenhouse gas emissions.

Ref	Priority		Progress Co	mments		
8.1.1	projects to	nhouse gas	Annual auditing of Council's carbon footprint has been completed and submitted to Climate Active for certification of carbon neutral accreditation Programs to reduce community emissions continue to be implemented through the 3 Council Regional Environment Program. The Powering Wentworth to Net Zero community forum was held in November 2022 to provide information to the Wentworth community about how to reduce emissions.			
Project	/ Action	Deliverable	Status	Stage	Progress Comments	
projects	plement s from the Council al ment	3 Council Regional Environment Program projects including Solar My Suburb and electric vehicle charging.	On track	On schedule	The 3 Council Regional Environment Program has continued to roll-out the Solar My Suburb and Solar My School programs. A 20kW solar installation was completed at Vaucluse Public School. The 18 Footers Sailing Club is tendering for an 80kW solar system. A launch and education event was held to celebrate the Goethe Institute solar installation. The Energy Smart Cafes program is assisting cafes to reduce their energy use. The 3 Council REP is continuing to work with a number of organisations to support EV charging, including an ARENA funded Australian-first trial of installation of EV chargers on light poles. A regional electric vehicle charging strategy has been drafted.	

Strategy 8.2: Provide support to the community to reduce their environmental impact.

Ref	Priority	Progress Comments
8.2.1	Coordinate educational events and Council's Environmental Grants Program.	Support is provided to community groups, such as the community gardens and Splash Without the Trash, to implement environmental initiatives, for example assistance provided to Holdsworth Community Garden to improve their garden area. The Paddington Community Garden licence agreement was renewed for a further three years.

Project / Action	Deliverable	Status	Stage	Progress Comments
Deliver Council's environmental grants program.	Grant funds distributed and projects completed.	On track	On schedule	Applications for Council's annual community environmental grants were assessed and grants awarded to 8 organisations for a range of environmental projects. The projects have commenced including a community workshop about EV charging which was held by Rotary Rose Bay.

Ref	Priority	Progress Comments	
8.2.2	Implement the Environmental Education Program for each year.	 27 education sessions have been held in this reporting period: 13 community education sessions, 7 staff education sessions, 7 school education sessions. 	

Project / Action	Deliverable	Status	Stage	Progress Comments
Plan and implement a program of environmental education initiatives to address a range of issues.	Environmental education initiatives delivered to the community.	On track	On schedule	Education sessions have been held for staff, the local community and schools, including: for community, National Tree Day, whale watching tours, Garden Awards, a series of three backyard habitat workshops, a bird walk, Garage Sale Trail and the Powering Wentworth to Net Zero Forum; staff sessions about single use plastics ban, and the environment of Cooper Park; sessions for schools and preschools about bees, bush tucker, nature play, and the marine environment.

Strategy 8.3: Prepare for and adapt to the impacts of climate change.

Ref	Priority	Progress Comments
8.3.1	Develop and implement projects to enable climate change adaptation.	Consultants WSP were engaged to further develop Council's Climate Change Risk Assessment and Adaptation Plan. A staff workshop will be held in February 2023 to refine the risk assessment and associated actions.

Project / Action	Deliverable	Status	Stage	Progress Comments
Implement actions adopted by Council to address the climate emergency.	Maintain Council's carbon neutral certification under the Climate Active Program.	On track	On schedule	In July 2022 Council's contract for 100% renewable electricity commenced, which will significantly decrease Council's carbon emissions. Auditing of Council's carbon footprint for 2021-22 has been completed, and carbon offsets have been purchased and retired to ensure carbon neutral status is maintained. The associated documentation was submitted to Climate Active for review in December 2022.

Strategy 8.4: Encourage and assist our community to be leaders in waste management and resource recycling.

Ref	Priority	Progress Comments
8.4.1	Encourage greater participation in waste reduction, recycling and other measures to minimise waste.	Monthly Environment E-Newsletters were distributed to the database of 3,969 subscribers to promote participation in Councils' waste initiatives.

Strategy 8.5: Reduce potable water usage by Council and encourage reduced usage on private property.

Ref	Priority	Progress Comments
8.5.1	Integrate water sensitive urban design into local infrastructure and development and investigate stormwater re-use.	Opportunities are explored through our Capital Works Program to integrate water sensitive urban design into our local infrastructure. Within the current FY 2022/23 a water sensitive urban design is included within the Watsons Bay Flood Mitigation Work project which is expected to be delivered by mid-2023.
8.5.2	Implement projects to reduce Council's water usage.	Monitoring of Council's water use is ongoing. Any anomalies are investigated and addressed. In the next 6 months a rainwater tank will be installed at Cooper Park Community Hall.
8.5.3	Work with neighbouring Council's to implement programs aimed at reducing community water use.	The WaterFix Program has been extensively promoted to residents living in apartment blocks, however there has been a low uptake in the program.



Strategy 5.2: Provide and maintain safe, clean, serviceable public infrastructure including roads, footpaths, bicycle facilities, parks, open spaces, stormwater drains and seawalls.

Ref	Priority	Progress Comments
5.2.1	Implement the infrastructure maintenance programs for all classes of public infrastructure.	During the reporting period, Council received 302 CRMs for footpath defects. Of these 267 were completed within this period. A further 345 were identified by Council inspectors, with 85 completed within this period. Many of these did not require works to be conducted, but were minor defects noted to monitor.

Strategy 7.2: Support cleaner, healthier waterways including improved water quality and healthy water catchments, creeks and harbour.

Ref	Priority	Progress Comments
7.2.4	Provide street cleaning services to minimise litter and dirt entering the stormwater drainage system.	4 CRMs were received and actioned for the cleaning of business centres during the reporting period in addition to the routine maintenance and cleaning by business centres staff.
7.2.5	Take appropriate and timely action in response to pollution incidents.	There were no pollution incidents during the reporting period.

Strategy 8.4: Encourage and assist our community to be leaders in waste management and resource recycling.

Ref	Priority	Progress Comments
8.4.1	Encourage greater participation in waste reduction, recycling and other measures to minimise waste.	Our current diversion rate of waste, recyclables and organics collected from kerbside bins that is diverted from landfill is 60% which is the same as the corresponding reporting period in 2021. In November we composed a mail-out for unit blocks to provide awareness and education regarding our kitchen to compost service. Unit blocks were targeted due to their low participation rates. Offer of kitchen bins and compostable bags was advertised and we received a good response with approximately 20+ unit blocks taking up the offer.

Project / Action	Deliverable	Status	Stage	Progress Comments
Participate in regional waste avoidance/ reduction recycling projects and events.	National recycling week, Clean Up Australia Day, Second Hand Sunday and The Garage Sale Trail.	On track	On schedule	National recycling week, Clean Up Australia Day, Second Hand Sunday and The Garage Sale Trail events were completed.
Carry out education programs to relevant stakeholders.	Increase in litter collection devices and services throughout the LGA for stormwater quality management.	On track	On schedule	Council continues to work with SSROC and the 3 Council program to educates residents and schools. We visited several pre-schools and Glenmore Road Primary school during National recycling week and presented recycling workshops for the children and their teachers.
Encourage the recycling of organics through the 3 Council Compost Revolution.	Increase on the organic waste diverted from landfill.	On track	On schedule	Several new re-use/recycling options were added to our disposal and re-use guide on website including Cuddle Bundles (organisation that recovers and distributes preloved/new baby items to parents in need) the Banish website for recycling miscellaneous items like toothpaste, bread tags, coffee cups, pens and more and Revolve recycling who recover, refurbish and recycle bicycles and redistribute to kids/families in need. We have signed up to textile recycling trial with SSROC to recycle staff uniforms and supporting schools to sign up through the organisation Worn Up for school uniform recycling.

Ref	Priority	Progress Comments
8.4.2	Conduct cost effective and efficient waste collection and recycling to residents and businesses and conduct organics recycling services.	Councils waste services are conducted in accordance with set budgets. 5,167 tonnes of domestic waste was collected in the reporting period. This is 171 tonnes less than the corresponding period last year. 2,667 tonnes of recycling was collected over the 2 quarters, which is 199 tonnes less than the previous year. Organics service provided to all residents 2,057 tonnes of organics have been collected in the reporting period, which is 241 tonnes more than the corresponding period last year

Project / Action	Deliverable	Status	Stage	Progress Comments
Carry out the household clean-up collection service.	Collection of non-recyclable bulky household items from 11 defined zones covering the LGA, totalling 3 collections per zone annually.	On track	On schedule	Completed as programmed.
Encourage the recycling through the E-Waste service and problem waste drop off.	Complete joint collections days with Waverley and City of Sydney Councils for problem waste.	On track	On schedule	2 joint collections days were held in the reporting period, with two more programmed in the final 2 quarters of FY 2022/23.



Strategy 5.1: Enhance council provided community facilities to foster connections between people and place and enhance quality of life..

Project / Action	Deliverable	Status	Stage	Progress Comments
Investigate and implement actions from the Recreational Needs Analysis.	Projects pending budget approval.	On track	On exhibition	The draft Recreation Strategy is to be placed on public exhibition in February 2023. Although the Strategy is yet to be adopted the objectives and direction is being implemented across various capital improvement projects in our open spaces.
Plan and construct multi use sports courts at locations agreed by Council. (NOM 13/11/2017)	Undertake investigation and feasibility study for a multi-court facility at Lough Playing Fields.	Delays	Preliminary investigation / Scope of Works	The construction method of the multi courts at Lough Playing fields has had to be redesigned due to geo technical issues which has increased the cost of the project. Three grant applications to match Council's funding and secure the required budget for the project have been unsuccessful. Future opportunities for funding will continue to be explored. Community consultation on the project will commence Q3 FY22/23.
Investigate and implement actions from the LGA-wide strategy for play spaces.(NOM 30/10/2017)	Projects pending budget approval.	On track	On exhibition	The draft Play Space Strategy is to be placed on public exhibition in February 2023. Although the Strategy is yet to be adopted the objectives and direction is being implemented across various playground upgrades.
Conduct a review of all dog regulations in parks and reserves.	Review complete, recommend- ations drafted	On track	On schedule	A full review of all dog regulations has been undertaken. Recommendation of changes to exhibit to the public were adopted by Council on 12 December 2022. Public exhibition material is currently being prepared for exhibition in March 2023.

Project / Action	Deliverable	Status	Stage	Progress Comments
Street Play Initiative allowing children to play in the street of their local community at agreed times. (CR 6/4/2020)	Conduct a feasibility assessment of trialling a Street Play Initiative, giving priority to streets in the Paddington and Cooper Wards.	Delays	Preliminary investigation / Scope of Works	Discussions with both Waverley and Inner West Council have been undertaken. The Street Play Initiative is an action in the draft Play Space Strategy which we await to exhibit. Once this has been approved the initiative will progress with further investigation and consultation identifying streets in the Paddington and Cooper Wards as a priority.
Complete feasibility study for Paddington Greenway and seek grant funding for implementation if found to be feasible.		On track	On schedule	Feasibility study completed. Detailed studies and concept design for Rushcutters Creek section currently being finalised. Council staff propose reporting to the February or March FC&S and Council meetings with a recommended way forward for the Rushcutters Creek section following consultation with Sydney Grammar and Hakoah and meetings with Minister Stokes.

Strategy 5.3: Provide and maintain clean, attractive, accessible, connected and safe parks, sportsgrounds, foreshore areas and other public spaces and infrastructure such as roads, footpaths, bicycle facilities, stormwater drains and seawalls.

Ref	Priority	Progress Comments
5.3.1	Ensure Plans of Management for public open spaces are updated periodically and reflect community needs and aspirations.	The 21 Crown Land Plans of Management have been drafted and will be on public exhibition in February 2023. Staff are currently reviewing the Community Land Plans of Management and identifying a schedule and timeframe for their update and review.
5.3.2	Implement a prioritised program of capital improvements to public open spaces and recreation facilities.	The adopted Capital Works program continues to be implemented. Completed projects this quarter include; Redleaf (Murray Rose Pool) retaining wall renewal, the planter box rollout in Double Bay along New South Head Road, Tingira Memorial Reserve landscaping and pathway improvements and repair of the Parsley Bay cliff columns.

Project / Action	Deliverable	Status	Stage	Progress Comments
Delivery of the adopted Capital Works program for Open Space & Trees	90% of works Completed / In Progress by 30 June 2023	On track	On schedule	40 projects programmed; the most recent progress update is available in the October-December 2022 Capital Works report .

Strategy 7.1: Protect and maintain trees, streetscapes, natural landscapes and biodiversity including the protection and restoration of bushland areas.

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Ref	Priority		Progress Comments				
7.1.1	Plan and implement strategies and initiatives to enhance natural landscapes and systems and maintenance of trees.		 In this period we achieved the following; 62 street trees, 75-100L planted 17 park trees, 100-200L planted 1,653 trees planted in Bushland 4,220 shrubs planted in Bushland 3,702 groundcovers planted in Bushland 93% of bushland is under regeneration 69% of bushland is fully regenerated. 				
Project / Action Deliverable		Status	Stage	Progress Comments			
Create an Urban Forest Strategy. (CR 29/9/2020		Prepare an Urban Forest Strategy	On track	In draft	The Urban Forest Strategy has progressed with the draft currently nearing completion. Elements that have been required and are		

Project / Action	Deliverable	Status	Stage	Progress Comments
Create an Urban Forest Strategy. (CR 29/9/2020 part F)	Prepare an Urban Forest Strategy setting out its long term vision and tree canopy targets for land owned or administered by Council.	On track	In draft	The Urban Forest Strategy has progressed with the draft currently nearing completion. Elements that have been required and are complete include, all background context and research including Council's policies, review of best practice urban forest management, an extensive review and analysis of our tree mapping data, review of surface data to identify planting opportunities and a review of land use changes in the LGA. Councillor Briefings will be undertaken in February/March 2023 which will provide all detail around the data collection, where the opportunity sites are to plant trees and the draft Strategy.

Project / Action	Deliverable	Status	Stage	Progress Comments
Strategic management of fig trees. (CR 22/06/2020).	Prepare a report setting out detailed plan of management for fig trees.	On track	In draft	An expert consultant has been engaged to prepare a strategic report on the management of Hills fig trees in the LGA. Tree inventory data and various mapping tools have been reviewed and utilised to examine our Hills Fig population. Field assessments have been conducted along with a desktop review of all Council Policies relating to Tree Management. Staff have also worked with our Insurance & Risk Team to extract and analyse the historical (last 5 years) tree risk claims with a key focus on Figs. A draft report has now been received and staff are undertaking the initial review of that document. A Councillor Briefing will follow.

Ref	Priority		Progress Co	omments		
7.1.2	Implement a prioritised program of capital improvements to natural areas.		Capital improvements throughout our natural areas are implemented with the guidance of our asset register and Biodiversity Strategy. Examples of these works include the maintenance of drainage lines throughout Cooper Park for improved water quality and water management.			
7.1.4	Implement actions from the Biodiversity Conservation Strategy.		Consultants have been appointed to undertake a review and update of the Biodiversity Conservation Strategy. Projects continue to be implemented as detailed in the October-December 2022 Capital Works report .			
Project .	/ Action	Deliverable	Status	Stage	Progress Comments	
Impleme tree plan projects with Cou Biodivers	nting in line uncil's	Identify planting opportunities to plant trees and shrubs	On track	On schedule	Staff continue to align our planting projects with the Biodiversity strategy. Events included National Tree Day at Christison Park and further planting events at Lighthouse Reserve.	

Strategy 11.2: Secure Council's financial position.

annually

Ref	Priority	Progress Comments
11.2.2	Achieve sustainable asset management through the integration of strategic asset planning with financial planning.	The reviewed Asset Management Plan for Open Spaces (playgrounds, fencing, multipurpose facilities) was adopted by Council on 28 November 2022 and continue to be updated.

Conservation

Strategy.



Strategy 5.1: Enhance council provided community facilities to foster connections between people and place and enhance quality of life..

Ref	Priority		Progress Co	Progress Comments			
5.1.2	Implement a prioritised program of capital improvements to community facilities.		Capital works delivery is detailed in the October-December 2022 Capital Works report where detailed progress updates of individual projects is provided.				
Project	/ Action	Deliverable	Status	Stage	Progress Comments		
Delivery of the adopted Capital Works program for Property & Projects		90% of works Completed / In Progress by 30 June 2023	On track	On schedule	43 projects programmed; the most recent progress update is available in the October-December 2022 Capital Works report .		

Strategy 9.1: Collaborating to achieve great placemaking outcomes in our local centres which are hubs for jobs, shopping, dining, entertainment, and community activities.

Project / Action	Deliverable	Status	Stage	Progress Comments
Subject to feasibility, outcome of EOI process and Council consideration, progress the redevelopment of the Cross Street carpark / cinema.		On track	On schedule	Council appointed Fortis consortium as development partner to enter into a Public Private Partnership for delivery of the project at its meeting of 11 April 2022. A Heads of Agreement is currently being developed.

Strategy 11.2: Secure Council's financial position.

Ref	Priority	Progress Comments
11.2.2	Achieve sustainable asset management through the integration of strategic asset planning with financial planning.	The reviewed Asset Management Plans for Buildings (community, sporting and operational) and Investment Properties were adopted by Council on 28 November 2022 and continue to be updated.

Ref	Priority	Progress Comments
11.2.3	Maximise return from Council's commercial premises.	A review of Councils income generating assets will commence in Q3 FY 2022/23.

Project / Action	Deliverable	Status	Stage	Progress Comments
Review Council's property holdings for incomegenerating and future development opportunities.	Review complete, recommend- ations drafted	Not yet commenced	Awaiting commencement date	A review of Councils income generating assets will commence in Q3 FY 2022/23.

Ref	Priority	Progress Comments
11.2.4	Explore opportunities to leverage Council assets for commercial return.	A review of Councils income generating assets will commence in Q3 FY 2022/23.

Project / Action	Deliverable	Status	Stage	Progress Comments
Review Council's property holdings for incomegenerating and future development opportunities.	Review complete, recommend- ations drafted	Not yet commenced	Awaiting commencement date	A review of Councils income generating assets will commence in Q3 FY 2022/23.

/ Transport & Engineering

Strategy 4.1: Encourage and plan for sustainable, high quality planning and urban design outcomes.and place and enhance quality of life.

Project / Action	Deliverable	Status	Stage	Progress Comments
Undertake a hydrogeological and geotechnical study for the entire Rose Bay basin area from the Bellevue Hill ridgeline (CR 29/09/2020).	Report to Committee	On track	On schedule	GHD Consulting have commenced work and are undertaking preliminary investigations for the Rose Bay Hydrogeological and Geotechnical Study.

Strategy 4.2: Conserving our rich and diverse heritage.

Project / Action	Deliverable	Status	Stage	Progress Comments
Street Inlay Audit and Rectification.	Undertake an audit of all 493 street inlays (set out in Annexure 1 of report to Urban Planning Committee on 23/02/2015).	On track	On schedule	This investigation is on-going and a detailed report will be completed by 30 June 2023 and will include an audit on all street name inlays and a management strategy on how to maintain and restore these assets effectively.

Strategy 5.5: Renew and upgrade ageing infrastructure including roads, footpaths, stormwater drains and seawalls..

Ref	Priority	Progress Comments
5.5.1	Prepare and implement asset management plans for all classes of public infrastructure.	Council's Infrastructure Assets are reviewed every five years and this information is used to develop Council's five year Infrastructure Renewal Capital Works Forward Program. The program is reviewed annually and informs the annual Delivery Program and Operational Plan (DPOP).
5.5.2	Implement the Infrastructure Capital Works Programs for renewal for all classes of public infrastructure.	Projects are delivered to Capital Projects to implement via Project Briefs from Asset Management. The progress of 82 nominated infrastructure projects are detailed in the most recent October- December 2022 Capital Works report .

Ref	Priority	Progress Comments
5.5.2	Implement the Infrastructure Capital Works Programs for renewal for all classes of public infrastructure.	Projects are delivered to Capital Projects to implement via Project Briefs from Asset Management. The progress of 82 nominated infrastructure projects are detailed in the most recent October- December 2022 Capital Works report .

Project / Action	Deliverable	Status	Stage	Progress Comments
Delivery of the adopted Capital Works program for Engineering Services	90% of works Completed / In Progress by 30 June 2023	On track	On schedule	82 projects programmed; the most recent progress update is available in the October-December 2022 Capital Works report .

Strategy 6.1: Facilitate an improved network of accessible and safe active transport options.

Ref	Priority	Progress Comments
6.1.1	Provide for sustainable, safe, convenient and efficient local movement of pedestrians, other alternative active transport and vehicles and support improved and accessible public transport.	The Woollahra Active Transport Plan is a visionary long term document which will guide investment and design decisions for the next 10-15 years for both walking and cycling, and includes designs for 10 high quality cycling and pedestrian projects. The Draft ATP was presented to Council in Q1 FY22/23 and went to Public Exhibition in Q2 FY22/23. It is anticipated that the final ATP with community feedback will be reported to Council in 2023 for consideration and endorsement.

Strategy 6.3: Reduce traffic congestion, noise and speeding.

Ref	Priority	Progress Comments
6.3.1	Maintain public parking infrastructure, manage parking across the municipality and reduce vehicle speed and traffic congestion through the introduction of traffic management facilities.	Parking is reviewed by Council's Traffic & Transport Section on an on-going basis. Parking reports are prepared for the consideration of the Woollahra Traffic Committee and Council's Finance, Community and Services Committee. A review of the Resident Permit Parking area in Watsons Bay is underway and public consultation was undertaken in Q2 2022/23. It is anticipated that the final review of the study, together with community feedback, will be reported to Council in 2023 for consideration and endorsement.

Project / Action	Deliverable	Status	Stage	Progress Comments
Pedestrianisation and Traffic Calming works for Rose Bay	Pedestrian- isation Study completed; Traffic Calming works programmed	On track	On schedule	Council has received grant funding from Transport for NSW (TfNSW) to undertake High Pedestrian Activity Area Studies for both the Woollahra and Rose Bay shopping precincts. A consultant has recently been appointed and the works to begin investigations for Rose Bay shopping precinct is currently underway. It is anticipated that the Study will be completed by 30 June 2023.

Strategy 11.2: Secure Council's financial position.

Ref	Priority	Progress Comments
11.2.2	Achieve sustainable asset management through the integration of strategic asset planning with financial planning.	The reviewed Asset Management Plans for Land Improvements (retaining and sea walls, harbour structures), Transport (roads, footpaths, kerb and gutter) and Stormwater (pipes, pits, quality improvement devices) were adopted by Council on 28 November 2022 and continue to be updated. This continuing process assists with the ability to effectively program the renewal of assets based on their condition ratings and then are incorporated into our future capital works program.



Strategy 4.1: Encourage and plan for sustainable, high quality planning and urban design outcomes and place and enhance quality of life.

Ref	Priority	Progress Comments
4.1.2	Deliver high quality and timely development assessment.	The principal performance indicator for the Development Assessment Department is that we continue to provide an effective and efficient development control service. The performance of Development Assessment is outlined below.

Project / Action	Deliverable	Status	Stage	Progress Comments
Maintain and improve overall processing times for applications.	Net and gross mean processing times of 95 and 117 days	Delays	Under review	The overall net and mean processing times in the 1st and 2nd quarters of 2022-2023, have not met the benchmark requirement. Council is seeking to engage an external consultant to review our DA processes and procedures to achieve a greater level of efficiency (i.e. processing times).

Workload and Productivity

The following table shows the number of DAs and s.4.55 applications lodged compared to the number of DAs determined during this reporting period. A Section 4.55 Modification Application is an application to modify an approved Development Application.

Quarter	# DAs Lodged	# DAs Determined	# s4.55 Lodged	# s4.55 Determined
3rd 2021/22	117	146	98	105
4th 2021/22	148	149	125	117
1st 2022/23	151	140	108	129
2nd 2022/23	190	139	105	111

The following table shows both DAs and modification applications lodged and determined during the 1st and 2nd quarters of 2022/2023.

Quarter	Total Applications Received	Total Applications Determined
3rd 2021/22	215	251
4th 2021/22	273	266
1st 2022/23	259	269
2nd 2022/23	295	250

Decision makers

The following table shows where decisions on DAs (excludes s.4.55 applications) were made during the 1st quarter.

Level of Delegation	Total # of DAs	% of Total	Approved	Refused	
Staff	61	48.8%	54	7	
Application Review Panel	25	20%	25	0	
Application Assessment Panel	17	13.6%	17	0	
Local Planning Panel	22	17.6%	14	8	
Sydney Eastern City Planning Panel	0	0	0	0	
Total	125	100%	110	15	

Note: The above figures do not include DAs which were rejected within 7 days of lodgement or withdrawn. In total **15** DAs were rejected or withdrawn.

The following table shows where decisions on DAs (excludes s.4.55 applications) were made during the 2nd quarter.

Level of Delegation	Total # of DAs	% of Total	Approved	Refused
Staff	75	58.6%	63	12
Application Review Panel	24	18.8%	24	0
Application Assessment Panel	5	3.8%	5	0
Local Planning Panel	24	18.8%	15	9
Sydney Eastern City Planning Panel	0	0	0	0
Total	128	100%	107	21

Note: The above figures do not include DAs which were rejected within 7 days of lodgement or withdrawn. In total **11** DAs were rejected or withdrawn.

Appeals

The following table shows the number of appeals lodged during the following quarters. Specific details of all appeals, are tabled and reported quarterly to the EPC.

Quarter	Appeals Lodged
3rd 2021/22	8
4th 2021/22	12
1st 2022/23	17
2nd 2022/23	20

Given the current number of appeals being dealt with is still relatively high, the level of legal activity and staff resourcing (preparation of Statement of Facts and Contentions, Statements of Evidence and Court attendance) is also high. This has a direct influence on Council's processing times.

Turnaround Times

The following tables provides a summary of the net and gross mean processing times in days for Development Application (excludes s.4.55 applications) determinations:

Measure	3rd Qtr 2020/21	4th Qtr 2020/21	1st Qtr 2021/23	2nd Qtr 2021/22	3rd Qtr 2021/22	4th Qtr 2021/22	Avg. FY 2021/22	1st Qtr 2022/23	2nd Qtr 2022/23	Avg. FY 2022/23
Overall										
Net Mean	85	93	114	93	115	108	108	106	105	106
Gross Mean	107	116	130	99	141	124	124	124	129	127
Staff Delegated										
Net Mean	58	56	64	54	80	63	65	62	68	65
Gross Mean	71	76	77	68	99	81	81	76	86	81
ARP										
Net Mean	109	123	140	118	118	115	123	111	105	108
Gross Mean	125	152	171	145	154	133	151	131	151	141
AAP										
Net Mean	118	151	198	218	242	291	238	203	224	214
Gross Mean	193	222	294	260	281	315	288	267	238	253
LPP										
Net Mean	181	171	196	167	201	207	193	178	216	197
Gross Mean	275	210	221	194	257	221	223	229	248	239

The overall net and mean processing times in the 1st and 2nd Quarters of 2022-2023 have not met the benchmark requirement of a 15% reduction in net and gross mean processing times based over the past three years of activity. This benchmark equates to 95 and 117 days, respectively.

This can be attributed to the following factors:

- 1. Referral turnaround times are too high, directly affecting processing times.
- 2. The proportion of applications determined under Staff delegation was relatively low 48.8% and 58.6% for the respective quarters) when compared to the average proportion of previous quarters (60%). This has a direct influence on the overall processing times.
- 3. A greater proportion of applications being determined via LPP.
- 4. A significant number of determined applications were aged applications (>300 days). These have a direct influence on the overall processing times.
- 5. The high number of Class 1 appeals.

Outcomes

The following positive outcomes were achieved in the reporting period:

- The productivity of Development Control in terms of processing DAs and related applications including case handling of Class 1 appeals has been high.
- Successful planning outcomes have been achieved in Class 1 appeals.
- A significant number of aged applications (>300 days), have been cleared.

Strategic Planning, Heritage Conservation & Place

Strategy 4.1: Encourage and plan for sustainable, high quality planning and urban design outcomes and place and enhance quality of life.

Ref	Priority	Progress Comments
4.1.1	Ensure that Council's strategic planning framework, Local Environmental Plans and Development Control Plans are regularly reviewed, are consistent with relevant Metropolitan plans and provide a planning and compliance framework which will result in appropriate high quality development and incorporates community concerns and ideals.	 During this reporting period, our priorities were to: Progress the public exhibition and post exhibition reports on the proposed FSR & Urban greening controls; Progress the public exhibition and post exhibition report on the Heritage Housekeeping LEP; Continue to advocate to the NSW Government on proposed reforms to development contributions, the Housing SEPP and local character statements; Respond to developer initiated planning proposals e.g. 252-254 New South Head Road, Double Bay.

Project / Action	Deliverable	Status	Stage	Progress Comments
Subject to endorsement, prepare implementation strategy to amend planning controls for the Edgecliff Commercial Centre. (UPC delegated 16/11/2015)	Prepare implement- ation strategy	Delays	Post- exhibition review; next step will be subject to a resolution of Council	Based on the results on the consultants' studies (SJB, JLL, GTA and SCT) and the Draft ECC Public Domain Plan, Council staff prepared the Draft ECC Planning and Urban Design Strategy. On 29 March 2021, a report on the draft strategy and supporting documents was presented to a meeting of the Strategic and Corporate Committee requesting public exhibition. On 26 April 2021, Council resolved to publicly exhibit the draft strategy and supporting documents. Exhibition commenced on 31 May 2021 and the exhibition period was extended until 30 September 2021. Council staff are in the process of reviewing submissions and commissioning additional consultant reports. This included a heritage study, and GML have now conducted their site visits, and are progressing with a detailed heritage assessment. A report on this matter is due in the first half of 2023.

Project / Action	Deliverable	Status	Stage	Progress Comments
Complete rezoning of that part of Riddell Street, Bellevue Hill (currently zoned R3 Medium Density Residential) back to R2 Low Density Residential zone to prepare for new housing strategy. (Council Resolution 12/8/2019)	Report to Committee	Delays	Awaiting external gateway approval; next step is to exhibit the planning proposal	Consultants Studio GL were engaged to undertake an independent planning and urban design review of Riddell Street, Bellevue Hill. The consultant report was presented to Council in July 2021, where Council resolved to prepare a planning proposal and carry out a further review of 1-11 Riddell Street. The planning proposal was reported to the WLPP of 24 March 2022. The WLPP provided advice to Council that it supported the proposed changes to the controls. On 26 April 2022, Council resolved to progress the planning proposal and this was submitted to the DPE on 10 May 2022. On 18 October 2022, the DPE issued a Gateway determination, indicating that the planning proposal should not proceed to public exhibition. In response, Council staff lodged a Gateway review request on 28 November 2022. This matter will be considered by the Independent Planning Commission, and no time frame has been provided as to when this matter will be considered.
Implement amendments to planning controls as a consequence of excavation, Subterranean building and dewatering in Double Bay (CR 25/02/2019).	Exhibit proposed amendments to planning controls.	Fully completed	Complete	On 12 April 2021, the EPC considered a report on the Double Bay hydrogeological and geotechnical impacts prepared by GHD. On 26 April 2021, Council resolved to prepare a planning proposal and draft DCP provisions to enact the report's recommendations. This planning proposal was reported to the LPP on 20 May 2021. A further Council resolution dated 25 October 2021 approved the draft amendments to the DCP and supporting the forwarding of the planning proposal to the DPE requesting a gateway determination. This determination was granted on 21 December 2022. Following minor amendments requested by the DPE. The planning proposal was exhibited from 16 February 2022 to 18 March 2022, and a post exhibition report was presented to the EPC on 4 April 2022. On 26 April 2022, Council resolved to forward the planning proposal to the DPE for

Project / Action	Deliverable	Status	Stage	Progress Comments
				finalisation as Council were not permitted to be the LPMA. The package was submitted on 4 May 2022. On 2 September 2022, Amendment 25 to the Woollahra LEP 2014 came into force and was published on the NSW Legislation website. The amendments require the consent authority to consider the potential impacts of construction dewatering, including any effects on the structural integrity of surrounding properties.
Prepare a further report to limit excavation and dewatering in the most impacted zones in the Double Bay Floodplain (CR 25 October 2021)	Report to Council	Delays	Preparations; next step is subject to a resolution of Council	Consultants GHD were appointed, and a report on their findings relating to earthworks and dewatering was considered by Council in April, May and October 2021. On 25 October 2021, Council resolved that Council staff should prepare an additional report as to how Council can further limit excavation and dewatering in the most impacted zones in the Double Bay Floodplain. Due to a lack of staff resources, this project was not progressed in 2022. Council staff are intending to present a report on potential opportunities to amend controls for excavation/dewatering to a meeting of Council in 2023.
Community consultation on planning proposal and draft DCP – introduction of FSRs and urban greening provisions for low density residential development in the R2 Low Density Residential and R3 Medium Density Residential zones (CR 29/04/2019)	Exhibition of draft	Fully completed	Complete	The following steps have occurred since July 2020: 1. 6 Jul 2020- Report to EPC to present Woollahra: Greening our LGA and recommendations to amend the LEP and DCP provisions to sustain and enhance tree canopy cover, including amending the deep soil control to 35% of site area and introducing a new tree canopy control of 40% of site area for low density residential. development. 2. 27 Jul 2020- Council resolved to organise another briefing to further investigate the proposed tree canopy controls. 3. 19 Aug 2020- Councillor Briefing to provide revised analysis on tree canopy calculation methods and reduced tree canopy control.

Project / Action	Deliverable	Status	Stage	Progress Comments
				4. 7 Sept 2020- Report to EPC to provide a revised methodology for calculating tree canopy area, a reduced tree canopy control of 35% of site area and further variations to the tree canopy control. 5. 29 Sep 2020- Council resolved to refer proposed controls, including FSR of 0.5:1, deep soil control of 35% of site area and a new tree canopy control of 35% of site area for low density residential. Development to the Woollahra LPP for advice. 6. 15 Oct 2020 – Woollahra LPP supported, in principle, the amended planning proposal including an FSR of 0.5:1, and proposed amendments to the DCP. 7. 2 Nov 2020 – Report to EPC with advice from the Woollahra LPP 8. 23 Nov 2020- Council resolved to forward the amended Planning Proposal and proposed amendments to Woollahra DCP 2015 to the DPIE requesting a gateway determination to allow public exhibition. 9. 2 Feb 2021- Staff submitted a planning proposal and accompanying DCP amendments to the DPIE. 10. 31 Aug 2021- Following a seven month assessment period, a gateway determination was issued which requires Council staff to amend various sections of the planning proposal and have this amendments reviewed by the DPIE prior to exhibition. Staff have working through the required amendments and the planning proposal was amended to address the Gateway conditions. 11. On 7 June 2022, the DPE endorsed the changes made by Council staff and agreed that the planning proposal may be placed on exhibition (subject to the DPE providing an amended Gateway Determination). 12. Public exhibition took place between 10 August and 16 September 2022. A total of 62 submissions were received.

Project / Action	Deliverable	Status	Stage	Progress Comments
Post-exhibition report on planning proposal and draft DCP – introduction of FSRs and urban greening provisions for low density residential development in the R2 Low Density Residential and R3 Medium Density Residential zones (CR 29/04/2019)	Report to Committee	On track	Awaiting external approval	Public exhibition took place between 10 August and 16 September 2022. A total of 62 submissions were received, which were addressed in a post-exhibition report. This was tabled at EPC on 7 November 2022, and at a meeting of Council on 28 November 2022. Council resolved to seek to finalise the LEP. As at 22 December 2022, the planning proposal is with the DPE for finalisation. The accompanying DCP amendments were exhibited concurrently and will come into force at the same time at the LEP amendments.
Identify special local character areas and prepare local character statements. (NOM 04/11/2019; CM 11/11/2019)	Local character statements are reported to Committee	Fully completed	Complete	On 11 November 2019 Council required the completion of local character statements by the end of April 2020. The Local Character Overlay Discussion Paper published by DPIE recommended that a local character overlay should follow a strategic planning process which includes a LSPS and a local housing strategy. A discussion paper on local character was reported to Council in June 2021 with the Draft Local Housing Strategy. The Local Character Discussion Paper was on public exhibition with the Draft Local Housing Strategy and Draft Affordable Housing Policy from 31 August 2021 to 1 October 2021. On 18 October 2021 a report on submissions raised during the public exhibition was reported to the EPC. On 25 October 2021 Council noted the discussion paper and resolved that staff commence preparation of as Local Character Statement. Despite this preparation of local character statements being an ongoing project with the DPE since 2019, in August 2022 they confirmed that they no longer support them informing LEPs.

Project / Action	Deliverable	Status	Stage	Progress Comments
				Alternatively, they recommend that we should use the Woollahra DCP 2015 to ensure local character is considered as part of the design and development assessment process. An update report was presented to the meeting of the EPC on 4 October 2022 and on 31 October 2022 Council resolved to progress a number of actions, including writing to the DPE. On 11 November 2022 the Mayor wrote to the Minister for Planning and Minister for Homes seeking a response as to how local character provisions in DCPs will be upheld in court proceedings and to arrange a meeting. A response was received from DPE dated 21 December 2022. However, this response did not address our concerns.

Project / Action	Deliverable	Status	Stage	Progress Comments
Pending outcomes of the new housing strategy, create a planning proposal to increase the minimum lot size to construct an attached dual occupancy development in the R2 Low Density Residential Zone to 800m2, which on 22/02/2021 Council Resolved to increase the minimum lot size from 800m2 to 1200m2	Exhibit amended planning controls	Delays	Preparations; next step is to seek advice from the LPP	On 4 November 2019 the EPC considered a report to increase the lot size for dual occupancy, and on 11 November 2019 Council resolved to prepare a planning proposal. This was presented to the WLPP meeting on 30 January 2020 who supported the planning proposal. This advice was reported to the EPC on 2 March 2020 and on 9 March 2020 Council resolved to forward the planning proposal to the DPIE requesting a gateway determination. On 1 Feb 2021, Council staff reported to the EPC that (the then) DPIE had rejected Council's planning proposal to introduce a minimum lot size of 800m2 for attached dual occupancies. On 22 Feb 2021, Council resolved that a request be sent to the Minister for Planning and Public Spaces to formally proceed with an amended planning proposal seeking to introduce a minimum lot size of 1,200m2 for attached dual occupancies in the R2 Low Density Residential Zone. On 22 December 2021, Council staff submitted the amended planning proposal to the DPIE, requesting a gateway determination. The amended proposal included detailed scenario testing and new information to address previous concerns from the DPIE. However, on 4 May 2022, the DPE issued a Gateway Determination stating that the planning proposal should not proceed. The DPEs primary concerns are the potential impacts to housing supply and diversity in the R2 Low Density Residential zone. On 9 June 2022, Council staff met with representatives from the DPE to discuss the reasons for refusal and examine any alternative pathways. As resources permit, Council staff have been exploring opportunities to progress this planning proposal in another form. It is anticipated that a report on this matter will be presented to a meeting of the local planning panel in 2023.

Project / Action	Deliverable	Status	Stage	Progress Comments
Pending feasibility study by the Infrastructure & Sustainability division and awarding of grant funding, prepare a planning proposal to identify a Paddington Greenway corridor along Rushcutters Creek linking Walker Ave to Neild Ave and New South Head Rd (NOM 10/2/2020)	Report to Committee on options	Not yet commenced	Preparations; next step is subject to other work being under taken	No action required at this stage. Addressing this NOM will be subject to the outcome of the work being undertaken by Infrastructure & Sustainability.
Interpretation of desired future characters statements (prompted by LEC decision: March 2020 Woollahra Municipal Council v SJD DB2 Pty Limited(2020) NSWLEC 115)	Exhibit amended planning controls	Fully completed	Complete	On 6 October 2020, EPC considered a report seeking a Council resolution to prepare a planning proposal to clarify the interpretation of desired future character in the Woollahra LEP 2014. On 26 October 2020, Council resolved that a planning proposal should be prepared. On 19 November 2020, the WLPP considered the planning proposal report. On 30 November 2020, the advice of the WLPP was reported to the EPC. On 14 December 2020, Council resolved that the planning proposal be submitted to the DPE requesting a Gateway determination to proceed to public exhibition. The planning proposal was submitted for gateway determination on 21 December 2020. Since that time, Council staff sought updates on numerous occasions, and were advised that the assessment of the planning proposal has not progressed due to the DPE placing all local character work "on hold." On 24 August 2022, the DPE issued a Gateway determination stating that the planning proposal should not proceed. This determination was reported to the EPC meeting of 4 October 2022 and Council on 31 October 2022.

Project / Action	Deliverable	Status	Stage	Progress Comments
2022/23 Review of s7.12 development Contributions plan.	Report to Committee	Delays	Preparations; next step will be subject to a resolution of Council	On 21 March 2022, EPC considered the Draft Woollahra Section 7.12 Development Contributions Plan 2022, and on 28 March 2022 Council endorsed the Draft Plan for exhibition. The Draft Plan was exhibited from 6 April 2022 to 20 May 2022. A post exhibition report was considered by the EPC on 6 June 2022, and this was endorsed by Council 27 June 2022. The Woollahra Section 7.12 Development Contributions Plan 2022 came into effect on 13 July 2022 and repealed and replaced the Draft Woollahra Section 7.12 Development Contributions Plan 2021. On 27 June 2022, Council resolved to request a report on the accuracy of cost estimates and the treatment of 4.55/4.56 modifications where the construction cost of a development has increased. It was also requested that this report discuss the cumulative effect of multiple development applications on one site, and the ability to capture the entire amount under the section 7.12 levy. As resources permit, Council staff are working through the issues raised in this request and a report on these matters will be presented to Council in the first half of 2023.
Prepare a planning proposal to carry out housekeeping amendments to Woollahra LEP 2014.	Finalise amended planning controls	On track	On schedule	Since the Woollahra LEP 2014 came into effect, Council staff have kept a log of minor, administrative type changes that are required to enhance the existing provisions. A planning proposal on the first housekeeping amendment (which relates to heritage matters) was reported to the EPC on 2 May 2022, and on 23 May 2022, Council resolved to support the planning proposal proceeding to public exhibition. On 1 May 2022, the draft planning proposal was submitted to the DPE. The planning proposal was placed on public exhibition from 20 July 2022 to 19 August 2022. The post-exhibition report was presented to the EPC on 7 November 2022 and on 27 November 2022 Council resolved to finalise the planning proposal. The planning proposal was submitted to the PCO in December 2022 seeking its finalisation.

Project / Action	Deliverable	Status	Stage	Progress Comments
Prepare and exhibit a planning proposal to remove the lands reserved for acquisition in Edgecliff.	Planning Proposal to remove the lands reserved for acquisition in Edgecliff	Delays	Awaiting advice from DPE	On 15 June 2021, the EPC considered a report on the lands reserved for acquisition along New South Head Road and Glenmore Road in Edgecliff. On 5 July 2021 Council resolved to prepare a planning proposal to remove these affectations. On 16 September 2021 the WLPP considered the planning proposal report. On 11 October 2021 the advice of the WLPP was reported to the EPC and on 25 October 2021 Council resolved that the planning proposal be submitted to the DPIE for Gateway determination. The planning proposal was submitted for Gateway determination on 5 November 2021. On 10 June 2022, notice was received that the proposal is not supported by the DPE and the Gateway determination was refused. Council staff lodged a Gateway Review with the Independent Planning Commission. On 10 October 2022 the Commissioner, in their Advice Report, supports the removal of the land reservations that apply to heritage items, and has instructed the DPE to undertake further consultation with Transport for NSW with a view to removing these reservations. Council staff are waiting on feedback from the DPE as to the progress of their discussions with Transport for NSW.
Investigate and prepare a report to Council regarding steps Council could take to amend the LEP to prohibit smoking in licensed premises (CR 24 May 2021) & options to further advocate on passive smoke exposure in high density terrace homes (CR 26 July 2021).	Report to Committee & Council	Fully completed	Complete	Staff reported this matter to the EPC of 4 April 2022 advising that the Smoke-free Environment Act 2000, and not the EP&A Act, sets the legislative framework for smoking in public places, and the LEP is not an appropriate mechanism to address smoking in licensed premises. The recommendation was adopted by Council on 24 April with a recommendation that Council writes to the Minister for Health requesting the State Government strengthen the SFE legislation. The Mayor wrote to the Health Minister on 16 June 2022 and the Minister replied on 4 July advising that the NSW Government is not proposing any changes to the SFE Act. Whilst no firm timeframe has been provided, the Cancer Council NSW advised Council staff that a review of the SPE Regulation is expected to take place some time in 2023.

Project / Action	Deliverable	Status	Stage	Progress Comments
Prepare a report in relation to amending the zone which applies to Lennox St, Bellevue Hill. (NOM 14/03/2022)	Report to Committee	Not yet commenced	Awaiting commen- cement date	This matter will not be progressed until a determination on the Gateway review for Riddell Street is received by Council.
Prepare a submission to the proposed reforms to development contributions.	Submission	On track	On schedule	In April 2020, the NSW Government requested the Productivity Commissioner review the infrastructure contributions system and suggest appropriate reforms. The NSW Government, through DPE released a detailed exhibition package on proposed reforms to development contributions. Council staff believe that the reforms, as currently proposed, will not have the intended effect of bolstering contributions revenue. A draft submission was reported to the S&C meeting of 21 February 2022. The submission was supported in principle, subject to some minor amendments to the language and content. On 28 February 2022, Council resolved to endorse the submission and forward it to the DPE for consideration. The submission was accompanied by a cover letter from the Mayor, and was also circulated to Gabrielle Upton MP and Alex Greenwich MP. As at 30 December 2022, Council staff are waiting on the DPE to advise on next steps.
Write to the Minister & DPIE (with supporting planning evidence) seeking an exemption from the provision of SEPP Housing for Seniors or People with a Disability 2004, and provide a update report. (CR 25/02/2019)	Report to Council	On track	On schedule	A report on this matter was considered by EPC on 12 July 2021 and endorsed by Council on 26 July 2021. On 30 August 2021, a submission was made to the Minister for Planning and Public Spaces and an action was included in the Woollahra Local Housing Strategy. On 25 September 2021, Council received a response from the Minister indicating that this issue would be considered as part of the consultation of the draft Housing SEPP. Subsequent to this correspondence, the Housing SEPP commenced on 26 November 2021 and a key change is that "residential care facilities" are no longer permitted in the R2 Low Density Zone (with minor exemptions).

Project / Action	Deliverable	Status	Stage	Progress Comments
				On 1 July 2022, Council was notified that the Housing SEPP was amended to permit independent living units (ILUs) in the R2 zone to be carried out by ANY person. The Mayor subsequently wrote to the Minister for Planning and Homes expressing Council's concern with this amendment, and requesting that ILUs are not permitted in the R2 zone in Woollahra. Also, in May 2022 Council made a submission to the DPE requesting that land within HCAs in the Woollahra LGA is permanently excluded from seniors housing. This request was consistent with previous advice from the DPE outlining that councils may seek to permanently exclude seniors housing from applying to HCAs where it can be demonstrated that suitable housing has been adequately provided in other areas of the LGA. However, in July 2022 the DPE advised that it would not support any requests to permanently exclude seniors housing from HCAs, i.e. contrary to their previous position, and that the potential impacts of seniors housing on HCAs needs to be managed through the DA process like other forms of development. The DPE also advised it was revising its design guidance for seniors housing to help inform the design and assessment of new seniors housing under the Housing SEPP. In November 2022 proposed amendments to the Housing SEPP were exhibited, and staff have made a submission requesting that ILUs are not permitted in the R2 Zone. A Draft Seniors Housing Design Guide was made available for comment. Woollahra staff made a submission to the DPE identifying that if seniors housing is going to be a mandatory permitted use in HCAs there needs to be significantly better design guidance than what is proposed in the Draft Guide.

Project / Action	Deliverable	Status	Stage	Progress Comments
Planning Proposal for 252-254 New South Head Road, Double Bay.	Report to Council	On track	On schedule	On 12 June 2020, Antoniades Architects submitted a request for a planning proposal for 252-254 New South Head Road, Double Bay. On 2 November 2020, a report on the planning proposal was considered by the EPC, and on 23 November 2020, Council resolved not to support the planning proposal. On 23 December 2020, the applicant lodged a rezoning review application, and on 22 July 2021, the Sydney Eastern City Planning Panel determined that the planning proposal should be submitted for Gateway determination with further information to be provided by the applicant. On 23 August 2021, Council considered a report on the rezoning review and resolved to be the responsible planning authority, and on 6 September 2021, Council informed the DPE that it would undertake the role of Planning Proposal Authority and prepare the planning proposal. On 6 September 2021, Council requested further information be provided by the applicant, in response to the Panels' advice. On 18 October 2021, Council submitted the draft planning proposal for a Gateway determination. On 15 December 2021, the DPE issued a Gateway determination requesting further information from the applicant prior to public exhibition. On 7 March 2022, the applicant provided the requested information. The planning proposal was on exhibition from 13 April 2022 to 27 May 2022. The submissions received were reported to the EPC/Council in September 2022, requesting that the planning proposal should not proceed. Despite the Council recommendation, the DPE proceeded to finalise the planning proposal and the LEP was notified on 16 December 2022. Council staff are working on a site specific DCP which will further inform a development proposal on the site.

Project / Action	Deliverable	Status	Stage	Progress Comments
Planning Proposal for 136-148 New South Head Road, Edgecliff.	Exhibit amended planning controls	On track	Awaiting external gateway approval; next step is to exhibit the planning proposal	The applicant lodged a request for a planning proposal on 13 October 2022, which was referred to the WLPP on 22 April 2022. The WLPP advised Council that it did not support the planning proposal as a standalone (as it did not have sufficient strategic or site specific merit) and that consideration of uplift on the site should be incorporated in the draft Edgecliff Planning and Urban Design Strategy. The WLPP advice was reported to a meeting of the Council in July 2022 where Council resolved not to support the planning proposal. The Sydney Eastern District Planning Panel considered the applicant's rezoning review request on 18 August 2022 and resolved that the planning proposal had strategic and site specific merit and that it should be submitted to the DPE with a request for a Gateway Determination. At the ordinary meeting of the Council 12 September 2022 Council accepted the role of Planning Proposal Authority and staff submitted the gateway request on 28 November 2022.

Strategy 4.2: Conserving our rich and diverse heritage.

Ref	Priority	Progress Comments
4.2.1	Implementation of the Heritage Gap Analysis which includes maintaining a program of heritage research and potential new conservation areas and heritage items.	 During this reporting period, our priorities were to: Progress the Places of Public Worship Study and the Double Bay Heritage Study to a meeting of the Woollahra Local Planning Panel. Submit the Leslie Wilkinson Heritage Study to the Department of Planning & Environment, seeking permission to allow pubic exhibition. Review the submissions received to the public exhibition of 18 Electricity substations heritage review and the heritage listing of 364 Edgecliff Road. Finalise the heritage listing of Sunny Brae and the Cadry's building.

Project / Action	Deliverable	Status	Stage	Progress Comments
Investigate the potential heritage significance of places of worship in the Woollahra Local Government Area in order to identify items of heritage significance at either a local or State level. (NOM 8/04/19) {incl. St Andrews Scots Presbyterian Church, corner Dover Rd and Carlisle Street, Rose Bay}	Report to Committee	On track	On schedule; next step will be subject to a resolution of Council	A planning proposal to list 5 places of worship was reported to the WLPP on 13 December 2022, who advised council to proceed with the planning proposal. The advice of the WLPP will be presented to a meeting of Council in the first half of 2023.
Undertake an assessment of heritage significance for Old School Hall, Rose Bay Public School, Albemarle Ave, Rose Bay, and McAuley Catholic School and outbuildings (formerly Christian Brothers College Rose Bay). (NOM 8/04/2019)	Report to Committee	Not yet commenced	Awaiting commencement date; next step is report to the LPP for advice	This assessment will be progressed by external resources. Subject to resources becoming available, Council staff will commence the procurement process for an external consultant in the first half of 2023.
Carry out an assessment of buildings designed by significant architects. (NOM 9/12/2019)	Report to Council	Delays	Preparations; next step is to prepare a planning proposal	Council staff have prepared a methodology to identify buildings that have been designed by significant architects. Subject to other priorities and staff resources, this project may be undertaken in stages across 2023 and 2024 as part of the program identified in the Heritage Gap Analysis.

Project / Action	Deliverable	Status	Stage	Progress Comments
Planning proposal to list Sunny Brae at 40 Fitzwilliam Road , Vaucluse. (CR 24/05/2021) & planning proposal to list 46 Vaucluse Road , Vaucluse as a local heritage item.	Gazettal of heritage item	Fully completed	Complete	An assessment of heritage significance was presented to the EPC on 10 May 2021 and endorsed by Council on 24 May 2021 recommending the preparation of a planning proposal to list the building as a heritage item in Woollahra LEP 2014. The LPP provided advice to proceed on 17 June 2021. On 26 July 2021, Council resolved to defer any further consideration of the planning proposal until such time that a site visit can occur. A site inspection with Councillors was arranged for 7 March 2022. This matter was then reported to the EPC on 4 April 2022 and endorsed by Council on 26 April 2022. A request for Gateway determination to allow public exhibition was sent to the DPE on 17 May 2022 and this was received on 20 June 2022. The planning proposal was on public exhibition from 29 June 2022 until 12 August 2022. A post exhibition report was reported to the EPC meeting of 5 September 2022. Following Council endorsement on 27 September, the plan was notified on 4 November 2022.
Planning Proposal to list the Cadry's building as a heritage item. (CR 5/07/2021)	Gazettal of heritage items	Fully completed	Complete	A planning proposal to list the Cadry's building as a heritage item was considered by the LPP on 16 September 2021. The LPP provided advice to proceed, and to include the building at 549 Glenmore Road. This advice was considered at the EPC meeting of 11 October 2021, and at the Council meeting of 25 October 2021 it resolved to proceed with the planning proposal for public exhibition. On 23 December 2021, Council staff received the Gateway determination for this planning proposal. Pre-exhibition consultation with TfNSW was undertaken in March 2022, and public exhibition was carried out from 6 April to 20 May 2022. The EPC considered a post-exhibition report on 6 June 2022 and Council resolved to proceed with the finalisation of the planning proposal on 27 June 2022. The Cadry's building at 133 New South Head Road and the Early Victorian sandstone cottage at 549 Glenmore Road were both gazetted as local heritage items on 16 December 2022.

Project / Action	Deliverable	Status	Stage	Progress Comments
Review Wilkinson buildings and determine if they meet the threshold for heritage listing. (CR 24/11/14) & (CR 31/10/2022)	Gazettal of heritage items	Fully completed	Complete; next step is public exhibition	A planning proposal to list 5 additional Wilkinson buildings as local heritage items was reported to the WLPP meeting of 1 September 2022, where the WLPP provided advice to proceed with the planning proposal. This advice was considered by the EPC on 4 October 2022 and Council resolved to proceed with the planning proposal on 31 October 2022. A Gateway determination was issued on 12 December 2022 to allow public exhibition. It is anticipated that the public exhibition will be undertaken in the first quarter of 2023.
Prepare a report on future heritage listing of arts and crafts buildings, including examples of outstanding significance recommended for listing in Schedule 5 of Woollahra LEP 2014. (CR 11/11/2019)	Report to Committee	Not yet commenced	Awaiting commencement date; next step is a heritage study	This project has been included in the heritage gap analysis as a high priority project, and will progress should funding and or resources become available.
Carry out an assessment of the heritage significance of 543-549 Glenmore Road , Edgecliff. (CR 5 July 2021)	Report to Committee	On track	On schedule; next step will be subject to a resolution of Council	An assessment of the heritage significance of these buildings was undertaken as part of the wider Edgecliff Commercial Centre Heritage Study being prepared by GML Heritage. The ECC Heritage Study report will be reported to a meeting of the WLPP in the first half of 2023.
Carry out an assessment of the heritage significance of Ausgrid Substations in the Woollahra LGA. (Prompted by Ausgrid correspondence 22/12/2021)	Gazettal of heritage items	On track	On schedule	On 22 December 2021 Council received correspondence from Ausgrid regarding the proposed removal of 18 electricity substations (throughout the municipality) from the Ausgrid s.170 Heritage and Conservation Register (which sits under the Heritage Act 1977). Without their inclusion on the s.170 Register, any buildings with heritage value would be unprotected.

Project / Action	Deliverable	Status	Stage	Progress Comments
				An assessment of heritage significance was reported to the WLPP on 17 March 2022 who provided advice to Council to proceed with the heritage listing of the 18 substations. This advice was reported to the EPC meeting of 4 April 2022 and on 26 April 2022 Council resolved to progress the planning proposal The planning proposal was on exhibition from 5 October to 11 November 2022. The post-exhibition report was presented to the EPC on 5 December 2022 and on 12 December 2022 Council resolved to finalise the planning proposal. Council staff are currently liaising with the PCO in order to finalise the LEP.
Carry out a heritage assessment of the buildings at 53 and 55 Drumalbyn , Bellevue Hill. (CR 11/04/2022 & CR 12/9/2022)	Gazettal of heritage items	Fully completed	Complete	In December 2021, after an IHO was issued for the site, a Heritage Significance Assessment was prepared using external resources. This Assessment, and an accompanying planning proposal recommending the listing of both buildings as local heritage items was presented to the WLPP of 17 March 2022. The advice from the WLPP was reported to the Council meeting of 11 April 2022. The planning proposal was on public exhibition from 6 July 2022 until 12 August 2022. A post exhibition report was reported to EPC on 5 September 2022 and the planning proposal was endorsed by Council on 12 September 2022. The plan was made on 27 September 2022 and both buildings were listed as local heritage items on 14 October 2022.
Provide a report on the further protection of secondary wings on contributory and heritage items in the Darling Point HCA . (CR 25/10/2021)	Report to Committee	Not yet commenced	Awaiting commencement date; next step is DCP amendment	This project will progress once internal resources become available.

Project / Action	Deliverable	Status	Stage	Progress Comments
Liaise with the Minister for Planning and Place regarding the referral criteria for the LPP to include the demolition of contributory items, and prepare a report outlining options to Council to enhance Woollahra's planning instruments with respect to the demolition of contributory items. (CR 25/10/2021)	Report to Committee	Fully completed	Complete	On 17 November 2021 a Mayoral letter was sent to the Minister for Planning and Public Spaces requesting a review of the referral criteria for the LPP. On 21 December 2021 we received a response on behalf of the former Minister for Planning and Public Spaces, identifying that Council's request will be taken into consideration as part of a current review of panel operations. A report outlining options to Council to enhance Woollahra's planning instruments with respect to the demolition of contributory items was reported to the EPC meeting of 4 October 2022, and on 31 October 2022 Council resolved to progress a single chapter of the WDCP 2015 dedicated to heritage conservation (including contributory items).
Heritage listing 364 Edgecliff Road, Woollahra. (NOM 22/11/2021)	Gazettal of heritage items	On track	On schedule	This heritage assessment was progressed by external resources, who recommended listing 364 Edgecliff Road, Woollahra as a local heritage item A planning proposal was reported to the WLPP meeting of 19 May 2022, and the advice of the WLPP was presented to the EPC of 6 June 2022 On 27 June 2022 Council resolved to progress the planning proposal. The planning proposal received a Gateway determination on 16 August 2022 and was placed on public exhibition from 31 August to 14 October. The post-exhibition report was presented to the EPC on 7 November 2022 and on 27 November 2022 Council resolved to finalise the planning proposal. Council staff are liaising with the PCO to finalise the amending LEP

Project / Action	Deliverable	Status	Stage	Progress Comments
Report to investigate the potential heritage significance of identified buildings in the Double Bay Centre and relevant instruments of protection. (CR 26/04/2021)	Report to Committee	On track	On schedule; next step will be subject to a resolution of Council	In February 2022 Council staff engaged LSJ to undertake a Heritage Significance Assessment of buildings in the Double Bay Centre. The Assessment report and accompanying planning proposal were presented to the WLPP on 13 December 2022 for advice. The Panel advised Council to proceed with the planning proposal and the advice of the Panel will be presented to EPC and Council in the first half of 2023.

Strategy 4.3: Sustaining diverse housing choices in planned locations that enhance our lifestyles and fit in with our local character and scenic landscapes.

Ref	Priority	Progress Comments
4.3.1	Ensure Council's planning documents and strategies support high quality housing and housing diversity which is consistent with the strategic thinking of Council in relation to planned infrastructure, services and locational issues.	During the reporting period, this priority was addressed through work in reviewing the submissions lodged to various public exhibitions including the Draft Double Bay Planning & Urban Design review and the Draft Edgecliff Planning & Urban Design review.

Project / Action	Deliverable	Status	Stage	Progress Comments
Subject to endorsement, prepare implementation strategy to amend planning controls for the Double Bay Place Planreview Woollahra LEP 2014 and Woollahra DCP 2015 in regard to recommendations from Double Bay Centre Housing Economic Study. (Eastern City District Plan 2018, Double Bay Plan Plan 2019-2023 [DBPP Priority 3.1.1] [DBPP Priority 3.2.1])	Prepare implement-ation strategy	Delays	Preparations; next step will be subject to a resolution of Council	On 29 March 2021 the Double Bay Draft Planning and Urban Design Strategy, Transport Study and draft Community Impact Statement, was reported to a meeting of S&C. The S&C deferred consideration of the report to a future meeting of the S&C. On 19 April 2021 the S&C further considered the report and on 26 April 2021 Council resolved to reaffirm the existing controls for Double Bay and revise the study to focus on Cross Street (south side between Knox Land and Bay Street) (the Cross Street Precinct) before commencing public exhibition. Staff revised the draft Planning and Urban Design Strategy, Transport Study, and draft Community Impact Statement to focus on the Cross Street Precinct. These documents were on public exhibition from 17 November 2021 to 17 December 2021. Subsequent to this, on 14 February 2022 Council resolved to exhibit the Draft Double Bay Planning and Urban Design Strategy (which applies to the whole Centre). These controls were on public exhibition from 16 March 2022 to 27 May 2022. Staff are currently reviewing submissions and revising the Draft Double Bay Centre Planning and Urban Design Strategy and supporting documentation in response to the issues raised in submissions. Council staff are also working with LSJ, who are preparing a Heritage Significance Assessment of the Double Bay Centre which will inform the Draft Double Bay Centre Planning and Urban Design Strategy. Submissions received during both the exhibition of the Draft Double Bay Centre Planning and Urban Design Strategy and the Draft Cross Street Precinct Planning and Urban Design Strategy and the Draft Cross Street Precinct Planning and Urban Design Strategy will be reported to a future meeting of the S&C.

Strategy 4.4: Facilitate safe and active local centres which increase local activity, balance tourism demands with the impact on the community and are in line with local character.

Ref	Priority	Progress Comments
4.4.1	Ensure Council's planning strategies and controls support and promote appropriate development and activities in business centres.	Once revised in response to issues raised in submissions, the Edgecliff Centre corridor study and the review of the Double Bay Planning controls will support and promote appropriate development and activities in those centres. As a consequence of issues raised in submissions, further consultant reports have been commissioned which has extended the time required to amend both Strategies and post exhibition reports.

Strategy 9.1: Collaborating to achieve great placemaking outcomes in our local centres which are hubs for jobs, shopping, dining, entertainment, and community activities.

Ref	Priority	Progress Comments
9.1.1	Encourage economic development in business and retail centres and implement Council's adopted Place Plans.	 During this reporting period, our priority was to: Review the Draft Rose Bay Place Plan and report this to a meeting of Council Progress the activities associated with the approved Streets as Shared Spaces application Progress additional applications for parklets Progress the Worldwide Pride 2023 supporting program.

Project / Action	Deliverable	Status	Stage	Progress Comments
Draft Rose Bay Place Plan 2022- 2025.	Adopt the Draft Rose Bay Place Plan 2022-2025	Delays	Awaiting Council advice	The Draft Rose Bay Place Plan 2022-2025 was publicly exhibited from 24 November 2021 to 14 January 2022. On 17 October 2022, the post-exhibition report and a revised version of the Place Plan were reported to Council's Strategic & Corporate Committee. On 31 October 2022 Council resolved to defer consideration of the Place Plan to allow a Councillor workshop. It is anticipated that this workshop will take place in early 2023.
Improve distribution of economic and performance data to businesses.	Promote and increase awareness of Council's economic data trends through business partnerships & chambers.	On track	On schedule	Council staff will continue to analyse economic information from Spendmapp, e.g. to analyse the positive impacts of events such as the Paddington Night Out 2022.

Project / Action	Deliverable	Status	Stage	Progress Comments
Parklets Program.	Report to Council on success of the trial	On track	On schedule	During this reporting period Council's parklet trial program significantly progressed. 3 applications are now operational, and a further 3 have been approved by Council staff. The remaining 3 parklets are expected to be operational in the first quarter of 2023. A report on the parklet program went to the EPC of 5 September, and in response to issues raised during discussions, opportunities were identified to improve the useability of the Parklet Trial Program Guidelines, while also encouraging a higher standard of parklet design. At the Council meeting of 27 September 2022 Council resolved to extend the parklet trial period to 30 June 2023.
Enhance footpath environments to make pedestrian use more appealing.	Prepare and introduce the Draft LAP which streamlines approval processes and customer experience for temporary events and activation.	Delays	Preparations	Work on the Local Approvals Policy has not progressed due to a lack of staff resources. A number of public spaces in Rose Bay will be activated during the delivery of the Rose Bay Centre Connectivity Program, enabled by funding through the Streets As Shared Spaces program (\$480,000). These temporary activations will run from late 2022 to early 2023. Through Councils Placemaking Grants, Council continues to supports events and the animation of public spaces.
Activity levels within Oxford Street are monitored using available mechanisms.	Complete commercial occupancy audit of all business centres within the LGA	On track	On schedule	Council staff have received updated economic information from Spendmapp which has been used to analyse the positive impacts of events e.g. Paddington Night Out 2022. An occupancy audit is programmed for mid-2023.

Project / Action	Deliverable	Status	Stage	Progress Comments
World Pride 2023.	Successful supporting program	On track	On schedule	Council staff have been liaising with WorldPride Sydney 2023 and the business community to prepare a number of placemaking initiatives in support of the event, including events at our art gallery and libraries. The primary public domain activation will occur at Fiveways Paddington, where over 45 rainbow hearts will be placed on the streetscape and shop windows to represent each year of the Sydney Mardi Gras. These will be complemented with outdoor displays in the trees surrounding the Fiveways roundabout. Separately, Council will be hosting a ceremony where the Pride Progress flag will be raised to mark the beginning of festivities. Placemaking grants will also be used to support events related to WorldPride Sydney 2023, such as a queer history walking tour around Paddington.
Streets as Shared Spaces.	Successful activation program in Rose Bay	On track	Awaiting commencement date	Council was successful in its application for funding under the DPE's Streets as Shared Spaces program (\$480,000). This funding will be used to deliver the Rose Bay Connectivity Program which will activate the centre from late 2022 to early 2023. The activations are intended to enhance pedestrian movements, active transportation and support retailers in the local centre. Interventions between the harbour foreshore at Rose Bay Beach and Pannerong Reserve are designed to guide people through the centre using attractive murals in laneways, decorative lighting and other installations to beautify the area and enhance the sense of place. At the end of this reporting period, many of these installations are already in place.



Strategy 4.5: Ensure that planning and building requirements are promoted and complied with.

Ref	Priority	Progress Comments
4.5.1	Council provides cost effective and timely building certification service	 Council provided the following building certification services for the half year to 31 December 2022; 8 construction certificate applications (CCs) were received with 3 being determined, representing a market share of 1%; 1 complying development certificate applications (CDC) were received with 1 being determined, representing a market share of 1%; Council was appointed the Principal Certifier for 4 projects, representing a market share of 3%; and 6 occupation certificate certificates (OCs) were received with 3 being determined, representing a market share of 2%.
4.5.2	Council provides an effective response to unauthorised uses and works.	 For the half year to 31 December 2022 Council's Building Control staff; Received 179 customer requests and finalised 169; Served 15 'Notices of intention to give an Order'; Served 11 Orders; and Issued no penalty infringement notices.

Strategy 5.3: Provide and maintain clean, attractive, accessible, connected and safe parks, sportsgrounds, foreshore areas and other public spaces and infrastructure such as roads, footpaths, bicycle facilities, stormwater drains and seawalls.

Ref	Priority	Progress Comments
5.3.3	Provide seasonal lifeguard services to Camp Cove Beach.	Council provides a casual lifeguard service at Camp Cove Beach between October and April. The service operates on an as needs basis and may be closed due to inclement weather.

Strategy 6.2: Management of public parking on-street and off-street.

Ref	Priority	Progress Comments
6.2.1	Provide parking enforcement services.	Routine proactive parking patrols are undertaken across the LGA daily, as well as responding to customers' specific requests and proactive patrols of illegal parking at schools. Council's parking patrol services continue to be impacted by COVID-19 through staff leave. During the half year to 31 December 2022; 22,532 street parking infringements were issued for various offences 2,515 infringements were issued in Council carparks.

Strategy 7.2: Support cleaner, healthier waterways including improved water quality and healthy water catchments, creeks and harbour.

Ref	Priority	Progress Comments
7.2.5	Take appropriate and timely action in response to pollution incidents.	For the half year to 31 December 2022 Environmental Health Officers and Building and Compliance Officers investigated the following customer requests with regard to building sites; 14 requests for sediment control; 18 requests for air pollution issues, including dust related matters; and 35 requests for water pollution issues including building site discharges, wash-downs and spills.

Strategy 7.3: Monitor and respond appropriately to environmental and public health matters that impact community health and safety.

Ref	Priority	Progress Comments
7.3.1	Ensure compliance with food, animal and pool safety and environmental health matters	At the end of the half year to 31 December 2022 there were 390 recorded food premises in the LGA. The following food control activities were completed during the half year that was impacted by staff recruitment issues; 31 primary inspections were carried out; 1 re-inspection were carried out; 0 food notices/orders were issued; 24 customer requests were investigated; and No penalty infringement notice was issued. For the half year to 31 December 2022 Council's Health Premises and Fire Safety registers confirmed the following; 125 health premises were recorded; 0 health premises inspections were carried out; 64 regulated cooling tower/warm-water systems were recorded; and 850 complete annual fire safety statements were lodged with Council. For the half year to 31 December 2022 the following activities were carried out pursuant to Council's swimming pool safety program; 29 swimming pool inspection requests were determined; 5 swimming pool exemption applications were determined; 1 swimming pool fencing customer requests were logged; and 3 swimming pool fencing notices/orders were issued.



Strategy 2.1: Build strong and respectful connections with partners so that we can enhance and protect our local area and quality of life.

Ref	Priority	Progress Comments
2.1.2	Respond to calls for Office of Local Government submissions and collaborate with different levels of the government to help us achieve our community's aspirations for the local government area	Submissions are prepared as required in response to the Office of Local Government's calls for submissions and the Independent Pricing and Regulatory Tribunal (IPART).

Project / Action	Deliverable	Status	Stage	Progress Comments
Responsive communication of submission opportunities.	Council is informed and able to make timely submissions.	On track	On schedule	Reports are prepared for consideration by Council in response to discussions papers and/or calls for submission as required. During the period July to December 2022 a submission was made in relation to the IPART Review of the Rate Peg Methodology.

Strategy 10.1: Encourage inclusive community participation and build respectful relationships through engagement and input into decision making.

Ref	Priority	Progress Comments
10.1.2	Ensure our suite of integrated planning and reporting documents are in plain language, meet legislative requirements and enable us to report on Council's performance to the community.	Council's adopted Delivery Program, Long Term Financial Plan, Asset Management Strategy and supporting Asset Management Plans were revised to reflect the resolution of Council made 17 October 2022 to apply to the Independent Pricing & Regulatory Tribunal (IPART) in February 2023 for a Special Rate Variation (SRV) and the announcement by IPART (made on 29 September 2022) that the rate peg set for 2023/24 will be 3.7%. The revised drafts were placed on formal public exhibition from 20 October to 17 November 2022. There were no public submissions received during the exhibition period. Council adopted the revised Delivery Program 2023/24-2025/26, Long Term Financial Plan 2022/23-2031/32, Asset Management Strategy 2022/23-2031/32 and supporting Asset Management Plans on 28 November 2022.

Project / Action	Deliverable	Status	Stage	Progress Comments
Develop the Operational Plan.	Operational Plan 2023/24 adopted in June 2023	On track	On schedule	Preparations and budget development work have been completed. A draft Operational Plan 2023/24 will be presented to Council to endorse for public exhibition in April 2023.

Strategy 11.3: Ensure effective and efficient governance and risk management.

Ref	Priority	Progress Comments
11.3.1	Maintain a strong governance framework that facilitates transparent and democratic decision-making and provide effective support to manage the efficient operation of Council and other Committee meetings in an open, transparent and accountable manner.	Council, Committee and Panel meetings continue to be held as per the meeting schedule and promote openness, transparency and accountability in Council decision making processes. Further Council staff have processed in excess of 700 access to information applications.

Project / Action	Deliverable	Status	Stage	Progress Comments
Continue to implement improvements to the Governance Framework of Council.	Review of Committees, Delegations, Policies, Procedures including relevant Performance Measures	On track	On schedule	A review of policies and procedures has commenced across the organisation. Policies for Council adoption will be reported to Council following review.

Ref	Priority	Progress Comments
11.3.2	Ensure corporate risks are managed appropriately to reduce the likelihood of any adverse impacts to Council or the community.	Council resolved to establish a new Audit, Risk & Improvement Committee (ARIC) for the period 1 July 2022 to September 2024 appointing a Chair, and two independent voting members and three Councillors (non-voting) to the ARIC. Council is in the process of reviewing its Risk Management Framework and supporting documents to ensure best practice is achieved and maintained.

Project / Action	Deliverable	Status	Stage	Progress Comments
Develop Business Department Risk Management Plans for 2022/23.	Review Department Risk Management Plans quarterly	On track	On schedule	Review of the Risk Management Framework is in progress to ensure best practice is achieved.
Develop Department Audit Plans for that 2022/23.	Review Department Audit Plans quarterly	On track	On schedule	Council's Strategic Internal Audit Plan 2022 to 2026 and Annual Audit Plan 1 July 2022 to 2023 were adopted by ARIC on the 22 March 2022.



Strategy 11.1: Build an efficient organisation that places customers and the community at the heart of service delivery.

Ref	Priority	Progress Comments
11.1.2	Transform Council's business, by optimising the use of technology to support effective business processes and customer journeys.	Council's Information, Communication & Technology (ICT) Strategic Plan was developed and presented to the ARIC at its meeting of 15 November 2022. The Strategy sets out a phased approach of developing an ICT platform using technology to improve our processes, systems and overall business performance and improve customer journeys.

Project / Action	Deliverable	Status	Stage	Progress Comments
Implementation of review of Councils'overall systems.	Expanding the functionality of iConcierge; Website review	Delays	Preliminary investigation / Scope of works	Improved parking permit application form with online payment is being developed with other high-interaction count forms as part of a cross-divisional Payment Pathways project. A solution for automated Parking Permits is still under investigation.

Ref	Priority	Progress Comments
11.1.3	Maintain a high performing workforce that is responsive to the needs of the community and the organisation	Staff Engagement measured by Employee Engagement Survey conducted in July 2022 at 79%. This was an impressive result after a challenging period of COVID and organisational changes. July- December focus on post survey action planning, increased face to face training delivery and an introduction of a Learning Management System, increased recruitment activity in a very challenging employment market (48 days to recruit), increased industrial relations activity (renegotiations of 5 EBAs) and in WHS achieving compliance full compliance AS45001.

Project / Action	Deliverable	Status	Stage	Progress Comments
Implementation of the Workforce Management Plan.	Develop Council's online Learning Management Systems	Fully complete	On schedule	Council's Learning Management System (LMS) was implemented and rolled out to the organisation. Current suite of content contains 71 resources (34 self-paced online courses, videos, recordings of webinars, users guides etc.). 5 mandatory organisation wide e-learning initiatives rolled out (3 completed, 2 in progress by end of 2022). 406 system users; with 252 users logged in 30 days prior to 13 January 2023 (65% of users). 30% of outdoor staff accessed the LMS (61 users). Outdoor staff rolled out scheduled for January - June 2023.
Complete the Leadership Development Program for Supervisors and Coordinators.	Completion of the program	On track	On schedule	Rollout of Council's Leadership Development Program to Supervisors and Coordinators was delayed due to COVID with the Leadership 2 program commencing in November 2022 and the Leadership 3 deferred to commence later in the 2023 calendar year.
Deliver tailored 'management and leadership bites' training across Council.	Training provided through the Learning Management System, via Woollahra Cafe, and in person	Fully complete	On schedule	Between July and December 2022 training continued to be delivered via Zoom and the Woollahra Learning Hub with some transitioning to face to face learning particularly staff induction for new starters.

Ref	Priority	Progress Comments
11.1.4	Implement and conduct a Service Delivery Review Program to identify improvements to services delivery.	A Service Review Framework has been drafted and presented to the Audit, Risk and Improvement Committee on 14 November 2022 and to a Councillor briefing 16 November 2022 for feedback. The final Framework will be tabled to Council for adoption in March 2023.

Project / Action	Deliverable	Status	Stage	Progress Comments
4x Services Reviews conducted.	Reviews complete; recommenda- tions drafted for implement- ation	On track	On schedule	Council's draft Service Review Framework and the recently conducted Events Service Review were presented to Councillors at a Councillor briefing during November 2022. It is envisaged that the Service Review Framework will be formally brought to Council for consideration during Q3 FY22/23. Preparations have commenced for upcoming service reviews of the Development Assessment Referral Process and the Open Space and Trees service.

Strategy 11.2: Secure Council's financial position.

Ref	Priority	Progress Comments
11.2.1	Effective management of Council's finances.	100% of Quarterly, Annual and Statutory Reports were submitted to Council on time.

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Project / Action	Deliverable	Status	Stage	Progress Comments
Review the Long Term Financial Plan and Council's ongoing financial sustainability.		On track	On schedule	There are multiple scenarios in the LTFP based on the success or not of Council's application for a Special Rate Variation (SRV), the results of which will not be known until May 2023. The outcome of the SRV application to Independ Pricing & Regulatory Tribunal (IPART) will determine the achievement of the OLG Financial Ratio benchmarks and the achievement of an Operating Surplus (before Capital Grants & Contributions) by 30 June 2024.
Develop the proposal for a Special Rate Variation to improve financial sustainability and to fund future infrastructure and community Improvements.	If supported, application submitted to IPART in accordance with their guidelines and timelines	On track	On schedule	Following extensive community consultation Council resolved at its meeting of 17 October 2022 to apply to the IPART for an SRV to commence 1 July 2023. The SRV application will be submitted to the IART by the due date of 3 February 2023 and it is anticipated that a decision will be received from the IPART in May 2023.

Ref	Priority	Progress Comments
11.2.2	Achieve sustainable asset management through the integration of strategic asset planning with financial planning.	All Asset Management Plans were adopted by Council on 28 November 2022 and continue to inform the Long Term Financial Plan.

Project / Action	Deliverable	Status	Stage	Progress Comments
Update the Long Term Financial Plan.	Asset Management Plans are fully integrated into long term financial planning	On track	On schedule	The revised Long Term Financial Plan (LTFP), Asset Management Strategy and supporting Asset Management Plans were adopted by Council 28 November 2022 following public exhibition.

Strategy 11.3: Ensure effective and efficient governance and risk management.

Ref	Priority	Progress Comments
11.3.3	Manage, coordinate and deliver Workplace, Health and Safety measures to ensure a safe and healthy work environment.	Australian Safety Standard AS45001 specifies requirements for an occupational health and safety (OH&S) management system and gives guidance for its use, to enable organisations to provide safe and healthy workplaces by preventing work-related injury and ill health, as well as by proactively improving its OH&S performance. Full compliance with AS45001 was achieved by end of December 2022.



Strategy 1.1: Provide, promote and facilitate a range of community projects, programs and events that support an inclusive, thriving and sustainable community.

Ref	Priority		Progress Co	omments	
1.1.1	1.1.1 Provide opportunities to connect people and ideas to encourage lifelong learning and quality of life.		6 months, v		nave been developed and nurtured over the past sulted in a diverse range of activities and events ands.
Project	/ Action	Deliverable	Status	Stage	Progress Comments
diverse	e events, s and	Diverse events, activities and programs delivered to the community	Fully completed	Complete	In partnership with a range of community organisations, Council promoted and led the following events-Suicide Prevention Day Walk held Sunday 11 September; Dementia Awareness Week – Connect through Art at Woollahra Gallery at Redleaf held Thursday 22 September and Harmony Day Walk held on Sunday 16 October, 2022. For International day for People with Disabilities on 3 December Council's website was updated and stories of local disabilities services promoted via our Social media and website.
Develop commu partners to respo commu needs.	nity s programs and to	Programs that respond to community needs	Fully completed	Complete	Partnerships with local community organisations and networks to produce the following activities- • Suicide Prevention Day Walk (11 Sept); • Dementia Awareness Week – Connect through Art at Woollahra Gallery (22 Sept); • Harmony Day Walk (16 Oct).

Strategy 2.1: Build strong and respectful connections with partners so that we can enhance and protect our local area and quality of life.

Ref	Priority	Progress Comments
2.1.1	Respond to calls for Office of Local Government submissions and collaborate with different levels of the government to help us achieve our community's aspirations for the LGA.	Through ongoing collaboration and partnerships with local community organisations and government agencies as well as Council's revised Grants Program, new initiatives and services have been provided to meet identified community needs.

Project / Action	Deliverable	Status	Stage	Progress Comments
Implement the outcomes of the Council Grant review.	Enable increased partnerships in the delivery of programs and services to the community.	Fully completed	Complete	Successful implementation of Council's new overarching Grants Policy and Program. Grants recommendations for 2022/23 adopted by Council 27 September, 2022 with Grant presentation held 14 October, 2022. 64 grant applications were received of which 40 grant applications were new grant recipients. Grants were given as follows: • Community and Cultural- 26 grants to value of \$110,000; • Environmental- 8 grants to value of \$23,075 and • Placemaking- 12 grants to value of \$65,870. This totals \$198,945 in grant funding.
Work in partnership according to our agreements with Council funded providers, Holdsworth Community (\$861,596) and Womens Housing Association (\$360,000).	Deliver services to Woollahra residents	On track	On schedule	Implementation of new 3 year funding agreements, 2022-2025 for Holdsworth Community and Womens' Housing Company. All agreements have been finalised and signed. Quarterly meetings are held with Holdsworth Community and 6 monthly meetings with Women's Housing Company.
Work with other Government agencies to develop programs and projects.	Respond to community needs, seniors, diversity, mental health, housing, family services, youth, and children	On track	On schedule	Discussions have been held with South Eastern Sydney Local health District to discuss accommodation options for Early Childhood Health Centre following the closure of their Double Bay site.

Ref	Priority	Progress Comments
2.1.3	Following adoption, administer Council's Reflect Reconciliation Action Plan 2022-2023.	Council has undertaken significant steps on its Reconciliation journey through the development of a Reflect Reconciliation Action Plan, launched on 28 November, 2022 with its actions monitored by the RAPWorking Group.

Project / Action	Deliverable	Status	Stage	Progress Comments
Build upon our relationship with La Perouse Aboriginal Land Council and the Gujaga Foundation and build an agreed program of Reconciliation.	Deliver outcomes for reconciliation.	On track	On schedule	Council's Reflect Reconciliation Action Plan was adopted 27 September, 2022 and launched on 28 November, 2022. The RAP Working Group meets quarterly to oversee the implementation of the listed RAP actions. The Dharawal Language Program, through the Gujaga Foundation, commenced in July 2022 at Woollahra Preschool and is an ongoing program.

Strategy 2.2: Understand needs of our community so that we can facilitate access to support and services.

Ref	Priority	Progress Comments
2.2.1	Collaborate with a range of services to provide support for vulnerable members of our community.	Community and Cultural Development staff respond to concerns for vulnerable people across the LGA in a timely and considerate manner.

Project / Action	Deliverable	Status	Stage	Progress Comments
Support homeless persons in our community, through partnerships in homelessness network, implementation of homelessness policy, referrals for support agencies, provision of advocacy, and participation in annual homeless count. Support other vulnerable groups as identified through advocacy and supports to access services.	Network; implementa- tion of policy; referrals for support; responding to policy; advocacy; homeless count	On track	On schedule	A Community Development Officer (CDO) is allocated to respond to Homeless incidents across the Woollahra LGA and attends the Eastern Suburbs Homeless network.

Ref	Priority	Progress Comments
2.2.2	Encourage and promote services and support for families, youth and children.	In the coming 6 months, Council will be undertaking research and local community consultation to better understand the needs of the children, youth and families to assist in the planning and development of appropriate services and programs.
2.2.3	Following adoption, administer Council's Disability Inclusion Action Plan.	Council adopted the 2022-2026 Disability Inclusion Plan on 27 June 2022, in accordance with NSW legislation. Council wide actions are currently being implemented in consultation with the Inclusion (Disability, Aged and Carers) Advisory Committee.

Project / Action	Deliverable	Status	Stage	Progress Comments
Implementation of Disability Inclusion Action Plan 2022 in partnership with Council's Inclusion (Aged, Disability and Carers) Advisory Committee.	Identified actions within the Disability Inclusion Action Plan 2022	On track	On schedule	 Actions completed within the reporting period include: 3 new disabled parking spaces were installed in 2022. Council installed 15 new kerb ramps across various locations within the Municipality. At our libraries, AUSLAN sign language and sensory experiences incorporated into early literacy programs and special storytimes and events starring artists with disabilities – e.g. Asphyxia with recording made available online. 95 Home Library Service members received 5,265 items in fortnightly deliveries. The Plumb Reserve renewal included inclusive play elements like the sensory 'talking' tubes and rain wheel which projects sounds. 145 staff completed "RUOK? How to have the Conversation" training.

Strategy 3.1: Promote opportunities for innovative, creative and cultural initiatives that support the community.

Ref	Priority		Progress Co	omments —	
3.1.2	Promote opportunities for innovative, creative and cultural initiatives that support the community.		Through the FY22/23 rou through the of activities a The Lindy Le Public Art Pa Gardens. The	implementati nd and a new Woollahra Gal and programs ee sculpture 'C anel was unve iis wonderful r	ion of 7 successful Cultural Grants in the community venue focusing on arts and culture lery at Redleaf and Cultural Hub, a diverse range has been initiated. One Bright Pearl', commissioned by Council's iled on 14 December, 2022 in Blackburn new public artwork was supported by significant bal donor being the Carla Zampatti Foundation.
Project	: / Action	Deliverable	Status	Stage	Progress Comments
	l Hub at nra Gallery	Cultural activities are delivered	On track	On schedule	Cultural Hub programming is underway with venue hire for arts and cultural activities and Council led programs such as monthly Poetica sessions and Plein Air Art classes. These have both been very well received.
Activate progran	e grants m.	Grant funds distributed and projects completed which meet community need	Fully completed	Complete	Successful implementation of Council's new overarching Grants Policy and Program. Grants recommendations for FY22/23 adopted by Council 27 September, 2022 with Grant presentation held 14 October, 2022. 64 grant applications were received of which 40 grant applications were new grant recipients. 7 of the 26 Community and Cultural grants had a cultural focus
range c	e diverse of ons at the ora Gallery.	Diverse range of exhibitions delivered	On track	On schedule	A biannual report on the success of the Woollahra Gallery at Redleaf was submitted to FCS on 1 August 2022. 93 applications were received through the 2022 Expression of Interest of which 35 exhibitions are to be exhibited across FY22/23.
Deliver progran	the events m.	Events program delivered to the community	On track	On schedule	Council has undertaken and completed a review of its Events program. A Councillor briefing was held on 21 November, 2022. A report will be presented to Council in February, 2023 with a proposal that its recommendations be implemented form 1

Strategy 5.1: Enhance council provided community facilities to foster connections between people and place and enhance quality of life.

July 2023.

Ref	Priority	Progress Comments
5.1.1	Plan for community, cultural and recreational facilities to ensure they reflect community needs and aspirations.	Council's 10 Community Venues are well utilised with ongoing improvement opportunities including website improvement and building upgrades including Cooper Park Hall, due for reopening in March /April 2023.

Project / Action	Deliverable	Status	Stage	Progress Comments
Review and activate existing facilities.	Maximise the use of existing facilities by the community	On track	On schedule	Council has conducted a Venue pathways mapping exercise to improve the booking experience for customers and venue hirers. This has led to improvements in the venue web pages and the introduction of walk through features on the website is underway.
Develop an implementation plan that responds to the recommendations of the Community Facilities Study.	Implementa- tion of recommenda- tions	On track	On schedule	Progress is underway with the implementation of Community Facilities Study.
Inform Councils' plans for infrastructure and planning.	Support the communities' needs	On track	On schedule	Input has been provided to the plans for the renovation of Vaucluse Bowling Club, with discussions held with South Eastern Sydney Local Health District to discuss accommodation options for an Early Childhood Health Centre following the closure of their Double Bay site.

Library Services

Strategy 1.1: Provide, promote and facilitate a range of community projects, programs and events that support an inclusive, thriving and sustainable community.

Ref	Priority	Progress Comments
1.1.1	Provide opportunities to connect people and ideas to encourage lifelong learning and quality of life.	 The Libraries Program and Events team delivered programs for a wide variety audiences. This featured: 26 Adult programs 26 Seniors programs 304 Children's programs 12 Young Adult programs. Highlights include the Digital Literary Award, Writers and Readers events with Ann Cleeves and Heather Rose and inclusion in the Sydney Fringe Festival program in September. Collection usage continues to recover post-covid with 226,414 physical loans during the reporting period and 54,237 eResource loans. eResource usage continues to increase with these loans now making up 19% of total loans, compared to 12% in 2019.

Project / Action	Deliverable	Status	Stage	Progress Comments
Plan and promote diverse and inclusive events, activities and programs.	Diverse Library events, activities and programs delivered to the community	Fully completed	On schedule	A diverse range of popular programs have been held at the Libraries including author talks by James O'Loughlin, Ann Cleeves, Alison Daddo. Tea topics featuring tai chi, bird watching, plein air painting and urban foraging. Double Bay Libraries successfully hosted Sydney Fringe Festival events and was the Eastern Suburbs venue for Poetry Slam heats.
Develop online and physical collections that reflect community demand.	Resources available that meet community demand	Fully completed	On schedule	The Libraries continue to provide and engaging collection that reflects community demand with an average of 46,000 loans per month. A subscription to Linked Libraries now enables the collection to be discoverable by Google and additional online resources have been subscribed to including Bean Stack, an app encouraging children to read. The use of Bioguard 80 book covering was launched in November with Woollahra Libraries being the first NSW public library to use this biodegradable on new paperbacks.

Project / Action	Deliverable	Status	Stage	Progress Comments
Provide spaces and technology that nurture and support.	Spaces and technology available for community use	Fully completed	On schedule	The Libraries provide access to wi-fi, PC, printing, and 3D printing facilities along with meeting rooms equipped with collaborative technology. The spaces have been activated with programs that nurture and support the community including HSC Stress buster activities- featuring table tennis, pet therapy and video games. iPads are now available for in house use and Soundproof booths have been installed in Double Bay and Paddington.

Strategy 3.1: Promote opportunities for innovative, creative and cultural initiatives that support the community.

Ref	Priority		Progress Co	omments	
3.1.1	Provide innovative and high quality library and local history services.		regularly acceptance equating to a capita. Fortnightly in Facebook por volunteers explained equations are reading while equating the communications are reading while equating the communications are reading while equating the communications are reading while equations are reading equations.	dessing library vessing librar	ntly has 27,351 active Library members who are services. There were 234,675 visits this period pita and a total of 280,651 loans measuring 5 per ere sent to 14,331 subscribers and 170 Library ch of 50,578. Woollahra Libraries has 69 active sisting with various tasks including home library ry and local history transcription. The Local ver 100 enquiries this period and installed two Plaques Scheme. Woollara Libraries participated luation Network Satisfaction Survey. Key findings ents agreeing that the Library is an important part % feel safe and welcome when using Library 6 believed Woollahra Libraries encouraged d the Library service was contributing to a munity.
Project	t / Action	Deliverable	Status	Stage	Progress Comments
Plan ye	Strategic ar one nentation	Completion of short term initiatives	On track	On schedule	Progress towards achieving Woollahra Libraries Strategic objectives has continued this period: Tenders for a new Library Management System have been received and evaluation completed. Work has commenced on development of a Library Marketing Strategy STEM kits have been purchased for

inclusion in the Libraries Collection and

will shortly be available for loan.

Project / Action	Deliverable	Status	Stage	Progress Comments
Deliver programs though the Woollahra Libraries that respond to community need.	Library programs that respond to community needs	Fully completed	On schedule	Programs delivered that reflect community need include early literacy storytimes and STEM activities for children and digital literacy programs such as Tech Connect, Tech Savvy Seniors and Tech at Ascham. The Bus to Books program has provided housebound patrons with monthly access to Double Bay Library finishing the year with a festive morning tea. Ideas Exchange panel discussions featured current topics such as, Understanding the conflict in Ukraine and Mental health and resilience while Naidoc Week was recognised with indigenous stories and craft activities. This year Family History Month featured a session on tracing indigenous family history.

Customer Experience & Engagement

Strategy 10.1: Encourage inclusive community participation and build respectful relationships through engagement and input into decision making.

Ref	Priority	Progress Comments
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10.1.1	Support council through provision of resources, education and tools and communicate opportunities for engagement.	Highlights for the period included a 12 page colour brochure to every household in Woollahra explaining the Proposed Special Rate Variation, priority projects and budget modelling, Spring Print newsletter, media releases and media liaison in consultation with GM and Mayor, Lyne Park Playground concept design consultation boards, Woollahra Small Sculpture Prize, Garden Awards, commencement of WorldPride promotional material.
		We saw a healthy increase in Facebook and Instagram reach over this six month period – +35.7% reach for Facebook and +31.8% for Instagram. Our community continues to most love environmental news, local history and positive stories, and pictures that appreciate the natural beauty of Woollahra.
		Top posts on Facebook include Recycle it Saturday, Hermitage Foreshore Walk pics, Kutti Beach pics, and Throwback Thursday local history pics. We are now holding all in-person citizenship ceremonies and have cleared the backlog that accumulated over the pandemic. In the second half of the year we welcomed 124 conferees and their guests (an average of 60 per ceremony) to four separate ceremonies.

Project / Action	Deliverable	Status	Stage	Progress Comments
Promote community engagement opportunities.	Promotion through Your Say Woollahra and other engagement channels	On track	On schedule	Following promotion across all our communication channels, more than 300 volunteers (residents and their family and friends and visitors) participated in the National Tree Day event at Christison Park with more than 2,200 plantings. Your Say experienced a 40% increase in growth (total site visits) over the 2022 calendar year, noting substantial increase is attributable in large part to two engagements, being the proposed renaming of Fullerton Street, Woollahra and the proposed SRV which received a significantly larger than average number of submissions. These results are an anomaly and unlikely to be replicated in an average calendar year.

Strategy 11.1: Build an efficient organisation that places customers and the community at the heart of service delivery.

Ref	Priority	Progress Comments
11.1.1	Drive customer design throughout council to improve customer experience	A Customer Experience Design Toolkit was completed and this will be used as a training manual and guide for all staff.

Project / Action	Deliverable	Status	Stage	Progress Comments
Learnings from the 4 projects: iConcierge enhancement, booking of our venues, payment options for customers and access points to our services and implementing actions to deliver improved customer experiences.	Completion of 4 identified projects and learnings implemented improves customer experience of Council.	On track	On schedule	Projects are identifying improvement options, these findings and recommendations from the 4 projects are being implemented.
Implement standard performance measures across Council to measure customer engagement, satisfaction and drive continuous improvement.	Implementation completed and data helps inform and improve our services.	On track	On schedule	The first (CSAT) survey was completed in the month of July. The results were collated and a presentation was delivered to ELT and the Councillors. The findings are available on Your Say Woollahra: https://yoursay.woollahra.nsw.gov.au/customer-survey

Workload and Productivity

The following table shows the Service results for the reporting period.

Service	FY 2020/21 (average)	1st Qtr 2021/22	2nd Qtr 2021/22	3rd Qtr 2021/22	4th Qtr 2021/2	FY 2021/22 (average)	1st Qtr 2021/22	2nd Qtr 2021/22	FY 2022/23 (average)
DAs and CDCs processed by Customer Service staff	244	291	325	264	326	302	331	335	333
Calls answered by Customer Service staff	19,776	18,563	19,399	18,787	17,243	18,498	16,675	16,665	16,670
Service standard for call answered	96%	96%	97%	97%	95%	96%	95%	94%	94.5%
Visitor permits and Daily permits issued by Customer Service staff	5,468	1,425	5,045	4,930	5,235	4,159	5,300	5,870	5,585
Parking permits issued by Customer Service staff	1,385	1,062	1,425	1,566	1,031	1,271	1,255	1,375	1,315



Strategy 2.2: Understand needs of our community so that we can facilitate access to support and services.

Ref	Priority	Progress Comments
2.2.2	Encourage and promote services and support for families, youth and children.	Woollahra Preschool provides an 80 place centre for children aged 3-5 years and provides an exceeding standard of care. During the past 6 months, the Preschool has commenced a review of its polices and procedures to meet the new benchmark and introduced a weekly Dharawal Language Program, through the Gujaga Foundation. The Preschool continues to support children with special needs with a dedicated Special Inclusion Support Teacher.

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Project / Action	Deliverable	Status	Stage	Progress Comments
Undertake Policy and Procedure Review within the preschool to ensure clarity across all documents, improve understanding of procedures and enhance the information conveyed to ensure visibility and accessibility to all stakeholders.	Improve governance and enhance the information conveyed to ensure visibility and accessibility to all stakeholders	On track	On schedule	Council has engaged CELA (Community Early Learning Australia) to assist with the review of the Preschool's policies.
Continue to build relationships between parents and the preschool in order to enhance the customer experience of our services.	Improved connections between preschool and parents	On track	On schedule	The Preschool has a Parent Advisory Committee (PAC) which meets at least quarterly with attendance by the Preschool Director and Manager, Community and Culture. The following events have been held to increase connection between parents and staff - Preschool Parents night at Woollahra Gallery at Redleaf held 28 October, 2022; Preschool fundraiser held at Rose Bay Sailing Club on 25 November, 2022 and end of term BBQs and celebratory events eg Fathers Day concerts.

Project / Action	Deliverable	Status	Stage	Progress Comments
Engage the Gujaga Foundation in the delivery of language program to children to enhance their cultural appreciation.	Increased cultural awareness and education	On track	On schedule	The Dharawal Language Program, through the Gujaga Foundation commenced in July 2022 twice per week. This is an ongoing program and strongly supported by the children, their parents and staff.
Deliver agreement in the DIAP to meet the needs of children with special needs.	Children with special needs are appropriately resourced and supported	On track	On schedule	10 children with additional needs attended Woollahra Preschool in 2022. Funding was received for 7 of the children from Dept of NSW Education – Inclusion Support Funding, which allows for employment of a full time Special Inclusion Support teacher.

Woollahra Municipal Council



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