Woollahra Municipal Council

Annual Report

2014/15

Part 2 – Delivery Program and Operational Plan
Part 2 Delivery Program and Operational Plan

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Our Integrated Planning Framework

In October 2009, the NSW Government introduce a new integrated planning and reporting framework for local councils.

Woollahra Council’s integrated planning and reporting framework comprises our Community Strategic Plan and our combined Delivery Program and Operational Plan, all supported by our Resourcing Strategy. Our Annual Report is our report to the community on our achievements for the year. Part 2 of our Annual Report focuses on the implementation of our Delivery Program and Operational Plan.

Woollahra 2025 is our Community Strategic Plan that has been developed by Council in consultation with the Woollahra community. It presents a long term vision for Woollahra and is structured around five (5) broad interrelated Themes, each of which is supported by a range of Goals and Strategies.

Our Delivery Program and Operational Plan identifies a number of Priorities and Actions in response to the Themes, Goals and Strategies identified in Woollahra 2025, to relay Council’s commitment to the community over the four year term (2013 to 2017) of Council. Council has combined its four year Delivery Program and annual Operational Plan into one document for ease of reference.

Quarterly progress reports are presented to the Council and community in relation to the Delivery Program and Operational Plan.


Our Annual Report provides a year in review and is prepared within five months of the end of each financial year in accordance with the requirements of the Local Government Act 1993.

Our End-of-Term Report provides an update to the Community regarding how Council is progressing towards achieving the objectives of the Community Strategic Plan. This report is prepared at the end of each four year Council electoral term.

The Local Government Act 1993 requires Council to report on the effectiveness of the principal activities undertaken and on achievements in implementing the Delivery Program and Operational Plan.

Council’s integrated planning and reporting Framework forms the structure for reporting to the community and is explained below.

The Community Strategic Plan, Woollahra 2025, presents a vision for the Woollahra Local Government Area and is structured around five (5) Themes. Themes are supported by Goals and Strategies.

Our combined Delivery Program and Operational Plan supports Woollahra 2025 by identifying Priorities and Actions to implement under each of the Themes, Goals and Strategies in Woollahra 2025. Priorities demonstrate Council’s commitment to the community by detailing what Council will do over the four (4) year term, 2013 to 2017, to achieve Goals and Strategies. Priorities are supported by one (1) year Actions which identify what Council plans to undertaken annually.

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\text{Not Commenced} & 5 & 4\% \\
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In addition to the above Actions, Council also committed to 181 Capital Works Projects during 2014/15. The status of Capital Works Projects is reported in Part 5 of the Annual Report.
Our Theme: Community well-being outlines Council’s commitment to community well-being through the planning, facilitation and provision of appropriate community and cultural services and facilities throughout the Municipality.

Our Theme: Community well-being consists of 3 Goals being:

**Goal 1: A connected and harmonious community**

**Goal 2: A supported community**

**Goal 3: A creative and vibrant community**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.
Goal 1: A connected and harmonious community

Our Goal for 2025 is that:

‘Woollahra will be a community where people care for each other, have a sense of belonging and can contribute meaningfully to their community and neighbourhood through participation in community life’

Goal 1 is supported by 11 Priorities for 2013 to 2017 and included 8 Actions in 2014/15.

Goal 1: A connected and harmonious community

Action Status as at 30 June 2015

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HIGHLIGHTS for Goal 1: A connected and harmonious community in 2014/15 include:

- Community Services continued to encourage respect and support for social and cultural diversity through promotion and provision of inclusive events, services and programs. In August 2014, Council hosted the very successful 'Greek Day Out' cultural event that was attended by approximately 4000 people.

- In 2014/15 Council continued its commitment to supporting local cultural and community projects and activities through the provision of $68,352 in community grants to 23 community-based organisations and 14 local primary schools (a table is provided in Part 3 of the annual report). A Section 356 grant was also made to the Holdsworth Street Community Centre of $884,083 to assist the organisation to provide a range of programs and services to the Woollahra community.
Council facilitated community participation and a partnership for International Women’s Day 2015. In March 2015 a film night was held in partnership with World of Women’s Cinema, at the Chauvel Cinema in Paddington attended by 43 participants. Feedback from participants was positive with many from the film and creative industries sector.

Council’s 10 community venues provided safe and functional activity space to over 60 regular community groups and individuals hirers across 2014/15. In addition there were 356 birthday parties/social gatherings held. The use of venues continued to grow in 2014/15 with a 41% increase in community usage. Many venues now operate at near capacity levels during peak times.

A new ‘What’s On’ Venues promotional calendar showing activities open to the public is published each month to Council’s website. Opportunities include fitness, language, art, dance, music and creative play activities/classes for young children, a men’s chat group, book clubs, 12 step programs, yoga, meditation, martial arts, fitness training, zumba, pilates, piano, opera, art and guitar classes, ballet, bridge, language and dance classes and 50+ fitness.

The 2015 Citizenship awards were presented at a Community Leaders’ Reception, hosted by the Mayor, Councillor Toni Zeltzer in February 2015. The event was attended by 130 community leaders and 9 awards were presented across all available categories. The winner of the 2014 Citizen of the Year Award was Chris Dawson for his major contribution to the Woollahra community since moving into the Municipality in 1967. This contribution consists of both his 17 years as a Councillor and as Mayor in 2000, as well as his ongoing participation in many community and council-led committees since 2008 when he retired from Council life.
Council continued to provide support for volunteers through promotion and provision of information and services for the volunteering sector. Council had 300 volunteers contributing across the functional areas of Bushcare, Library, Community and Cultural Development. Approximately half are ongoing volunteers with the remainder representing involvement with one off projects, events or work experience / Duke of Edinburgh programs. 4 local residents were recognised for their volunteer contribution to the local community when they were presented with NSW Seniors Week Awards at Gaden in March 2015.

The Library introduced a dedicated Volunteer Co-ordinator position in May 2015 and as a result, there has been a substantial increase in volunteer participation within the Library Service with 34 volunteers being registered at 30 June 2015. This will result in improved service to the community and increased community engagement.

Council partnered with 4 community groups to celebrate Neighbour Day in March 2015. The Rose Bay Community Garden; Windsor Organic Resident Meeting; Deckchair Sunsets and Council’s Bushcare Regeneration volunteers invited members of the community not already part of the group to their social celebrations. Two members of the Community Safety Committee also hosted Neighbour Day activities.

Council continued its active membership of the Eastern Region Local Government Aboriginal and Torres Strait Islander Forum which supports the regional Pauline McLeod Awards for Reconciliation and the Reconciliation Week Primary School Art Competition each May. This year’s well attended and successful event was held in May 2015 at Glebe Town Hall with 3 local Woollahra services participating. Council libraries also presented book displays to celebrate Reconciliation Week in June 2015.
Council also celebrated NAIDOC week in July 2014. As part of the Library’s Winter school holiday program, Matthew Doyle presented ‘Wuruniri’, a varied cultural programme spanning traditional Aboriginal culture and contemporary dance in a dynamic and interactive programme for young people with 37 attendees. A free film screening of ‘First Footprints Episode 1: Super Nomads’ was also held at Woollahra Council in July to celebrate NAIDOC Week. This event was held in partnership with Eastern Suburbs Organisation for Reconciling Australia and was attended by approximately 30 people with very positive feedback. The 2014 winners of the Pauline McLeod Awards for Reconciliation and Reconciliation Week Primary School Art Competition were exhibited at Paddington Library during NAIDOC week and most of July.

Council’s Libraries and Preschool celebrated Harmony Day in March 2015 with inclusive activities and a performance celebrating diversity. This year 40 children from Woollahra Preschool joined the usual St Brigid’s Library Storytime attendees at an engaging and interactive performance of percussion, rhythm, song and tales of Maori heritage at Redleaf. At Watsons Bay Library, celebrations included parents and grandparents reading books and singing nursery rhymes in their home language and staff reading picture story books promoting inclusiveness. At Paddington Library Storytime, a staff member read stories and taught the children words and songs in Spanish, and showed artefacts from Mexican culture. At Woollahra Preschool a Harmony Day BBQ was attended by present and former Preschool students where children brought cross-cultural food to share.
Goal 2: A supported community

Our Goal for 2025 is that:

‘Woollahra will be a place where people have access to a range of effective and diverse social services and programs that meet the changing needs of our community’

Goal 2 is supported by 13 Priorities for 2013 to 2017 and included 12 Actions in 2014/15.

Goal 2: A supported community
Action Status as at 30 June 2015

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HIGHLIGHTS for Goal 2: A supported community in 2014/15 include:

- Woollahra Preschool continued to operate at capacity and provide a high quality education and care program. Highlights during 2014/15 include a successful transition to school program and completion of stage 2 of the playground refurbishment, incorporating redevelopment of the areas around the sandpit, providing additional seating, toy boxes, a water pump with a sandstone water course running to the sandpit. Special events included the Welcome Cocktail party, Mothers and Fathers’ Day celebrations, a Families Week BBQ, the parent committee fundraiser, Christmas concerts, children performing at the carols at Chiswick Gardens and excursions to the Library and Council Chambers.

- In June 2014 Council considered the 2014 Child Care Needs Study findings and recommendations. These findings were reflected in the development of Council’s proposed Comprehensive DCP which encourages early education and care centres to provide places for children aged under 2 years. During 2014/15, 45 additional child care places have become operational. A new centre catering for 17 children has opened in Double Bay and an existing centre in Woollahra has expanded by 28 places.
In November 2014, a new program for families with young children was launched. The Sticky Beak Tour invites parents with young children to participate in a discovery bus tour of the services and facilities in the area. The program runs quarterly with consistently positive feedback from participants.

The Rose Bay and Rushcutters Bay over 50’s walking groups continue to meet on Wednesdays and Fridays respectively and celebrated their first year anniversary in December. A new Watsons Bay / Vaucluse group commenced in January 2015 and now meets every Thursday. The walking groups provide local recreational and fitness opportunities with approximately 10 participants on each walk.

Council hosted 2 Access Forums in 2014/15 providing information for approximately 70 families with young children. The forums also provided an opportunity for parents to ask questions and connect with other parents who may be experiencing similar issues, helping to break down isolation some may feel.

In September 2014, Council partnered with Sydney Children’s Hospital to provide an Early Intervention information session for parents of children aged 12 month to four years. A panel comprised of an Occupational Therapist, Speech Pathologist, Developmental Paediatrician, Child and Family Social Worker and Council’s Preschool Director provided information and answered questions about child development and local services to help parents to identify issues, support and intervention.

In March 2015 an Access Forum was held for parents who are unsure if their child is ready for formal schooling. Speakers included Woollahra Preschool Director, Assistant Director and Primary School Teacher from Double Bay Primary, and an Occupational Therapist from Sydney Children’s Hospital. The forum helped to answer parent concerns and directed those planning to attend school in 2016 to a follow up Transition to School Forum held in April 2015. Approximately 85 parents attended this event provided at Rose Bay Secondary College in conjunction with Waverley Council, which included information about school transition and healthy lunch ideas.
- Council continued to support the Men’s Chat Group that meets at Vaucluse Bowling Club each month. The group continues to attract between 8 and 18 men per session. Discussion topics include a Men’s Health week Building Resilience session run by the Black Dog Institute. Plans to commence a Men’s Chat Group in Paddington were unsuccessful.

- Council continues to support Holdsworth Community Centre’s provision of community transport in the Woollahra area and also supported the Sisters of Charity Outreach with a community grant for the Eastern Area Visit Program providing in-home visits and access to transport for the socially isolated due to age, disability and/or medical conditions. Council also supported the Sir Roden and Lady Cutler foundation with a grant towards their ‘Pick Me Up’ service providing transport for medical appointments.

- Community Development Staff continued to participate in local networks which aim to address domestic violence. In November 2014, Council hosted a Respectful Relationships Breakfast for approximately 250 people in partnership with the Community of Schools in the Eastern Suburb to recognise their year-long involvement in the Breaking the Silence program and to recognise their commitment to raising awareness about violence against women. A large number of staff also supported a White Ribbon Day morning tea held on the same day.

- During 2014/15, the Skill Up program hosted a range of programs to support good physical and mental health including a 2 day accredited Mental Health First Aid Course, a session on Work-life balance and ‘In the Pursuit of happiness’ focusing on building resilience to respond to life’s challenges.

- The Skill Up also provided information sessions to support families including Supervising Learner Drivers in partnership with the RMS, Emergency First Aid for parents and Carers and a successful session to support families in ‘managing screen time’ by children.

- In 2014/15 Council’s Youth Services Forum hosted speakers presenting on a range of relevant topics including alcohol and other drugs, life skills and mental health and social supports available to young people.

- Council provided community grants support to local agencies for projects that respond to identified issues for young people. In 2014/15 this included the Beaches Outreach Project for the Decision Making and Early Intervention Program which provides case management to at-risk 11-18 year olds, the Reelise You cyber-bullying filmmaking project, Urban Arts Base therapeutic art sessions for young people experiencing mental health issues and the Safe Summer Survival youth based peer education program provided by Waverley Action for Youth Service Inc.
In early 2015, Council funded a NSW Government Youth Week grant to enable Waverley Action for Youth Service Inc to provide Youth Week activities in April such as the Bondi Blitz and a School Forum. These Youth Week activities engaged 1,540 participants from across the Eastern Suburbs. The School Forum included representation by young people from Ascham, Kincoppal and Kambala schools. The theme for the School Forum was mental health and skilling up participants on practical steps they can take to help.

Council continues to participate in and contribute to the Eastern Sydney Suicide Prevention Network which aims to raise the awareness of information and support services in the area and to de-stigmatise mental health. Council supported the group with a grant for a Men’s Health Week Breakfast held in June to raise awareness about mental health and suicide prevention amongst males. The successful event attracted 70 attendees from the local area. The ESSPN also held a suicide prevention walk in September, attended by over 60 people. John Brogden AM was keynote speaker, presenting to over 90 attendees. The event generated community interest and was considered a success.

The Easy PC program continues to be popular. Students from The Scots College and Ascham have provided one-to-one teaching sessions for seniors to improve their IT Skills. An additional stream has seen Ascham students facilitating shorter sessions for seniors with BYO devices at Holdsworth Community Centre.

Council continues to provide the outreach program for all Home Library Service members which aims to reduce social isolation by hosting special events for the members during the year.
Goal 3: A creative and vibrant community

Our Goal for 2025 is that:

‘Woollahra will be a place where people of all ages and backgrounds have access to lifelong learning opportunities, cultural and community activities. We will support local creativity, cultural pursuits and creative talents’

Goal 3 is supported by 8 Priorities for 2013 to 2017 and included 13 Actions in 2014/15.

HIGHLIGHTS for Goal 3: A creative and vibrant community in 2014/15 include:


- The Children’s program is a popular service which consists of Rhyme Time for 0-2 years, Storytime for 3-5 years and Kid’s Club for 6-10 years. Attendance at these programs across all service points increased by 5% during the last twelve months. Kids Club had the most significant increase of 14% during this time which is due to its success at Watsons Bay Library.

- Council completed the detailed design phase of the new Double Bay Library in August 2014. It is anticipated that the Library will be open in February 2016. During the year, work was also completed on the Library’s signage and wayfinding package.

Goal 3: A creative and vibrant community
Action Status as at 30 June 2015

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The 26th Poets Picnic was held in February 2015. The theme was *Birds, Bees and Trees* and poets celebrated nature and the beautiful surroundings in Blackburn Gardens. Simon Marnie returned as master of ceremonies for his fifteenth year and the quality of performers was very high. Celebrated Australian poet Les Murray, Sydney poets Fiona Wright, Theo Ell and Luke Fischer, slam poet Miles Merrill and local poet Margaret Bradstock performed poems relating to nature in front of 450 people, accompanied by students from Ascham, Rose Bay Secondary, Kambala and Moriah College. A children's chalk workshop, live jazz music and roving performers entertained the gathering crowd.

The cultural and community grants program aimed to increase community engagement with the Woollahra Philharmonic Orchestra Program and Chamber Proms, Art Month Sydney, Paddington Art Market at the Barracks and the Waverley Woollahra Art School provided with support.

Selection of artists for the Artist in Residence program was completed in November 2014 with members of the Cultural Committee participating on the selection panel. Four successful artists commenced their residency in March 2015. All residents are currently undertaking projects with the local community and an open studio evening is being planned for October 2015. Resident’s projects were promoted to the community through Council’s website, social media as well as email networks and have included school holiday workshops as well as the staging of a community art competition called Little Things.

The 2014 Woollahra Small Sculpture Prize attracted a record number of entries (597) and the 45 shortlisted finalists’ were selected for exhibition by judges Lisa Havilah, Director of Carriageworks, Justin Miller, International Art Advisor and former Chairman of Sotheby’s Australia and Gretel Packer, Arts Patron and Trustee of the Art Gallery of NSW. Exhibited works were on display at Council in October/November and were accompanied by a free program of community activities including creative talks and workshops.
In partnership with the Roads and Maritime Services, Council continued its Traffic Signal Box Project which aims to provide unique opportunities for artists to engage with the community by creating vibrant art works on traffic signal boxes in the local area. 15 traffic signal boxes have now been completed.

This 21st annual Youth Photographic Award and Short Film Prize exhibition was presented to the community. This program provides an opportunity for local high school students to develop their creative skills and have their work and talent recognised in the mediums of film and photography.

Council continued to administer the Woollahra Public Art Trust in 2014/15. Artworks included in the Donations Program, Temporary Artwork Loans Program and Council Commissions Program are currently on public display in the Municipality with many large works featuring in Council’s open spaces.

Council engaged the local community through the Anzac Centenary Local Grants program and received matching grant funding for the creation of a “World War 1 Remembered” website which was launched in August 2014. The site was dedicated to our local champions who volunteered to serve in the war or supported from the home front. It consisted of an interactive “Share their stories” page where 14 local stories were received and five oral histories of World War 1 soldiers and doctors. There were 3,603 hits on the webpages for the year. Council also hosted a successful Remembrance event in March 2015 where 65 people, including members of the Armed Services and local RSL’s enjoyed a Robert Holden’s talk about his book “And the band played on”.

Mayor Zeltzer laying a wreath
WW1 Centenary 2015
With the aim of preserving and promoting local history and heritage, significant progress has been made in implementing a Digital Management System, Emu, that will result in a large part of the collection being available on-line. Council has committed to migrating data from the existing four history databases for photographs, maps, plaques and historic Council Minutes to this new and improved system which allows for simple searching and higher resolution images.

Council continued to implement the Woollahra Plaques Scheme to honour famous people or events associated with the Woollahra LGA that have made a significant impact on life in the area or Australia as a nation. Four plaques were laid during the year for Sir John Hay, Sir Daniel Cooper, Cristina Stead and Rose Scott.

The Library met the objective of improving access to library resources for the community through its eResource collection of Zinio e-magazines, Freegal eMusic and Bolinda and Overdrive ebooks which are all accessible 24/7. This service was actively promoted during Library & Information Week in May 2015. The eResource circulation statistics have continued to increase significantly throughout the year. Of note, when compared to 2013/14, Bolinda eBooks increased its usage by 81%, Zinio eMagazines recorded a 51% increase and Freegal eMusic had an increase of 231%. This represents a growing demand for eResources which offer a complementary format to the Library’s standard Book and AV collections.

The Library continued its popular Writers & Readers program of author talks which included: crime writer Michael Robotham speaking on his 10th novel, Life or Death; Miles Franklin winner Michelle de Kretser in conversation with Geordie Williamson on Questions of Travel and her new novella Springtime; and crime writers Peter Corris and P.M. Newtown in conversation about Corris’s 40th novel, Gun Control. A total of 150 people attended these quarterly sessions.
Continuing to engage seniors in the area, the 55+ Club held at Paddington and Watsons Bay Libraries have attracted a variety of speakers and an increased audience. A total of 288 people attended these sessions at both library service points. Woollahra Libraries continues to offer book clubs, with 5 book clubs active in 2015. On average, 50 people a month attend book club meetings and there is a growing waiting list of interested library members.

Tea Topics, the Library’s series of free monthly daytime talks, continued during the year, encompassing a wide range of topics including speakers from the Monday Morning Cooking Club discussing Jewish cooking and food culture in Australia, beekeeper Doug Purdie, Woollahra Small Sculpture Prize finalist Liz Shreeve, local resident Ann Gorman sharing her memoir *The Country Wife*, Jane Matthews speaking on her book *Midlife Manifesto*, local artist Lucienne Fontannaz on the history of Willow Pattern china, and celebrated Australian writer and memoir teacher Patti Miller discussing her memoir *Ransacking Paris*. A total of 306 people attended these monthly talks.

Council has developed a partnership with Eastern Suburbs Organisation for Reconciling Australia (ESORA) to enhance their capacity to deliver culturally appropriate information on Aboriginal culture and foster reconciliation in the Woollahra Community. In 2014/15 ESORA continued to host their award winning Bush Tucker Walks in Nielsen Park. An additional walk was held in Cooper Park in March tailored exclusively for seniors as part of Seniors’ Week. 111 residents joined the Bush Tucker Walks that consistently receive positive feedback. ESORA also hosted a Bush Tucker Brunch in Watsons Bay. 60 people attended, with a range of bush Tucker, information regarding Aboriginal and Torres Strait Islander food practices and bush Tucker recipes available.
Our Theme: Quality places and spaces outlines Council’s commitment to continue to work to keep our area unique and beautiful and ensure that areas of special character and of heritage significance are protected and enhanced.

Our Theme: Quality places and spaces consists of 3 Goals being:

- **Goal 4**: Well planned neighbourhoods
- **Goal 5**: Liveable places
- **Goal 6**: Getting around

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.
Goal 4: Well planned neighbourhoods

Our Goal for 2025 is that:

‘Woollahra will have well planned, high quality and sustainable building development that respects and enhances our environment and heritage. It will complement and retain the local character of our suburbs, villages and neighbourhoods and provide access to a range of housing options’

Goal 4 is supported by 7 Priorities for 2013 to 2017 and included 40 Actions in 2014/15.

Goal 4: Well planned neighbourhoods
Action Status as at 30 June 2015

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*Actions will commence in 2015/16.

HIGHLIGHTS for Goal 4: Well planned neighbourhoods in 2014/15 include:

- The commencement of Woollahra LEP 2014 and Woollahra DCP 2015 in May 2015 bringing into operation a new comprehensive legislative and policy framework for planning across the Woollahra Local Government Area. This once in 20 year review and update was a major planning achievement for the 2014/15 financial year. The new LEP and/or DCP includes:
  - Revised guidelines and controls for our commercial centres;
  - New standards to mitigate the risks and impacts associated with stormwater and flooding
  - New building envelope controls for residential development;
  - New mixed use planning controls for William Street Paddington;
  - New approval and permit requirements for tree management;
  - New controls for advertising signs;
  - Revised desired future character objectives for development in our residential precincts;
  - New sustainability requirements for commercial buildings over 1,000m² and revised controls for solar energy systems;
  - Improved heritage controls for commercial buildings in Oxford Street and for timber buildings within the Paddington Heritage Conservation Area;
  - New guidelines and controls for licensed premises.
- The listing of the Rose Bay sea wall as a State significant Heritage Item

- The development approval of works to the value of $202,283,194 during the 2014/15 financial year. The average value of works was $348,164 with a total of 581 Development Applications determined during the 2014/15 financial year.

- The successful defence of 19 out of 39 appeals in the Land and Environment Court.
Goal 5: Liveable places

Our Goal for 2025 is that:

‘Woollahra will be a community with accessible, integrated and well maintained public places and open spaces. We will have clean and well maintained infrastructure and community facilities. It will be a safe and attractive place with high quality public and private facilities and amenities’

Goal 5 is supported by 19 Priorities for 2013 to 2017 and included 17 Actions in 2014/15.

Goal 5: Liveable places
Action Status as at 30 June 2015

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HIGHLIGHTS for Goal 5: Liveable places in 2014/15 include:

- Ocean Street and Trelawney Street, Woollahra - A heavy traffic area which suffered from some localised flooding. Road infrastructure renewals incorporating new kerb, gutter and footpaths, road resurfacing and new drainage infrastructure installed with new pits and pipes.

- Harris Street and Hampden Street, Paddington - New drainage infrastructure installed in drainage reserve flowing into Trumper Park. Further stages to be implemented but a core and large piece of drainage infrastructure has been installed in a flood prone area.

- Davies Avenue, Vaucluse - Road infrastructure renewals incorporating new kerb, gutter and footpaths, road resurfacing and new drainage infrastructure installed with new pits and pipes.
- John Street, Woollahra - Road infrastructure renewals incorporating new kerb, gutter and footpaths, road resurfacing and new drainage infrastructure installed with new pits and pipes.

- William Street, Double Bay - Road infrastructure renewals incorporating new kerb, gutter and footpaths, road resurfacing and new drainage infrastructure installed with new pits and pipes.

- South Avenue, Double Bay - A flat location at the bottom of Double Bay catchment with large heritage trees. Road Infrastructure renewals incorporating new kerb, gutter and footpaths, road resurfacing and new drainage infrastructure installed with creative solutions to local drainage problems.

- Road re-sheeting programme 2014/15 - a programme of 22 sites spread over 5 wards which renewed road surfaces. Two of these were in heavily used business districts - Cross Street, Double Bay and Dover Road, Rose Bay.

- Watsons Bay: Flood Study adopted by Council and recommendations being implemented.

- Watsons Bay: Floodplain Risk Management Strategy and Plan completed in consultation with the community and adopted by Council.

- Paddington: Paddington Flood Study commenced.
• Gap Park: Continued to work with Rose Bay Police, Lifeline, Blackdog Institute and other stakeholders on achieving outcomes from the Gap Park Self Harm Minimisation Masterplan. The Minister for Mental Health, Pru Goward was briefed at Gap Park by Council Staff and Officers from the Rose Bay Local Area Command on the project, potential funding opportunities and the successful outcomes that are being achieved. Council staff and Officers from Rose Bay Local Area Command similarly briefed John Feneley, the NSW Mental Health Commissioner as well as Policy advisors from the Office of the Minister for Mental Health, Jai Rowell and the Office of the Minister for Police and Emergency Services, Stuart Ayres.

• Gap Park: Maintain, monitor and liaise with Rose Bay Police and contractors to ensure the ongoing functioning of the CCTV, including the development of operating procedures for a variety of external stakeholders. The system is working to save lives and has aided Police in focussing their resources in the correct location.

• Yarranabbe Park Plan of Management and Masterplan implementation continued with priority actions, including further tree planting and the preparation of a feasibility study at the northern plaza and a lighting design for the park.

• Commenced the review and update of the Recreational Needs Analysis with community consultation with over 400 submissions received.

• Upgrade of Foster Park Playground (Stage 2) which included the installation of water play elements and improvements to seating, storage and the edges of the sandpit.

• Construction of Stage 1 of the renewal of the Rosewood Walk in Cooper Park complete, which included the reuse of 90% of the existing sandstone.

• In consultation with the Rose Bay RSL Sub Branch, the upgrade of the Double Bay and Rose Bay War Memorials were completed. The Sub-Branch was complimentary of all of the work undertaken by Council.

• Upgrade to stairwell at Rose Bay Park to ensure the structural stability and replacement of the stair treads.
Woolahra Municipal Council - Annual Report 2014/15

Part 2 - Delivery Program and Operational Plan

- Replacement of grandstands at Woollahra Oval 1.

- Design and tender of Stage 1 of the Rose Bay Pedestrian Trail complete. The design involved negotiations between the Roads and Maritime Services due to the pathway being adjacent to Old South Head Road.

- Complete renovation of Blackburn Gardens by Council’s horticultural staff. This included a review of what was previously planted in the historical gardens and matching plants of that era. It also included a full re-turf of the lawn.

- Completion of the roll out of planter boxes with pyramid buxus along Oxford Street. 64 planters have now been installed.

- Commencement of the update of the Woollahra Council Significant Trees Register. This register will replace the current version from 1991.

- Tree Management Team assessed 390 Development Applications involving works impacting trees and new landscapes.

- Tree Management Team assessed over 589 applications to prune / remove trees.

- 198 trees were planted throughout the Municipality, both in Council Parks and streets.

- 450+ social and casual events (weddings, birthdays and corporate events) were approved in Council parks.

- 4,100+ sports fields bookings were approved (school and clubs training and games).

- 149 filming permits were approved throughout the Municipality.

- 45 personal trainer permits and 9 watersport permits were processed.

- Some of the larger special events during 2014/15 that we approved were the Bingham Cup (World Cup Gay Rugby), Orange Festival (Robertson Park with over 1,500 attendees), Double Bay Festival, Art in the Park (Lyne Park), Shakespeare in the Park (Robertson Park), City to Surf, Bondi Tens (Woollahra Ovals 2 & 3) and New Year’s Eve.
Goal 6: Getting around

Our Goal for 2025 is that:

‘Woollahra will be a place where it is easy to get around, easy to access our foreshore, our recreation facilities, our green open space and our public and private institutions. We will also have easy access to the city and its wide range of services and facilities and be able to access public transport, walking and cycling routes within our area’

Goal 6 is supported by 8 Priorities for 2013 to 2017 and included 4 Actions in 2014/15.

Goal 6: Getting around
Action Status as at 30 June 2015

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HIGHLIGHTS for Goal 6: Getting around in 2014/15 include:

- Bicycle Wayfinding Implementation Plan was completed.
- Edgecliff Business District at New South Head Road, Ocean Street and Edgecliff Road intersections - Installed ten new kerb ramps. Step free access now available in all directions in the business district at these intersections. Previously the kerb was only at some crossings so this is a significant improvement towards Disability Discrimination Act compliance.
- New bicycle facilities were installed at Rose Bay Ferry Wharf.
• Pedestrian safety, access and amenity upgrades completed:
  • Albermarle Avenue, Rose Bay - Raised pedestrian crossing
  • Wilberforce Avenue, Rose Bay – Raised pedestrian crossing
  • Trelawney Street and Jersey Road, Woollahra – Kerb extensions and centre island

• Dover Road, Rose Bay – Raised pedestrian crossing

• Victoria Road and Rose Bay Avenue, Bellevue Hill - intersection reconstruction
Our Theme: A healthy environment outlines Council’s commitment to improving native bushland through a bush regeneration program, the implementation of a tree management policy and managing tree preservation orders for trees on private and public land.

Our Theme: A healthy environment consists of 2 Goals being:

- **Goal 7: Protecting our environment**
- **Goal 8: Sustainable use of resources**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.
Goal 7: Protecting our environment

Our Goal for 2025 is that:

‘Woollahra will be a place where the natural environment will be protected and conserved from adverse impacts, to preserve our vegetation and wildlife habitats’

Goal 7 is supported by 9 Priorities for 2013 to 2017 and included 3 Actions in 2014/15.

Goal 7: A healthy environment

Action Status as at 30 June 2015

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HIGHLIGHTS for Goal 7: A healthy environment in 2014/15 include:

- Over 1000 trees were planted by school groups and the community over two days as part of National Tree Day celebrations. Schools Tree Day saw close to 100 new trees planted in Double Bay Public School and Vaucluse Public School, and on National Tree Day around 180 people came to Cooper Park North to plant around 950 native trees, shrubs and grasses.

- Over 62 tonnes of waste was removed from Council’s Gross Pollutant Traps in 2014/15.

- Monitoring of stormwater at Rose Bay continues with a significant source of pollution being resolved.

- Council awarded 11 grants, totalling $10,640 to community groups and schools.

- Over 16 hectares of bushland are under the care of Council’s Bush Management Team. Works include: weed removal, habitat conservation and development and native revegetation.

AWARD

Best Environmental Education program for Council’s Snorkelling Discovery Tour at the Keep NSW Beautiful Clean Beach Awards 2014
• Council’s Snorkelling Discovery Tour was awarded “Best Environmental Education Program” at the Keep NSW Beautiful Clean Beach Awards.

• Council also received a “Judge’s Commendation” in the NSW Overall Clean Beach category for its work maintaining the natural beauty of Parsley Bay.

• In 2014, Council established the process of reusing logs resulting from tree pruning activities as ground habitat enhancements. Logs with hollows are placed in bushland areas to provide shelter and nesting opportunities for native animals.

• Council reviewed its swimming net enclosure procedures at Parsley Bay with the view to improving the conservation of seahorse populations which reside on the nets.

• In 2014, a significant leak due to the malfunctioning of a privately-operated submerged pump was identified through Council’s water metering program. At its peak, this malfunction was causing a leak of approximately 25,000L / day. Had Council’s monitoring not picked up the change in data, this leak would have continued unnoticed.

• Council’s Eastern Suburbs Sustainable Business Program has achieved 234,000L of water savings per day from businesses across 3 Council areas, Woollahra, Waverley and Randwick.
Goal 8: Sustainable use of resources

Our Goal for 2025 is that:

‘Woollahra will reduce energy and water use, reduce emissions and develop adaptation actions that will reduce the impacts of climate change. We will minimise waste generation and encourage resource recycling’

Goal 8 is supported by 12 Priorities for 2013 to 2017 and included 9 Actions in 2014/15.

Goal 8: Sustainable use of resources
Action Status as at 30 June 2015

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*Climate Change Adaption Plan to be developed on completion of the Coastal Zone Management Plan.

HIGHLIGHTS for Goal 8: Sustainable use of resources in 2014/15 include:

- Council continues to implement projects included in the Woollahra Carbon Reduction Strategy and Action Plan 2010-2015. Projects implemented in 2014/15 include:
  - Solar Hot Water System installed on Council Chambers building;
  - Energy efficient lighting retrofits at Cross Street Carpark (achieving approximately a 30% decrease in electricity consumption);
  - Energy efficient lighting retrofit at Quarry Street Depot (achieving approximately a 21% decrease in electricity consumption);
- Council completed the installation of a comprehensive energy sub-metering system at Council Chambers, which allows monitoring of solar energy generation, electricity and gas consumption at specific points within the building.
Gas-fired air conditioning units installed in the Redleaf Council Chambers.

The Redleaf Council Chambers Solar PV system has produced 37.4MWh of green energy since its installation in 2011.

In 2014/15, the Parsley Bay Stormwater Harvesting System was completed. This system collects and treats water travelling through Parsley Bay Creek. The water is then used to irrigate Parsley Bay Reserve. In addition to improving the irrigation at Parsley Bay without the use of potable water, this system improves the quality of water entering Parsley Bay and Sydney Harbour.

In 2015, Council became a signatory to a 10 year contract to dispose of Woollahra’s domestic waste to an Alternative Waste Treatment site in Woodlawn. This is a significant advancement in our waste treatment as the waste transferred to this plant will be converted into clean energy and compost, which will be used to rehabilitate the Woodlawn mine site. This contract will commence in 2016, resulting in 76% of waste being diverted from land fill.

Council recently awarded Collection and Disposal of Recyclables to a new contract. This contract includes the change from a separated crate based system to a fully co-mingled wheelie bin system and will be in place for 10 years.

Council has carried out a range of initiatives in 2014/15 to reduce the amount of Woollahra’s waste that ends up in landfill, including:

- Holding Second Hand Sunday events in Paddington in April and September;
- E-waste collection day held twice a year in May and November. This resulted in collection and recycling of over 20 tonnes of e-waste over the financial year;
- Compost revolution;
- Supporting the “Love Food Hate Waste” campaign;
- Supporting the Garage Sale Trail;
- Supporting the Bower Re-use and Repair Centre.

Over 60% of the waste collected (including Council pick up events) within Woollahra was diverted from landfill.

Conducting a Waste Truck art competition where primary school children were asked to create a drawing around a litter reduction theme. This also highlighted the importance of Clean-Up Australia day.

Recycling workshop for residents were held at Goodwin Village and Holdsworth Community Centre.

Preparing an educational brochure to inform residents of changes to the recycling service and information on what can be recycled.
• Delivering Workshops and providing compost bins and worm farms for schools including Glenmore Road Public, Holy Cross and Kambala Hampshire House Preschool.

• Council collected 11,748 tonnes of domestic waste and 6,2201 tonnes of recyclables in 2014/15. All recyclables were diverted from landfill and recycled.

• Council collected 4,031 tonnes of organic material in 2014/15, all of which was diverted from landfill and re-used.

• Council collected 1,597 tonnes of household clean-up, of which 209 tonnes was diverted from landfill and recycled.

• 3 Council Regional Environment Program (a joint initiative of Woollahra, Waverley and Randwick Councils). Projects include:
  • **Regional Environmental Strategy** - In 2014, the process of preparing a Regional Environmental Strategy commenced. The aim of this plan is to identify the most cost effective and feasible opportunities for reducing greenhouse gas emissions across the Eastern Suburbs. The Strategy is expected to be completed by December 2015.
  • **Barrett House** – Demonstration sustainable house, used as a joint council venue for sustainability events and workshops.
  • **Compost Revolution** – Workshops, and supply of compost bins and worm farms for residents.
  • **The Bin Trim Business Recycling Program** – Provision of waste reduction assistance to small and medium businesses through waste auditing and opportunity identification.
Our Theme: Local prosperity outlines Council’s commitment to improve and promote our town centres, improve our understanding of local tourism trends and the role tourism plays in the local economy.

Our Theme: Local prosperity consists of 1 Goal being:

**Goal 9: Community focused economic development**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.
Goal 9: Community focused economic development

Our Goal for 2025 is that:

‘Woollahra will maintain the diversity of our local economic base and encourage new business into the area that will enhance and positively impact on community life’

Goal 9 is supported by 9 Priorities for 2013 to 2017 and included 6 Actions in 2014/15.

Goal 9: Sustainable use of resources

Action Status as at 30 June 2015

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HIGHLIGHTS for Goal 9: Community focused economic development in 2014/15 include:

- Operation of Stage 1 of the Kiaora Lands redevelopment project.
- Stage 2 of the Kiaora Lands redevelopment project commenced construction, which will include a new 3-level state-of-the-art library.
- Construction of the SES depot in a joint development with Waverley Council, which brings the local SES operations closer to the Woollahra area for essential support during extreme weather events.
- Trumper Park amenities refurbished.
- Grimley Pavilion facilities refurbished.
- Steyne Park amenities refurbished.
- Murray Rose Pool amenities/change rooms refurbished.
- Rose Bay Car parks feasibility study, stage 1 completed.
- St Brigids building feasibility study, stage 1 completed.
- New Double Bay Library fitout design completed.

Streetscape Works Program highlights for 2014/15 include:

- Streetscape works for Edgecliff Road - design and public consultation completed and works are due to commence in 2015/16 with Local Infrastructure Renewal Scheme subsidy funding.
- Streetscape works for Military Road, Watsons Bay – completed with Local Infrastructure Renewal Scheme subsidy funding.
- Streetscape works for William Street, Paddington – works at practical completion with Local Infrastructure Renewal Scheme subsidy funding.

- Kiaora Place retail tenancies let.
- Sale of 9A Cooper Park road settled.
- Sale of O’Dea Avenue depot.
Adoption, in August 2014, of a program of quick wins and priority initiatives aimed at the revitalisation of Oxford Street Paddington.

Establishment of the Oxford Street Working Party, bringing together a representative group of Oxford Street stakeholders, including representatives from the Sydney City Council.

Ongoing financial and in kind support to the Paddington Business Partnership.

Ongoing financial and in kind support to the Double Bay Chamber of Commerce.

An expressions of interest process to test private sector interest in developing cinemas on the Council’s Cross Street car park in Double Bay.

Adoption of the Double Bay Place Plan in December 2014 which sets out an ambitious set of strategies and actions aimed at achieving a new vision and place story for Double Bay. It introduces a placemaking approach to the management, future planning and development of the Double Bay commercial centre. The plan includes all the physical, social, cultural, economic and environmental things we need to do across the disciplines of land use planning, urban design, social, cultural, environmental and business development.

The establishment of a Placemaking Team under the leadership of a new manager, called Manager Placemaking. This new position and team has the responsibility to co-ordinate all of Council’s placemaking and economic development activities across all Divisions of Council.

Review of the licensing system for footway restaurants to make it quicker and easier.
**THEME: Community leadership and participation**

Our Theme: Community leadership and participation outlines Council’s commitment to the highest standards of corporate governance.

Our Theme: Community leadership and participation consists of 2 Goal being:

- **Goal 10: Working together**
- **Goal 11: A well managed Council**

Our Goals are supported by a number of four year Delivery Program Priorities and Annual Operational Plan Actions.
Goal 10: Working together

Our Goal for 2025 is that:

‘Woollahra will be a place where residents are well informed and able to contribute to their community. Council will listen and respond to requests and concerns through open communication and engagement’

Goal 10 is supported by 4 Priorities for 2013 to 2017 and included 3 Actions in 2014/15.

Goal 10: Working together
Action Status as at 30 June 2015

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HIGHLIGHTS for Goal 10: Working together in 2014/15 include:

- Council continues to make extensive use of its main website www.woollahra.nsw.gov.au to keep the community informed on Council activities, events, services, facilities, local developments, Council business papers and meeting minutes, as well as general information on the Woollahra LGA.

- Council also maintains a number of other websites for specific Council events, projects and initiatives including:
  - Activate Oxford Street
  - Have your say on Woollahra’s future
  - Kiaora Lands Redevelopment
  - Woollahra’s New Planning Controls
  - Woollahra Small Sculpture Prize

- During the year, the website was the primary source for providing the community with information on the State Government’s Fit for the Future Local Government Reform Program and the results of Council’s research in to a range of amalgamations options with our neighbouring Councils.

- Council’s Fit for the Future community awareness campaign also included a letterbox drop information brochure and a mail-out information package to all ratepayers.

- Other Fit for the Future community engagement initiatives included an independently conducted and statistically valid telephone survey by specialist consultants Micromex Research, as an online community survey, an information evening attended by a wide range of community leaders and other representatives from community groups.
• The Mayor, Councillor Toni Zeltzer has continued to actively participate on the Executive of the Sydney Metropolitan Mayor’s Group in its campaign against the forced amalgamation of Sydney Metropolitan Councils by the State Government.

• Council’s community bulletin, the ‘Woollahra News’ continues to be published on a monthly basis in the Wentworth Courier to highlight key events and activities.

• Council celebrates excellent community leadership through its citizenship awards program which seeks to recognise individuals and community groups that make outstanding contributions to our local community.

• Information and images are provided to a diverse range of local and metropolitan media publications to promote Council activities and programs.

• Council partners with a wide range of community organisations on events and activities that are aimed at developing creativity, promoting sustainability and enhancing cultural development.

• During the year, Council’s communications department conducted regular educational tours on local government processes and Council’s role in the community for schools and community groups.
Goal 11: A well managed Council

Our Goal for 2025 is that:

‘Woollahra will be open and accountable to all stakeholders, encourage participation in decision making and make decisions that are in the public interest. Through effective long term planning we will develop and implement strategies and ensure ongoing resources to fulfil long term community goals’

Goal 11 is supported by 15 Priorities for 2013 to 2017 and included 21 Actions in 2014/15.

**HIGHLIGHTS** for **Goal 11: A well managed Council** in 2014/15 include:

- Council engaged extensively with the Woollahra community in 2014/15 in preparing its comprehensive Fit for the Future submission to the Independent Pricing & Regulatory Tribunal (IPART). Under the State Government’s Fit for the Future Local Government Reform Program, Councils in NSW were required to submit a proposal to IPART by 30 June 2015 responding to the recommendations from the Local Government Review Panel for council amalgamations. The recommendation for Woollahra Council was an amalgamation with the City of Sydney, Randwick, Waverley and Botany Bay Councils.
Council’s comprehensive Fit for the Future submission to IPART presented a very strong case for Woollahra to remain a stand-alone Council on the basis of:

- Woollahra Council being a strong and financially sustainable council that meets all of the Fit for the Future financial measures
- NSW Treasury Corporation confirming that Woollahra Council is financially sustainable now and into the future
- Overwhelming community opposition to amalgamation, evidenced through an independently conducted survey, due to a loss of local identity and representation
- Amalgamation will result in significant and unacceptable rate rises for Woollahra ratepayers under current legislation with those increases funding rate decreases in Randwick
- Pensioner rates will increase as they are not protected under current rating legislation
- There is clear evidence in the State Government’s ‘A Plan for Growing Sydney – December 2014’ that target infrastructure works for the Sydney Central Region are not in the Woollahra LGA and it is highly likely that additional funds generated through significant and unfair rate increases for ratepayers in Woollahra will be redirected under amalgamation to Randwick to progress major infrastructure projects
- There are no tangible benefits for Woollahra residents under amalgamation that cannot be delivered, or that are already being delivered under the current structure.
- IPART’s assessment of Fit for the Future submissions is schedule to be provided to the State Government by 16 October 2015.

A tender conducted for the provision of audit services for the six (6) years ending 30 June 2020 resulted in the re-appointment of Hill Rogers Spencer Steer as Council’s external auditors.

Council completed a very successful implementation of HP TRIM as its new Electronic Document and Records Management System, providing far greater efficiency in the recording, processing and retrieval of corporate records.

Councillors Anthony Boskovitz (Vaucluse Ward) and Elena Wise (Paddington Ward) resigned as Councillors in February 2015 due to work commitments. Given that the resignations occurred within 18 months of the next Ordinary Council election, scheduled to be held in September 2016, Council resolved to make an application to the Minister for Local Government requesting an order be made under Section 294(2)(a) of the Local Government Act 1993 that the vacancies not be filled. The order was subsequently made.

Council’s main website www.woollahra.nsw.gov.au and Small Sculpture Prize website underwent major revamps during the year with flexible cross-platform designs in line with current user experience standards. The new design ensures our websites are able to function across various browsers and screen sizes, providing improved access to web content and functionality.

Council achieved most favourable financial results for 2014/15 with a reported operating surplus for the year of $7.8 or $5.3m after capital grants & contributions. The budget result was also most pleasing with Council achieving a budget surplus of $1.483m for the year. All key financial indicators reporting the Annual Financial Statements remain strong and above benchmarks.