



New Travel Training Service

Holdsworth in conjunction with partner organisations is facilitating Travel Training services for South East Sydney.

What are the service outcomes?

The training will increase access to existing public transport networks for people whose personal circumstances, such as lacking confidence or information about services, prohibits them from accessing public transport.

How will the service work?

The program will offer <u>either individual (1:1) training or group training</u> sessions to people with a shared transport objective.

A travel trainer will:

- Work closely with a participant to understand their specific needs and ability;
- Will guide a participant through all the necessary trip details, help plan the route for a particular journey, highlight available local public transport options and timetables;
- Support a participant to learn how to use Opal Cards;



- Is available to accompany a participant if required on a trip;
- Will be a follow up with the participant to review their progress.

Who is eligible?

Training is available to people:

- of <u>any age;</u>
- who are physically and cognitively capable of using public transport;
- who live in the <u>South Eastern Sydney</u> Local Planning Area (Botany Bay, Rockdale, Georges River, Randwick, Sutherland Shire, City of Sydney, Waverley, Woollahra);

People who identify as ATSI or come from CALD backgrounds are encouraged to participate. Feel free to contact us if you are unsure about a person or a group's eligibility.

How to make referrals:

If you know of any individuals or groups who would benefit from Travel Training please contact **Jie (Jenny) Yu** at Holdsworth on **9302 3600** or email her on <u>jie.yu@holdsworth.org.au</u>